

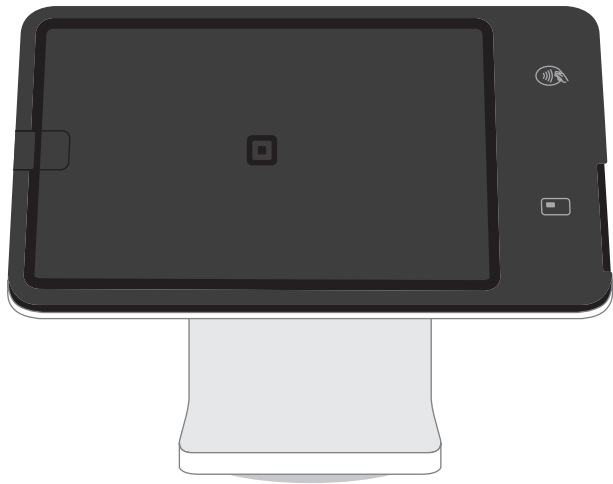


# Square Stand

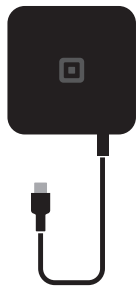
Getting Started

## WHAT'S IN THE BOX

Let's get you up and running. Everything you need to start selling is in the box — just make sure you have your compatible iPad ready.



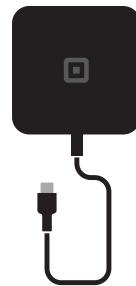
Square Stand



Hub



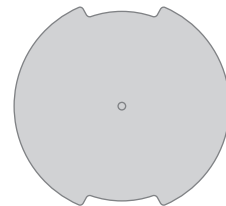
Power adapter  
cable



Power  
adapter



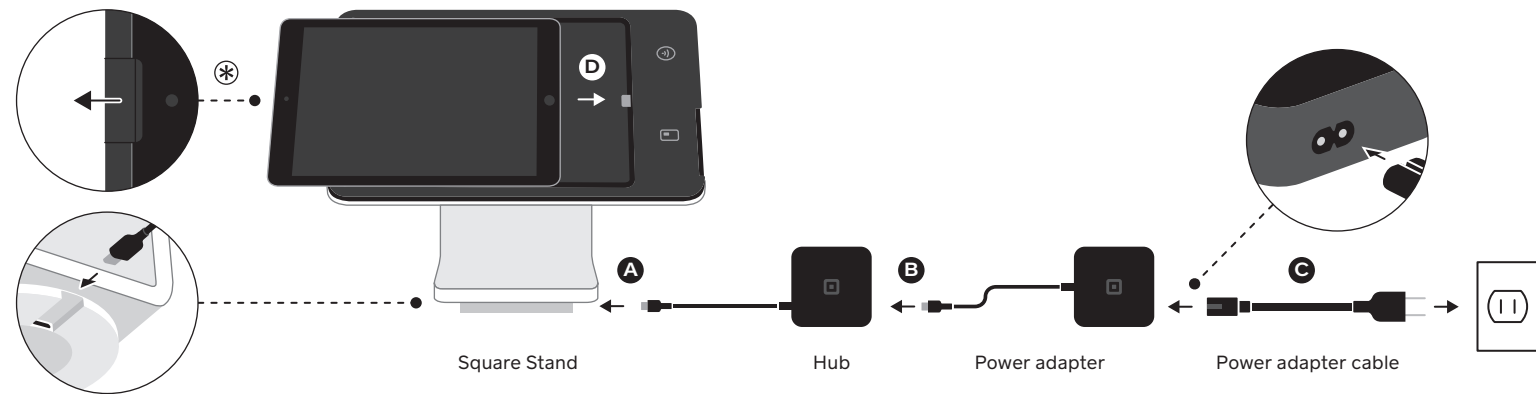
Drill mount



Adhesive mount

## SETTING UP SQUARE STAND

Square Stand can only accept payments when it is plugged in and powered on. Use this diagram to get set up.



### A Connect Stand to the hub

Connect the optional hub to the base of Stand using the attached USB-C cable. See the peripherals page for more details.

### B Connect the hub to the power adapter

Plug the USB-C cable from the power adapter into the hub. If you're not using the hub, plug the power adapter directly into Stand.

### C Plug into an outlet

Plug the power adapter cable into the power adapter, then plug the power adapter cable into a power outlet.

