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Hearing Aid Compatibility (HAC)

T-Coil TEST REPORT

Report No: STS1606188H02

Issued for

CLC HONG KONG LIMITED

1011A, 10/F., Harbour Centre Tower 1, No.1 Hok Cheung St.,
Hung Hom, Kowloon, Hong Kong

Product Name:	Axe Plus 2
Brand Name:	plum
Model No.:	Z404
Series Model:	N/A
FCC ID:	2AG4WZ404
Test Standard:	ANSI C63.19:2011
Test Result:	Pass

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Test Report Certification

Applicant's name : CLC HONG KONG LIMITED
Address : 1011A, 10/F., Harbour Centre Tower 1, No.1 Hok Cheung St., Hung Hom, Kowloon, Hong Kong
Manufacture's Name..... : CLC Technology Co. Ltd
Address : Room 6H, Block C,NEO Building, Chegongmiao, Futian District, Shenzhen, P.R. China

Product description

Product name : Axe Plus 2
Trademark : plum
Model and/or type reference : Z404
Serial Model : N/A

Standards : ANSI C63.19:2011

The device was tested by Shenzhen STS Test Services Co., Ltd. The test results in this report apply only to the tested sample of the stated device/equipment. Other similar device/equipment will not necessarily produce the same results due to production tolerance and measurement uncertainties.

Date of Test :
Date (s) of performance of tests..... : 08 Aug. 2016
Date of Issue..... : 09 Aug. 2016
Test Result : **Pass**

Testing Engineer : *Allen Chen*
 (Allen Chen)

Technical Manager : *John Zou*
 (John Zou)

Authorized Signatory : *Bovey Yang*
 (Bovey Yang)





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1. General Information

1.1 EUT Description

Equipment	Axe Plus 2
Brand Name	plum
Model No.	Z404
Serial Model	N/A
FCC ID	2AG4WZ404
Model Difference	N/A
Hardware Version	V1.0
Software Version	N/A
Device Category:	N/A
Frequency Range	GSM 850: 824.2 ~ 848.8 MHz PCS1900: 1850.2 ~ 1909.8 MHz WCDMA II: 1852.4~1907.6 MHz WCDMA V: 826.4~846.6 MHz WLAN 802.11 b/g/n(HT20):2412 ~ 2462 MHz WLAN 802.11 n(HT40):2422 ~ 2452 MHz Bluetooth: 2402 ~ 2480MHz
Transmit Power(MAX):	GSM 850: 32.83dBm GSM 1900: 30.11dBm WCDMA II: 22.76dBm WCDMA V: 22.72dBm
M category	T3
Test Result	Pass
Operating Mode:	GSM: GSM Voice, GPRS,EDGE Class 12; WCDMA: RMC, HSDPA, HSUPA Release 6; WLAN: 802.11 b/g/n; Bluetooth: V4.0+EDR (GFSK+π /4DQPSK+8DPSK)
Antenna Specification:	GSM/WCDMA: PIFA Antenna BT/WIFI: PIFA Antenna
Hotspot Mode:	Not Support
DTM Mode:	Not Support

1.2 Test Environment

Ambient conditions in the SAR laboratory:

Items	Required	Actual
Temperature (°C)	15-30	21~23
Humidity (%RH)	30-70	55~65

1.3 Test Facility

Shenzhen STS Test Services Co., Ltd.
 Add. : 1/F., Building B, Zhuoke Science Park, No.190, Chongqing Road,
 Fuyong Street, Bao'an District, Shenzhen, Guangdong, China
 CNAS Registration No.: L7649
 FCC Registration No.: 842334; IC Registration No.: 12108A-1

1.4 Device Under Test

Mobile model:	Z404
Normal operation:	Held to head
Accessory:	Standard cover

List of air interfaces/bands & operating modes for model: Z404

air interfaces	Bands (MHz)	Type	C63.19/ Tested	Simultaneous Transmissions Note:Not to be tested	OTT	Reduced power 20.19(c)(1)
GSM	850	VO	Yes	Bluetooth, WLAN	N/A	N/A
	1900		Yes			
	GPRS/ EDGE	DT	N/A	Bluetooth, WLAN	N/A	No
WCDMA	850	VO	No	Bluetooth, WLAN	N/A	N/A
	1900					
	HSPA	DT	N/A	Bluetooth, WLAN	N/A	N/A
WLAN	2412	DT	N/A	GSM, WCDMA	N/A	N/A
	2437			GSM, WCDMA	N/A	N/A
	2462			GSM, WCDMA	N/A	N/A
Bluetooth	2450	DT	N/A	GSM, WCDMA	N/A	N/A

VO: Voice CMRS/PTSN Service Only

V/D: Voice CMRS/PTSN and Data Service

DT: Digital Transport



2. System components

2.1 Test Conditions Description

Test frequency: GSM 850MHz PCS 1900MHz

Operation mode: Call established

Power Level: GSM 850 MHz Maximum output power(level 5)
PCS 1900 MHz Maximum output power(level 0)

During test, EUT is in Traffic Mode (Channel Allocated) at Normal Voltage Condition. A communication link is set up with a System Simulator (SS) by air link, and a call is established. The Absolute Radio Frequency Channel Number (ARFCN) is allocated to 128, 189 and 251 respectively in the case of GSM 850 MHz, or to 512, 661 and 810 respectively in the case of PCS 1900 MHz, The EUT is commanded to operate at maximum transmitting power.

