

SMART RGB+IC FLOW FLEXIBLE NEON LIGHT STRIP QUICK START GUIDE

MOW7-1005-ICM

V2.0 0324

GETTING STARTED

Thank you for choosing this Smart RGB+IC Flow Neon Light Strip. This **Quick Start Guide** will help you with setup and installation of your device.

WHAT'S IN THE BOX

- 16.4ft/5m Neon Flow LED Strip
- 1 set - Mounting Clips and Screws
- 24V 1A Power Adapter
- Quick Start Guide

WHAT DO YOU NEED?

- Wi-Fi router with 2.4GHz 802.11 network
- Mobile device running Android 9.0 Pie or higher / iOS 12 or higher, with Bluetooth and location enabled
- Monster Smart Lighting app on your mobile device

TIP: Do you know your Wi-Fi network name and password? Write it down now if it's hard to remember.

ANYTHING ELSE?

This light strip is IP65 water-resistant and is suitable for both indoor and outdoor use. The controller is rated IP44 water resistant and the power adapter is not water resistant. To ensure maximum water protection:

- The power adapter must be connected to a GFCI protected hooded flush type cover plate receptacle marked "Wet Location" while in use outdoors.
- Ensure that the power adapter connection is tightly sealed.

TIP: Save these instructions for future reference.

SETUP COMPLETE SETUP BEFORE INSTALLATION

Remove all components from the box.

It is recommended to first pair your device in a location close to your router **BEFORE** installation.

NOTE: If desired, you can operate the device with the controller and without pairing to Wi-Fi and without the app. Advanced features like color customization, scheduling, and voice control will not be available. (See "How To Use" on page 6)

STEP 1

Download the free **Monster Smart Lighting** app from the App Store (for iPhone) or Google Play Store (for Android phones). Open the **Monster Smart Lighting** app and create an account by following the on-screen instructions.



SCAN HERE TO INSTALL

STEP 2

Before you start, we need to set up a few things for a smooth pairing process:

- Make sure your phone or tablet is successfully connected to the **2.4GHz Wi-Fi network** that your device will be placed on.
- **Enable Bluetooth and location** - To find pairable devices and successfully connect them with your home network, you must allow access to location services when prompted.

NOTE: Most Smart devices only set up on a 2.4GHz Wi-Fi network for longer ranges and transmission through walls. Many newer home Wi-Fi networks are mixed networks that are set to 5GHz by default (see AT&T Verizon) and you may need to access your router settings and/or call your Internet Service Provider to create a separate 2.4GHz network.

NOTE: To prevent overheating, uncoil the light strip before use. Do not operate the Neon light strip while it is coiled up as it was in the packaging as this may cause damage to the product.

STEP 3

Connect and plug in the included power adapter and the light should turn on.

Your device will power on into a dynamic lighting mode and can be controlled by pressing the button on the controller.

To enter pairing mode or reset the device at any time, press and hold the button for 8 seconds.

STEP 4

In the **Monster Smart Lighting** app, select the "+" and then "device" to add a new device.

Allow permissions when prompted.

Follow the on-screen instructions to add your device.

STEP 5

Once the pairing process is complete, your device will receive any available updates from the network.

Please Note: Installing the newest and best features may take up to 5 minutes.

CONGRATULATIONS!

Your device is now connected and ready to use. You can use the app to adjust settings, create custom lighting effects, set schedules, setup voice control, and more!

Note: Now that setup is complete, your mobile device no longer needs Bluetooth enabled or to stay on your 2.4GHz network to operate your lighting device. Using the **Monster Smart Lighting** app, you can control your device from anywhere!

DESIGN

CREATE LINES AND CURVES

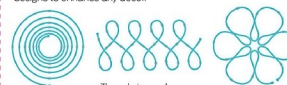
The Neon Flow's water-resistant housing makes it perfect for edge-lighting large outdoor spaces like decks, patios, and walkways, or for illuminating large indoor spaces with the look of premium, diffused lighting.

easily create both straight lines and curves



CREATE CUSTOM DESIGNS

The Neon Flow is exceptionally flexible and can also be used to write cursive messages or create artistic, neon-style lighting designs to enhance any decor.



These designs and more can be made with one Neon light strip.



DESIGN TIP: Before installing, try out different designs with your Neon Flow on the floor or a table to decide what you would like to create! Shape your design and use tape to hold it in place. Make sure that you have enough mounting clips for each piece of tape, this will ensure your design looks the same when installed.