### D Insert your iPad into Stand

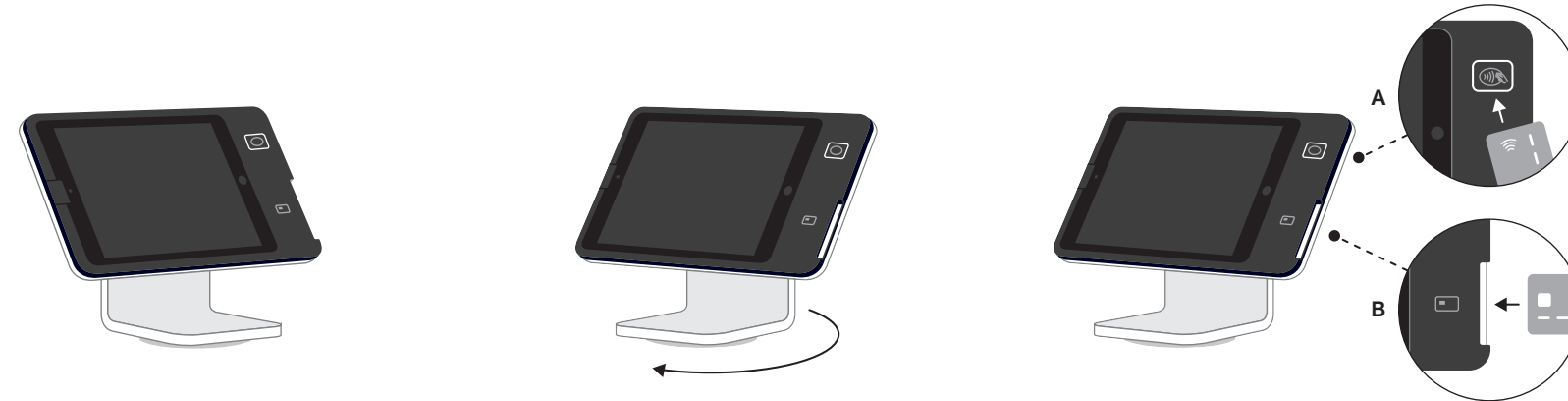
Slide your iPad into Stand and connect your iPad to the Lightning connector. You'll know it's secure when the security latch clicks.

### \* REMOVING YOUR IPAD FROM STAND

You can take your iPad out of Stand by pulling out then pushing down on the raised security latch located next to the iPad's camera. That will disconnect the iPad for easy removal.

## TAKING PAYMENTS

Take payments quickly and easily by following the process below.



### 1 Ring up a sale

Add items to the cart in the Square app, then tap **Charge**. Wait for the lights to go on around the contactless icon and at the edge of the chip card slot.

### 2 Swivel Stand to face customer

Swivel Stand at its base so the screen is now facing your customer.

