

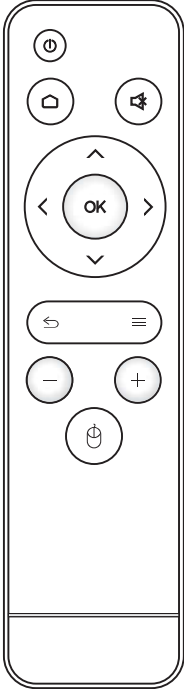
# **androidtv**

## User Manual

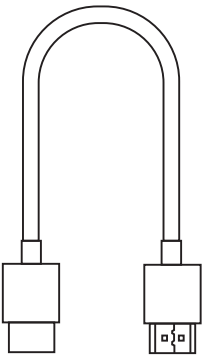
# Accessories



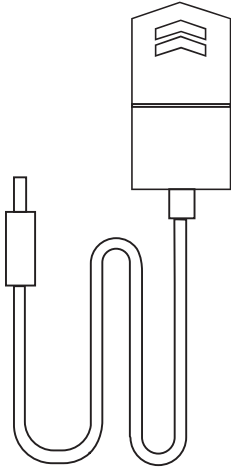
Android TV box



Remote

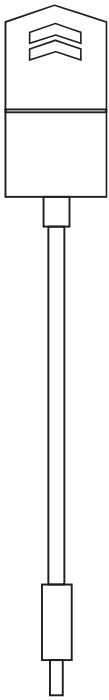


HDMI Cable



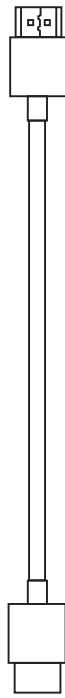
Power Adapter

# Installation



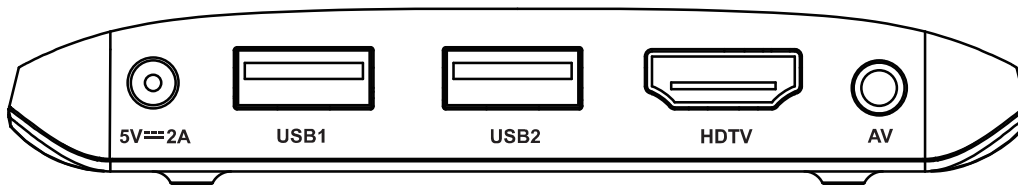
## Power Adaptor

100~240V  
50/60Hz AC



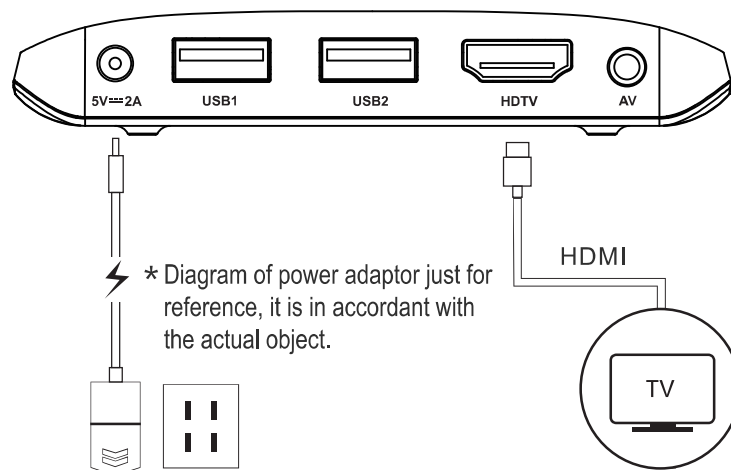
## HDMI cable

Connects to HDMI output of TV set



\* (Diagram of power adaptor just for reference, it is in accordant with the actual object.)

## Connect to TV set



## Connect to Internet



\* Please find detailed User Manuals in device via "Setting>About Box >User Manual".

## **FCC Warning:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

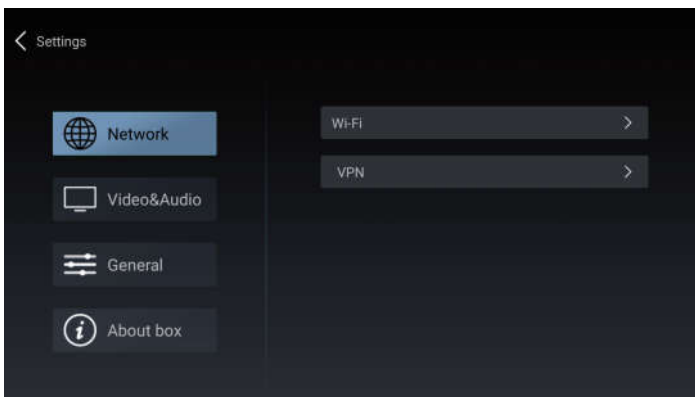
**Caution:** Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

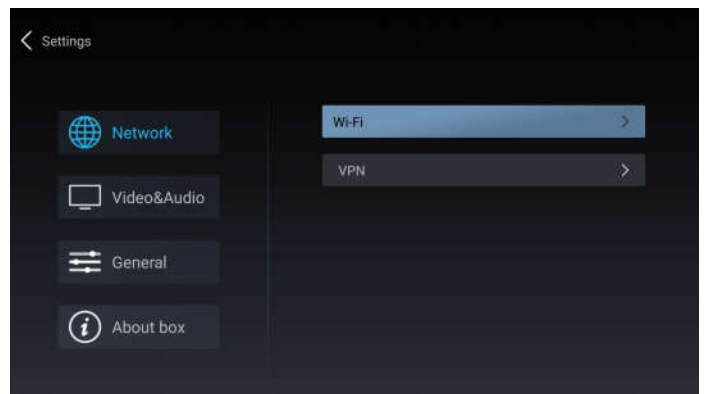
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

# Connecting to the internet

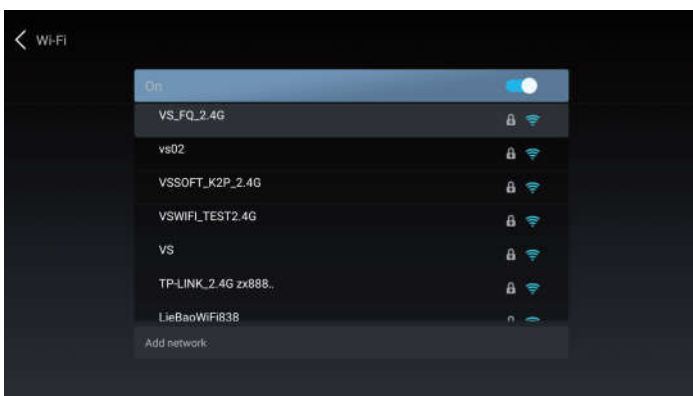
1. Go to settings-network menu.



