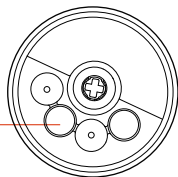
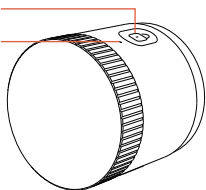


# Smart Lock User Manual

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# 1. BUTTONS

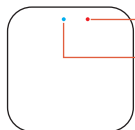
Main Button/  
Indicator light  
Speaker



AA Battery x 4

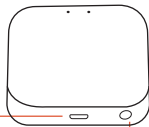
Red light on for 3 seconds: Jammed/Reset

Blue light on for 3 seconds: Locked, unlocked or power on.



Red: Wi-Fi Indicator

Blue: Bluetooth Indicator



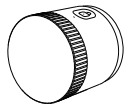
Power socket

Reset button

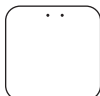
Lock/Unlock: Press the Main Button to Lock/Unlock.

Reset: After inserting batteries into the Smart Lock and seeing a BLUE indicator light, long-press the Main Button within 10 seconds, until you hear a long beep and the RED indicator light is on.

# 2. (1) IN THE BOX



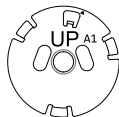
Smart Lock x 1



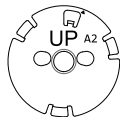
Wi-Fi Gateway x 1



AA Battery x 4



Baseplate A1 x 1



Baseplate A2 x 1



Grommet x 2



Adhesive Strip x 1



Lock Adapter x 4



Power Cord x 1



Tamperproof Screw x 2

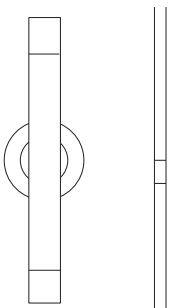


Screwdriver x 1

### 3. INSTALLATION - SMART LOCK

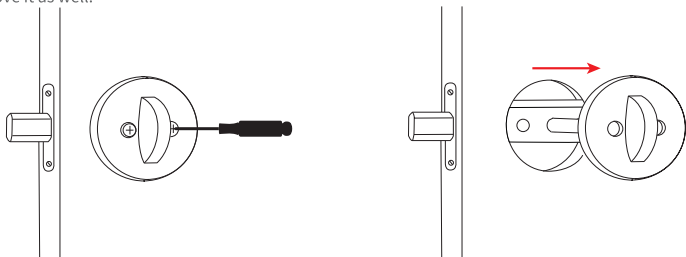
#### (1) Fix the deadbolt in place

Use the adhesive strip in the box to fix the exterior (outdoor) part of the deadbolt, in order to prevent it from falling when the thumbturn is removed.



#### (2) Remove the thumbturn

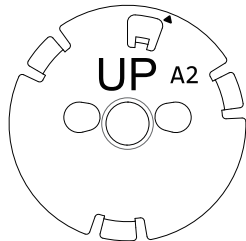
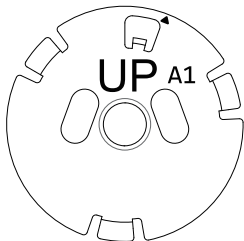
Make sure that the deadbolt is in locked position. Unscrew both screws and remove the thumbturn from the deadbolt. Keep the original screws from the Smart Lock for the next step. If there is an additional plate, remove it as well.



### (3) Select the correct baseplate

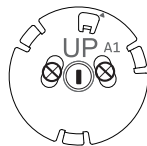
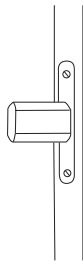
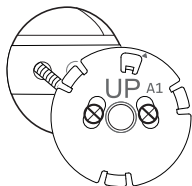
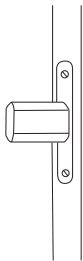
Select the baseplate that fits your deadbolt (A1 or A2). Make sure that when the baseplate is placed over the deadbolt, the two screws can go through the two holes on the sides of the baseplate and match the screw holes on the deadbolt. If not, please try the other baseplate.

Remove the backing of the double-sided tape, and make sure that the "UP" sign is upright.

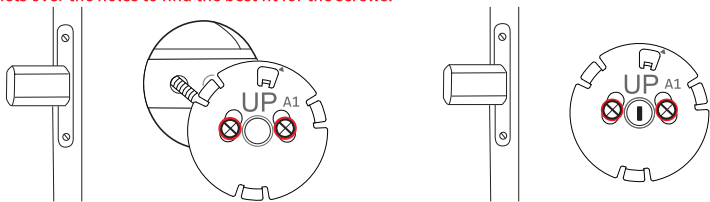


### (4) Place the baseplate over the deadbolt

While holding the baseplate, insert the two screws into the screw holes from the front of the baseplate. Match both screws to the screw holes on the deadbolt. Please make sure that the baseplate's back side is against the door, i.e. the bottom part of the baseplate should be flush with the door.

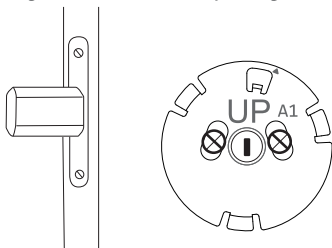


Note: You will need to use the grommets to fit the screws if the holes are too big for the screws. Move the grommets over the holes to find the best fit for the screws.



