

User manual of FitSleep-Hub

Dear users, thank you for using our products. Before using the FitSleep Hub (hereinafter referred to as the Fitsleep Hub), we strongly recommend that you read this manual and use the device according to the instructions, to ensure that you use the device more smoothly.

I Product information

Packing List:

Fitsleep Hub *1

Charger (white) *1

USB Power Cable *1

User Manual | Warranty Card | Certificate | Q&A

II Appearance



Image 1 Fitsleep-Hub

1. Functions: Fitsleep-Hub can connect one or several terminal devices through Bluetooth and upload terminal data to the cloud system;
2. Reset Slot: insert the pin into reset slot of the device to reset the device in case of malfunctions;

3. LED indicator

Hub indicator		Working state	Solutions
Indicator status	Continuously green	Normal	--
	Continuously yellow	Low battery	Recharger the device
	Continuously blue	Abnormal Bluetooth connection	① Check the power status of terminal device. Charge the device If there is no power ② Reset device
	Continuously	Abnormal network	① Replug the Hub

	red	connection	② Ensure the normal connection of network
Charging status	Blinking of yellow	Charging	---
	Blinking of green	Fully charged	---

III Instructions

1. Instructions of Fitsleep-Hub

(1) when charging the Fitsleep-Hub, the indicator blink alternately between red, green and blue, indicating that the Fitsleep-Hub is searching the terminal device and connecting the wi-fi network.

(2) ensure that the terminal device has sufficient battery power and can be connected.

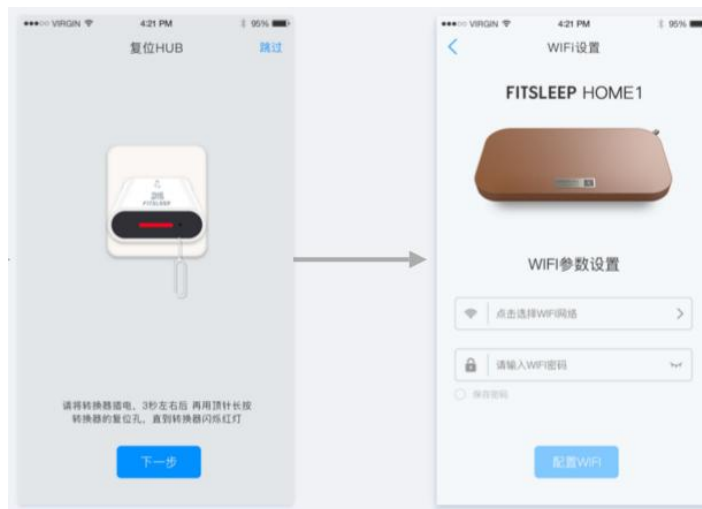
(3) for the first use, it needs to set the wi-fi name and password of the using environment and to ensure the stable wi-fi network.

2. Instructions

(1) Reset the Hub

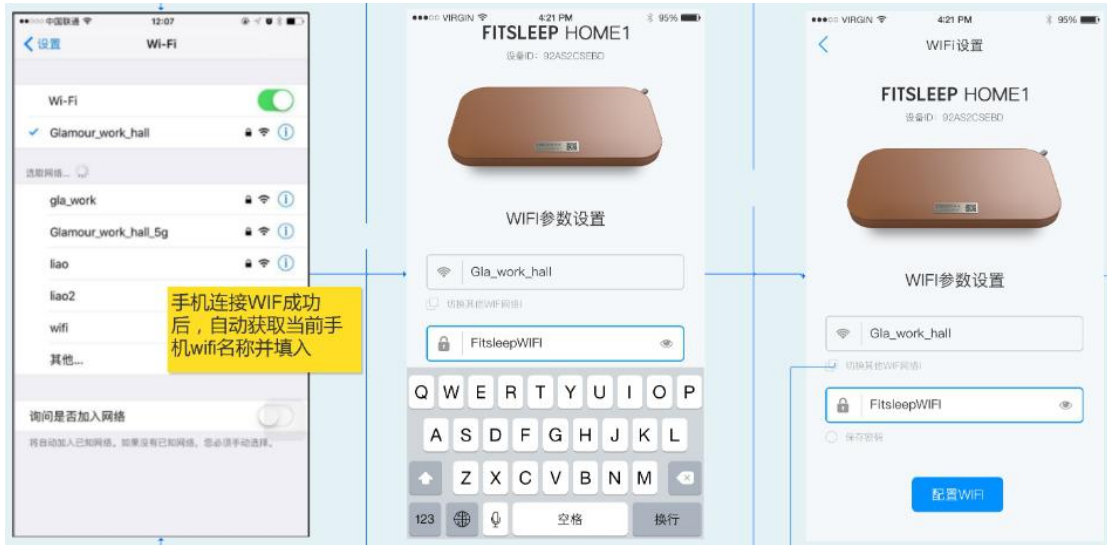
Plug the Hub to charge it. After 3 seconds, insert the pin into the Hub's reset slot until the indicator become red.