2.2 Test Operation Description

On July 10, 2003, the Federal Communications Commission (FCC) adopted new rules requiring wireless manufacturers and service providers to provide digital wireless phones that are compatible with hearing aids. The FCC has modified the exemption for wireless phones under the Hearing Aid Compatibility Act of 1998 (HAC Act) in WT Docket 01-309 RM-8658 to extend the benefits of wireless telecommunications to individuals with hearing disabilities. These benefits encompass business, social and emergency communications, which increase the value of the wireless network for everyone. An estimated more than 10% of the population in the United States show signs of hearing impairment and of that fraction, almost 80% use hearing aids. Approximately 500 million people worldwide suffer from hearing loss.

Compatibility Tests involved:

The standard calls for wireless communications devices to be measured for:

- RF Electric-field emissions.
- RF Magnetic- field emissions.
- T-coil mode, magnetic-signal strength in the audio band.
- T-coil mode, magnetic-signal frequency response through the audio band.
- T-coil mode, magnetic-signal and noise articulation index.

The hearing aid must be measured for:

- RF immunity in microphone mode
 - RF immunity in T-coil mode
- In the following tests and results, this report includes the evaluation for a wireless communications device

2.3 ANSI/IEEE PC 63.19 Performance Categories

2.3.1. T-coil

The table below provides the signal quality requirement for the intended audio magnetic signal from a wireless device. Only the RF immunity of the hearing aid is measured in T-coil mode. It is assumed that a hearing aid can have no immunity to an interference signal in the audio band, which is the intended reception band for this mode. The only criterion that can be measured is the RF immunity in T-coil mode. This is measured using the same procedure as the audio coupling mode at the same levels. The signal quality of the axial and radial components of the magnetic field was used to determine the T-coil mode category.

Category	Telephone RF Parameter
	Wirless Device Signal Quality (Signal+Noise-to-noise ratio in dB)
T1	0-10 dB
T2	10-20 dB
T3	20-30 dB
T4	>30 dB
Magnetic Coupling Parameters	

FCC wireless hearing aid compatibility rules ensure that consumers with hearing loss are able to access wireless communications services through a wide selection of handsets without experiencing disabling radio frequency (RF) interference or other technical obstacles. To define and measure the hearing aid compatibility of handsets, in CFR47 part 20.19 ANSI C63.19 is referenced. A handset is considered hearing aid-compatible for acoustic coupling if it meets a rating of at least M3 under ANSI C63.19, and A handset is considered hearing aid compatible for inductive coupling if it meets a rating of at least T3.

For inductive coupling, the wireless communication devices should be measured as below.

- 1) Magnetic signal strength in the audio band
- 2) Magnetic signal frequency response through the audio band
- 3) Magnetic signal to noise

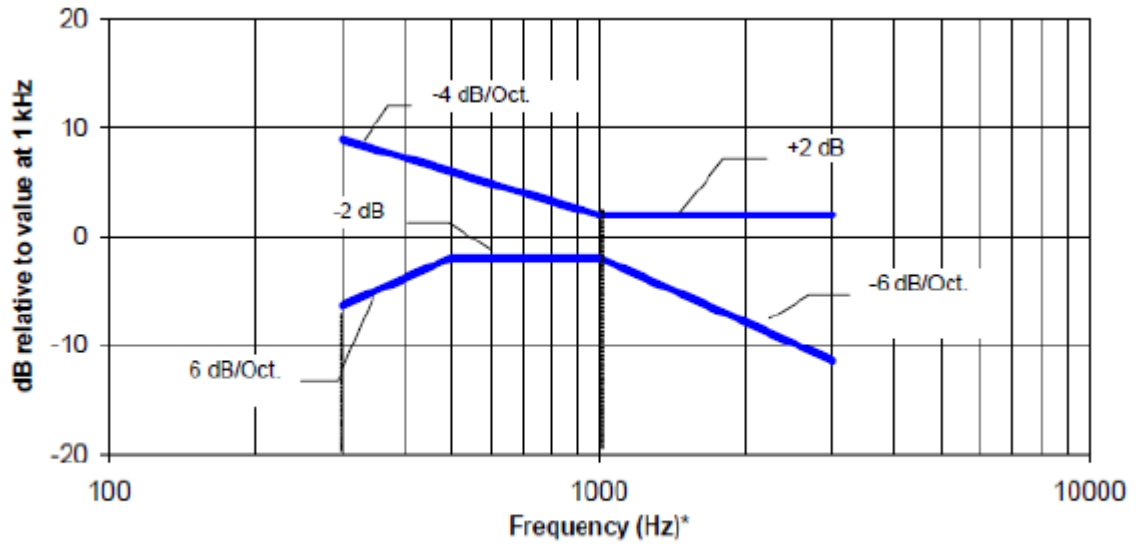
1. T-Coil Coupling Field Intensity

When measured as specified in this standard, the T-Coil signal shall be ≥ -18 dB (A/m) at 1 kHz, in a 1/3 octave band filter for all orientations.