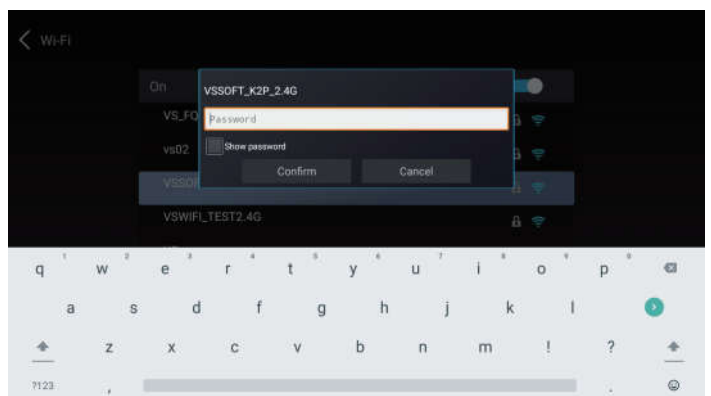
2. Select Wi-Fi and press OK key to get the sub-menu.



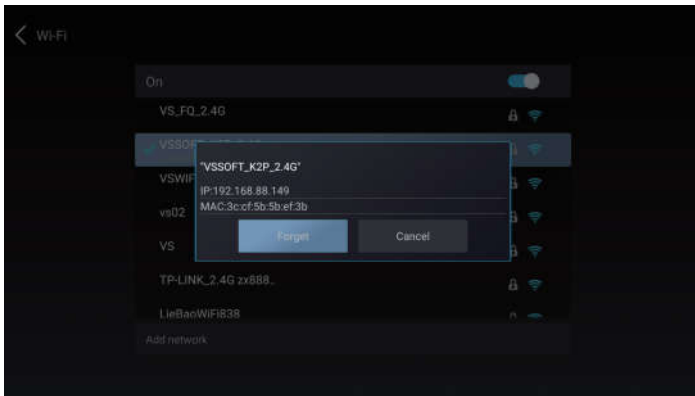
3. System will start scanning available Wi-Fi networks around the box automatically.



4. In the list of found networks, select on your wireless network, if the wireless network is encrypted, input the password then connect.



5. The status will be shown when the connection is successful.



## Add or remove shortcut application

### Add shortcut application

1. In the homepage, Move the cursor to “+” button, and press OK key to display apps list.
2. Move the cursor by the direction key to the application you want to add, and press OK key to add.



## Remove shortcut application

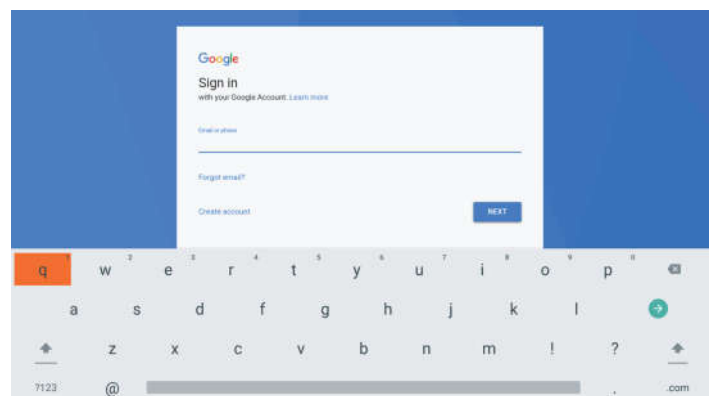
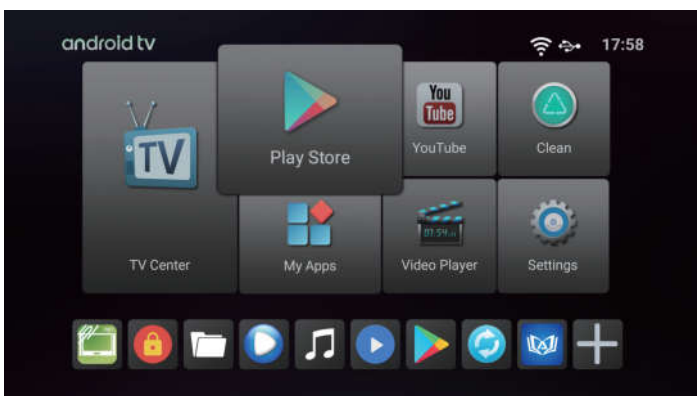
1. Move the cursor to “+” button, and press OK key to display apps list.
2. Move the cursor by the direction key to the shortcut application, and press OK key to remove shortcut application.



## Install application

### Download application from play store

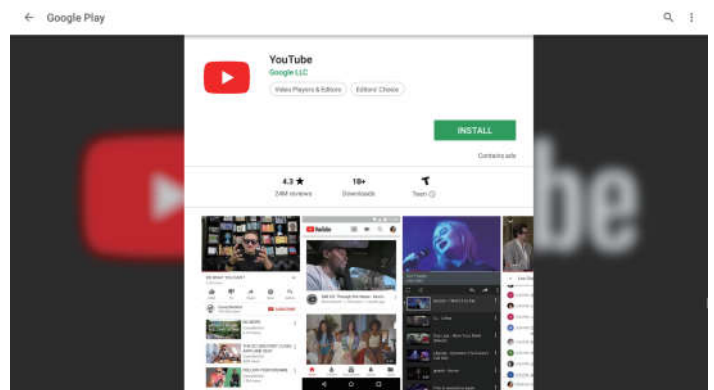
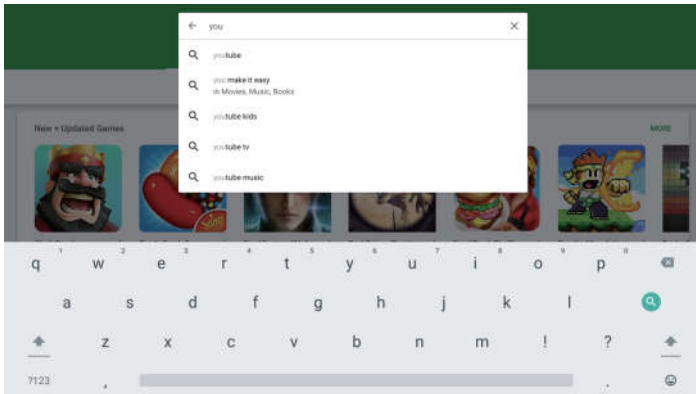
1. From homepage, select Play store application and press OK key into the sub-menu.
2. Add your google account and login.