NOTE: To avoid damage, do not tightly fold the Neon light strip.

INSTALLATION

STEP 1

Determine where you will install the Neon Flow. Make sure the location is still within the range of your Wi-Fi network and that it is close enough to a power source for the cord to reach without becoming a tripping hazard.

STEP 2

Using the included mounting clips and screws, and a Phillips head screwdriver (not included), mount the Neon in the desired location. For best results place one clip approximately every 18 inches to secure the entire light strip evenly.



TIP: Place more mounting clips closer to curves or corners to better secure the strip around turns and use fewer on straight areas.

STEP 3

Once installed, connect the power adapter to the port on the cable and screw on the water-tight locking cap until secure.



Connect the other end of the adapter to a powered wall outlet (outdoors this must be a GFCI protected, hooded outlet.)

The Neon Flow will automatically reconnect to the paired Wi-Fi network once powered on and will now be ready to use!



HOW TO USE

BUTTON CONTROL

Use the built-in button controller to select from a number of pre-programmed colors and lighting effects.



- POWER:** double press - press twice quickly to power on or power off color lighting
- MODES:** press and hold 2 sec - cycle between White, Color, Static, Dynamic, DIY & Music Modes
- COLOR/SCENES:** single press - change between Color/Scene presets (or access the custom edits of scenes, requires Wi-Fi pairing and app)
- RESET/PAIR:** long press and hold 8 sec - reset device and to pair to your Wi-Fi network

When powered off and on again, the device will resume the last used lighting mode.

APP CONTROL

In the **Monster Smart Lighting** app you can customize your experience by exploring color, modes, scenes & music syncing.



- Device Icon
- Adjustments
- Mode Selection: White, Color, Multicolor, Scenes, Music Reactive
- Color/Scene Selection
- Timers and Schedules
- Power

PC DESKTOP CONTROL



This **Monster Smart Lighting** product can also be controlled from your Windows PC desktop computer using the **Monster Smart Lighting Desktop app** and **Razer Synapse 3**.

To simply control your Monster Smart Lighting devices from your desktop computer, only complete steps 4 and 5 below. To enable full Razer Chroma integrations, follow all steps.

Step 1: Download and install Razer Synapse from <https://www.razer.com/synapse-3>

Step 2: Create an account and follow all activation steps.

Step 3: Install the **Chroma Module** from within Razer Synapse.

Step 4: Download and install the **Monster Smart Lighting Desktop App** from the Microsoft app store or by visiting www.monsterilluminescence.com/smartlighting

Step 5: Login using the same user information you use in the **Monster Smart Lighting** app on your mobile device.

Step 6: Click the "Enable Razer Chroma" toggle. Any Monster Smart Lighting devices connected to your home network that are Chroma enabled will now be controlled through the Chroma Studio and compatible games!

NOTE: For Razer Chroma RGB™ compatibility, BOTH Razer Synapse with the Chroma Module installed and the Monster Smart Lighting Desktop App must be open and running on your 64-bit Windows 8 or higher PC.

NOTE: If you access the device using the mobile app it will automatically disable an active Chroma connection.

VOICE CONTROL



The **Monster Smart Lighting** product can be controlled by your choice of convenient voice assistant devices.

ALEXA

To set up Amazon Alexa voice control, go to the **Integrations** option in the Monster Smart Lighting app and click the "works with Alexa" button, then follow the on-screen instructions to connect using the Amazon Alexa app.

GOOGLE

To set up Hey Google voice control, go to your Google Home app, click Set Up Device, Works with Google, and then select "Monster Smart Lighting". Follow the on-screen instructions and sign in using your Monster Smart Lighting user information.

SIRI SHORTCUTS

Siri Shortcuts are enabled by default on iOS devices. You can edit or create new shortcuts from the Shortcuts app.



For additional information, FAQ, and helpful instructions, please access the **Support** option in the app or SCAN HERE.



7

TROUBLESHOOTING

Having trouble with setup? Don't return this product to the retailer, we're here to help.

Please call/write us for customer support: 866-246-2008
customerservice@monsterilluminescence.com

Q: Will this Monster Smart Lighting product work with my Monster iLluminescence devices?

A1: Not at this time. Monster Smart Lighting and Monster iLluminescence are two different device platforms and are controlled by separate apps.

A2: Both platforms can be controlled through the use of third party integrations like Hey Google, Amazon Alexa, Siri Shortcuts, and Razer Chroma RGB.