2. T-Coil Frequency Response

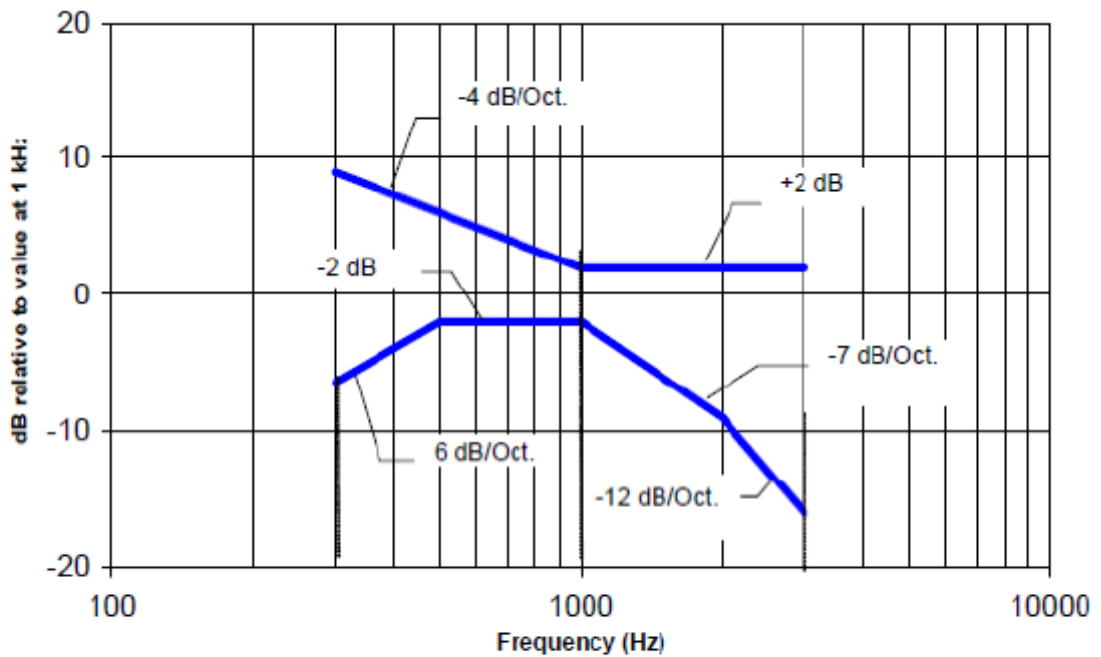
The frequency response of the perpendicular component of the magnetic field, measured in 1/3 octave bands, shall follow the response curve specified in this sub-clause, over the frequency range 300 Hz to 3000 Hz.

Figure 4.1 and Figure 4.2 provide the boundaries as a function of frequency. These response curves are for true field-strength measurements of the T-Coil signal. Thus, the 6 dB/octave probe response has been corrected from the raw readings.



NOTE—The frequency response is between 300 Hz and 3000 Hz.

Fig. 4.1 Magnetic field frequency response for WDs with field strength ≤ -15 dB at 1 kHz



NOTE—The frequency response is between 300 Hz and 3000 Hz.

Fig. 4.2 Magnetic field frequency response for WDs with a field that exceeds -15 dB(A/m) at 1 kHz

2.4 Axis Articulated Robot



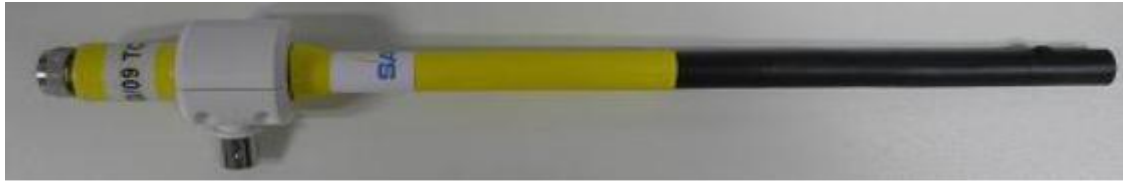
ALSAS-10U utilizes a six articulated robot, which is controlled using a Pentium based real-time movement controller. The movement kinematics engine utilizes proprietary (Thermo CRS) interpolation and extrapolation algorithms, which allow full freedom of movement for each of the six joints within the working envelop. Utilization of joint 6 allows for full probe rotation with a tolerance better than 0.05mm around the central axis.