Note: charger the terminal device, and put it close to the Hub.



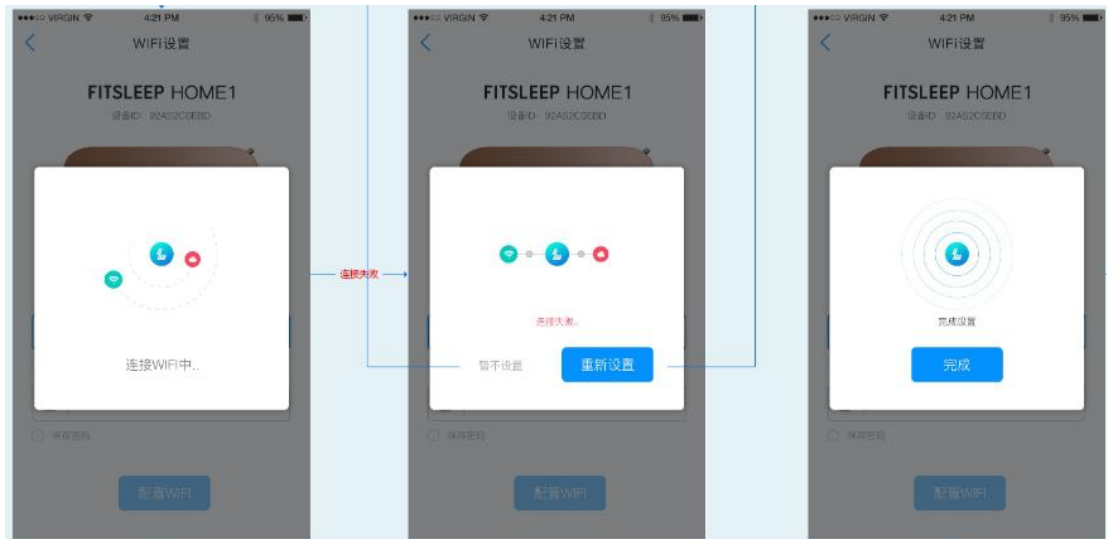
(2) set the wi-fi account and password

The APP can automatically acquire the wi-fi name of the mobile phone and please input the password manually. If the phone is not connected wi-fi, please connect the phone in advance.



(3) wi-fi connection result

It takes about 30 to 50 seconds for the Hub to connect to the network. If the connection is successful, the Hub indicator is green. If the connection fails, the light is red.



IV Specifications

The requirement of power	5V input, >2.0A output。
Charger	Input: 100-240V~50/60Hz Max 0.3A; Output: 5V 2400mA
Electrical characteristics	3. The minimum voltage is 4.7v, the maximum support power is 5.3v, and the normal working voltage is 5V. 4. Minimum current 80mA, maximum working current 2.4a.
Working temperature	-10℃~+55℃
Working humidity	10%~90%

Standards	<ol style="list-style-type: none"> 1) GB4943-1-2001 and IEC related standards 2) CQC 3) ROHS 4) shell: anti-UV 5) IP56 6) drop test
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Warranty card

1. Introduction and Statement

Welcome to use FitSleep Hub.

For your warranty rights, please keep the warranty card and relevant invoices properly.

Fitsleep Hub needs to be used with the smartphone client application. Please read the instructions before using to ensure proper and safe use.

