

**phaiser**<sup>®</sup>

#LiveLoud

**CORE**

**BHS-950**



USER MANUAL

# Congratulations!

As the proud new owner of the BHS-950 Bluetooth headset, you're about to experience a massive upgrade in the way you listen to music.

In addition to the wireless convenience of Bluetooth and the customizable comfort of our variable-sized eartips, the BHS-950 features Nanocoating-Technology that safeguards against Sweat and Moisture.

So if you haven't registered your free lifetime sweatproof warranty, please do so here: **[phaiser.com/extra](http://phaiser.com/extra)**.

Enjoy the headset! We hope it'll help you #LiveLoud!

Electronic user guide can be found at: **[phaiser.com/manuals](http://phaiser.com/manuals)**.

Thanks for purchasing Phaiser products!

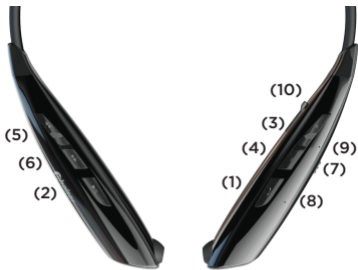
We're so happy to have you on board, we'd like to invite you to

## **Join The Phaiser VIP Club!**

Become a member of an exclusive club for new and existing customers with access to amazing benefits such as:

- Get 10% Off Your Next Order
- Free Replacement Eartips
- Early Access To New Products
- Free Monthly Giveaways
- 24 Month Manufacturer's Warranty
- Lifetime Sweatproof Warranty

Go to **[phaiser.com/extra](https://phaiser.com/extra)** to join!



- (1) Call Button
- (2) Play Button
- (3) Increase Volume Button
- (4) Decrease Volume Button
- (5) Previous Track / Rewind Button
- (6) Next Track / Fast Forward Button
- (7) Power Switch
- (8) Microphone
- (9) Indicator LED
- (10) USB Charging Port

## Product Features

1. Lightweight behind-the-neck design for best stability while working out.
2. Premium Speakers with strong Bass and HD Stereo Music.
3. Extra long Playback and Standby time.
4. The easily operate buttons offer functions for answering phone calls and controlling audio playback.

## Specifications

**Bluetooth Specification:** Bluetooth 4.1

**Battery:** Lithium Polymer Battery 3,7V

**Standby Time:** UP to 450 hours

**Talk Time:** UP to 11 hours

**Music Playback Time:** UP to 15 hours

**Charging Time:** Less Than 2 hours

**Operating Temperature:** 14°F/-10°C to 140°F/60°C

## First Steps

To ensure best battery performance, it is recommended to charge the headset fully before first use.

Please open the charging port cover with your fingernail and connect the USB charging cable.

## Charging the Headset

Just plug in the micro USB charging cable. You can choose to either use a dedicated wall charger with USB ports (like a mobile phone charger), your computers USB ports or basically any powered USB port. Once you start charging the indicator-LED on the right earpiece will be constantly Red. After the charge is complete, the LED will turn Blue.

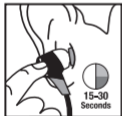
# Inserting the Comply™ Premium Earphone Tip



1. Squeeze down the foam tip and roll the tip into a thin, round cylinder.



2. Pull back and up on ear to open the canal. Gently insert the entire tip into the ear.



3. Hold the tip in place until it expands.

## Installing the Comply Earphone Replacement Tips



- 1.** Remove the silicone tip from the earphone.
- 2.** Clean the earphone nozzle of any debris with a dry cloth.
- 3.** Insert the earphone sound port nozzle into the tip's core at an angle. Then push the rest of the tip onto the earphone's nozzle.
- 4.** Repeat for the other side.



Note regarding the functions described in this manual: Not all phones or other connected Bluetooth devices support every function. For further information, please refer to your device's user manual.

## Pairing

Before using the headset for the first time, you must pair it with another Bluetooth-enabled device (for example a phone). The headset will automatically enter pairing mode after you power it on and become visible to other devices.

- 1.** Put the earphones in your ears and slide the power switch. You will hear the audio message "Power On". While the LED is constantly blue, the headset is in pairing mode.
- 2.** On your phone find the Bluetooth menu and "search for" or "add" new devices. Select "BHS-950" from the list and pair it.
- 3.** Once the headset is successfully connected to your phone, you will hear the audio message "Connected".

## Additional Pairing Notes

1. If asked for the Pass/PIN code, please enter "0000". Newer phones do not require this.
2. The headset will automatically turn off if not paired within 5 minutes.