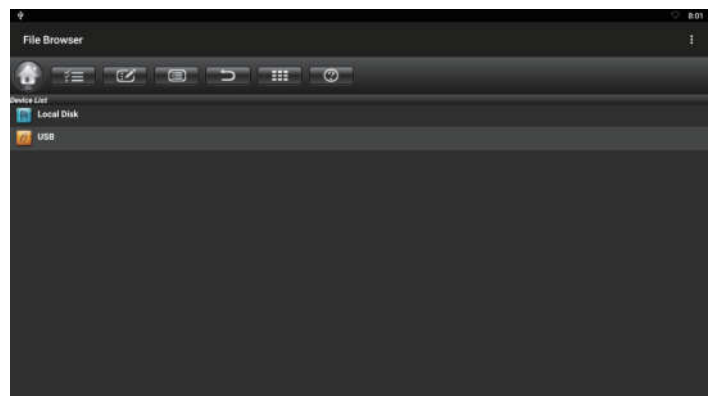
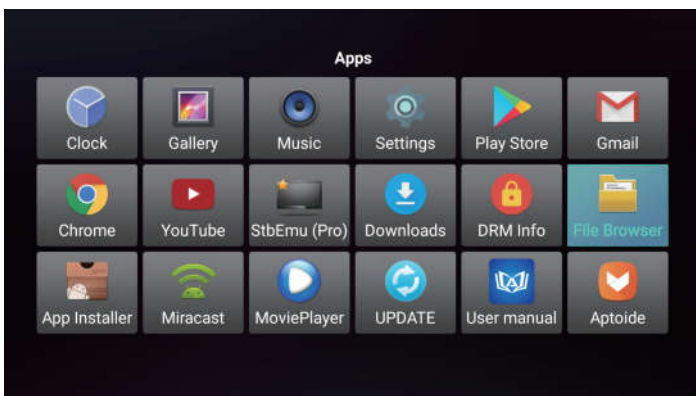
3. After successful login, at the top of the search box input a keyword or application name to search.

4. After search is completed, select the application which you need to download, click install button to install.

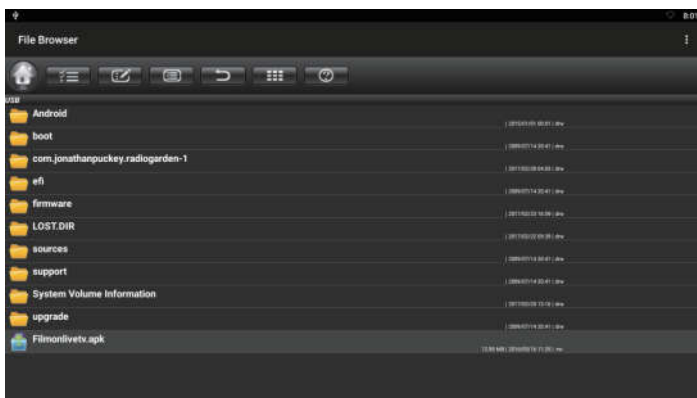


## Install application from USB device

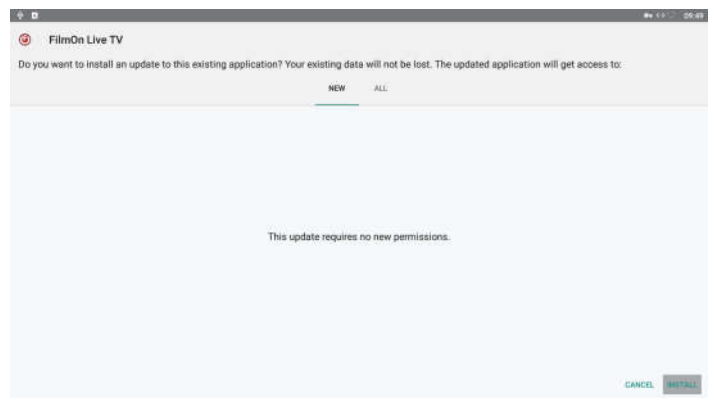
1. Insert the USB device containing the installation package into your Box. Open the File Browser application, select the USB device, and press ok key into the sub-menu.



2. Press up/down key to select the apk file, and press ok key to install.



3. Move the cursor to Install button and press OK key to the next step. After installation, the application will be visible on the APPS menu.

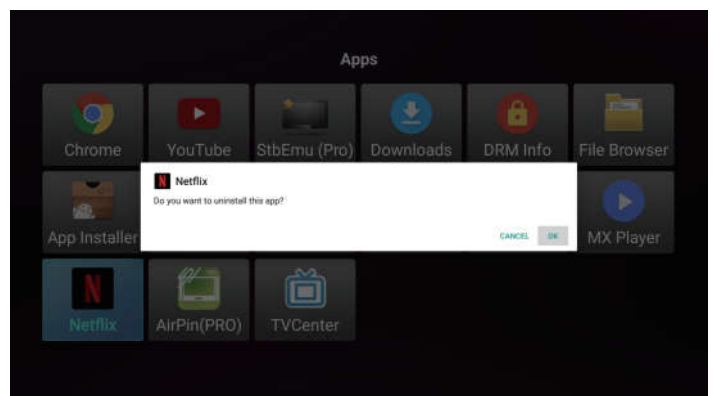
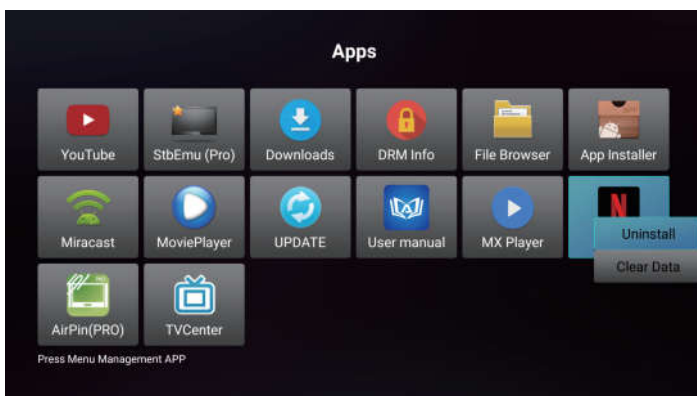


## Uninstall application

### Uninstall application from apps list

1. In the APPS menu, move the cursor to select the application which you want to uninstall, and press menu key to uninstall it.

2. The screen will show whether uninstall the application dialog, move the cursor to OK button and press OK key to confirm. Some pre-installed system applications cannot be removed.



## Add or remove account

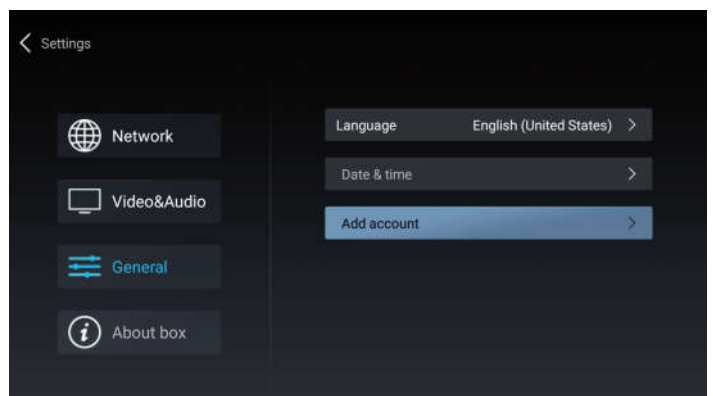
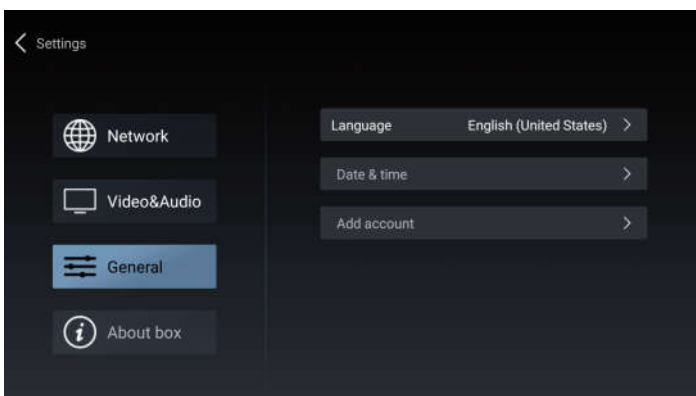
To enjoy the full capabilities of your AndroidTV, you can sign in to Google with your Google Account.

### Add an account

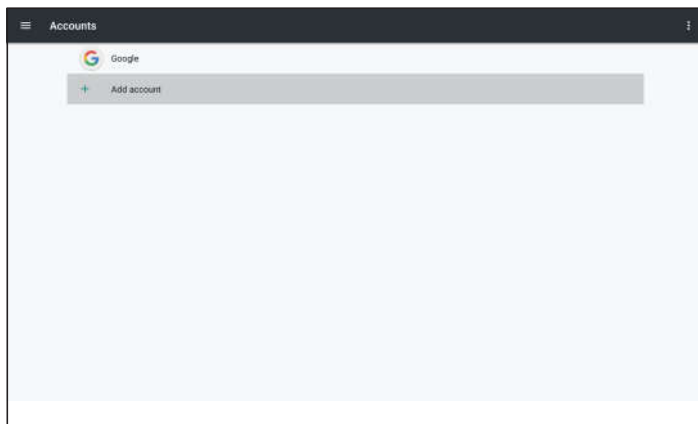
Use your existing Google Account to sign in to Google on your Box. A Google Account consists of an email address and a password. If you don't have a Google Account yet, use your computer or tablet to create one ([accounts.google.com](https://accounts.google.com)).

1. Go to settings-General menu.

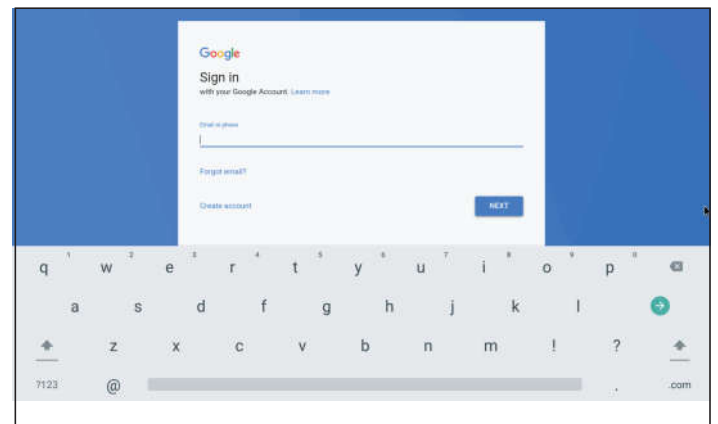
2. Select Add account item and press OK key to get the sub-menu.



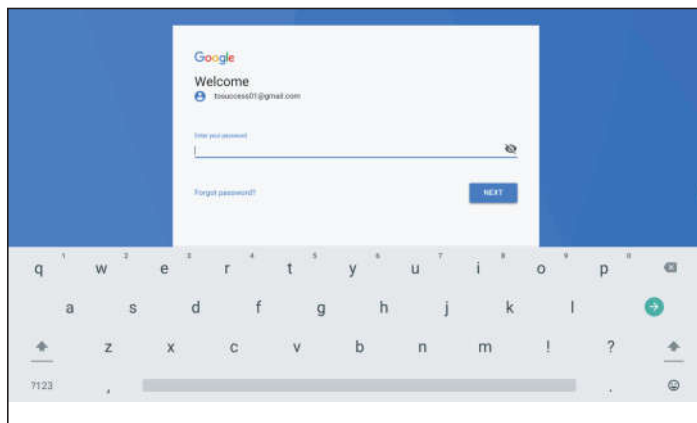
3. Press down key to select Add account and press OK