Please use the original accessories provided to avoid any unexpected damages. If you do not follow the proper procedure to use this device or connect it with incompatible accessories, the warranty will become invalid automatically. The company will not be held responsible for damages or issues that result from such behaviors which may danger your or other people's safety.

Based on the principle of continuous improvement and sustainable development, we reserve the right to modify and improve the device described in the document without previous notice.

The contents of this manual are provided in accordance with the manufacture conditions of the devices. Except to the extent required by law, no expressed or implied warranties of any kind are given as to the contents, accuracy and reliability of the document.

2. Terms of the “Three guarantees”

The service during warranty period of FITSLEEP HUB

The principle: the device can be returned within 7 days and replaced within 15 days, and one-year free warranty is provided for the main unit and six-month for the accessories.

Within 7 days of the purchase date, if the main unit is not functional due to performance faults not caused by damages by human factor, the consumer can choose to be refunded at the invoice price or have a free replacement after examinations by the after-sales service center.

Within 8-15 days of the purchase date, if the main unit is not functional due to performance faults not caused by damages by human factors, the consumer can choose free maintenance or free

replacement after examinations by the after-sales service center.

Within 12 months of the purchase date, if the main unit is not functional due to performance faults not caused by damages by human factors, our company will provide free warranty services after examinations by the after-sales service center.

If the purchased device has any functional fault, you should firstly send the feedback of the problem through the official channel and then send back the device after the confirmation.

Notes: the above terms of services are only limited to the mainland region of the People's Republic of China, excluding Hong Kong, Macao and Taiwan regions.

For the Fitsleep Hub users, the service related to inquiry serial number, driver download, after-sales service consulting, complaints and consulting, can be directly obtained through the FitSleep website, hotline.

Shenzhen Glamour Bedding Supplies Co., Ltd.

Service hotline: 4000-888-662

Service website: www.fitsleep.net

Company address : Floor 1, Building 1, Zhuguang Innovation Science and Technology Park, Zhuguang Road, Nanshan District, Shenzhen

3. Instructions for Fee-based Maintenance

In any one of the following (but not limited to) circumstances, we will not perform maintenance free of charge for the device. If you do need FitSleep maintenance services, the after-sales service center will charge the user for the parts and the maintenance where appropriate.

- Expiration of the “three guarantees”;
- Without the “three guarantees” certificate or effective invoices (except for those with proof that the device is covered in the “three guarantees” validity period). The warranty certificate is altered or does not conform to the label.
- Damages due to improper uses, repairs and maintenance that do not follow the instructions in the manual, or unauthorized disassembly and maintenance of the device, or modification of the system software, resulting in damages or malfunction;
- Soaking, damages or circuit board burnout;
- The shell of the device is damaged in the course of use, except for any damages of shell when leaving the factory.

4. After-Sales Service Policies

- Shenzhen Glamour Bedding Supplies Co., Ltd. is in charge of the after-sales service of Fitsleep Hub.
- Fitsleep Hub service policies and strategies are only applicable to Fitsleep Hub products

sold in the Chinese mainland.

- The device warranty period of Fitsleep Hub is calculated from the earlier of the invoice date and the actual date of delivery.

5. Performance faults included in Three guarantees

Part category	Performance faults
Main unit	Failure to be turned on, abnormal login or usage Shell damages existed when leaving the factory
Battery	malfunction abnormal charging

6. “Three Guarantees” Certificate

Three guarantees of the Fitsleep Hub

User information	
Name	
Tel:	
E-mail	
Post code	
Contact address	
Maintenance record	

7. Cautions

Ensure the normal connection of network, which could affect the normal use of device;

8. Disclaimer

Please carefully read and understand this disclaimer before using the device. If you have used the Fitsleep Hub or registered and logged in the APP, you will be deemed to accept this disclaimer voluntarily and be bound by this disclaimer.

The company shall not be liable for any data error including (not limited) the following reasons, such as abnormal off-bed state, deviation of heart rate and respiratory data, etc.

Not use the device in accordance with the method described herein;

Abnormal connection between the Hub and the terminal device.

Poor or unstable network connection;

Important information is included in this manual. It is recommended to keep it.

Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter