

English

## Introduction

Dear users, Thank you for choosing CHUWI. This is a product elaborately developed by CHUWI for freely surfing on the internet, Please read this user manual carefully before using the machine, so as to correctly use the function of the machine!

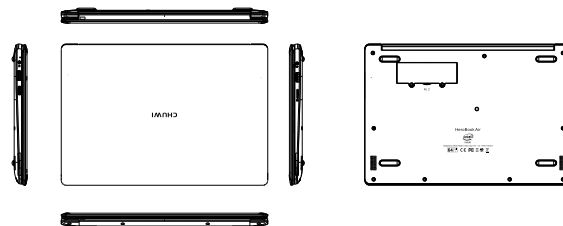
### Disclaimer:

1. Please make sure to use the original power brick for charging. For problems or faults caused by any third-party adapter, the company does not undertake responsibility.
2. Users can use the music video, pictures and software which provide by third part but we don't take any responsibility for the copyright issue or software fault.
3. If the product fails, we will strictly comply with the warranty terms, but in the process of use may cause property losses or economic losses, we will not be responsible.
4. The device comes with factory - built software that can be used after actual testing. However, if you delete or do not delete yourself while looking for compatibility or other issues, there will be no impact on the machine. Please note that it is not a product quality problem.
5. The company reserves the right to improve the product, product specifications and design are subject to change without prior notice! Please refer to the real product.

### (1).The attentions

- Computers are precision electronic instruments, please do not disassemble by yourself.
- Avoid throwing collision.
- Avoid using device in high temperature, low temperature, humidity, dust, strong magnetic field and long time exposure to sunlight.
- Wipe gently the device by wrung-out wet cotton cloth, Avoid contact with other chemicals.
- This device can't survive drip and splash water, and can't place it beside such as a full glass of liquid.
- Please use appropriate volume to avoid damaging your hearing.
- Please use original battery, charger and other accessories. The use of any other type of accessories will violate the warranty and may cause the equipment to malfunction.
- Do not disconnect the device during formatting or ongoing uploads and downloads, or you may cause application errors.
- Dispose of waste machinery and accessories in accordance with local environmental regulations.
- If you have any questions during the use of the equipment, please contact your local distributor or contact our customer service center directly.
- The company reserves the right to improve the product, product specifications and design are subject to change without prior notice! Please refer to the real product.

## (2) Instructions



The way to turn on the laptop is to press the button, please press the power button to turn on it. Please click "power off" in the OS to turn off the laptop. Pressing the power button for several seconds by force to turn off the laptop can be used in special circumstances. What customers need to pay attention to is that frequent power-off by force may cause system files missing or crash of the laptop.

### (3).The solution of common problem

1. laptop can't boot
    - a. Check if the battery is fully charged.
    - b. Check the power adapter before starting the machine again.
    - c. If it is still unable to boot after charging, please contact with our distributors.
  2. WIFI can't work
    - a. Please confirm whether there is a WIFI hotspot.
    - b. Make sure that it is connected to the WIFI (enter the settings to check).
- C. Please confirm the WIFI signal strength and link permission.

### (4).Technical specification

Brand	CHUWI
Model	HeroBook Air
System	Windows 10
CPU Brand	Intel® Celeron® Processor N4020
Screen size	11.6"
Screen scale	16:10
Resolution	1366*768
Network Connection	WiFi (2.4G 802.11 b/g/n)
Hot function	Bluetooth4.2
Expansion slot	1T M.2 2280, TF Card up to 128G
Other interface	3.5mm headphone jack, DC(Power interface), TF Card slot, USB3.0*1, USB2.0*1, Mini HD
Camera	0.3MP
Battery capacity	34.2Wh (7.6V/4500mAh)
Charger	Input: AC100-240V, 50-60Hz Output: 12V=2A
Size	277mm*189.55mm*17.2mm
Play format	Voice format: OGG, ACC, M4A, FLAC, AMR etc Video format: AVI, MKV, MP4, M4V, WEBM, 3GP, MPEG4 etc

CHUWI INNOVATION TECHNOLOGY (SHENZHEN) CO., LTD.  
Marketing Center: F2, Building 3, Lijincheng Industrial Park, Industrial east Road, Longhua District, Shenzhen City, China  
Note: Memory nominal capacity description: 1G = 1000,000,000 Bytes; Some space for storing system files, etc.  
Available space is less than nominal capacity.  
To acquire more information, please call Chuwi's service line: 4008-296-288 or login at www.chuwi.com.  
Hotline:(+86)4008-296-288, website:WWW.CHUWI.COM