4. With the Virtual keyboard, enter your email address and press the next key at the right of the keyboard.

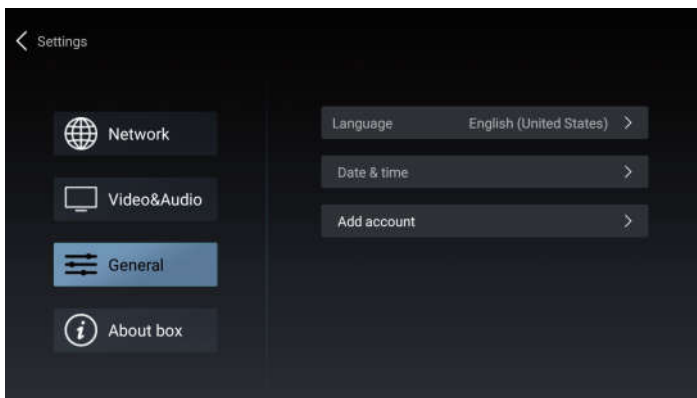


5. Enter your password and press the next key to sign in.

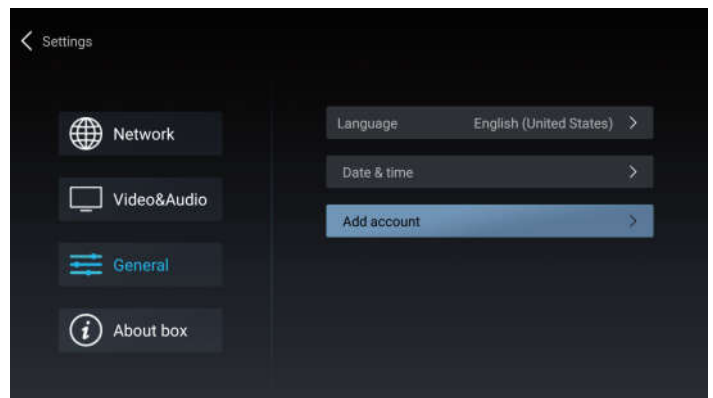


## Remove an account

1. Go to settings-General menu.

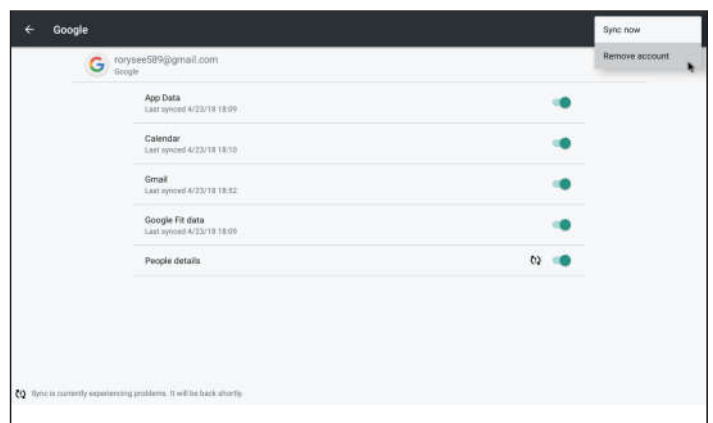
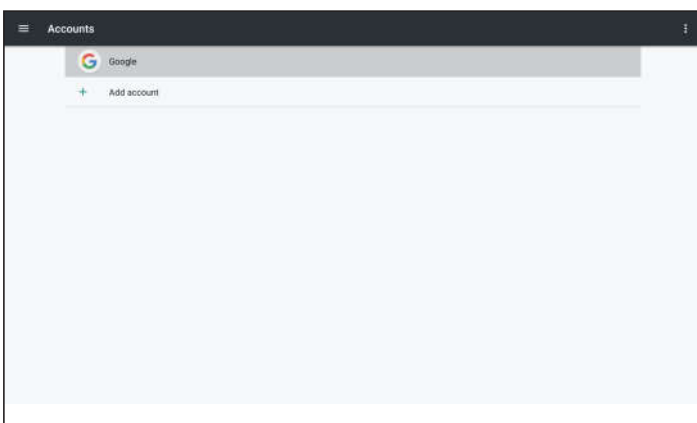


2. Select Add account item and press OK key to get the sub-menu.

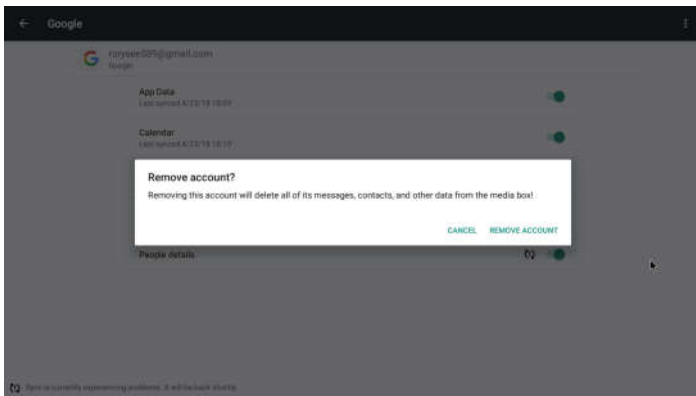


3. Select the name of the account you want to remove. If you're using a Google account, select Google and then your account. (When you sign out of your Google Account, all the email and other data associated with that account will no longer automatically sync with your device.)

