

JENSEN

MPR2121

Quick Start Guide Digital Media Receiver



To download a complete owner's manual visit www.jensenmobile.com or call customer service 1-888-921-4088 (Monday-Friday, 9AM-5PM EST)

Installation

Before You Start

- Consult a qualified technician for instructions. Dual always recommends professional installation.
- Disconnect negative battery terminal.
- Insert the removal keys, and remove the mounting sleeve from the head unit.

Installation Process

1. Carefully remove the existing head unit, (if applicable)
2. Connect wiring harness. Consult a qualified technician if you are unsure.
3. Mount the head unit using the mounting sleeve.
4. Connect wiring harness and antenna. Test the head unit for correct operation.
5. Slide the radio into the mounting sleeve to secure the radio.

Wiring Connections

The chart below the connection for each wire in the wiring harness.

Color	Connection
Red	Ignition / ACC 12V(+)
Yellow	12V Battery / Memory
Black	Ground
Blue	Power Antenna / Amp Turn-on
White	Left Front (+)
White/Black	Left Front (-)
Gray	Right Front (+)
Gray/Black	Right Front (-)
Green	Left Rear (+)
Green/Black	Left Rear (-)
Violet	Right Rear (+)
Violet/Black	Right Rear (-)

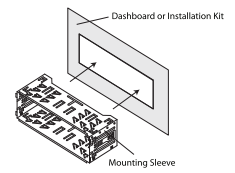
Tip:
When a suitable ground wire is not present in the vehicle wiring harness, connect the black ground wire to the vehicle chassis.

Fuse:
When replacing the fuse, make sure new fuse is the correct type and amperage. Using an incorrect fuse could damage the radio.

Mounting the Head Unit: Typical DIN mounting

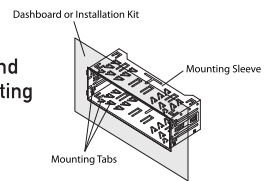
Step 1:

Insert the mounting sleeve into the installation kit or dashboard.



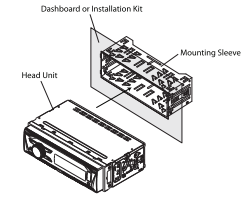
Step 2:

Bend multiple mounting tabs around the mounting sleeve until the mounting sleeve is secure.



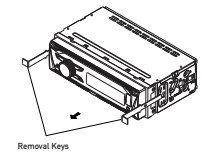
Step 3:

Connect all wiring harnesses and slide the head unit into the mounting sleeve until it clicks into place.



Step 4:

Use the removal keys to remove the unit.



General Operation

Power On/Off	Press the button to turn the unit on. Press again to turn unit off.
Changing Modes	Press SOURCE to select between Radio, USB, Bluetooth, AUX. Modes of operation are shown in the display.
Volume	Adjust volume using volume knob.
Mute	Press to silence the audio. Press again to resume listening at the previously selected volume.
Auxiliary Input	Use the 3.5mm AUX input on the front of the receiver
Reset	Press the RESET button to reset the unit back to the factory settings if abnormal operation occurs. The reset button is located on the front panel.
Setting the Clock	With the unit on, press DISP to display clock time. Press and hold DISP until the hours or minutes begin to flash, then release. Rotate the volume knob to adjust the time.
Display	Press DISP to toggle display between various displayed information.
Audio / Menu	Press volume knob momentarily to select between the audio functions. Press and hold volume knob for more than two seconds to select between the menu functions. Rotate the volume knob left/right to adjust or activate the desired function/audio.

To download the complete Owner's Manual for your radio. <https://www.jensenmobile.com>

RGB Color Operation

Dimmer	Press the DIM (button) to adjust the dimmer level for the buttons and LCD and turn the volume knob left or right to dim HIGH(default)/MID/LOW .
Quick Preset Color	Press the volume knob while the dimmer level is being displayed to select one of 7 preset colors.
Setting the Color Mode	Press and hold the volume knob for more than 2 seconds to enter color setting menu. Turn the volume knob left and right to select Color Auto(default)/Preset/Custom/Flash mode . Press and hold the volume knob for more than 2 seconds again to enter each color mode.
Auto Color	Set the unit to rotate between all illumination colors automatically.
Preset Color	Select one of the 7 colors (Blue/Green/Red/Yellow/Violet/Cyan/White).
Custom Color	Adjust each red, green and blue in the range of 0-32 to customize your colors for over 32K combination.
Flash Color	Select one out of six different color and flash effect lights or turn it off. Flash lights will be demonstrated for about 30 seconds, and back to setting mode. The adjusted color will be flashed when there is an incoming Bluetooth call.

