

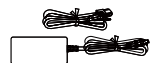
# MD720UIS All-in-One PTZ Camera

## Quick Start Guide

### Package Contents



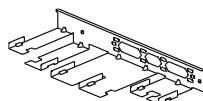
Camera



Power Adapter &  
Power Cord



Remote Control



Cable Fixing Plate



Cable Tie (x6)

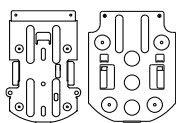


M2 x 4mm  
Screw (x2)

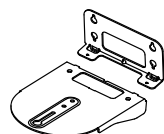


Quick Start Guide

### Optional Accessories



Ceiling Mount  
Bracket (x2)



Wall Mount  
Bracket

\*For detail on optional accessories, consult your local dealer.

### User Manual and Software:

[www.aver.com/download/MD720UIS](http://www.aver.com/download/MD720UIS)



### Warranty Policy:

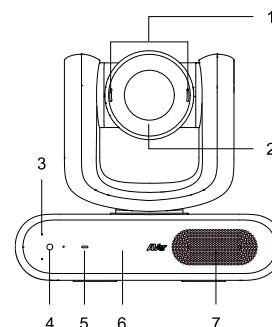
[communication.aver.com/warranty](http://communication.aver.com/warranty)



AVer Information Inc. offers a 3-year parts and labor warranty for the MD Series and a 1-year warranty for accessories. AVer Limited Warranty may vary in different countries. Please check with your local agents or resellers for details.

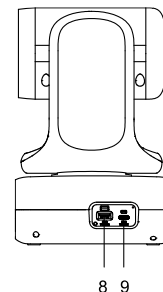
P/N: 300AGA20-EPH

### Overview



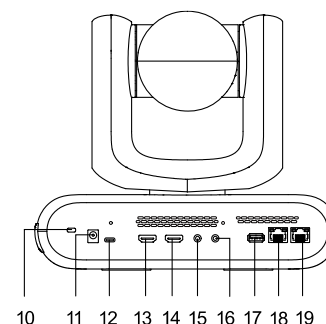
#### Front View

1. Privacy Indicator
2. Infrared Night Vision LED
3. Microphone Array
4. Voice Command Indicator
5. Status Indicator
6. IR Remote Control Sensor
7. Speaker



#### Side View

8. USB 3.0 Type-A Port
9. USB 3.0 Type-C Port



#### Back View

10. Kensington Lock
11. DC 12V Power Jack
12. USB 3.0 Type-C Port
13. HDMI Out
14. HDMI In
15. Audio In
16. Line Out
17. Wi-Fi Dongle
18. Ethernet Port
19. PoE++ Port