4. Select menu in the top right corner of the screen.

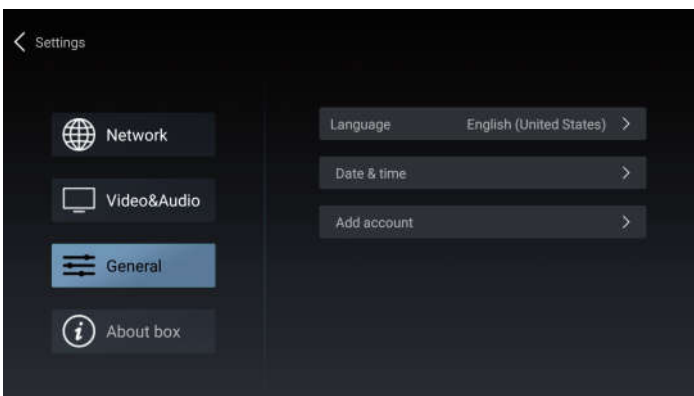


5. Select remove account.

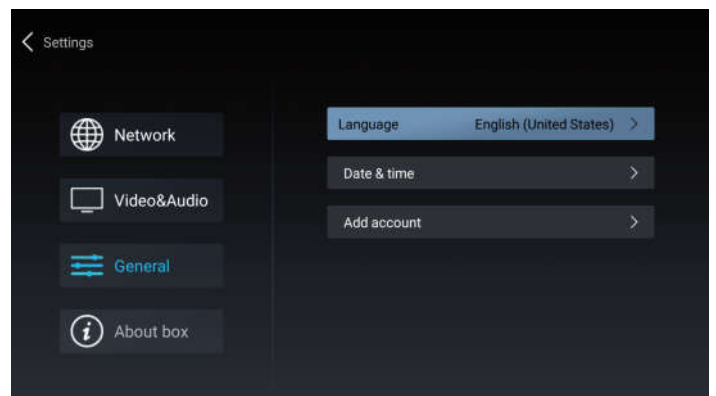


## Change the system language

1. Go to settings-General menu.



2. Select language item and press OK key to get the sub-menu.

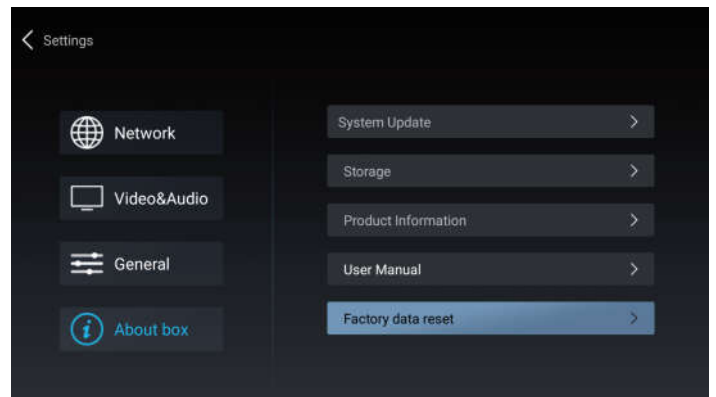
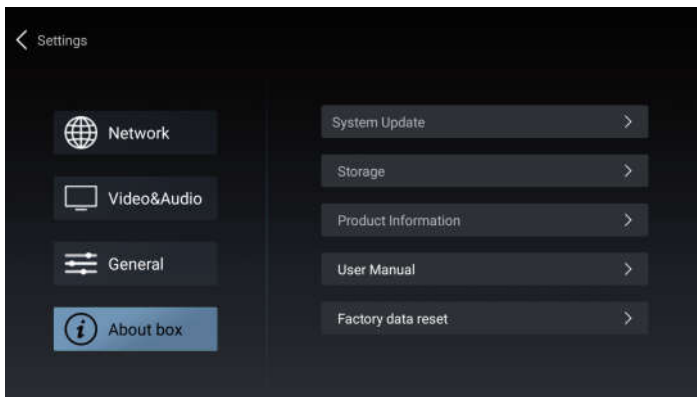


## Factory reset

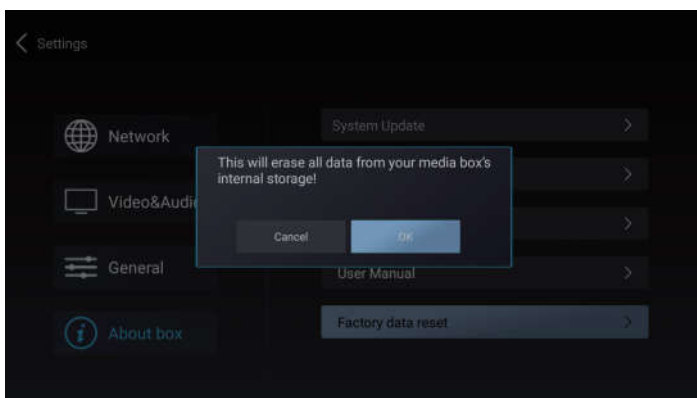
You can set the box back to the factory settings, After factory reset, All of your personal data would be deleted, including your Google Account, any other accounts, system and application settings, and any downloaded applications.

1. Go to settings-About box menu.

2. Select factory data reset item and press OK key to get the sub-menu.



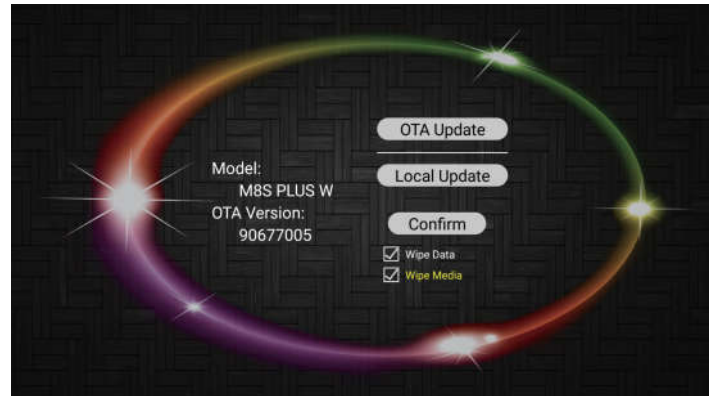
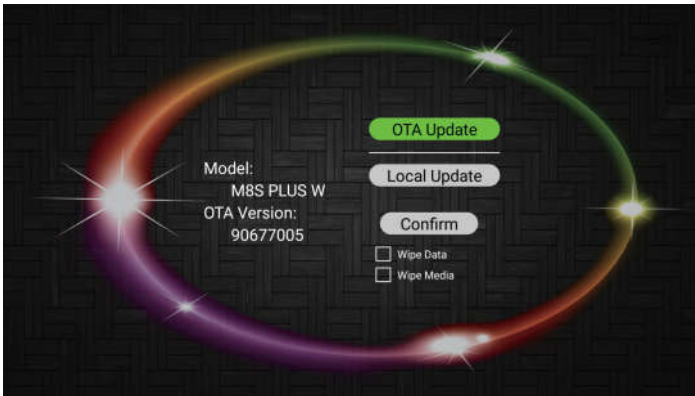
3. Then a dialog pop-up to ask whether or not to do factory reset, select cancel or OK as needed.



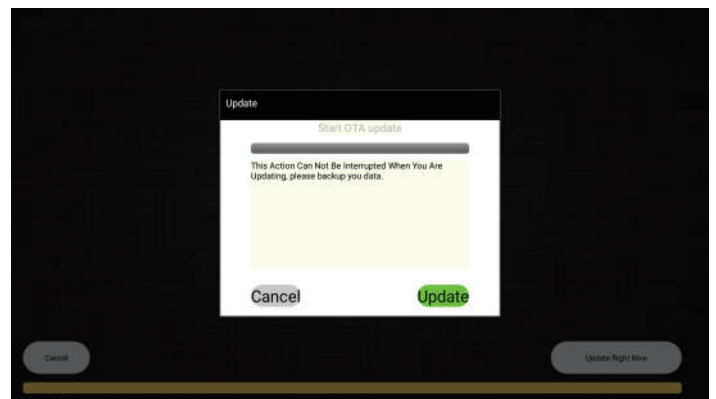
# System update

## OTA Upgrade

1. Connect to the network, Switch to APPS List, Find out the "UPDATE" application, and Press OK Key into sub-menu.
2. Select the two checkbox of wipe data and Wipe Media. Move the cursor to "OTA Update" button and Press OK Key into sub-menu.

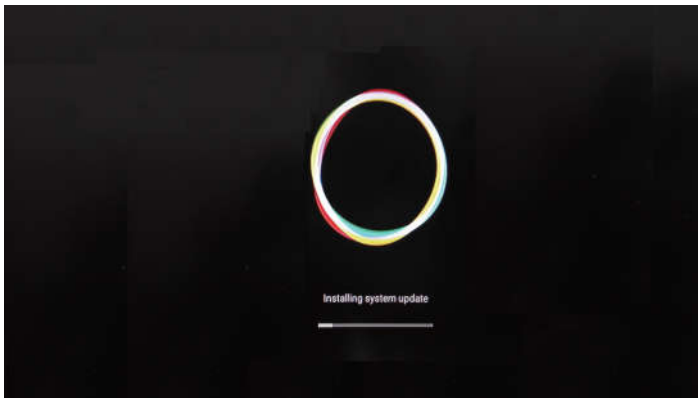


3. Move the cursor to download button and Press OK key to download the update file.
4. After download finished, select the update Right Now button to update. The box will reboot automatically start to update.



