

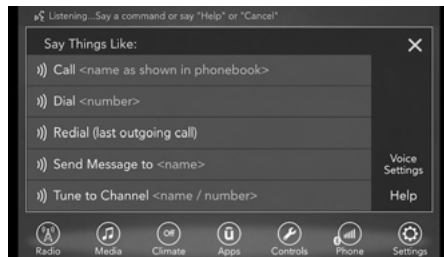
## NOTE:

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - a. Increase the separation between the equipment and receiver.
  - b. Consult an authorized dealer or an experienced radio technician for help.

## UNCONNECT VOICE RECOGNITION QUICK TIPS

### Introducing Uconnect

Start using Uconnect Voice Recognition with these helpful quick tips. It provides the key Voice Commands and tips you need to know to control your Uconnect system.



Uconnect 4



Uconnect 4C/4C NAV

## NOTE:

If you see the NAV icon on the bottom bar, or in the Apps menus, of your touchscreen, you have the Uconnect 4C NAV system. If not, you have a Uconnect 4C system.

## Get Started

All you need to control your Uconnect system with your voice are the buttons on your steering wheel.

Helpful hints for using Voice Recognition:

- Visit [UconnectPhone.com](http://UconnectPhone.com) to check mobile device and feature compatibility and to find phone pairing instructions.
- Reduce background noise. Wind and passenger conversations are examples of noise that may impact recognition.
- Speak clearly at a normal pace and volume while facing straight ahead. The microphone is positioned on the rearview mirror and aimed at the driver.
- Each time you give a Voice Command, you must first push either the Voice Recognition (VR) or Phone button, wait until after the beep, then say your Voice Command.

- You can interrupt the help message or system prompts by pushing the VR or Phone button and saying a Voice Command from the current category.



**Uconnect Voice Command Buttons**

- 1 – Push To Initiate Or To Answer A Phone Call, Send Or Receive A Text
- 2 – For All Radios: Push To Begin Radio, Media, Or Climate Functions. For Uconnect 4C NAV System Only: Push To Begin Navigation Function
- 3 – Push To End Call

## Basic Voice Commands

The basic Voice Commands below can be given at any point while using your Uconnect system.


Push the VR button . After the beep, say:

- **“Cancel”** to stop a current voice session
- **“Help”** to hear a list of suggested Voice Commands
- **“Repeat”** to listen to the system prompts again

Notice the visual cues that inform you of your voice recognition system’s status. Cues appear on the touchscreen.


## Radio

Use your voice to quickly get to the AM, FM, or SiriusXM® Satellite Radio stations you would like to hear. (Subscription or included SiriusXM® Satellite Radio trial required.)

Push the VR button . After the beep, say:


- “Tune to ninety-five-point-five FM”
- “Tune to Satellite Channel Hits 1”

### TIP:

At any time, if you are not sure of what to say or want to learn a Voice Command, push the VR button  and say, “Help.” The system provides you with a list of commands.

## Media

Uconnect offers connections via USB, Bluetooth® and auxiliary ports (if equipped). Voice operation is only available for connected USB and AUX devices.

Push the VR button . After the beep, say one of the following commands and follow the prompts to switch your media source or choose an artist.

- “Change source to Bluetooth®”
- “Change source to AUX”
- “Change source to USB”
- “Play artist Beethoven”; “Play album Greatest Hits”; “Play song Moonlight Sonata”; “Play genre Classical”

### TIP:

Press the Browse button on the touchscreen to see all of the music on your USB device. Your Voice Command must match exactly how the artist, album, song, and genre information is displayed.


## Phone

Making and answering hands-free phone calls is easy with Uconnect. When the Phonebook button is illuminated on your touchscreen, your system is ready. Check [UconnectPhone.com](http://UconnectPhone.com) for mobile phone compatibility and pairing instructions.


Push the Phone button . After the beep, say one of the following commands:


- “Call John Smith”
- “Dial 123-456-7890 and follow the system prompts”
- “Redial (call previous outgoing phone number)”
- “Call back (call previous incoming phone number)”

### TIP:

When providing a Voice Command, push the Phone button  and say “Call,” then pronounce the name **exactly** as it appears in your phone book. When a contact has multiple phone numbers, you can say “Call John Smith work.”

## Voice Text Reply

Uconnect announces **incoming** text messages. Push the Phone button  and say “**Listen.**” (Must have compatible mobile phone paired to Uconnect system.)