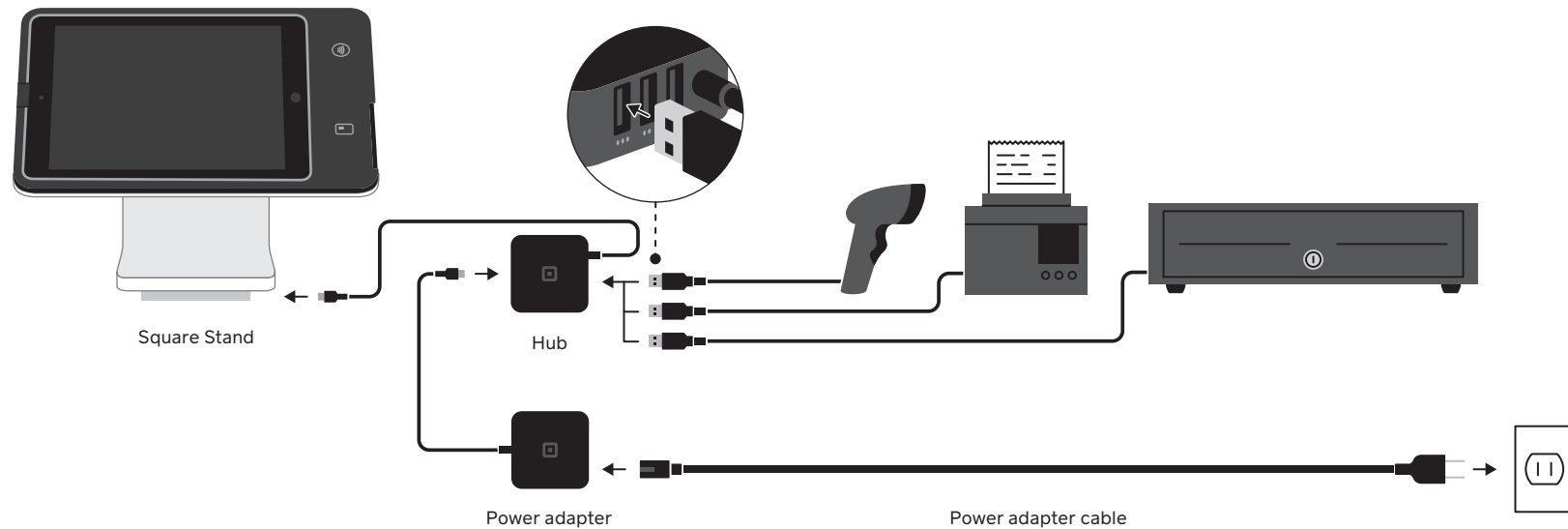
### 3 Accept payment

The customer can now pay by either:

- A. Tapping their contactless card or mobile device near the flashing contactless icon
- B. Inserting their chip card into the card slot

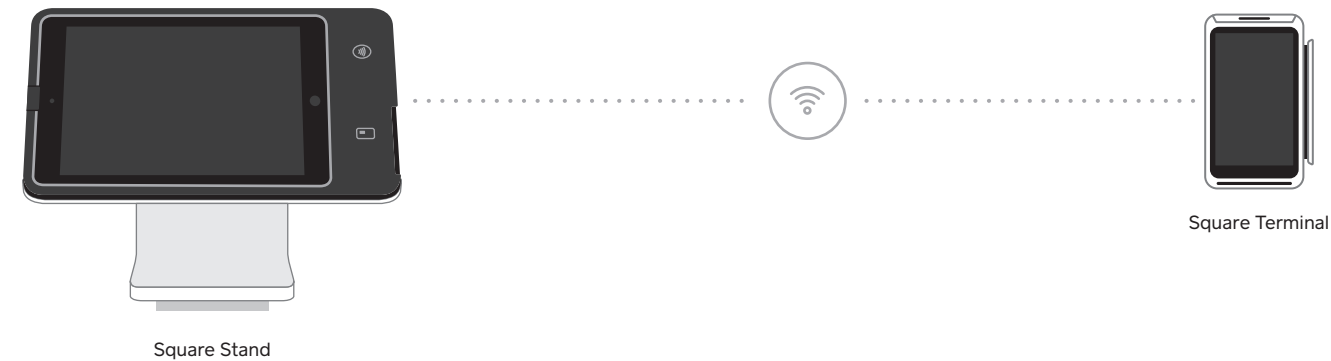
## PERIPHERALS

Connect a bar code scanner, receipt printer, cash drawer, or other USB-A accessories to Stand via the hub. For a complete list of compatible accessories, including Ethernet and Bluetooth-enabled printers and scanners, visit [square.com/stand-accessories](https://square.com/stand-accessories).



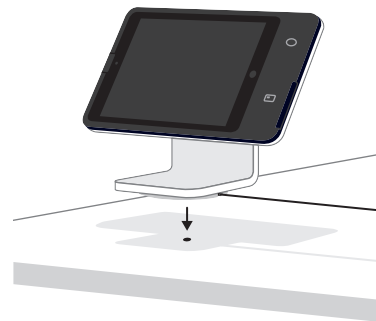
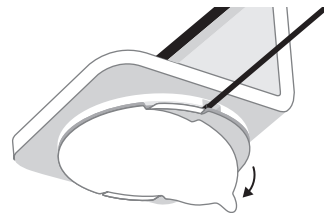
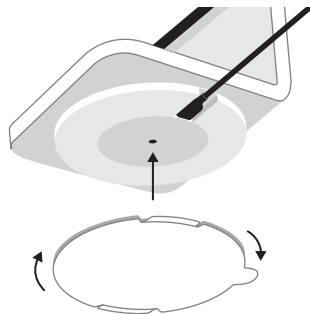
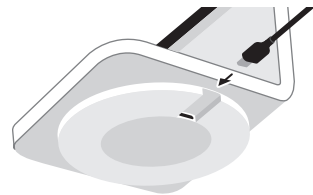
## ADD AN OPTIONAL CUSTOMER-FACING DISPLAY WITH SQUARE TERMINAL

Wirelessly connect Square Terminal to Square Stand to use as a dedicated customer-facing checkout device or to take payments at a distance. To learn more about connecting your Square Stand to other Square hardware, please visit [square.com/go/stand-guide](https://square.com/go/stand-guide).