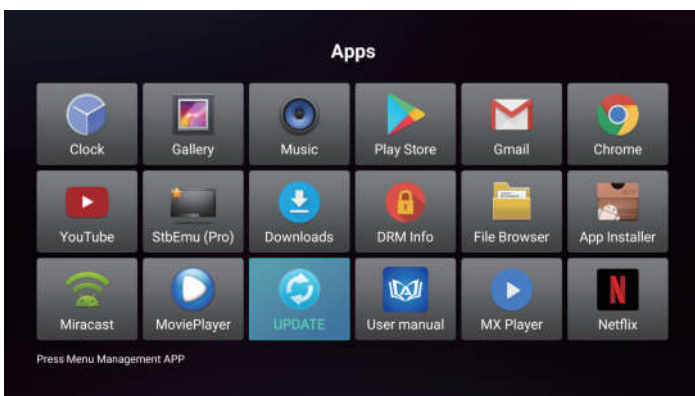


5. The upgrade process will take 3mins approximately. Please don't power off during the upgrading . After upgrade finished, the box will reboot automatically.



## System update

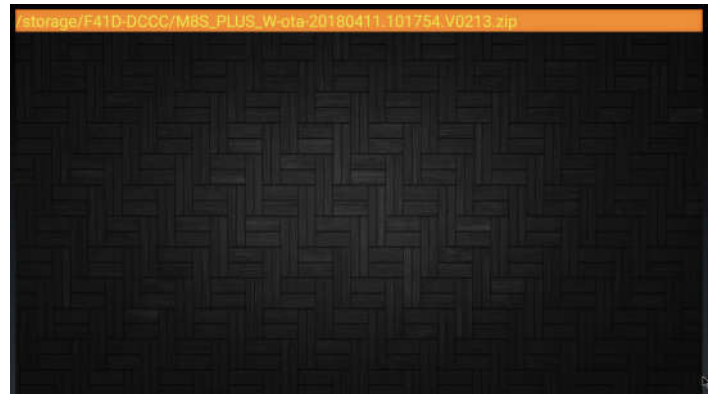
1. Copy the upgrade files to the root of USB device. (Tips: USB device file system must be FAT32 format)
2. Plug the usb device into the OTG host of the box.
3. Switch to APPS List, Find out the “UPDATE” application, and Press OK Key into sub-menu.



4. Move the cursor to "Local Update" button, Press OK key to select the upgrade file.



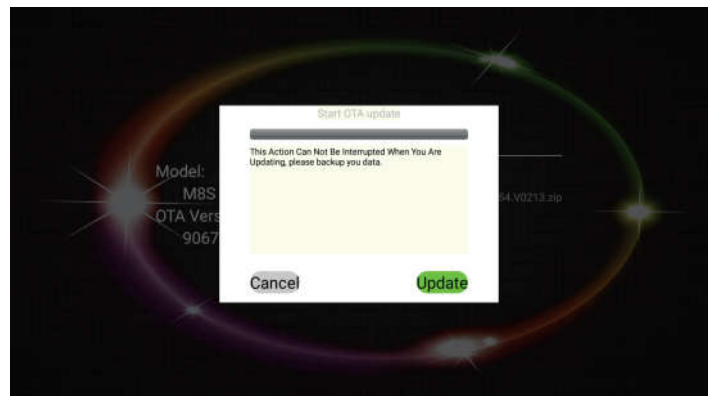
5. To be find out the upgrade file and Press OK key to confirm.



6. Select the two checkbox of wipe data and Wipe Media. Move the cursor to "Confirm" button and Press OK key to upgrade.



7. The upgrade process will take 3mins approximately. Please don't power off during the upgrading . After upgrade finished, the box will reboot automatically.

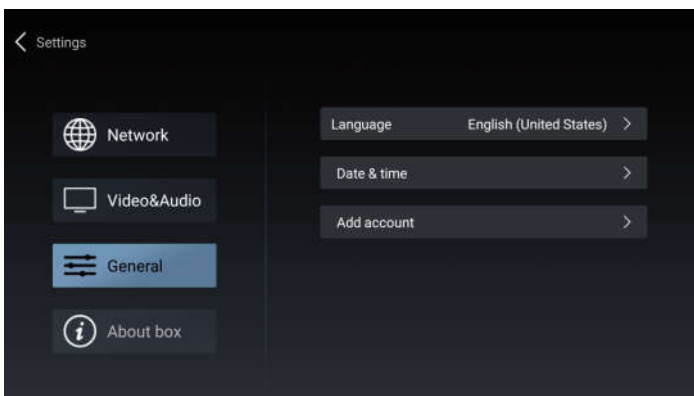


## Setting the date and time

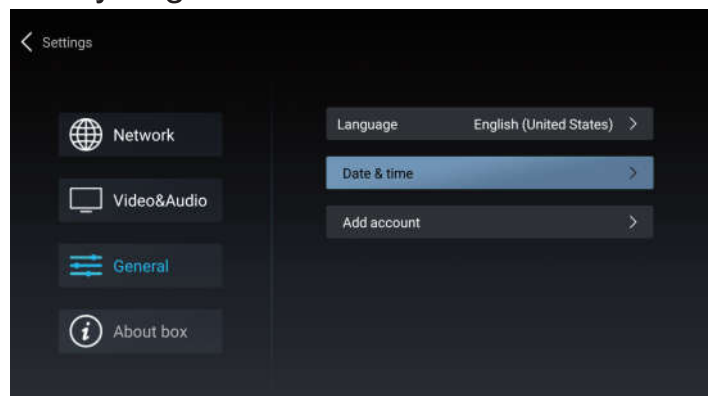
The standard setting for the box clock is Automatic. The time information comes from the broadcasted UTC - Coordinated Universal Time information. If the clock is not correct, you can set the box clock to Country Dependent. For some countries, you can select a specific time zone or set a time offset.