## LED Indicators

### Privacy Indicator

Color	Status
Solid purple	Monitoring
No light	Privacy mode / power off

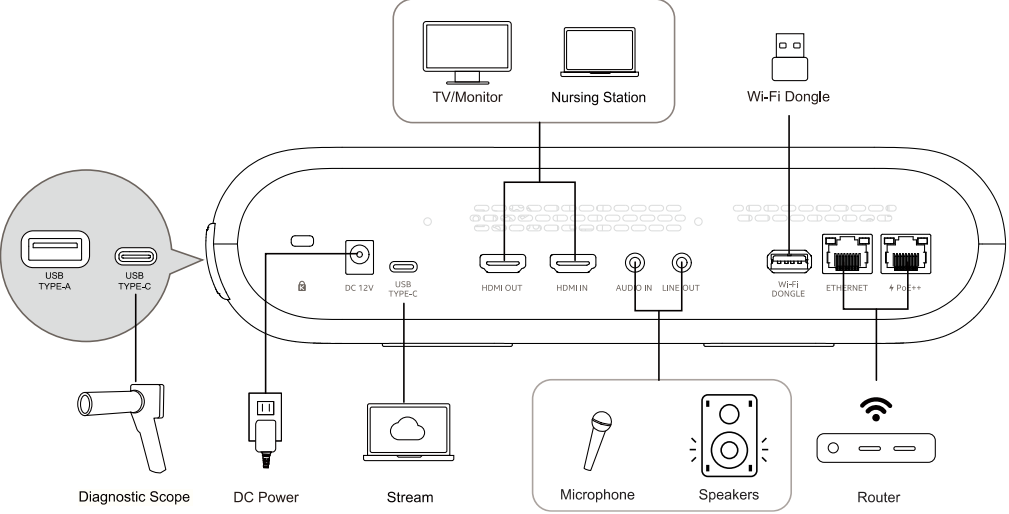
### Status Indicator

Color	Status
Flashing orange	Initializing
Solid purple	Normal
Solid blue	Standby
Flashing blue	Tracking ON
Solid orange	Privacy mode
Flashing purple	Firmware updating
No light	Power off

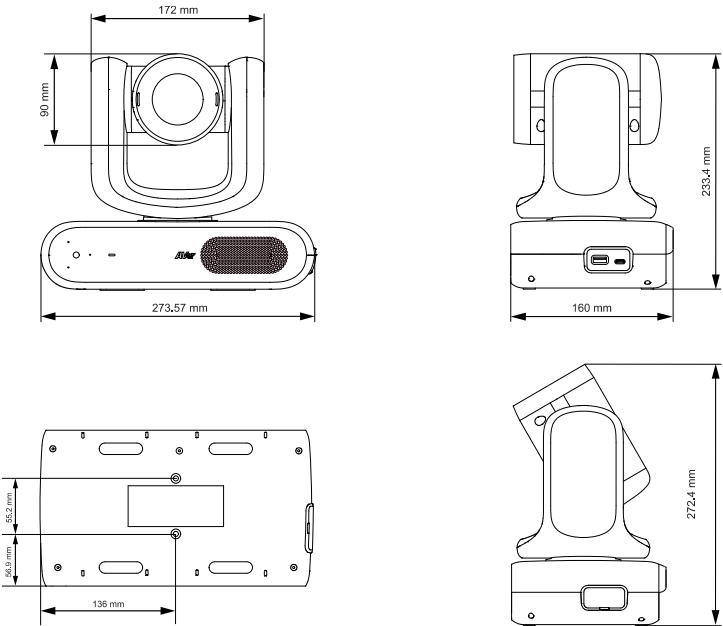
### Voice Command Indicator

Color	Status
Solid lake blue	Standby
Slow flashing lake blue	Waiting to receive voice control
Quick flashing lake blue	Perform voice control

