

User and Warranty Information

- 1) Read these warning before operating and keep this information for future reference.
 - 2) Follow all instructions found in the QSG and online manual
 - 3) Only use attachments/accessories provided or noted by the manufacturer.
 - 4) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, device has been dropped.
 - 5) CAUTION:The battery is irreplaceable. Please dispose of battery in an environmental-ly-friendly manner.
 - 6) The apparatus shall be used in tropical and moderate climates.
 - 7) The batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like
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- X Do not expose the apparatus to rain or moisture.
 - X Do not expose the apparatus to open flames, such as lighted candles.
 - X Do not expose the apparatus near any heat sources such as radiators, heat registers, stoves, or other apparatus (including) that produce heat.
 - X Do not expose the apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on the apparatus.
 - X Do not expose the apparatus to excessive heat.
 - X Do not move the apparatus by dragging the cable.



Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.



Bluetooth word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Royole is under license. Other trademarks and trade names are those of their respective owners.

FCC Compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

California Battery Charger Energy Efficiency



Canadian regulatory statement CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

EU Declarations of Conformity

This product compliances with the requirements of the following Directives and carries the CE mark accordingly.

RoHS Directive 2011/65/EU.

Radio Equipment Directive 2014/53/EU



Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.



LIMITED WARRANTY (US Only)

Royole Corporation warrants this product against defects in material or workmanship for the time periods and as set forth below when purchased directly from Royole Corporation or an authorized retailer or reseller. Pursuant to this Limited Warranty, Royole will, at its option and to the extent permitted by law, (i) repair the product using new or refurbished parts, (ii) replace the product with a new or refurbished product or (iii) refund the purchase price of the product. For purposes of this Limited Warranty, “refurbished” means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Labor:

Royole products are warranted against defects in materials and workmanship for a period of one (1) year from the date of original retail purchase (if purchased from a retailer or authorized reseller) or one (1) year from the date of shipment if purchased directly from Royole (“Labor Warranty”). Royole will, at its option, repair or replace with new or refurbished product, or refund the purchase price if the product is determined to be defective.

Parts:

For a period of one (1) year from the original date of purchase (if purchased from a retailer or authorized reseller) or one (1) year from the date of shipment if purchased directly from Royole (“Parts Warranty”) Royole will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided “AS IS” unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

Warranty Instructions:

To obtain warranty service, you must deliver the product and all of its accessories, freight prepaid, in either its original packaging or packaging affording an equal degree of protection, to the Royole authorized service facility specified to you. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is likely that such data, software, or other materials will be lost or reformatted during service and Royole will not be responsible for any such damage or loss. A dated purchase receipt from Royole or a Royole authorized retailer is required, as well as a RMA number provided by the Royole Support Team. For specific instructions on how to obtain warranty service for your product,

Email Royole's Support Team:

support@royole.com

Or Call the Royole Support Center

(510) 490-1601

Repair / Replacement Warranty:

This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Royole Corporation may request that you replace defective parts with user-installable new or refurbished parts that Royole Corporation provides in fulfillment of its warranty obligation. Any parts or product replaced under this Limited Warranty will become the property of Sony.

This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use; it does not cover product issues caused by any other reason, including but not limited to product issues due to commercial use, acts of God, misuse, limitations of technology, or modification of or to any part of the Royole product or product purchased from other than Royole or a Royole Retailer. To determine if a retailer is part of the Royole Retailer Network, please contact Royole's Support team. This Limited Warranty does not cover Royole products sold AS IS or WITH ALL FAULTS or consumables (such as fuses or batteries). This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the product. This Limited Warranty is valid only in the United States.

LIMITATION ON DAMAGES:

ROYOLE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT.

DURATION OF IMPLIED WARRANTIES:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may have other rights which vary from state to state.

Returns Within 30 Days of Purchase

You may return your product for a refund for up to 30 days from receipt. To be eligible for a refund, your product must be in the same condition that it was when you received it, including the original packaging and all accessories.

Follow these steps for a return of a product within 30 days of purchase:

- 1. To return a Royole product you must have an RMA number. Please visit support@royole.com to contact our support team (by phone or email) to initiate the return process and obtain a Return Material Authorization (RMA) number.**
- 2. Pack the Product in its original packaging and mail it in a sturdy box to ensure the product will be returned without damage. Be sure to include the RMA number in the packaging. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.**
- 3. Once the Product is received, inspected and verified, you will receive a confirmation email. If all is in order, any refund will be processed and a credit will be applied to the original method of payment within 2 weeks.**