

## Sengled Smart LED

- Soft White A19 Bulbs
- Daylight A19 Bulbs
- Extra Bright Soft White A19 Bulbs
- Extra Bright Daylight A19 Bulbs
- Soft White BR30 Bulbs
- Multicolor A19 Bulbs
- Multicolor BR30 Bulbs
- Multicolor B11 Candle Bulb
- Vintage Edison ST19 Bulb



## **Introduction:**

Sengled Smart LED bulbs offer an easy solution to having app-controllable smart lighting in your home. These bulbs enable you to control your lights in multiple ways—on/off, dimming, schedules, etc.— through the Sengled Home app on your phones or through partner programs like Amazon Alexa, Google Assistant or Apple HomeKit (Sengled smart hub E39-G8C required).

**Note:** A hub is required to control these bulbs.

## **Important Safety Information:**

Before installing the Sengled Smart LED bulbs, please read and follow all precautions, including:

- Turn off power before installation or removal. Discontinue use if damaged.
- Warning: risk of electric shock. Do not attempt to disassemble bulb.
- Not suitable for use with wall dimmers.
- Suitable for use in operating environment between -4°F and 104°F (-20°C and 40°C).
- Not for use in emergency lighting.
- Indoor use only.

## **Wireless Specification:**

Wireless Frequency Range:

2.4GHz (2405MHz~2480MHz, IEEE 802.15.4)

Operating channels Zigbee: 11-26

Maximum Transmitted Output Power: 9.98dBm

## Installation Instructions:

The following instructions are applicable to adding your Smart LED bulb to a Sengled Smart Hub. If you DO NOT have Sengled Smart Hub and Sengled Home app previously installed, please install your hub according to its user guide in the package before installing bulbs. If you have third-party hubs, such as SmartThings or Amazon Echo Plus, you also can connect Sengled Smart bulbs to these hubs according to their instructions in apps. If you would like to find our latest list of supported third party hubs, please refer to [support.sengled.com](http://support.sengled.com).

**Note:** Please ensure your mobile device is connected to the same wireless router that your Sengled smart hub is connected with using 2.4G Hz.

- 1 Open the **Sengled Home** app. Go to Devices, select the + sign, and choose **Smart LED Lights (from Zigbee Devices Hub Required)**.



Follow in-app instructions to finish installation.

- 2 Ensure your Sengled Home app can discover the bulbs. If the app could not discover the bulbs, please use "Add Device Manually" option (QR code scan method). If it still doesn't work, please refer to the next section "Reset Instructions" for how to reset your bulb before attempting to add it back in.

Congratulations on successfully set up your smart bulbs!

## Reset Instructions:

To reset your Smart LED bulb, ensure that the bulb is on and then quickly turn the bulb off and on **at least 10 times** (using a light switch or power bar works best). If the reset is successful, the bulb will flash five times. If it does not flash five times, you will have to try again. Once successfully reset, please try to pair it in your Sengled Home app again.

## Operation:

The following section outlines some of the popular operational modes of the Sengled Smart LED bulbs.

*Applicable to all smart LED bulbs:*

### A On / Off

Smart LED bulbs can be controlled through a variety of means:

- Manually via a wall switch
- Through Sengled Home app (including Widget)
- Through partner programs like Alexa, Google Assistant, HomeKit, etc.
- Through Sengled Smart Light Switch

### B Dimming

Smart LED bulbs can be dimmed through the following:

- Through Sengled Home app (including Widget)
- Through partner programs like Alexa, Google Assistant, HomeKit, etc.
- Through Sengled Smart Light Switch

**Note:** Manual dimming via wall dimmers is not supported.

### C Scheduling

Schedules can be created with Sengled Home app.

Check the in-app how-to pages through "Settings" for the following two operations.

### D Third-Party Voice Control

- Set up Amazon Alexa by adding **Sengled Home** Skill.
- Set up Google Assistant by adding **Sengled Home** Service.
- Setup Apple HomeKit by "Add Accessory" from iOS Home app. (Sengled smart hub E39-G8C required)

*If you have Sengled Smart LED Multicolor bulbs, the following operations are also available:*

**E Tuning Whites**

Adjust whites via the white palette in the Sengled Home app, or with voice control.

**F Changing Colors**

Change between 16 million colors using the color palette in the Sengled Home app, or with voice control.




**Frequently Asked Questions:**

**1. Are Sengled Smart LEDs suitable for use with wall dimmers?**

No, Sengled Smart LEDs are not suitable for use with wall dimmers, or other variable power devices.

Dimming is supported via Sengled Home app or compatible smart devices only.

**2. Sengled Smart LED bulbs appear offline or unresponsive, what should I do?**

- a) Please check the light switch and make sure that it's switched On.
- b) Refresh the status of your Sengled Home app, navigate to the Home tab, swipe down and then release.
- c) Check the status of your smart hub; make sure the LED indicator lights are on properly. If the Power LED  is off, please check the power adapter; If the network LED  (Model: Z02-Hub) or (Model: E39-G8C) is off, please check your internet connection; If the Ethernet LED  is off, please check the Ethernet cable connection.

### 3. Can different types of Sengled smart devices be used simultaneously?

Yes, a single Sengled hub can support up to 64 Sengled smart devices, including smart LED bulbs, smart plugs, smart sensors, smart light switch, etc. For the latest selection, please check out [Sengled.com](http://Sengled.com).

### **Limited Warranty:**

3-year limited warranty from original purchase date. Sengled restrict warranty service for smart home device to the country where Sengled or its authorized retailer originally sold the device. To learn more about the Limited Warranty for Sengled products, please visit [www.sengled.com/warranty](http://www.sengled.com/warranty).

### **Support:**

If you encounter any issues, please reach out to your local Sengled Support team.

Visit the following website for web support:  
<https://support.sengled.com/>

Send emails to:  
[Support@sengled.zendesk.com](mailto:Support@sengled.zendesk.com) (USA)  
[SengledCanada@sengled.zendesk.com](mailto:SengledCanada@sengled.zendesk.com) (CA)

Dial Customer Support Line 1-877-401-5990  
10:00am-8:00 pm CST on Mon-Fri  
11:00am-8:00 pm CST on Sat

#### FCC Statement:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

#### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### ISED RSS Warning:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

#### ISED RF exposure statement:

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Le rayonnement de la classe b respecte ISED fixaient un environnement non contrôlés. Installation et mise en œuvre de ce matériel devrait avec échangeur distance minimale entre 20 cm ton corps. Lanceurs ou ne peuvent pas coexister cette antenne ou capteurs avec d'autres.