Q: Why is my device unresponsive after pairing?

A1: Your device may have installed a necessary update and needs to reboot. Please unplug the power and reconnect to resume operation.

Q: Why is my device failing to connect to my Wi-Fi network?

A1: Make sure your phone or tablet is successfully connected to the **2.4GHz Wi-Fi network** that your device will be placed on.

A2: Make sure you **enable Bluetooth and location** on your phone or tablet to find nearby devices.

A3: Make sure your phone, your Wi-Fi router, and your device are all in close proximity to each other during the pairing process (within 10ft is ideal).

A4: If your Wi-Fi network is a mixed 2.4GHz/5GHz network, you may need to access your router settings and/or call your Internet Service Provider to create a separate 2.4GHz network.

Q: Can I cut this LED Light Strip?

A1: Yes. If desired, you can cut the light strip to shorter lengths by cutting on the copper area towards the end of the strip.

Note: Once cut,

– you cannot reconnect the light strip or attach additional light strips to this product.

– the strip will no longer be water resistant or covered under warranty.

– Be sure to remove the end cap and replace it on the new end of your light strip using waterproof glue.

Q: Can I attach additional LED Light Strips to this one?

A1: Due to the water-resistant design, this strip is not equipped with an expansion plug.
Please group your devices in the app.

MONSTER SMART LIGHTING

Smart RGB+C Flow Neon Light Strip | Model: MOV7400S-QM | Input: 24V 1A

The illustrated products and specifications may differ slightly from those supplied. The Monster logo and "SMART LIGHTING" are trademarks or registered trademarks of Monster, Inc. or its subsidiaries in the U.S. and other countries and used under license. Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. Apple, the Apple mark of Apple Inc., Google, Android and Google Play are trademarks of Google LLC. The "set-up" icon used, Amazon, Alexa, and all related logos are trademarks of Amazon.com, Inc. or its affiliates. All other brand names are trademarks of their respective owners. ©2019 Monster iLluminescence, Inc. not Monster, Inc. is affiliated with the respective owners of the trademarks. Licensed and manufactured by Arm Accessories, Inc. Edison, NJ 08837. Made in China.

9

NOTES

WARRANTY

1 Year Limited Warranty - Please read and understand all instructions before using this product. If damage is caused by failure to follow the instructions, this warranty is null and void.

SAFETY

WARNINGS: When using outdoor use products, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury, including the following:

- **Keep these instructions**
- Uncoil the light strip before use
- Do not drop, puncture, or disassemble this product
- Do not install this product in any way other than what is outlined in this guide
- Do not submerge the strip or the power supply unit in water
- The power adapter must be connected to a GFCI protected hooded flush type cover plate receptacle marked "wet location" while in use outdoors
- Avoid long exposure to direct sunlight, which may cause damage
- Do not use this product in small, enclosed locations that could limit the flow of air or trap excess heat
- Do not expose this product to open flames or use near fire
- Do not use the product in a strong magnetic field
- Do not use this product for emergency lighting/alerts
- Do not allow small children to operate, modify, or install this device
- Use a clean, soft cloth to clean - do not use any abrasive cleaners/kits to clean
- The external flexible cable or cord of this luminaries cannot be replaced. If the cord is damaged, the luminaries shall be destroyed
- The light source contained in this luminaries shall only be replaced by the manufacturer or his service agent or a similar qualified person

10

FCC Compliance

This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment operates on a shared radio frequency spectrum and therefore it's intended and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio communications, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- If you experience RF exposure symptoms, a separation distance of 20 cm or more should be maintained between the antenna of the device and persons during device operation. To ensure compliance, operators should check that the distance is not exceeded.

1 YEAR LIMITED WARRANTY

Arm Accessories, Inc. Limited Warranty Policy for Monster Smart Products Last Updated March 27, 2020
This limited warranty contains important information about your rights and obligations, as well as limitations and restrictions that apply to you.

