# USER MANUAL

FCC ID :2AFSG-T24

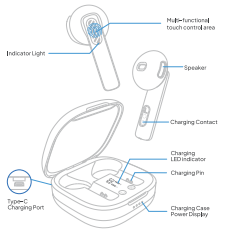
## Packing List

- Charging Case x1
- Earbuds x 2
- Type-C Charging Cable x1
- User Manual x1
- Lanyard x1

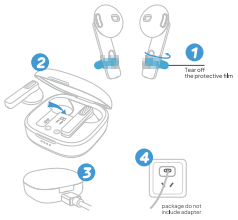
## Specifications

| | |
|---|---|
| Model Name | T24 |
| Bluetooth Name | DB24 |
| Bluetooth Version | V5.4 |
| Support | HSP, HFP, A2DP, AVRCP |
| Transmission Range | >100feet (without obstacle) |
| Earphones Battery Capacity | 35mAh |
| Charging Case Battery Capacity | 300mAh |
| Charging Port | Type-C |
| Earphone size | 1.4*0.66*0.74in |
| Earphone weight | 0.26oz |
| Charging case size | 1.96*1.96*0.95in |
| Charging case weight | 1.08oz |

## Product Overview



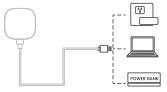

## Caution




**Before the first use**, please tear off the protective film on the earbuds. Then put the earbuds into the case to fully charge.

## Charge by Type-C cable

Place earphone into charging case properly, then use the included Type-C charging cable to connect the charging case, and plug the other end into power supply with a adapter(not included).It will start charging. After full charge, the digital display number is displayed as 100.




Note:

⚠ If the power of the earphones is lower than 10%(voltage is lower than 3.55V), You will hear the voice prompt of "Battery low". If there is on charging and the voltage of the earphones is lower than 3.2V, it will automatically shut down.

⚠ If the earbuds don't charge or even can't turn on because of oxidized magnet connector, you can handle this problem by using clockwise to clean the magnet connector on earbuds and charging case.

## Turn On/Off

**Turn on**

Open the case, the earphones will turn on automatically.
Or press and hold the left & right earphones for 3 seconds to turn on.
Indicator Light: Red and blue lights flash alternately.

**Turn off**

After putting the earphones into the charging case and closing it, the earphones will automatically turn off and start charging.
Or press and hold the earphones for 15 seconds to turn them off.
Indicator Light: The red light flashes 2 times and then turns off.

Note: Earphones will automatically turn off after 10 minutes of no connection.

## Bluetooth Connection

**First Time Pairing**

**Step 1** - Take twin earphones out from charging case, they will automatically power on and enter pairing mode.
Indicator light: the main earphone - the red and blue light flashes alternately, the auxiliary earphone - the light is off

**Step 2** - Turn on the bluetooth function of the device, "DB24" will appear on the bluetooth search page, click "DB24" to pair, and the LED light of the earphones will turn off after the pairing is successful.

## Bluetooth Connection

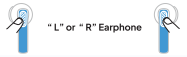
**For Second Time Use**

If the earphones have already connected with your device, and the bluetooth setting of this device is on, in the second time using, when you take out the earphones from the charging case, they will connect with your device automatically.

**Pair with Other Device**

T24 earphones bluetooth has memory function, it usually auto connects with the last paired device.
Therefore, if you want to pair them with other devices, you should prevent the "DB24" from connecting with the last paired device.
It can be prevented by the following methods.
①Turn off the bluetooth of the last paired device.
②Turn on the bluetooth of the last paired device, and delete "DB24" from this device.
③ Quickly tap the earphones 5 times to clear the earphones history.

## Multi-Function Operations



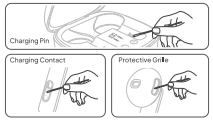

| Music Mode | |
|---|---|
| Play/Pause | Once-tap either earphone |
| Next Song | Double-tap Right earphone |
| Previous Song | Double-tap Left earphone |
| Volume + | Long Press 2s on Right earphone |
| Volume - | Long Press 2s on Left earphone |
| **Voice Assistance** | |
| Siri | Triple-tap either earphone |
| **For Call** | |
| Answer/End Call | Once-tap either earphone |
| Reject Call | Long Press 2s on either earphone |

## Reset Operation

You might need to reset the earbuds if you experience any connectivity, problems or functions issues.
1.Touch Pro: Slide Multi-Function Button on either earphone, the indicator light=red light flashes 2 times and then goes out.This confirms that the reset was successful and your earbuds can be connected normally.

## Maintenance

After a period of use, the charging metal contacts of the earphones may be polluted by sweat and dirt, causing the earphones to fail to turn on or charge; and the protective grille of both earphones may accumulate earwax and dust, resulting in muffled volume.
If you experience issues with the earphones not charging, use a clean, soft cloth to gently wipe the charging metal contacts to remove sweat and dirt.
If you experience earphone sound muffled, not as loud as when you first started using it. Use a soft brush or cotton swab to gently remove earwax and dust from the grille. Avoid using sharp objects to avoid damage.




Your earbuds are sweat and water-resistant,but the charging port and charging case are not waterproof, so don't wash it with water.

## QA

**Q: Why these earphones can not pair with my mobile phones?**
A: 1. Please make sure the earphones are full charged and power on.
2. Please make sure the bluetooth of your phone is turn on.
3. Remove the protective film from the bottom of the earphones.
4. Please make sure that this is the first time the earphones is connected. If the earphones has been connected to your other devices before connecting to the phone, please turn off the bluetooth of other devices first.
5.If above 4 points have no problem, please put earphones into the case again and close the case, hold on for 1min, then open the charging case and reconnect earphones with your phone.

**Q: Why does the music cut in or cut out.**
A: First, please do not let the distance between these earphone sand your phone be more than 100 feet(without obstacle). If the distance is less than 100 feet ,please take steps as follow:
1. Put earphones back into case and close it, find "DB24" in the bluetooth list and click "Forget the device" on your phone.
2. After 10s later, open the case and reconnect these earphones with your phone.

**Q: Are these earphones sweat proof and waterproof?**
A: These earphones are IPX7, it is sweatproof and waterproof, As for electronic product, our recommendation is not to put the earphones in the water.

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
•Reorient or relocate the receiving antenna.
•Increase the separation between the equipment and receiver.
•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
•Consult the dealer or an experienced radio/TV technician for help.

Important Note:
Radiation Exposure Statement
This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

## Customer Service

If you have any problem.Or if you have suggestions that you think could help us improve our products service, please contact us any time.

**CONTACT US**

1 (216) 355-6668 (US) Mon-Fri 9am - 5pm (PST)
DazDaiko-Service@outlook.com

We provide free replacement and 12-month warranty. If you have any questions, please feel free to contact us.

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