

90mm

55mm

WATERPROOF
Sports wireless headset

Z20

Wireless Stereo Sport Headset
USER MANUAL

Getting Started

a Power on

b Fitting and wearing

Ear tips in different sizes

Gently push the earbud into your ear canal and adjust the ear hook to get a comfortable fit.

c Pairing

Press and hold for 3 seconds

Long press MFB for 3 seconds until the indicator flashes red and blue alternately, enter pairing mode automatically. If has paired before, the earphones will automatically connect to the paired device when it restarts.

Activate the Bluetooth function of your mobile phone, search and select "Z20" from the devices list to connect.

Charging

When the battery level is low, you will see the indicator flash red and hear a voice prompt.

Factory Reset

Press and hold Flash red and blue

During charging, press and hold MFB until the indicator flashes red and blue alternately.

General Functions

Answer/End a call

When there's an incoming call (indicator flashes blue), press MFB once; press again to end it.

Reject a call

When there's an incoming call (indicator flashes blue), long press MFB for 1 second.

Redial last number

Under headset connecting state double click MFB, you can reach re-dial

Activate voice control

Under connected state, Long Press Volume + -button for 1 second till you hear voice "DI" then loosen your hand, it will activate voice control function of your phone.

Next/Previous track

When playing music, long press Vol +/- for 1 second

Adjust volume

When on a call or playing music, short press Vol +/- once.

Multi-point Connection

1. Follow the pairing procedure to connect the headset to Phone 1 and turn off the headset.
2. Long press MFB to enter pairing mode again. Activate the Wireless function of Phone 2 and search for the headset. Select "Z20" from the devices list and click it to connect.

3. Go back to Phone 1 and select "Z20" from the devices list to finish multi-point connection.

Multiple call handling

When you are already on a call, if there's an incoming call on the other phone, press MFB to answer the 2nd call and put the 1st call on hold. You can switch between the two calls by double pressing MFB.

Play/Pause

When playing music, press MFB once to pause, press again to resume playing.

Transfer voice between headset and phone

During a call, long press MFB for 1 second.

Product Features

wireless 4.1

V4.1 wireless version, compatible with over 99% of mobile phones and tablets

Basic Parameters

Wireless Version: V4.1	Chipset: CSR 8635
Charging Time: 1~2 hours	Range: 10 meters
Standby Time: 350hours	Charging Voltage: DC 5V
Wireless Profile: HFP/A2DP/	Talk Time: 8 hours
HSP/AVRCP	

Notes: Playtime varies according to volume level and audio content

For after-sales support, please contact our customer service with your order ID.

Warranty Terms & Conditions

- Product warranty period of one year, during the warranty period, if any product unworking, components of poor quality or production problems, the company provides free maintenance and parts replacement.
- You must be able to demonstrate the purchase of the product, so please keep proof of purchase.
- You will be responsible for packaging and shipping the product to us, so please keep the original packaging during the warranty period.
- Contact us via the platforms where you purchase this product. Be sure to include the proof of purchase and description of product defects. We have the right to reasonably make all warranty claim decisions.
- This warranty does not cover damages caused by alteration of parts, removal of part, tampering.
- This warranty does not cover damages caused by neglect or improper use.

FAQ/Trouble shooting

Q: I have established connection with my smartphone, but I am not hearing any sound?
A: Please make sure that you turn up the volume of both devices.
Some smartphone requires you to setup the bluetooth headset as an audio output device before sound is transmitted. Please see the instruction of your smartphone of details. If you are using a music player or other bluetooth device, please make it supports A2DP stereo music profile.
Q: Why the connection is not stable and cuts out intermittently?
A: Please make sure there are no objects between the headset and your bluetooth device; please make sure there is no radio or WIFI interference nearby.
Q: Can I use the headset while it is charging?
A: NO, you cannot use the headset while it is charging.
Q: The headset is not responding no matter what I do.
A: Please try to reset the headset. (see the "reset" section)
Q: The sound is not very clear/the caller cannot hear my voice clearly.
A: Please adjust the volume on your phone and headset. Make sure there is no source of interference nearby. Stay close to your smartphone.

Tips

- Before using the headset, please read the manual carefully and keep it for future references.
- The headset needs to be fully charged prior to first-time use.
- If the headset is left unused for over two weeks, please recharge it periodically.
- Use only chargers made by qualified manufacturer.
- If the headset cannot be searched by your phone, please check whether it is in pairing mode; if left unconnected for a long while, the headset will exit pairing mode, please re-enter the mode; if a procedure error of your phone occurs, reboot it; if a procedure error of the headset occurs, reboot or reset it.

- Never disassemble or modify your headset for any reasons to avoid any damages and danger.
- Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electric shock.
- Do not use harsh chemicals or strong detergents to clean the headset.
- Keep the headset dry.

FCC RF Exposure Information and Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.