1. **WHAT THIS LIMITED WARRANTY COVERS:** **REGARDING COVERAGE:** Arm Accessories, Inc. ("Arm Accessories"), 32 Broadway Ave., Edison, New Jersey, USA, warrants to the owner of the enclosed Monster Smart limited product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one year. Notwithstanding the foregoing, this Warranty shall be a factory-installed Product item (1) year only if installed by a professional. If the Product fails to conform to this Limited Warranty during the Warranty Period, Arm Accessories will, at its sole discretion, either (a) repair or replace any defective Product or component with proof of purchase and original documentation. Repair or replacement may be made with a new or refurbished product or components, at Arm Accessories' sole discretion. If the Product or a component incorporates within it is no longer available, Arm Accessories may, at Arm Accessories' sole discretion, replace the Product with a similar product of similar features. This 1-year warranty does not cover any use outside of the Limited Warranty. Any Product that is to be repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the (a) longer of (b) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (c) the remaining Warranty Period. This limited warranty is non-transferable from the original purchaser to subsequent owners.

2. **TOTAL SELECTION RETURN POLICY:** You are the original purchaser of the Product and you are not entitled with this Product for any reason, you may return it to the original location in the retailer in compliance with the retailer's return policy.

3. **WARRANTY CONDITIONS KNOWS GET SERVICE FORWARD TO CLAIM UNDER THIS LIMITED WARRANTY:** Before making a claim under this Limited Warranty, the owner of the Product must (a) first consult www.monsterilluminescence.com/support during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Arm Accessories' (or its authorized distributor's) non-shipping instructions. Arm Accessories will have no warranty obligations with respect to returned Product if determined, at its sole discretion after examination of the returned Product, that the Product is on the Ineligible Product list (linked below).

4. **WHAT THIS LIMITED WARRANTY DOES NOT COVER:** This Limited Warranty does not cover the following

11

(collectively "Ineligible Products"): (i) Products marked as "sample" or "not for sale" and "NFC" (ii) Products that have been subject to (a) modification, alterations, tampering, or improper maintenance or repair; (b) handling, storage, installation, testing, or use not in accordance with any quick start guide, manual or other instructions provided by Arm Accessories; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, seismic earth quake, or hurricane; (f) any non-arm accessories branded hardware products, even if packaged or sold with Arm Accessories hardware. This Limited Warranty does not cover consumables such as, including but not limited, battery, wires, damage due to insects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Arm Accessories recommends that you use only authorized service providers for maintenance or repair. Unauthorised use of the Product may cause the Product's performance and may void this Limited Warranty.

5. **DISCLAIMER OF WARRANTIES:** Except as stated above in this limited warranty, and to the maximum extent permitted by applicable law, Arm Accessories disclaims all express, implied, and statutory warranties and conditions with respect to the product, including the implied warranty of merchantability and fitness for a particular purpose. To the maximum extent permitted by applicable law, Arm Accessories also limits the duration of any applicable implied warranties or conditions to the duration of this limited warranty. Arm Accessories is liable for any consequential, incidental, exemplary, or special damages, including any damages for lost data or lost profits, arising from or resulting from this limited warranty or the product, and Arm Accessories' total cumulative liability arising from or related to this limited warranty or the product will not exceed the amount actually paid for the product in the original purchase.

7. **LIMITATION OF REMEDY:** The Arm Accessories online services at monsterilluminescence.com ("Services") provide you information ("product information") regarding your Arm Accessories products and/or peripherals connected to your products ("product peripherals"). The type of product peripherals that may be connected to your product may change from time to time. Without limiting the generality of the disclaimer above, all product information is provided for your convenience, "as is," and "as available." Arm Accessories does not represent, warrant, or guarantee that product information will be available, accurate, or reliable or that product information or use of the same or product will provide safety to your home. To the extent product information, the services, and the product are used for your own discretion and risk. You will be solely responsible for (and Arm Accessories disclaims) any and all liability, or damages, including to your wiring, furniture, electricity, home, product, product peripherals, computer, mobile device, and all other items and/or to your home, resulting from your use of the product information, services, or product. Product information provided by the services is not intended as a substitute for direct means of obtaining the information. For example, a notification provided through the services is not intended as a substitute for audible and visible indications in the home and the product, nor for a third party's monitoring service that monitors alarm status.

8. **FORCE MAJEURE AND THIS LIMITED WARRANTY:** This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. Therefore, if this Limited Warranty will apply to the extent permitted by applicable law for a full description of your legal rights you should refer to the law applicable to your jurisdiction and may wish to consult a licensed consumer advocacy service.

If you need to make a warranty claim for your Monster Smart device, please reach out to Customer Support by emailing customerservice@monsterilluminescence.com or calling our support number: 866-246-2008. Please allow 7-10 business days process warranty claims. Customers located outside of U.S. will be responsible for all shipping costs.

12

13