CHUWI INNOVATION TECHNOLOGY (SHENZHEN) Co., Ltd.  
公式サイト: www.chuwi.com  
所在地: 深セン市龍華新区工業東路利金城科技工業園3棟2層  
説明: メモリ公称容量: 1G=1,000,000,000 Bytes; 一部の領域にはシステムファイルなどを保存: 空き領域は公称容量より小さいです。  
製品とキャンペーンに関する情報をもっと知りたい場合、ホットライン: 4008-296-288に電話して或は公式サイトまでご連絡ください。

馳为创新科技(深圳)有限公司  
营销中心: 深圳市龙华新区工业东路利金城科技园3栋2楼  
网 址: www.chuwi.com  
备 注: 存储器标称容量说明: 1G=1000,000,000Bytes;部分空间用于存放系统文件等;可用空间小于标称容量。  
欲获取更多产品和促销信息或直接订购, 请拨打我们为服务专线: 4008-296-288 或登陆www.chuwi.com

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Hotline:(+86)4008-296-288, website:WWW.CHUWI.COM  
Nota: descrizione della capacità nominale della memoria: 1G = 1000.000.000 byte: spazio per la memorizzazione dei file di sistema ect. Lo spazio disponibile è inferiore alla capacità nominale.  
Altri informazioni, csi prega di Contattare il Centro Assistenza di CHUWI : 4008-296-288 accedere all'indirizzo www.chuwi.com.

CHUWI INNOVATION TECHNOLOGY (SHENZHEN) CO., LTD.  
Centro de Marketing: F2, Building 3, Lijincheng Industrial Park, Industrial east Road, Longhua District, Shenzhen City, China  
Nota: Descripción de la capacidad nominal de la memoria: 1G = 1000.000.000 Bytes; algo de espacio para almacenar archivos del sistema, etc. El espacio disponible es menor que la capacidad nominal.  
Para obtener más información, llame a la línea de servicio de Chuwi: 4008-296-288 o inicie sesión en www.chuwi.com.  
Linea directa: (+86) 4008-296-288, sitio web: www.chuwi.com

CHUWI INNOVATION TECHNOLOGY (SHENZHEN) CO., LTD.  
Маркетинговий Центр: F2, Building 3, Lijincheng Industrial Park, Industrial east Road, Longhua District, Shenzhen City, China  
Примечание: В описании номинальной емкости памяти: 1ГБ = 1000 000 000 байт. Часть памяти отведена для хранения системных файлов и т.д. Доступная емкость меньше номинальной.  
Для получения дополнительной информации, пожалуйста, звоните в службу поддержки Chuwi:4008-296-288 или посетите наш веб-сайт www.chuwi.com.

CHUWI INNOVATION TECHNOLOGY (SHENZHEN) CO., LTD.  
Marketingzentrum: F2, Gebäude 3, Lijincheng Industrial Park, Industrie-Oststraße, Longhua District, Shenzhen, China  
Beschreibung der Speichernennkapazität: 1G = 1000.000.000 Bytes.  
Einige Speicherplatz zum Speichern von Systemdateien usw.  
Der verfügbare Speicherplatz ist kleiner als Nennkapazität.  
Um weitere Informationen zu erhalten, wenden Sie sich bitte an Chuwis Servicetelefon: 4008-296-288 oder melden Sie sich unter www.chuwi.com an.

CHUWI INNOVATION LIMITED.  
F2, bâtiment 3, parc industriel de Li Jincheng, route industrielle Est, district de Longhua, ville de Shen Zhen, Chine  
Note: selon la capacité nominale de mémoire 1Go = 1000,000,000 octets.  
De l'espace est utilisé pour le stockage de fichiers systèmes.  
L'espace disponible est inférieur à la capacité standard nominale. Pour plus d'informations, contactez la hotline Chuwi au 4008-296-288 où connectez-vous sur www.chuwi.com

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
-Reorient or relocate the receiving antenna.  
-Increase the separation between the equipment and receiver.  
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
-Consult the dealer or an experienced radio/TV technician for help.