## ADHESIVE MOUNT (OPTIONAL)

Secure Stand to your counter with the included adhesive mounting plate.



### 1 Plug the hub into Stand

Plug the cable into the bottom of Stand. **Note:** If the cable exits the base of Stand on the right side (when the screen faces you), Stand will swivel clockwise. If the cable exits the base on the left side, Stand will swivel counterclockwise.

### 2 Screw in the adhesive mounting plate

Make sure the cable is firmly pushed in, then screw in the adhesive mounting plate.

### 3 Remove the adhesive backing

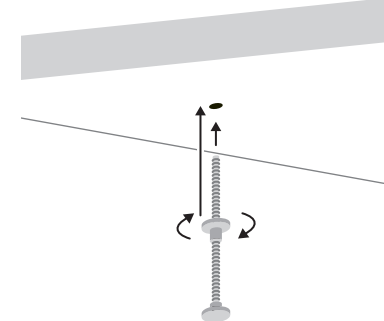
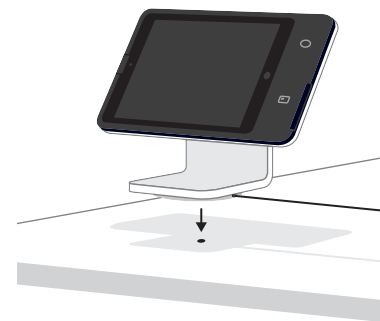
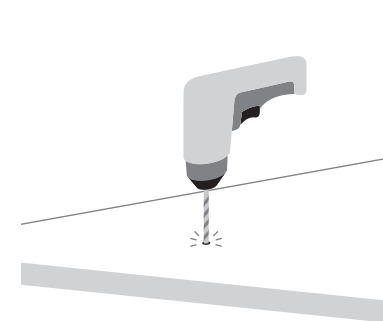
Check that the plate is tightly screwed in and the base of Stand is locked, then remove the adhesive backing.

### 4 Mount Stand to your counter

Clean and dry the area where you want to mount Stand, then firmly adhere Stand into place. Press down for 30 seconds and wait 30 minutes for the adhesive to set.

## DRILL MOUNT (OPTIONAL)

Secure Stand to your counter with a drill and the included drill mount.



### 1 Plug the hub into Stand

Plug the cable into the bottom of Stand. **Note:** If the cable exits the base of Stand on the right side (when the screen faces you), Stand will swivel clockwise. If the cable exits the base on the left side, Stand will swivel counterclockwise.

### 2 Drill the hole for the drill mount

With a 3/16" drill bit, drill a hole into your counter. Make sure your bit will work on your counter material.

### 3 Line up Stand with the drill hole

Line up the screw hole in the base of Stand with the hole in your counter. Double-check that the base of Stand is locked with the cable exiting from your preferred side.

### 4 Mount Stand to your counter

Screw the drill mount into the base of Stand through the bottom of your counter. Turn the nut until it's firmly against the bottom of your counter. Make sure the drill mount and Stand are secure and Stand can only swivel on a 180-degree axis.

## NOTE

To remove the adhesive mount, pull the tabs on the mount slowly outwards. The adhesive will start to stretch until it detaches from the surface it was mounted on.

## HELP AND SUPPORT

Read our FAQs, learn more about compatible hardware, and get troubleshooting support at [square.com/go/stand-guide](https://square.com/go/stand-guide).

## HARDWARE PROTECTION

If something goes wrong with your Square hardware, you're covered for up to one year. Go to [square.com/warranty](https://square.com/warranty) so we can make things right.

## FREE 30-DAY RETURNS

Square offers a 30-day, risk-free return policy for all purchases made from [square.com/shop](https://square.com/shop). Visit [square.com/returns](https://square.com/returns) to process your return. After a return is complete, a refund will be credited back to you.

## REGULATORY INFORMATION

View regulatory and FCC information for Square Stand by opening the Square app and going to **Support > Legal > Regulatory**. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. **NOTE:** The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

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