

Recharge the unit if:

The indicator light on the collar flashes red rapidly.
The battery icon on the Transmitter LCD shows just 1 bar.
The indicator light on the Transmitter or Receiver will not come on. The indicator light on the Transmitter or Receiver doesn't come on momentarily when any button is pushed.

Battery Charging Procedure

NOTE: The unit had a partial charge when it left our facility. Upon receiving the collar, be sure to give it a 4-hour initial charge before the first use.

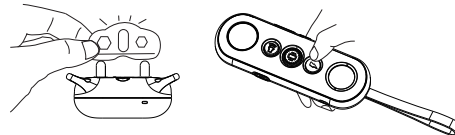
1. Plug the adapter into a standard wall outlet.
2. Lift the rubber cover of the charging port, which is designed to keep the water out of the receiver.
3. Plug the chargers into the Transmitter and Receiver as shown below.
4. Connect the USB port to the USB charging interface.
5. Charge the unit for 4 hours for the first charge. Recharges take only 2-3 hours.
6. When charging is completed, remove the connector.

Note:


- a . While Transmitter is charging, the battery icon on the screen will scroll and the indicator light will be red. When fully charged, the light will flash green.
- b . While Receiver is charging, the indicator will also be red, but when finished, it will become green.

Step 9 How to Use the Test Lamp


1. Turn on the Receiver Collar.
2. Hold the Test Lamp contacts against the Contact Points.
3. Press the Shock Button and the Test Lamp will be lighted. It will be lighter accordingly with the Shock Level increasing.



Pair the Remote and the Receiver Collar

- Step 10
1. Use the  switch on the Remote to select Dog 1 .
 2. With the Remote turned on and the Receiver Collar turned off, press and hold the ON/OFF Button on the Receiver Collar for 4-5 seconds.
 3. The Red & Green LED will blink for about 10 seconds indicating that it is ready for pairing.
 4. Press and hold Tone Button and Vibration Button at the same time for 2-3 seconds, the Green LED on the Receiver Collar will blink for 5 times indicating successful pairing.

Pairing a Second Collar with the Remote

Use the  Button on the Remote to select Dog 2 . Then follow the above pairing steps from 2-4.

Training Guide

General Tips

- Pets should be at least 6 months old before using the Training Collar.
- Be sure to let your pet associate the collar with happy things.
- Using a treat and a praise AS SOON AS the dog obeys the command, as positive training is better than negative training. Adding the treat helps reinforce the good behavior. The object of the collar is do not need to use it.
- It's NOT A TOY ! Only responsible family members can use the Training Collar.
- So that your pet will not be confused
- If your pet reacts to the collar by hiding or acting fearfully, check the settings as they may be too high for your pet's needs.
- It is recommended to train one dog at a time in a distraction-free environment, both to increase efficiency and to avoid temptation or distraction from other dogs.

⚠WARNING Never use the Remote Training Collar to correct or eliminate any form of aggressive behavior. We recommend you to consult your local veterinarian or professional trainer to determine if your pet might be aggressive. See page 3 for more information.

Frequently Asked Questions

Is the Shock safe for my pet ?	While the Shock is unpleasant, it is harmless to your pet. Electronic training devices require interaction and training from the owner to achieve desired results.
How old does my pet have to be before using the Remote Training Collar?	Your pet should be able to recognize basic obedience commands such as "Sit" or "Stay". Pets should be at least 6 months old before using the Training Collar.
Once my pet has obeyed my commands, will he still continue to wear the Receiver Collar?	Probably not. But we suggest you to reinforce dog's good behaviours regularly.
Is the Receiver Collar waterproof?	Yes.
Will I get exact 300 meters of range with the Remote Training Collar?	The range of the Remote Training Collar will be affected by terrain, weather, vegetation, as well as other electronic devices such as radio.