## Connections

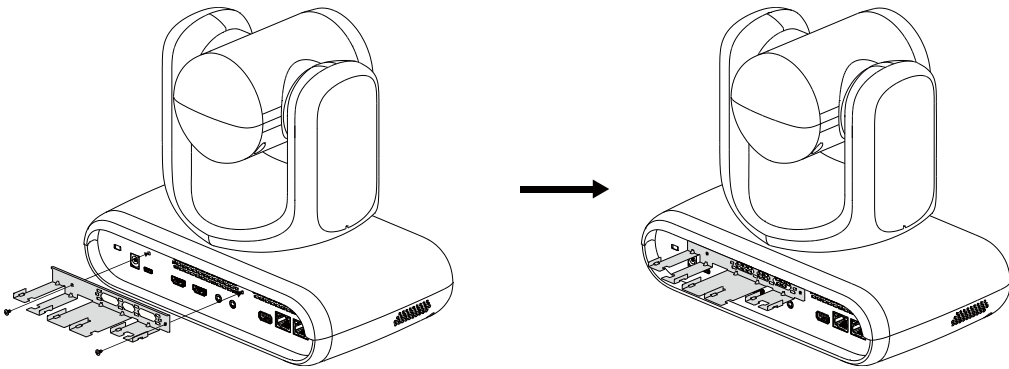


## Dimensions

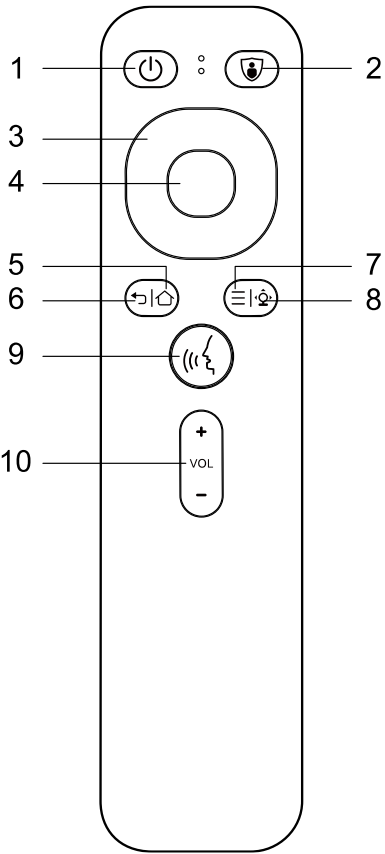


## Cable Fixing Plate Installation

1. Secure the cable fixing plate using the included M2 x 4mm screws.
2. Plug in the cables.
3. Secure the cables and the cable fixing plate with cable ties.



Remote Control *Model HB9265*



Name	Function
1.  Power	Power on or off.
2.  Privacy	Enter Privacy mode. The camera will turn 90 degrees downwards and microphone will be turned off.
3. Directional Pad	Press the directional pad to make selections on the OSD menu.
4. OK	Confirm the selection.
5.  Home	Press and hold for 2 seconds to go to the homepage.
6.  Back	Go to the previous page.
7.  Menu	Open Android system menu.
8.  Pan-Tilt Control	Press and hold for 2 seconds to switch the directional pad to pan and tilt controls.
9.  Voice Control*	Press to receive a voice command.
10. Volume +/-	Adjust the volume.

\*The **Voice Control** function is now only available in the United States.

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC Radiation Exposure statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Warning:

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Remote Control Battery Safety Information:

- Store batteries in a cool and dry place.
- Do not throw away used batteries in the trash. Properly dispose of used batteries through specially approved disposal methods.
- Remove the batteries if they are not in use for long periods of time. Battery leakage and corrosion can damage the remote control. Dispose of batteries safely and through approved disposal methods.
- Do not use old batteries with new batteries.
- Do not mix and use different types of batteries: alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium).
- Do not dispose of batteries in a fire.
- Do not attempt to short-circuit the battery terminals.

PSTI Statement of Compliance

Please refer to the following website: <https://www.aver.com/product-security-advisory>

PoE

The PoE++ port is connected only to PoE networks without routing to the outside plant.

**COPYRIGHT**

©2024 AVer Information Inc. All rights reserved. | July 5, 2024  
The information contained in this documentation is subject to change without notice.

**Contact Information**

**Headquarters**

AVer Information Inc.  
8F, No.157, Da-An Rd.  
Tucheng Dist., New Taipei City  
Taiwan  
Tel: +886 (2) 2269 8535

**USA Branch Office**

AVer Information Inc., Americas  
44061 Nobel Drive, Fremont, CA  
94538, USA  
Tel: +1 (408) 263 3828  
Toll-free: +1 (877) 528 7824

**Europe Branch Office**

AVer Information Europe B.V.  
Westblaak 134, 3012KM,  
Rotterdam, The Netherlands  
Tel: +31 (0) 10 7600 550

**Japan Branch Office**

アバー・インフォメーション株式会社  
〒160-0023 日本東京都新宿区西  
新宿 3-2-26 立花新宿ビル 7 階  
Tel: +81 (0) 3 5989 0290  
お客様サポートセンター(固定電話  
のみ): +81 (0) 120 008 382

**Vietnam Branch Office**

Công ty TNHH AVer Information  
(Việt Nam)  
Tầng 5, 596 Nguyễn Đình Chiểu,  
P.3, Quận 3,  
Thành phố Hồ Chí Minh 700000,  
Việt Nam  
Tel: +84 (0) 28 22 539 211  
Hỗ trợ kỹ thuật: +84 (0) 90 70  
080 77

**Korea Office**

한국 에버 인포메이션 (주)  
서울시 종로구 새문안로 92  
(신문로 1 가,  
광화문오피시아빌딩) 1831,  
1832 호  
Tel: +82 (0) 2 722 8535