## Manual Pairing, Pairing with a second device or Re-Pairing:

1. Simultaneously press and hold call and play buttons for 3 seconds while the headset is turned On. You will hear the audio message "Disconnected" (The original connection will be lost while in pairing mode).
2. Search the Bluetooth menu of your device for "BHS-950" and complete above regular pairing steps until successfully connected.
3. To delete all pairings from the headset, press and hold call and play buttons for 10 seconds until you hear the low tone confirmation.

## Multipoint

This headset is capable of connecting with 2 devices at the same time, enabling you to use the headset with both devices simultaneously.

A common application, for example, is to connect your smartphone and your tablet. You will be able to enjoy media on your tablet while not missing phone calls from your phone.

- 1.** Pair the headset with the first device according to the instructions on under “Pairing” (Turn the headset on and select “BHS-950” in the Bluetooth menu). This device will be the secondary device.
- 2.** Pair the headset with the primary device according to the instructions under “manual pairing” (press and hold call and play for 3 seconds). This device will be the primary device where all functions for the multifunction button work by default.
- 3.** Once you paired and connected the primary device, go back to the secondary device and connect the headset again through the device’s Bluetooth menu. You will hear the voice confirmation “Connected”.

Additionally you can use the manual pairing method when you already have 2 devices connected to the headset and like to connect the headset to a third, different device instead.

Of course you can reconnect one of the 2 previously connected devices again through its Bluetooth menu to use Multipoint functions again.

## Auto Reconnect

- 1.** If you turn the headset off, it will be disconnected from your phone. It will automatically attempt to reconnect once turned back on and in range.
- 2.** A secondary device may need to be reconnected through the Bluetooth-menu by selecting "BHS-950".

## Out Of Range

1. If headset and phone are separated by more than 10 meters (33 feet), they will disconnect.
2. In case headset and phone do not automatically reconnect once back in range, briefly press the call button to manually reconnect. You can also use manual reconnect to abort pairing mode and connect to the last connected device.
3. While you are in multi connection mode, a device which goes out of range, will lose connection. The headset will keep trying to connect to the lost device for 5 minutes.
4. In case you intentionally switched off the Bluetooth function on a single connected device and hear the "Disconnected" message, you can immediately go to the Bluetooth menu of your other device (phone or tablet) to connect the headset by using the regular pairing steps described earlier. The headset will become visible to other devices as soon as all connections are dropped or it's forced to pairing mode by pressing and holding call and play buttons at the same time for 3 seconds.

## ON / OFF-Function

Slide the Power Switch to ON position to turn the headset On. You will hear the audio message "Power On". You will see the indicator LED turn Blue for a short time, then turn off if automatically reconnected to your phone or stay Blue while in pairing mode.

To turn off the headset, slide the power switch to OFF position. You will hear the "Power Off" message. The indicator LED will turn Red and then shut off.

If you leave your earbuds powered On and walk away from them until they disconnect, they will automatically power down after 5 minutes.

## Resetting the headset

In case you experience problems with Pairing or issues with volume control, resetting the headset may help: while not in playback, press call and play buttons for about 10s until you hear a low beep tone.

## Answering Calls

As soon as you have an incoming phone call, the headset will notify you by ringtone and read the phone number of the caller to you. To answer, briefly push the call button or answer the call on your phone. The call will be transferred to your headset if not set differently in your phone.

## Refusing Calls

To refuse a call, double press the call button and the call will be rejected. You will hear a confirmation tone.

## Ending Calls

To end a call, press the call button briefly or end the call through your phone.

## Volume Control

By pressing “+” (plus button) you can increase the volume and by pressing “-” (minus button) you can decrease it. When volume reaches maximum or minimum, you will hear a warning tone.

You may also keep the volume button pressed to adjust the volume faster.

## Note regarding volume control

Warning: Listening to music on a high volume over a longer period of time may damage your hearing ability.



## Voice Assistant and Voice Dialing

Double press the call button to activate your phone's Voice Assistant function such as Siri or Google Now. It's necessary that your phone supports this feature and that it's turned on. Please refer to your phone's user manual for further information.

## Play / Pause

During media playback you can press the play button briefly to start, pause or resume playback. It is also possible to use your phone's media player to control this function. Sometimes it's necessary to manually start an App before the headset controls start working.

## Next / Previous Track

During media playback you can skip between tracks by briefly pressing the Next Track or Previous Track button.

## Fast Forward / Rewind

During media playback you can fast forward by pressing and holding the Next Track button. When you arrive at your desired position, release the button and normal playback will resume.