1. Once an incoming text message is read to you, push the Phone button . After the beep, say: “**Reply.**”
2. Listen to the Uconnect prompts. After the beep, repeat one of the pre-defined messages and follow the system prompts.

PRE-DEFINED VOICE TEXT REPLY RESPONSES		
Yes.	Stuck in traffic.	See you later.
No.	Start without me.	I'll be late.
Okay.	Where are you?	I will be <number> minutes late.
Call me.	Are you there yet?	

PRE-DEFINED VOICE TEXT REPLY RESPONSES		
I'll call you later.	I need directions.	See you in <number> of minutes.
I'm on my way.	Can't talk right now.	Thanks.
I'm lost.		

### TIP:

Your mobile phone must have the full implementation of the **Message Access Profile (MAP)** to take advantage of this feature. For details about MAP, visit [UconnectPhone.com](http://UconnectPhone.com).

Apple® iPhone® iOS 6 or later supports reading **incoming** text messages only.

### TIP:

Voice Text Reply is not compatible with iPhone®, but if your vehicle is equipped with Siri® Eyes Free, you can use your voice to send a text message.

## Climate

Adjust vehicle temperatures hands-free and keep everyone comfortable while you keep moving ahead. (If vehicle is equipped with climate control.)

Push the VR button . After the beep, say one of the following commands:


- “**Set driver temperature to 70 degrees**”
- “**Set passenger temperature to 70 degrees**”

### TIP:


Voice Command for Climate may only be used to adjust the interior temperature of your vehicle. Voice Command will not work to adjust the heated seats or steering wheel if equipped.

## Navigation (4C NAV)

The Uconnect navigation feature helps you save time and become more productive when you know exactly how to get to where you want to go.

1. To enter a destination, push the VR button . After the beep, say: “**Find address** 800 Chrysler Drive Auburn Hills, Michigan.”
2. Then follow the system prompts.

### TIP:

To start a POI search, push the VR button . After the beep, say: “**Find nearest** coffee shop.”

## Siri® Eyes Free — If Equipped

Siri lets you use your voice to send text messages, select media, place phone calls and much more. Siri uses your natural language to understand what you mean and responds back to confirm your requests. The system is designed to keep your eyes on the road and your hands on the wheel by letting Siri help you perform useful tasks.

To enable Siri, push and hold, then release the Uconnect Voice Recognition (VR) button on the steering wheel. After you hear a double beep you can ask Siri to play podcasts and music, get directions, read text messages and many other useful requests.

## Using Do Not Disturb

With Do Not Disturb, you can disable notifications from incoming calls and texts, allowing you to keep your eyes on the road and hands on the wheel. For your convenience, there is a counter display to keep track of your missed calls and text messages while you were using Do Not Disturb.

Do Not Disturb can automatically reply with a text message, a call or both, when declining an incoming call and send it to voicemail.

Automatic reply messages can be:

- “I am driving right now, I will get back to you shortly.”
- Create a custom auto reply message up to 160 characters.

While in Do Not Disturb, Conference Call can be selected so you can still place a second call without being interrupted by incoming calls.

### NOTE:

- Only the beginning of your custom message will be seen on the touchscreen.
- Reply with text message is not compatible with iPhones®.
- Auto reply with text message is only available on phones that supporting Bluetooth® MAP.

## Android Auto™ — If Equipped

### NOTE:

Feature availability depends on your carrier and mobile phone manufacturer. Some Android Auto™ features may or may not be available in every region and/or language.

Android Auto™ allows you to use your voice to interact with Android's™ best-in-class speech recognition technology through your vehicle's voice recognition system, and use your smartphone's data plan to project your Android™ powered smartphone and a number of its apps onto your Uconnect touchscreen. Connect your Android™ 5.0 (Lollipop), or higher, to one of the

media USB ports, using the factory-provided USB cable, and press the new Android Auto™ icon that replaces your “Phone” icon on the main menu bar to begin Android Auto™. Push and hold the VR button on the steering wheel, or press and hold the “Microphone” icon within Android Auto™, to activate Android’s™ VR, which recognizes natural voice commands, to use a list of your smartphone’s features:

- Maps
- Music
- Phone
- Text Messages
- Additional Apps

Refer to your Uconnect Owner’s Manual Supplement for further information.

**NOTE:**

Requires compatible smartphone running Android™ 5.0 (Lollipop) or higher and download app on Google Play. Android™, Android Auto™, and Google Play are trademarks of Google Inc.

**Apple CarPlay® — If Equipped**

**NOTE:**

Feature availability depends on your carrier and mobile phone manufacturer. Some Apple CarPlay® features may or may not be available in every region and/or language.