**If none of the automatic settings display the time correctly, you can set the time manually.**

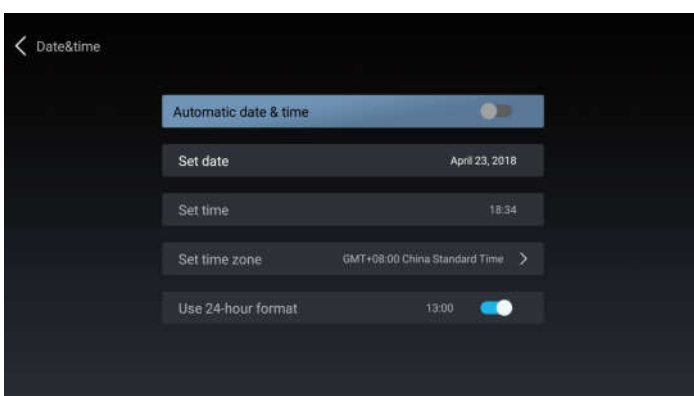
1. Go to settings-General menu



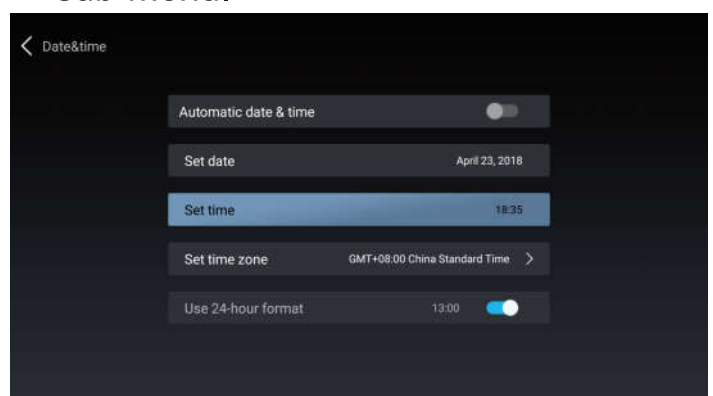
2. Select Date&time item and press OK key to get the sub-menu.



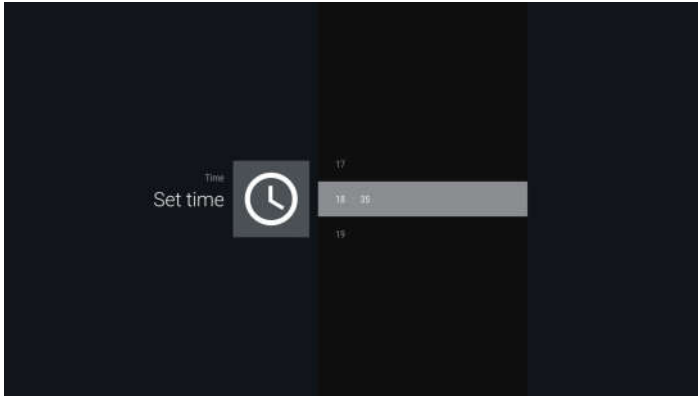
3. Press ok key to close the automatic date&time item.



4. Press up/down key to select set date or set time, and press ok key to get the sub-menu.



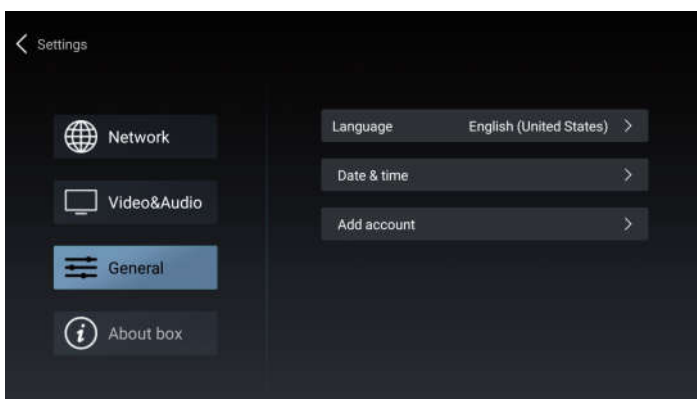
5. Press up/down key to adjust the value.



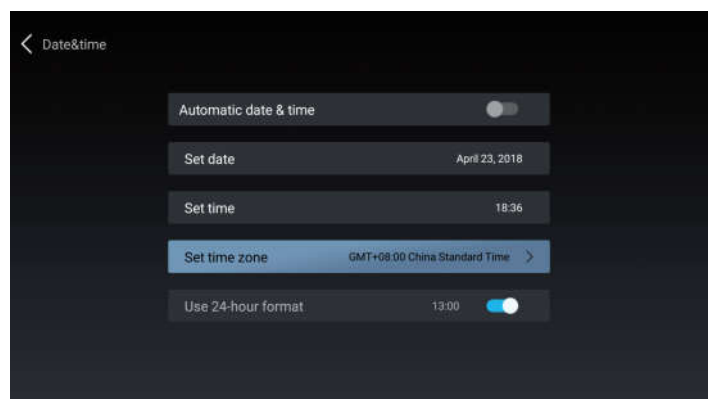
## Time zone

For some countries, you can select specific time zones to set the box clock correctly.

1. Go to settings-General menu.

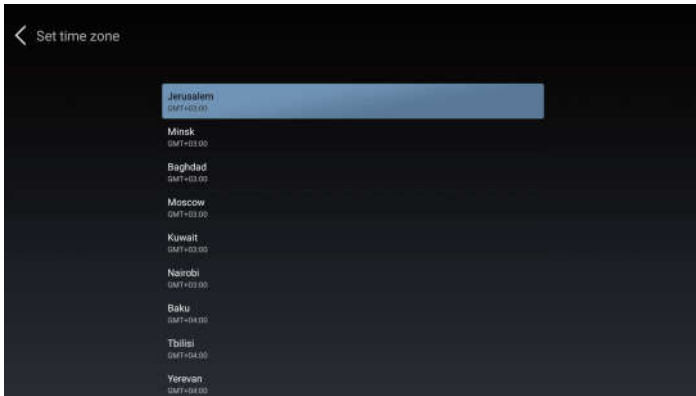


2. Select Date&time item and press OK key to get the sub-menu.



3. Press up/down key to select set time zone item, and press ok .

4. According to your country, you can select a time zone or set a time offset to correct the box clock.



## **Troubleshooting**

### **Wi-Fi network not found or distorted**

1. Microwave ovens, DECT phones or other Wi-Fi 802.11b/g/n devices in your proximity might disturb the wireless network.
2. Make sure that the firewalls in your network allow access to the Box's wireless connection.
3. For easy installation of your wireless network, do not hide the name of your router by switching off the SSID broadcast.

### **Wi-Fi network connection is slow**

1. Use a high-speed (broadband) Internet connection for your router.
2. Limit the amount of devices that use the same router.
3. Look in your wireless router's user manual for information on indoor range, transfer rate and other factors of signal quality.

### **Box does not respond to the remote control**

1. Make sure the batteries are good and they are inserted correctly in the remote control.
2. Make sure no objects block the path between the remote control and the signal sensor area on the product.
3. Make sure the distance between the remote control and the box is no more than 6 meters.

4. Check the batteries for power, and if exhausted replace the batteries in the remote control.

If the box unresponsive to the remote control, you can check if the remote control is working by means of a mobile phone camera.

1. Put the phone in camera mode and point the remote control to the camera lens.
2. If you press any key on the remote control and you notice the infra-red LED flicker through the camera, the remote control is working. The Box needs to be checked.
3. If you do not notice the flickering, the remote control might be broken or its batteries are low.