User Manual

Android tv box

Model: RL

Remote Control

Learning Keys

TV CONTROL: Press to learn from the TV IR remote to control TV.

PREV/NEXT: Media key,select previous/next item.

REV/FWD: Fast backward or fast forward.

PLAY/PAUSE: Play/Pause the video,music or photo.

STOP: Press to stop playing.

VOL+/-: Volume up/down.

Browser: Open browser.

Mute: turn off the sound.

MUTE: Press to turn off the volume.

APPS: Enter folder which including all applications.

HOME: Fast key to go back to main menu.

RETURN: Press to the previous page.

MENU: Press to choose function menu of corresponding application in video, music,photo and website.

Cursor: Press to use the navigation button as cursor.

OK

Press OK to confirm your choice.
Navigation: Press to navigate left/right/up/down.

1 2abc 3def
4 ghi 5 jkl 6mno
7pqrs 8 tuv 9wxyz
Number keypad 0-9: Press to input Arabic number.

Search: The corresponding search function in the APK you are using.

Backspace: Press to backspace the input.

Connection

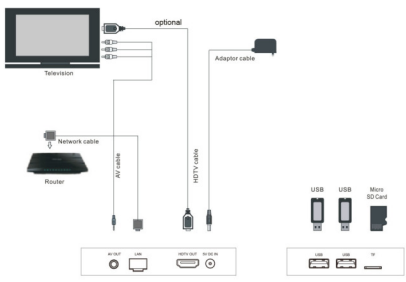
AV Connection

a. Connect the AV cable of the 3 color(red/white/yellow) to the TV BOX's AV output interface,the other end to TV set AV input interface.Connection can be made by color.
b. Power on the TV BOX,set TV video mode to AV input.

HDTV Connection

a. Connect HDTV cable into the product interface,the other side into a TV set.
b. Power on the TV BOX,set TV video mode to corresponding HDTV input.

Connection Diagram:



Startup:
After turn on the power supply, the blue light is lit up , about 30 seconds to enter the main interface.

Screen settings:
Open "Settings" - "Display" - "Screen position", you can adjust the screen zoom, so that the screen shows the best statu

Resolution settings:
Open "Settings" - "Display" - "Screen resolution ", the machine defaults to automatic, you can manually adjust to the best display statu

WIFI settings:
Open "Settings" - "Network" , click on the WIFI source you want to connect to.
After the connection is successful, you can access to the Internet.

Ethernet settings:
Connect the Ethernet cable to the product and the machine will automatically connect.

Language settings:
Open "Settings" - "Language", there are 24 languages, select the language you need.

Date & time settings:
Open "settings" - "date &time", set your GMT time, and time display format.
Note: This time the product needs to be connected to the network to display the time correctly. If the time is displayed incorrectly, please confirm whether the network is connected or not.

Uninstall APPS:
Open "settings"- "APPS", select the APK you want to uninstall, press OK, click Uninstall.

Backup&reset:
Open "Settings" - "Storage&Rese" - "Factory data reset".
Be carefully to do this, after Factory date reset, all the date will be cleared.

Update:
Run the "UPDATE" app.
Select OTA Update. Device will update to the latest version of firmware if it's available in the OTA server. Insert TF card or USB disk with update firmware to device (Make sure the updated files on the TF card /USB disk flash drive's root directory). Select Local Update, click Wipe Date and Wipe Media, then Confirm.The system will automatically run to updating program and restart after update finished. (Note: During updating process, DO NOT power off the device. In addition, android is an open platform, research and development may different in different manufactures, DO NOT update other device that is not from us by this updating way to avoid system damage.)

Troubles hooting

Warning

Under no circumstances should you try to repair the TV BOX by yourself, as this will invalidate the warranty. Do not open it as there is a risk of electric shock. If any fault occurs,please firstly check with below listing points before taking to device to repair. If you are unable to remedy a problem by following list, contact your dealer for help.

Problem	Solution
No power	-Check if the power adaptor is properly connected to the power and the TV BOX. -Press the power on the remote controller to turn on the power.
No picture	-Re-connect with HDTV cable or or AV cable. -Check if the TV is switched on.
No sound or distorted sound	-Adjust the volume. -Check that the speakers are connected correctly.
No audio or digital output	-Check the digital connections. -Check if your amplifier is set correctly.
The player does not respond to the Remote Control Player does not respond to some operating commands during playback	-Aim the remote control directly at the sensor on the front of the TV BOX. -Reduce the distance to the TV BOX. -Replace the batteries in the remote control. -Operations may not be permitted.Refer to the user manual. -Possibility of system halted, re-insert with power adaptor to restart.
No sound during movies playback	-The audio codec may not be supported by the TV BOX.You can change to the supported audio on playing menu. -Check the volume.
The contents of the USB flash drive cannot be read	-The USB flash drive format is not compatible with the box. -If one of the USB can not be read, please turn off the TV BOX for 30 seconds and restart the TV BOX.
Slow operation of the USB flash drive	-Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen.
No sound with HDTV connection	-Check the connection between the TV and the HDTV jack of box. -Check your TV system setup . -Check the volume.
The TV screen is blank and the player LED is blinking	-Turn off your TV BOX,wait 30 seconds,turn it on again. -If under HDTV status, check if HDTV connection is correct or change another HDTV cable, set the output resolution of this TV BOX into 720p.

If you have any more question, please run the "user manual" apk pre-installed in the TV BOX and refer to use instructions and videos it has.

FCC Caution:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device comglies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.