Apple CarPlay® allows you to use your voice to interact with Siri through your vehicle’s voice recognition system, and use your smartphone’s data plan to project your iPhone® and a number of its apps onto your Uconnect touchscreen. Connect your iPhone® 5, or higher, to one of the media USB ports, using the factory-provided Lightning cable, and press the new Apple CarPlay® icon that replaces your “Phone” icon on the main menu bar to begin Apple CarPlay®. Press and hold the VR button on the steering wheel, or press and hold the “Home” button within Apple CarPlay®, to activate Siri, which recognizes natural voice commands to use a list of your iPhone’s® features:

- Phone
- Music
- Messages

- Maps
- Additional Apps

Refer to your Uconnect Owner’s Manual Supplement for further information.

**NOTE:**

Requires compatible iPhone®. See dealer for phone compatibility. Data plan rates apply. Vehicle user interface is a product of Apple®. Apple CarPlay® is a trademark of Apple® Inc. iPhone® is a trademark of Apple® Inc., registered in the US and other countries. Apple® terms of use and privacy statements apply.

## General Information

The following regulatory statement applies to all Radio Frequency (RF) devices equipped in this vehicle:

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Innovation, Science and Economic Development applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

### NOTE:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Additional Information

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Uconnect System Support:

- US residents visit [www.DriveUconnect.com](http://www.DriveUconnect.com) or call: 1-877-855-8400(24 hours a day 7 days a week)
- Canadian residents visit [www.DriveUconnect.ca](http://www.DriveUconnect.ca) or call: 1-800-465-2001(English) or 1-800-387-9983(French)

SiriusXM Guardian™ services support:

- US residents visit [www.siriusxm.com/guardian](http://www.siriusxm.com/guardian) or call: 1-844-796-4827
- Canadian residents visit [www.siriusxm.ca/guardian](http://www.siriusxm.ca/guardian) or call: 1-877-324-9091

# CUSTOMER ASSISTANCE

## SUGGESTIONS FOR OBTAINING SERVICE FOR YOUR VEHICLE

### Prepare For The Appointment

If you are having warranty work done, be sure to have the right papers with you. Take your warranty folder. All work to be performed may not be covered by the warranty. Discuss additional charges with the service manager. Keep a maintenance log of your vehicle's service history. This can often provide a clue to the current problem.

### Prepare A List

Make a written list of your vehicle's problems or the specific work you want done. If you've had an accident or work done that is not on your maintenance log, let the service advisor know.

### Be Reasonable With Requests

If you list a number of items and you must have your vehicle by the end of the day, discuss the situation with the service advisor and list the items in order of priority. At many authorized dealers, you may obtain a rental vehicle at a minimal daily charge. If you need a rental, it is advisable to make these arrangements when you call for an appointment.

## IF YOU NEED ASSISTANCE

The manufacturer and its authorized dealers are vitally interested in your satisfaction. We want you to be happy with our products and services.

Warranty service must be done by an authorized dealer. We strongly recommend that you take the vehicle to an authorized dealer. They know your vehicle the best, and are most concerned that you get prompt and high quality service. The manufacturer's authorized dealers have the facilities, factory-trained technicians, special tools, and the latest information to ensure the vehicle is fixed correctly and in a timely manner.

This is why you should always talk to an authorized dealer service manager first. Most matters can be resolved with this process.

- If for some reason you are still not satisfied, talk to the general manager or owner of the authorized dealer. They want to know if you need assistance.
- If an authorized dealer is unable to resolve the concern, you may contact the manufacturer's customer center.

Any communication to the manufacturer's customer center should include the following information:

- Owner's name and address
- Owner's telephone number (home, mobile, and office)
- Authorized dealer name
- Vehicle Identification Number (VIN)
- Vehicle delivery date and mileage



### **FCA US LLC Customer Center**

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Phone: (800) 247-9753

### **FCA Canada Inc. Customer Center**

P.O. Box 1621

Windsor, Ontario N9A 4H6

Phone: (800) 465-2001 English / (800) 387-9983 French

### **In Mexico Contact**

Av. Prolongacion Paseo de la Reforma, 1240

Sante Fe C.P. 05109

Mexico, D. F.