<p>How long can I continuously deliver Shock to my pet?</p>	<p>The maximum time you can press the Shock Button and deliver Shock to your pet continuously is 10 seconds. After this, Shock cannot be delivered until you release and press the button again.</p>
--	--

<p>The Receiver Collar is not responsive to the Remote Transmitter.</p>	<ul style="list-style-type: none"> • Verify if the Receiver Collar is on. • Verify if the battery of the Transmitter is fully charged. • Verify if the training collar has been paired.
--	--

<h2 style="text-align: center;">Troubleshooting</h2>	
<p>My pet does not respond when I press a button.</p>	<ul style="list-style-type: none"> • Make sure the Receiver Collar has been turned on. • If the range reduces compared to the first time you used, the battery of the Transmitter of Receiver may be low. • Terrain, weather, vegetation, transmission from other radio devices and many other factors can impact the amount of range. • Test the Receiver with the Test Light to confirm if shock function is normally. • Increase the Shock Level. Refer to "How to find the best Shock Level" for more information. • Make sure the Receiver Collar's Contact Points are placed snugly against your pet's skin. Refer to "Collar fitting" for more information.
<p>The Receiver Collar will not turn on.</p>	<ul style="list-style-type: none"> • Make sure the Receiver Collar has fully charged. For the initial charge, be sure to charge it for 4 hours. Subsequent charges only take 2-3 hours.

Warranty and Repair information

1-Year Warranty

The original purchaser for this unit is provided with 1-YEAR WARRANTY.

The warranty begins from the date of purchase. For the first year, coverage is for both Parts and Labor on warranty repair services, but the return postage is for the buyer's account.

Accessories such as chargers, splitter cables, antennas, straps, and batteries are covered for the first year only. When the warranty expires, customers will need parts and repairs at their own expense.

To Qualify for the Warranty

All products must provide a proof of purchase in order to initiate repair work under warranty. We strongly recommend keeping the original receipt. If the proof of purchase is not available, we will estimate the age of the unit by the S/N number, but it will be the only method that we judge your order time.

Won't Qualify for 1-Year Warranty

We DO NOT offer warranty for products that have been bought secondhand or as a resold product.

Issues of replacement and refunds, if units are kept less than 30 days from an authorized dealer must be addressed to the dealer directly. If more than 30 days, please send the units to us for after-sale.

Manual damage or loss is not covered by the warranty. All replacement costs for either the transmitter or receiver will be the owner's responsibility. The warranty is void if the unit has been altered or an unauthorized person who attempting to repair work has damaged the unit.

Replacement of batteries is not recommend during the warranty period. If the customer chooses to replace the batteries, any damage to the unit during the change-out by the owner will make the warranty void. We reserve the right to retain and discard any parts or accessories that have been damaged upon repairing.

Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Troubleshooting Guide" in the Operating and Training Guide before sending it back for Service. The cost of shipping products under warranty is the customer's responsibility. We are not responsible for units damaged or lost in transition. We are not responsible for the loss during training while the unit is under repairing. We do not provide renting units or any form of compensation during repairing.

A copy of the sales receipt showing the purchase date may be required before warranty work is initiated. Please include a brief outline of the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address.

Compliance FCC - USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by Patpet Technology Co., Ltd may void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

Reference Size for Different Dogs				
Size	Neck (in)	Chest Measurement (in)	Back Length (in)	Type
Mini	7.8-8.6	9.8-11.8	7.5	Chihuahua, Yorkshire Terrier
Small	7.8-9.5	11.4-14.2	9	Chihuahua, Yorkshire Terrier, Poodle, Pomeranian
Medium	9-11	13.7-16.5	11	Maltese Dog, Shih Tzu
Large	10.6-12.2	16.2-18.5	12.2	Miniature Schnauzer, Pekingese
Large	11.8-13.4	18.1-20.8	13.8	Schnauzer, English Cocker Spaniel
Large	13-14.5	20.5-23.2	15.7	Beagle
Huge	17-18.9	30-33	23.6	Husky
	18.5-20.5	34.6-38.2	25.6	Labrador Retriever
	21.6-24.4	36.2-39.3	27.5	Golden Retriever, Old English Sheepdog

Reference Weight for Dogs

Large Dog (Body height above 24 inches, Weight above 88 lbs)
 Medium Dog (Height 16-24 inches, Weight 24.2-66 lbs)
 Small Dog (Height 10-16 inches, Weight 8.8-22 lbs)
 Mini Dog (Height under 10 inches, Weight under 8.8 lbs)




The R&D of Dog Remote Training Collar

 <https://patpet.us/>

 service@patpet.com

 @PATPET

 1-855-888-9922

Shenzhen Patpet Technology Co., Ltd

Add: No. 59-63, The 2nd Industrial Park, Houting,
Shajing Street, Baoan District, Shenzhen, China



MADE IN CHINA