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AM/FM Tuner Operation

Seek Tuning	Press and hold TUNE <<< or TUNE >>> for 2 secs and release it to auto seek to previous or next strong station.
Manual Tuning	Press TUNE <<< or TUNE >>> momentarily to change radio frequency down or up one step at a time. Press and hold TUNE <<< or TUNE >>> for 3 secs to advance quickly and release it to stop on the desired station.
Band	Press BAND to select between FM1, FM2, FM3, AM1 and AM2 bands. Up to six presets can be programmed for each band, enabling up to 18 FM stations and 12 AM stations to be stored in memory.
Storing Presets	Up to 18 FM and 12 AM stations can be stored. To store a station, select the desired band and station. Press and hold the desired preset button (1-6) for more than two seconds. When stored, the preset number will appear in the display.
Recalling Presets	Preset stations can be recalled any time by pressing the corresponding preset button.
Auto store	Press and hold the volume knob for more than 2 seconds to display Auto Store, then press DISP to store 18 FM stations and 12 AM stations automatically.

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USB Operation

Playing MP3 and FLAC Files	To play MP3 files, insert a USB device containing MP3 files.
Track Select	Press TUNE >>> to skip to the beginning of the next song. Press TUNE <<< to skip to the beginning of the previous song.
Fast Forward and Reverse	Press and hold TUNE >>> or TUNE <<< to fast forward or reverse a track.
Pause	Press to temporarily stop playback. Press again to resume playback.
Folder Access	Folder can be found by pressing Folder Up or Folder Down. About 1 second after the folder name is displayed, the first file under the selected folder will be displayed and playback.
Repeat	Press RPT to toggle between RPT ALL and RPT ONE. <ul style="list-style-type: none">• RPT ALL - Plays all tracks on USB device.• RPT ONE - Continuously repeats selected track.
Random	Press RDM to play tracks in random order, press again to cancel the RDM function.
Intro	Press INT to play first 10 seconds of each track, press again to cancel the INT function.

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Bluetooth® Operation

Preparation	Before using a Bluetooth device, it must be paired and connected. Ensure that Bluetooth is activated on your device before beginning the pairing process.
Pairing a New Device	The head unit broadcasts the pairing signal constantly when no devices are connected. Complete the pairing sequence from your Bluetooth device. Refer to the owner's manual for your device for more details. The device name is "Dual Media Player" The Bluetooth passcode is "1234" Note: If passcode "1234" does not pair your device to the receiver, use passcode "0000". Note: The head unit can be in any mode of operation when pairing is performed.
Streaming Audio	The head unit supports A2DP wireless streaming audio from a Bluetooth mobile device directly to your head unit. The following functions can be used to control the music: <ul style="list-style-type: none">• Press to skip to the next available audio track.• Press to skip to the previous audio track.• Press to toggle between play and pause during playback.

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APP Operation

The Dual Smart App is the ultimate wireless remote control for your receiver. You can download Dual Smart app from Apple App Store or Google Play Store and install it on your smartphone or tablet.

Please scan the following QR code to download Dual iPlug P2 App to your smart phone.



Voice Activation Operation

Bluetooth should be paired between your smartphone and the receiver. Press the voice activation button , and the receiver will switch into Bluetooth mode. This will activate Siri® or Google Assistant™ on your smartphone. You will need to manually switch back to the previous or desired mode once this operation is terminated.

To download the complete Owner's Manual for your radio. <https://www.jensenmobile.com>

One-Year (or Two-Year*) Limited Warranty

This warranty gives you specific legal rights. You may also have other rights which vary from state to state. Namsung America Inc. warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year (or two years*) from the date of the original purchase. Namsung America Inc. agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

Who is covered? This warranty is extended to the original retail purchaser for products purchased and used in the U.S.A.

What is covered? This warranty covers all defects in material and workmanship in this product. The following are not covered: installation/removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product. Specific license conditions and copyright notices for the software can be found via www.jensenmobile.com.

Warranty Coverage
Limited 1-year warranty when purchased from an authorized Jensen dealer, or
*Limited 2-year warranty when purchased from and professionally installed by an authorized Jensen dealer. (Proof of purchase and Installation required)

What to do?

1. Before you call for service, check the troubleshooting guide in your owner's manual. A slight adjustment of any custom controls may save you a service call.
2. If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
3. Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
4. For more information and for the location of the nearest authorized service center please contact us by one of the following methods:

- Call us toll-free at 1-888-921-4088 (Monday-Friday, 9:00 a.m. to 5:00 p.m. EST)
- E-mail us at cs@jensenmobile.com

Exclusion of Certain Damages: This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company's negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

The equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. The equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio technician for help.

Customer Service Toll Free: 1-888-921-4088
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NSC021-01