In Mexico City: 800-505-1300

Outside Mexico City: +(52)55 50817568

### **Puerto Rico And US Virgin Islands**

FCA Caribbean LLC

P.O. Box 191857

San Juan 00919-1857

Phone: (800) 247-9753

Fax: (787) 782-3345

### **Customer Assistance For The Hearing Or Speech Impaired (TDD/TTY)**

To assist customers who have hearing difficulties, the manufacturer has installed special TDD (Telecommunication Devices for the Deaf) equipment at its customer center. Any hearing or speech impaired customer, who has access to a TDD or a conventional teletypewriter (TTY) in the United States, can communicate with the manufacturer by dialing 1-800-380-CHRY.

Canadian residents with hearing difficulties that require assistance can use the special needs relay service offered by Bell Canada. For TTY teletypewriter users, dial 711 and for Voice callers, dial 1-800-855-0511 to connect with a Bell Relay Service operator.

### **Service Contract**

You may have purchased a service contract for a vehicle to help protect you from the high cost of unexpected repairs after the manufacturer's New Vehicle Limited Warranty expires. The manufacturer stands behind only the manufacturer's service contracts. If you purchased a manufacturer's service contract, you will receive Plan Provisions and an Owner Identification Card in the mail within three weeks of the vehicle delivery date. If you have

any questions about the service contract, call the manufacturer's Service Contract National Customer Hotline at 1-800-521-9922 (Canadian residents, call (800) 465-2001 English / (800) 387-9983 French).

The manufacturer will not stand behind any service contract that is not the manufacturer's service contract. It is not responsible for any service contract other than the manufacturer's service contract. If you purchased a service contract that is not a manufacturer's service contract, and you require service after the manufacturer's New Vehicle Limited Warranty expires, please refer to the contract documents, and contact the person listed in those documents.

We appreciate that you have made a major investment when you purchased the vehicle. An authorized dealer has also made a major investment in facilities, tools, and training to assure that you are absolutely delighted with the ownership experience. You will be pleased with their sincere efforts to resolve any warranty issues or related concerns.

**WARNING!**

Engine exhaust (internal combustion engines only), some of its constituents, and certain vehicle components contain, or emit, chemicals known to the State of California to cause cancer and birth defects, or other reproductive harm. In addition, certain fluids contained in vehicles and certain products of component wear contain, or emit, chemicals known to the State of California to cause cancer and birth defects, or other reproductive harm.

**WARRANTY INFORMATION**

See the Warranty Information for the terms and provisions of FCA US LLC warranties applicable to this vehicle and market.

**MOPAR PARTS**

Mopar fluids, lubricants, parts, and accessories are available from an authorized dealer. They are recommended for your vehicle in order to help keep the vehicle operating at its best.

**REPORTING SAFETY DEFECTS****In The 50 United States And Washington, D.C.**

If you believe that your vehicle has a defect that could cause a crash or cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying FCA US LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, an authorized dealer or FCA US LLC.

To contact NHTSA, you may call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>; or write to: Administrator, NHTSA, 1200 New Jersey Avenue, SE., West Building, Washington, D.C. 20590. You can also obtain other information about motor vehicle safety from <http://www.safercar.gov>.

**In Canada**

If you believe that your vehicle has a safety defect, you should contact the Customer Service Department immediately. Canadian customers who wish to report a safety defect to the Canadian government should contact Transport Canada, Motor Vehicle Defect Investigations and Recalls at 1-800-333-0510 or go to <http://www.tc.gc.ca/roadsafety/>.

## PUBLICATION ORDER FORMS

To order the following manuals, you may use either the website or the phone numbers listed below.

### Service Manuals

These comprehensive Service Manuals provide the information that students and professional technicians need in diagnosing/troubleshooting, problem solving, maintaining, servicing, and repairing FCA US LLC vehicles. A complete working knowledge of the vehicle, system, and/or components is written in straightforward language with illustrations, diagrams, and charts.

### Diagnostic Procedure Manuals

Diagnostic Procedure Manuals are filled with diagrams, charts and detailed illustrations. These practical manuals make it easy for students and technicians to find and fix problems on computer-controlled vehicle systems and features. They show exactly how to find and correct problems the first time, using step-by-step troubleshooting and drivability procedures, proven diagnostic tests and a complete list of all tools and equipment.

### Owner's Manuals

These Owner's Manuals have been prepared with the assistance of service and engineering specialists to acquaint you with specific FCA US LLC vehicles. Included are starting, operating, emergency and maintenance procedures as well as specifications, capabilities and safety tips.

Call toll free at:

- **1-800-890-4038 (US)**
- **1-800-387-1143 (Canada)**

Or

Visit us on the Worldwide Web at:

- [www.techauthority.com](http://www.techauthority.com) (US)

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