To rewind a track, use the Previous Track button in the same way. It is necessary for your media player to support this feature.

## Equalizer Settings

In case you want to change the way the headset reproduces music from your device, press and hold “+” and “-” at the same time until you hear the music interrupt for a short period. This will change the equalizer setting. There are 3 equalizer settings available: “Normal” (default), “Bass” and “Treble”. Try them out to find the most suitable one for your preferred music style.

## Battery Status Notification

Every time you turn the headset on, you will hear the battery status notification. There are 3 battery levels reported:

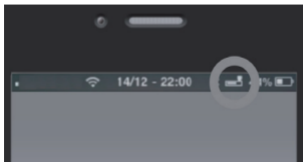
**“Battery High”**: 100% to 66% battery life

**“Battery Medium”**: 66% to 33% battery life

**“Battery Low”**: 33% to 0% battery life

While the headset is turned on, you can trigger the battery status notification manually by briefly pressing “+” and “-” at the same time.

The headset will start to report “Battery Low” automatically, once the battery life reaches 5 to 10 minutes before automatic shutdown.



On iOS and some newer Android devices, you will be able to see the battery level of the headset in the upper right corner near the Bluetooth-symbol.

## Microphone Mute and Unmute

While on a call, press and hold the “-” button for 2 seconds, until you hear the notification tone, to mute the microphone. To unmute the microphone, repeat this procedure.

## Troubleshooting the headset

**Issue:** The headset does not work

**Solution:** Please make sure the headset is turned on and charged.

**Issue:** Phone disconnects with headset

**Solution:** Make sure the phone supports the Bluetooth Hands-Free Profile and is in range.

**Issue:** Headset does not work properly with the phone

**Solution:** Pair phone and headset again, make sure headset is in range (no obstacles like other electronic devices or walls).

**Issue:** Battery lasts shorter than expected

**Solution:** Turn down the volume. High volume will drain the battery faster than lower volume.

## Avoiding Problems

- Please turn the headset off before putting it into your bag or pocket to avoid accidental calls.
- Do not clean the headset with solvents or abrasives.
- Do not expose the headset to extreme temperature (not outside 14°F/-10°C to 140°F/60°C).
- Do not expose the headset to fire, the battery may explode.
- Do not attempt to open the headset.
- Do not put heavy objects on your headset.
- Avoid moisture and dust.
- Do not use the headset while swimming or showering.
- For safe storage, please keep the headset in a dry place.
- If stored longer than 1 month, please recharge the battery before use.

To safeguard against potential problems, make sure you've registered your 2-year manufacturer and lifetime sweatproof warranties at **[phaiser.com/extra](https://phaiser.com/extra)**.

## Additional Information

### Radio Frequency Exposure

This headset is a radio transmitter and receiver. It communicates with Bluetooth equipped devices by receiving and transmitting radio frequency (RF) electromagnetic fields (microwaves) in the frequency range 2.4 to 2.4835 Ghz. The output power of the headset is only 0,001 watt (low). The headset is designed to comply with the RF exposure guidelines and limits set by national and international authorities and health agencies.

### Potentially Explosive Atmosphere

If you enter a potentially explosive atmosphere, please make sure you turn off your headset. Such areas are rare and in most cases, but not always, clearly marked. It is unlikely but possible that your device could generate a spark and cause an explosion or fire resulting in serious injury or death.

### Avoiding Hearing Damage

Serious and permanent hearing damage and even loss of hearing may occur if you use your headset continuously at high volume.

Please be sure to set the volume to a safe level. Using high volume continuously may feel normal after some time but it can still damage your hearing ability. In case you experience ringing or muffled speech, do not continue listening and have your hearing checked. The higher the volume the sooner your hearing may be affected. Hearing experts suggest that you protect your hearing.

It is better to use the headset only for a limited time at high volume. It is not suggested to turn up the volume in noisy surroundings to block out the noise. In case you cannot hear people talking to you anymore, please turn down the volume. Please refer to earlier pages of this manual on how to adjust the volume.

## Headset Safety Information

In some areas it is illegal and generally it is not recommended to use the headset for listening to music while operating a vehicle. You should be careful and attentive while driving. Do not continue using the headset if you find it distracts you while operating any kind of vehicle or during any other activity requiring your full attention.



## Caution:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## RF Exposure

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with minimum distance 0mm between the radiator & your body.

Before you go...

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# CORE

BHS-950

**phaiser**<sup>®</sup>

#LiveLoud

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