Robot /Controller Manufacturer	KUKA
Number of Axis	Six independently controlled axis
Positioning Repeatability	$< \pm 0.03\text{mm}$
Controller Type	KR C4 compact
Robot Reach	901mm
Communication	RS232 and LAN compatible

2.5 Universal Device Positioner

The universal device positioner allows complete freedom of movement of the EUT. Developed to hold a EUT in a free-space scenario any additional loading attributable to the material used in the construction of the positioner has been eliminated. Repeatability has been enhanced through the linear scales which form the design used to indicate positioning for any given test scenario in all major axes.

2.6 T-Coil Probe

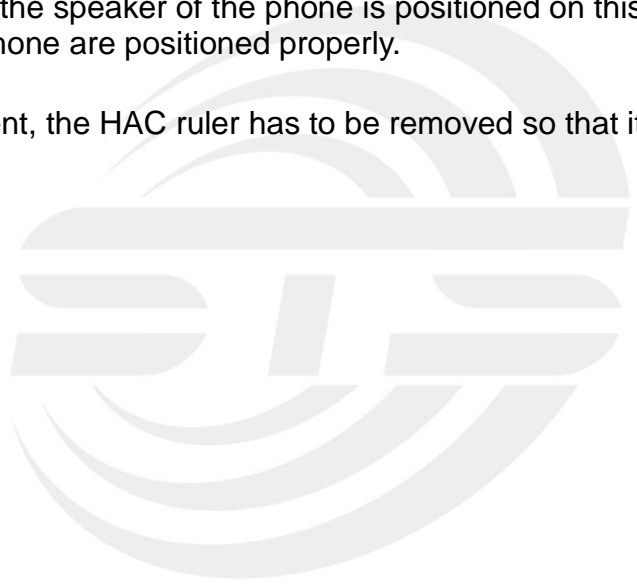


Coil Dimension	6.55 mm length * 2.29 mm diameter
DC resistance	860.6 Ω
Wire size	51AWG
Inductance at 1 kHz	132.1 mH at 1 kHz

2.6.1 System Hardware

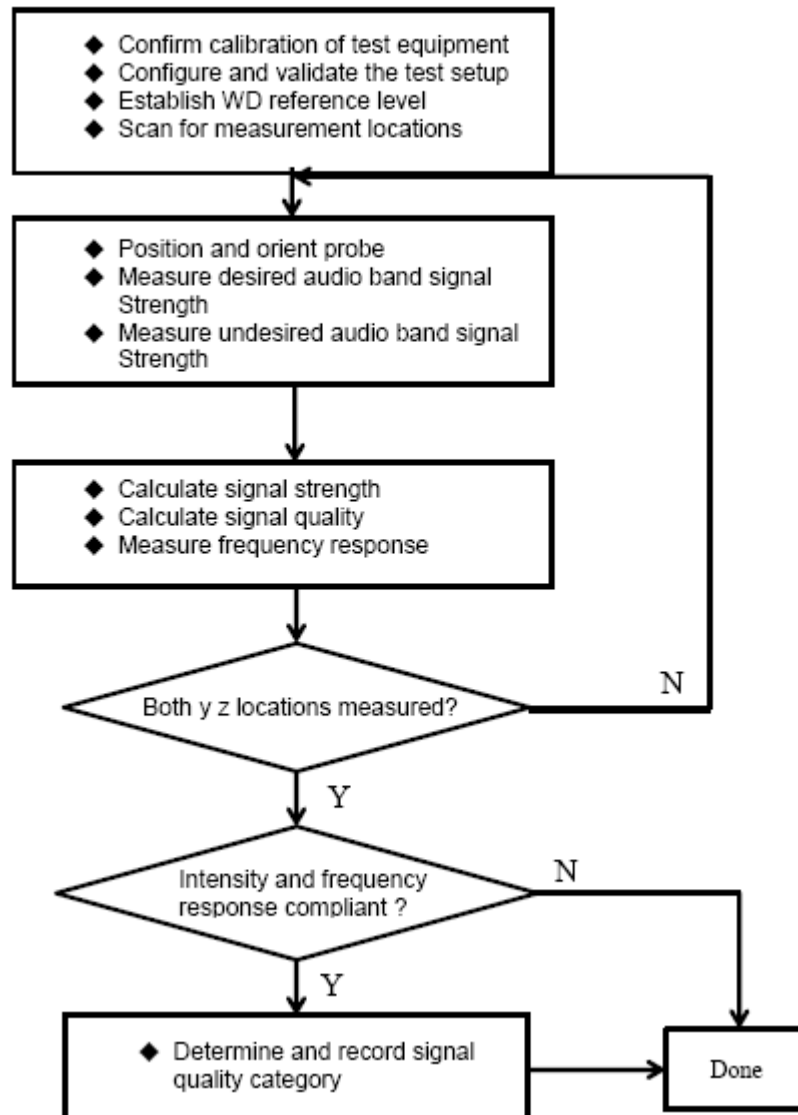
The HAC positioning ruler is used to position the phone properly with the regard to the position of the probe during a measurement. The positioning system is made of a dedicated frame that can be fixed on the table. The tip of the probe is positioned on a reference point located on the top of the positioning ruler. The distance between this reference point and the cross located on the ruler being known, the speaker of the phone is positioned on this cross in order to make sure both probe and phone are positioned properly.

