

## Quick Start Guide

### Installation Method

- Download APP  
Scan below QR code or search "Hesvit" in application stores, to download and install the Hesvitband APP.



IOS operating system 8.0 or above,  
Android operating system 4.4 or above

- Bind Hesvitband  
Access APP, select the Bluetooth number consistent with that on the backside of the Hesvitband to bind.



function, which may bring risk to the users with some disease. If following situation exists, consult the doctor before using it.

- Taking any photosensitive drugs;
  - Have epilepsy or allergic to light;
  - Have heart disease or other disease;
  - Have poor blood circulation or easy bruising.
- Detailed information cannot be printed on the product due to the structure limitation;
  - The USB cable in the package is only for charging, not for data transfer.

### Basic Parameters

Model	S4
Band material	TPU+TPE
Screen size	17*21mm
Input	USB 5V, 500mA
Synchronization	Bluetooth 4.0
Power supply	60mAh
Standby time	10 days
Working temp	0°C (32°F) ~45°C (113°F)
Waterproof	IP67

### Usage

- Synchronize Data and upload:  
Connect Hesvitband with mobile phone via Bluetooth, then the data will be automatically synchronized to the APP, the data in the APP will be automatically uploaded to the Cloud Server.
- Turn on backlight  
Press the Hesvitband button to turn on the screen backlight. It goes out automatically in 5s.
- Heart rate test  
Heart Rate Monitor: Automatic measurement at integral time. Automatic measurement function will be started at every integral time point;  
Measure dynamic heart rate: continuously press heart rate button two times to open dynamic heartbeat monitoring.  
Measure constant heart rate: long press heart rate button to open constant heart rate test.  
Turn off heart rate test: when the heart rate test is turned on, long press or continuous two-time press heart rate button can turn off the heart rate test.
- Set the time  
Automatically set the time after being connected with mobile APP.

- Vibration reminder  
At vibration reminder, press the Hesvitband button once to stop the vibration reminder.
- WeChat Official account  
Scan the below QR code in the Quick Start Guide via Wechat APP. After binding the wristband to Wechat official account "Hesvit", you can check the data of wristband and receive message from official account "Hesvit".

### Notes and FAQs

- Charging for first time use
  - Hesvit S4's standby time is 10 days. During the transportation, the battery may already run out. If the screen does not light up, charge it for 2-3 hours via the USB port at the bottom of the wristband.
  - If power of band is exhausted, using solar charging can't directly activate the band, still need charging band by micro USB cable to turn it on.
- Upgrade
  - When upgrading Hesvitband, if progress bar appears stuck, first return or quit the APP, then upgrade again. If still failed, turn off the phone Bluetooth and on again. Then re-upgrade.
- Connection
  - When a phone with Android 6.0 or above uses the Hesvitband APP to bind a wristband, please enable all phone

- permissions, such as location permission, to ensure the mobile phone can find the wristband and complete the binding successfully;
- When an IOS phone uses the Hesvitband APP to bind a wristband, if no wristband can be found in the Hesvitband APP, please access the phone Bluetooth setting, select to neglect the connected wristband, then you'll be able to find the wristband in the APP and complete the binding successfully.
- Inconsistency between WeChat official account "Hesvit" and wristband steps
  - If users have bound multiple units with steps-counting function or the phone has such function, WeChat official account "Hesvit" will synchronously get the steps from the bound units including the phone with steps-counting function. The WeChat official account will select the one with the highest value to display on the leaderboard. To let the data displayed by the WeChat official account "Hesvit" be the same as that of the Hesvitband, do the following settings:
    - Disable the steps-counting function of the mobile phone
      - IOS phones: Access phone "Settings" -> "WeChat" -> Disable "Sports and Fitness";
      - Android phones: Access "WeChat" -> "Message" -> "WeChat Sports (Official Account)" -> "More" -> "Settings" -> Disable "Enable

- steps-counting function".
  - Delete all other steps-counting units except the Hesvitband
    - Access "WeChat" -> "Me" -> "Settings" -> "Device" -> Select the steps-counting device to be deleted -> "Delete the device".
- Attentions for heart rate test
  - To wear the wristband, adjust the wrist strap to a proper position, ensure the heart rate sensor at the bottom of the wristband touch the skin tightly.
  - When testing the heart rate, keep the wristband standstill. Do not shake it;
  - Heart rate test may fail due to thick body hair and dark skin.
- Waterproof
  - Hesvit S4 has IP67-rated waterproof and dustproof. All waterproof standards are designed on the basis of cold water. Do not wear it during shower or sauna. Otherwise, the user is liable for the damage caused thereby.
- Sleep
  - As the sensor for sleep monitoring is sensitive, affected by the environmental factors, such as the surrounding weak vibration, there's a chance that the Hesvitband will record sleep data without wearing. This is regarded as normal.
- Environment temperature effect on battery
  - The best charging temperature is 0°C ~ 45°C. Charging will be affected when charged in conditions out of this