During the measurement, the HAC ruler has to be removed so that it does not interfere with the measurement.



2.6.2 Test Procedure
 2.7.2.1 T-coil Test Flow

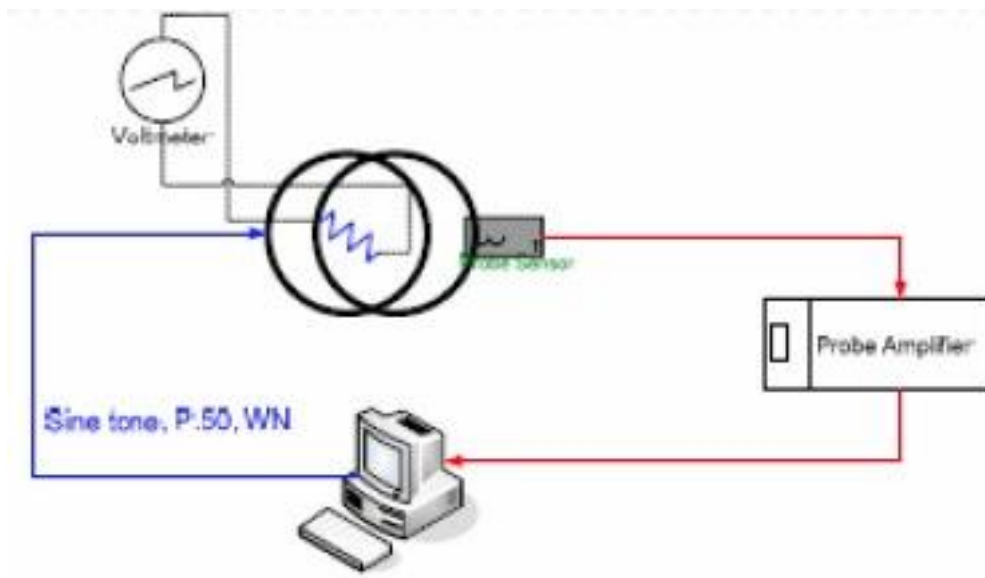
The flow diagram below was followed:



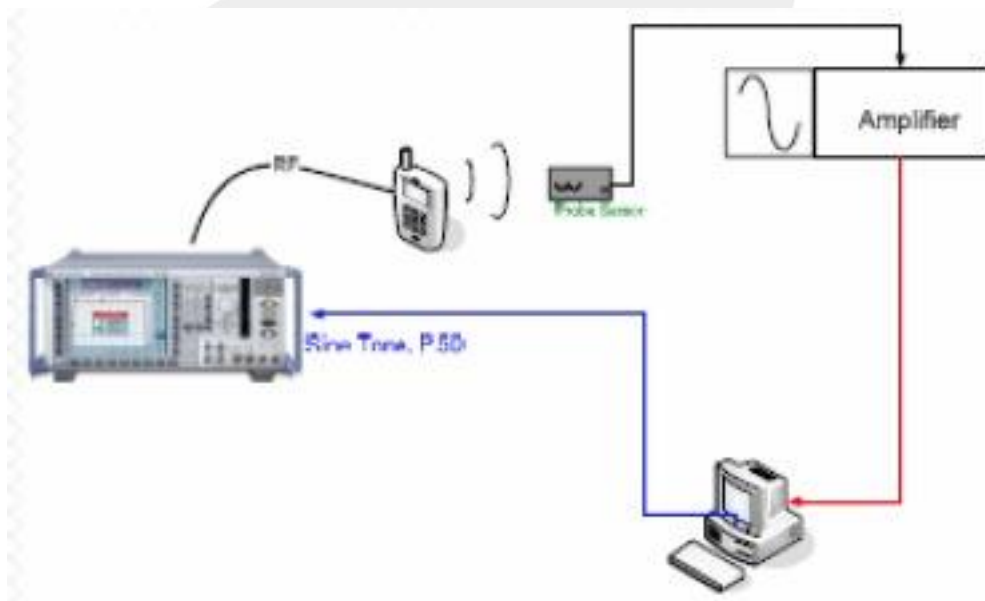
T-Coil Signal Test Process

2.6.2.2 Test Setup

The equipment was connected as shown in an acoustic/RF hemi-anechoic chamber:



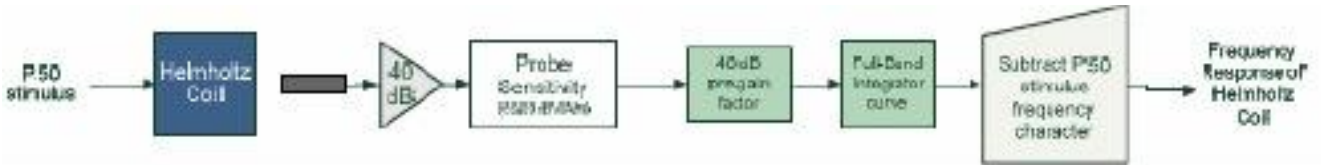
Validation Setup with Helmholtz Coil



T-Coil Test Setup

2.6.2.3 Test Procedure

Frequency Response Validation The frequency response through the Helmholtz Coil was verified to be within 0.5 dB relative to 1 kHz, between 300 – 3000 Hz using the ITU-P.50 artificial speech signal as shown below:



Measurement Validation WD noise measurements are filtered with A-weighting and Half-Band Integration over a frequency range of 100Hz – 10kHz to process ABM2 measurements. Below is the verification of the system processing A-weighting and Half-Band integration between system input to output within 0.5 dB of the theoretical result:

f(Hz)	HBI, A- Measured (dB re 1kHz)	HBI, A- Theoretical (dB re 1kHz)	dB Var.
100	-16.150	-16.170	0.012
125	-13.241	-13.250	0.008
160	-10.333	-10.340	0.007
200	-8.005	-8.010	0.006
250	-5.915	-5.920	0.005
315	-4.035	-4.040	0.005
400	-2.395	-2.400	0.004
500	-1.207	-1.210	0.003
630	-0.347	-0.350	0.003
800	0.068	0.070	0.002
1000	0.001	0.000	0.001
1250	-0.501	-0.500	-0.001
1600	-1.511	-1.510	-0.001
2000	-2.783	-2.780	-0.003
2500	-4.323	-4.320	-0.003
3150	-6.175	-6.170	-0.005
4000	-8.338	-8.330	-0.008
5000	-10.599	-10.590	-0.009
6300	-13.212	-13.200	-0.010
8000	-16.284	-16.270	-0.011
10000	-19.539	-19.520	-0.015



2.7 Test Equipment List

NO.	Instrument	Manufacturer	Model	S/N	Cal. Date	Cal. Due Date
1	T-coil Probe	SATIMO	STCOIL	SN 06/14 TCP30	2015.09.01	2016.08.31
2	Reference Validation Dipole 850MHz	SATIMO	SID835	SN 13/14 DHA55	2014.09.01	2017.08.31
3	Reference Validation Dipole 1900MHz	SATIMO	SIDB1900	SN 13/14 DHB59	2014.09.01	2017.08.31
4	Dielectric Probe Kit	SATIMO	SCLMP	SN 32/14 OCPG52	Validated. No cal required	Validated. No cal required
5	Device Holder	SATIMO	SCLMP	SN 32/14 TABH37	Validated. No cal required	Validated. No cal required
6	Waveguide	SATIMO	SWG5500	SN 13/14 WGA32	2015.09.01	2016.08.31
7	COMHAC Test Bench	SATIMO	Version 2	NA	Validated. No cal required	Validated. No cal required
8	HAC positioning ruler	SATIMO	TABH12 SN 42/09	NA	Validated. No cal required	Validated. No cal required
9	Temperature/Humidity sensor	Mieo	HH660	STS-H025	2015.10.28	2016.10.27
10	Multi Meter	Keithley	Multi Meter 2000	4050073	2015.11.20	2016.11.19
11	Amplifier	Mini-Circuit	ZHL-42	22374	2015.11.20	2016.11.19
12	Signal Generator	R&S	SMF100A	104260	2015.10.27	2016.10.26
13	Power Meter	R&S	NRP	100510	2015.10.25	2016.10.24
14	Power Sensor	R&S	NRP-Z11	101919	2015.10.25	2016.10.24
15	Network Analyzer	R&S	CMU 200	123666	2015.09.07	2016.09.06
16	KUKA Robot	KUKA	10012265	501821	2015.09.01	2016.08.31

Note: All equipment upon which need to be calibrated are with calibration period of 1 year.

2.8 Measurement Uncertainty

UNCERTAINTY EVALUATION FOR RF HAC MEASUREMENT

Uncertainty Component	Tol. (± dB)	Prob. Dist.	Div.	Uncertainty (dB)	Uncertainty (%)
Measurement System					
RF reflections	0.1	R	√3	0.06	
Field probe conv. Factor	0.4	R	√3	0.23	
Field probe anisotropy	0.25	R	√3	0.14	
Positioning accuracy	0.2	R	√3	0.12	
Probe cable placement	0.1	R	√3	0.06	
System repeatability	0.2	R	√3	0.12	
EUT repeatability	0.4	N	1	0.40	
Combined Standard Uncertainty		N	1	0.52	
Expanded Uncertainty (95% CONFIDENCE INTERVAL)		N	k=2	1.03	12.65
REPORTED Expanded uncertainty (confidence level of 95%, k = 2)		N	k=2	1.00	13.00

UNCERTAINTY EVALUATION FOR AUDIO HAC MEASUREMENT

Uncertainty Component	Tol. (± dB)	Prob. Dist.	Div.	Uncertainty (dB)	Uncertainty (%)
Measurement System					
RF reflections	0.1	R	√3	0.06	
Acoustic noise	0.1	R	√3	0.06	
Probe coil sensitivity	0.49	R	√3	0.28	
Reference signal level	0.25	R	√3	0.14	
Positioning accuracy	0.4	R	√3	0.23	
Cable loss	0.1	N	2	0.05	
Frequency analyzer	0.15	R	√3	0.09	
System repeatability	0.2	N	1	0.20	
Repeatability of the WD	0.4	N	1	0.40	
Combined Standard Uncertainty		N	1	0.61	
Expanded uncertainty (confidence level of 95%, k = 2)		N	k=2	1.22	15.05
REPORTED Expanded uncertainty (confidence level of 95%, k = 2)		N	k=2	1.20	15.00



3 .OVERALL MEASUREMENT SUMMARY

3.1 Conducted Power(Unit:dBm)

Band	GSM850			GSM1900		
Channel	128	190	251	512	661	810
Frequency(MHz)	824.2	836.6	848.8	1850.2	1880.0	1909.8
RF Output power(dBm)	32.83	32.82	32.47	29.92	30.11	29.97

Band	WCDMA 850			WCDMA 1900		
Channel	4133	4175	4232	9263	9400	9537
Frequency(MHz)	826.6	8.35	846.4	1852.6	1880.0	1907.4
RF Output power(dBm)	22.66	22.72	22.58	22.76	22.59	22.39

3.2 T-coil for GSM:

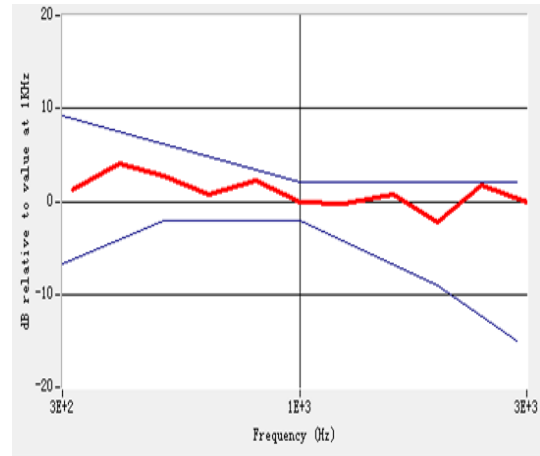
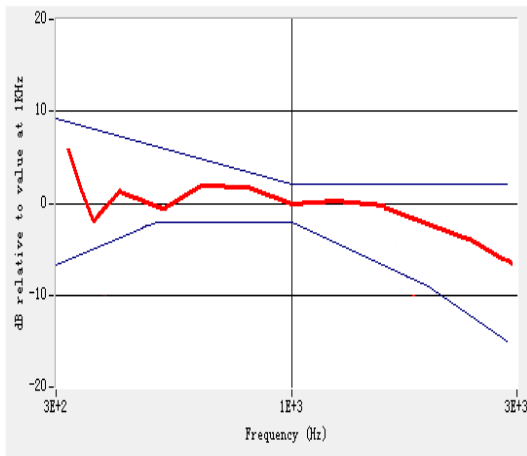
T-Coil Test Result

Plot No.	Mode	Channel	Probe Position	ABM1 (dB A/m)	ABM2 (dB A/m)	SNR (dB)	T Rating
1	GSM850	190	Axial(Z)	-3.87	-45.21	41.34	T4
			Transversal(Y)	-4.65	-46.15	41.50	T4
2	PCS1900	661	Axial(Z)	-9.54	-37.17	27.63	T3
			Transversal(Y)	-2.66	-33.73	31.07	T4
3	WCDMA850	4175	Axial(Z)	-15.22	-44.25	29.03	T3
			Transversal(Y)	-2.93	-32.54	29.61	T3
4	WCDMA1900	9400	Axial(Z)	-3.23	-32.17	28.94	T3
			Transversal(Y)	-2.90	-32.94	30.04	T4

Remark:

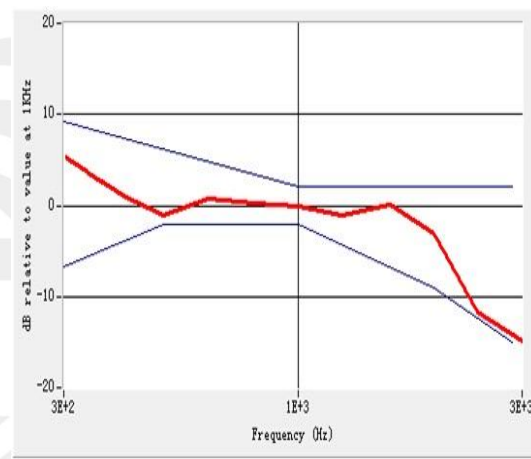
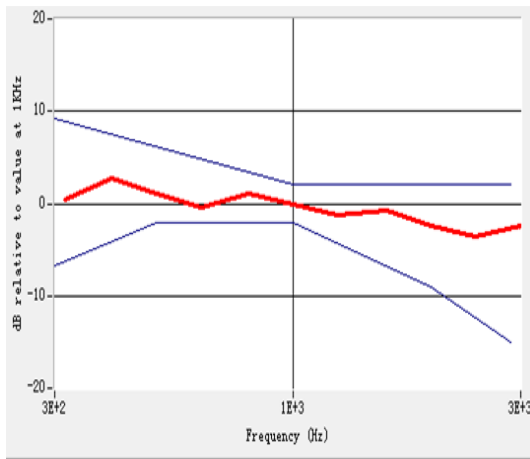
1. There is special HAC mode software on this EUT.
2. The volume was adjusted to maximum level and the backlight turned off during T-Coil testing