- temperature range. Charging under 0°C will reduce the charging efficiency.
- Safety Precautions
    - This product is not a medical device. Affected by uncertainties of external disturbance, the data of this product is only for reference. Do not use it to diagnose, treat or prevent any disease;
    - Babies, children and patients who are taking photosensitive drug or with other disease shall consult the doctor before wearing it;
    - For some users, long time wearing may cause skin discomfort or allergy. If skin becomes red, itchy, and wrist pain or other allergy symptoms occur, stop wearing and consult the doctor;
    - Do not check the screen information during driving or in situations that may cause danger;
    - Don't let children or pets play with this product, whose small components may cause aspena;
    - Do not disassemble the product or replace the built-in battery without permission;
    - Do not place the product in extreme environment, such as extremely high or low temperature, long period of direct sunlight, microwave oven and dryer;
    - Do not throw the product into fire. The battery may explode;
    - If the product temperature rises too high during using, please stop using;
    - This product has heart rate monitoring

### 电子信息产品有毒有害物质声明

#### Declaration on Hazardous and Toxic Substances

部件名称 Part name	有毒有害物质或元素 Toxic and hazardous substances or elements					
	铅 Pb	汞 Hg	镉 Cd	六价铬 CrVI	多溴联苯 PBB	多溴二苯醚 PBDE
手环主体 Wristband Body	x	o	o	o	o	o
腕带 Strap	o	o	o	o	o	o
腕带扣 Strap Buckle	o	o	o	o	o	o
电池 Battery	o	o	o	o	o	o
充电线 Charging Cable	o	o	o	o	o	o

o:表示项目中涉及的所有物料,其包含的有害物质含量低于 SJ/T 11363-2006 标准的限制要求 (Indicates that the content of the toxic and hazardous substance in all the homogeneous materials of the part is below the concentration limit requirement as described in SJ/T 11363-2006).

x:表示该项目中涉及的所有物料中至少有一种,其包含的有害物质的含量高于 SJ/T 11363-2006 标准的限制要求 (Indicates that the content of the toxic and hazardous substance in at least one homogeneous material of the part exceeds the concentration limit requirement as described in SJ/T 11363-2006).

### 售后服务

#### 还是威手环三包凭证

还是威手环售后服务承诺: 严格依据《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务。

#### 服务内容如下:

三包有效期内,您可以依照本规定享受维修、更换和申请从购买渠道退货的权利,维修、更换和退货应当凭购买凭证或发票办理。

- 自购买日起 15 日内,在产品保持完整的情况下,依据您的选择,可申请换货或从购买渠道退货;
- 自购买日起 12 个月内,还是威手环出现《还是威手环产品故障表》中所列故障的情况,经还是威手环售后服务部门检测确定,可免费进行维修服务。

#### 还是威手环故障表

名称	性能故障
手环主体	1.说明书所列功能失效; 2.屏幕显示不正常(不显示、漏字、错字); 3.振动失效; 4.无法正常充电; 5.无法与指定设备同步。
充电线	无法正常给手环充电。

#### 在保修期内,有下列情况之一,我司将不提供免费退换货或维修服务:

- 人为引起的故障,包括
  - 因使用、维护、保管不当而引起的故障;
  - 因私自拆装或在非我司指定的维修点修理引起的故障;
- 因不可抗力因素(如火灾、水灾、地震、雷击等)引起的故障;
- 在未经授权的其他个人或单位以及网络上销售的产品;
- 无法提供购物单据等保修凭证。

注: 本保修条例适用于中国大陆地区。

#### 退换货登记表 (□换货 □退货)

您的姓名:	联系电话:
买家账号:	购物订单号:
购买渠道:	
收货地址:	
故障现象:	

备注:

- 网上购买的产品若未能"先验货后签收",请在收到货物后 12 小时内开箱验货,如发现质量问题请立即拍照记录;
- 属于质量问题的退换货,仅接受未开封件,用户选择其它物流的退换货运费由寄方承担;
- 请填写退换货登记表,随产品以及所有附件一起寄回。

回执请寄: 深圳市龙岗区五和大道北元征工业园研发楼 6 楼  
收件人: 还是威售后服务部  
电话: 0755-89212798

## **FCC Statement**

### **15.19**

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

### **15.21**

Note: The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

### **15.105(b)**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

## **RF Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The equipment can be used in portable exposure condition without restriction.