4. Frequency Response Plots



GSM 850

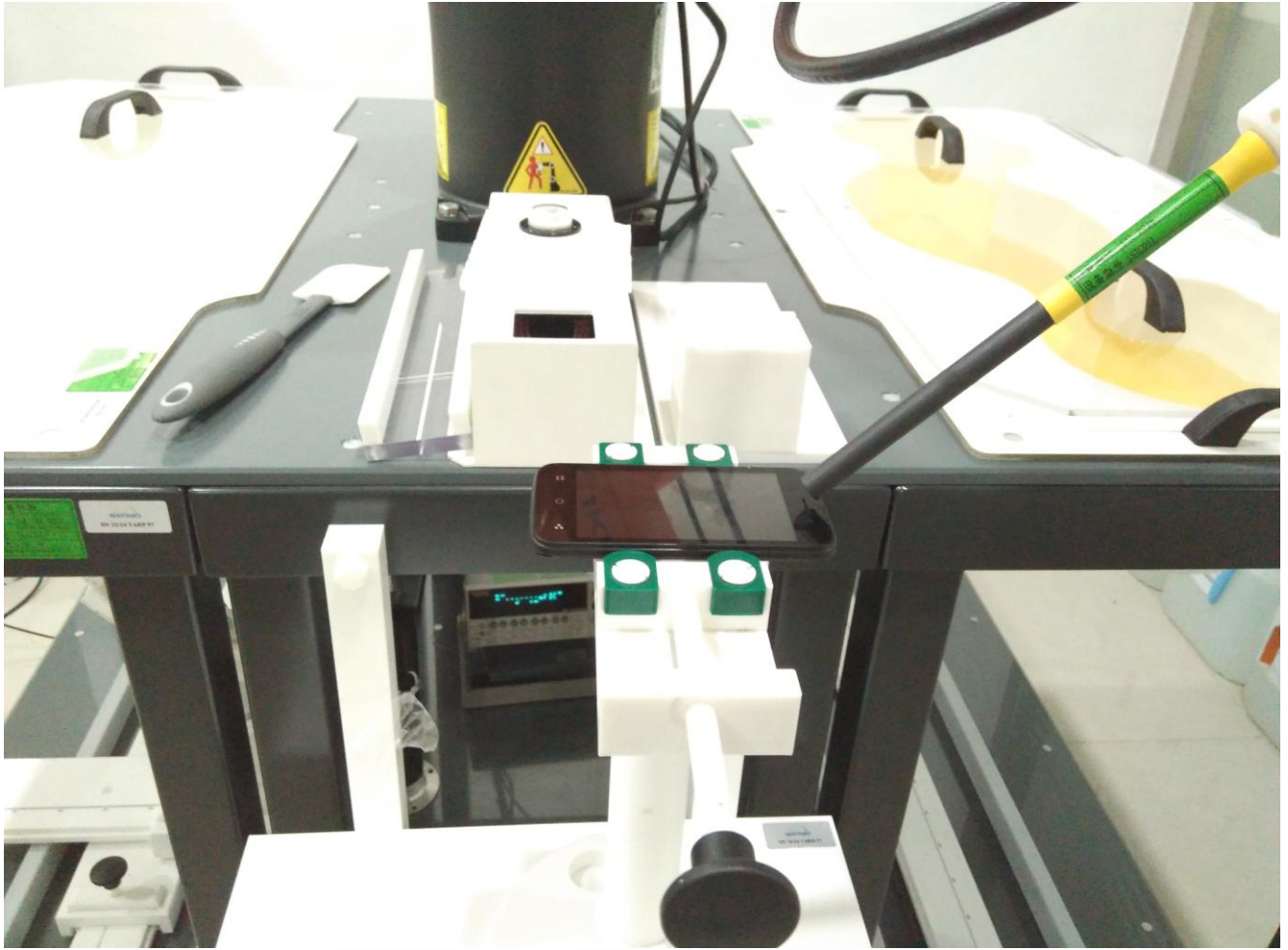
GSM 1900



WCDMA 850

WCDMA 1900

5. T-coil Test Photo





6. Probe Calibration And Dipole Calibration Report

The following pages include the probe calibration used to evaluate HAC for the DUT.