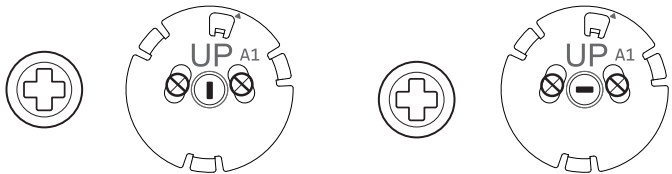
### (5) Mount the baseplate

Adjust the baseplate so that the tailpiece goes through its center hole. Tighten the screws to fix the baseplate on the door. Please do not over-tighten the screws as it may damage the door.

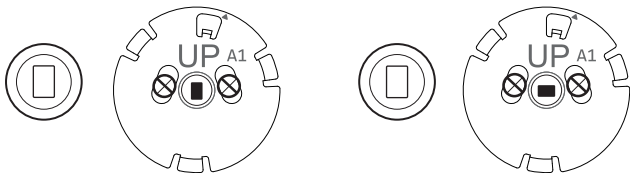


### (6) Select the correct adapter

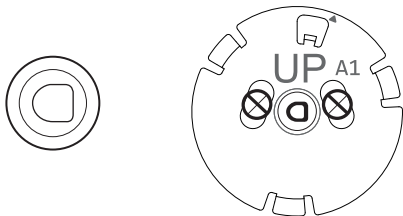
A. If the deadbolt has a thin tailpiece that is upright or level while the door is locked, please use the "+" shaped adapter.



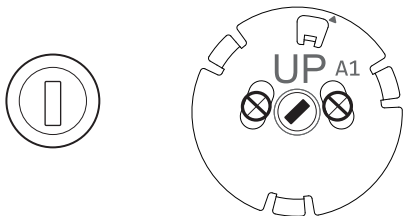
B. If the deadbolt has a thick, rectangular tailpiece that is upright or level while the door is locked, please use the shorter and thicker rectangular adapter.



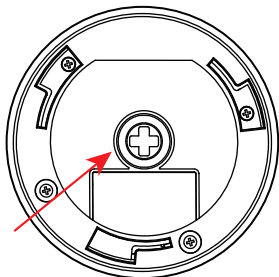
C. If the deadbolt has an arch-shaped tailpiece, please use the arch-shaped adapter.



D. If the deadbolt has a thin tailpiece that is angled while the door is locked, please use the angled rectangular adapter.

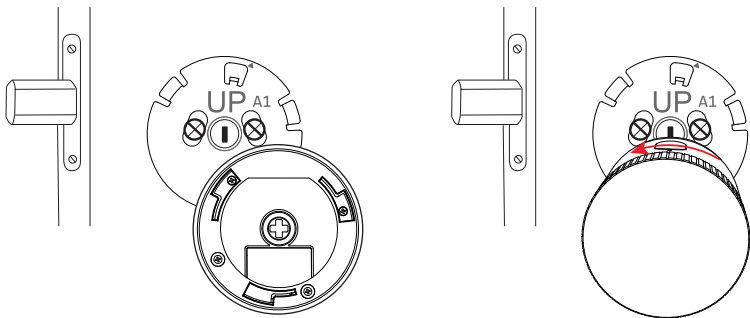


Select the correct adapter based on your deadbolt's tailpiece. If the adapter fits the tailpiece but does not fit in Smart Lock's motor, flip the adapter and try again. Place the adapter in the motor.



## (7) Install the Smart Lock

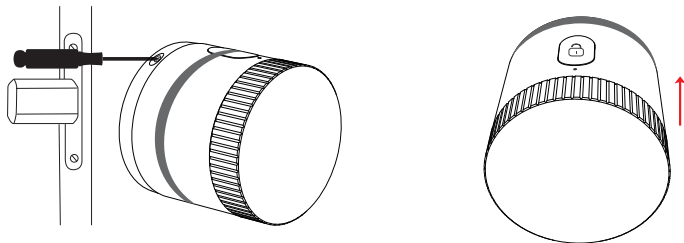
Make sure that the door is locked. Align the Main Button on the Smart Lock with the small triangle mark on the baseplate, and align the adapter with the deadbolt's tailpiece. If the adapter is not aligned with the tailpiece, turn the front cover of the Smart Lock to align them. Mount the Smart Lock over the baseplate, and turn the Smart Lock's body slightly counterclockwise to fix the Smart Lock on the baseplate. You may need to turn with a bit force.



## (8) Secure the Smart Lock

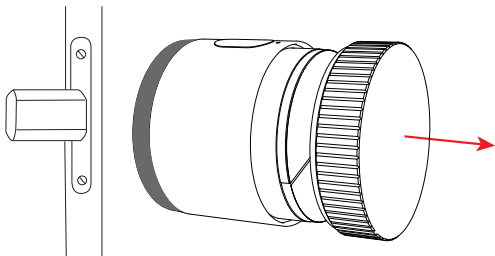
Slide up the silica cover at the bottom of the Smart Lock, and find the screw holes underneath. Use the provided screw to secure the Smart Lock onto the baseplate. Use the screw hole on the Smart Lock that is closer the deadbolt's strike box, either side works. Finally, slide down the silica cover back to the bottom of the Smart Lock.

**Note: Please do NOT put screws into both screw holes.**



## (9) Remove the front cover

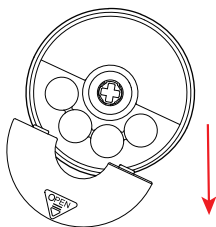
Pull the front cover out of the Smart Lock.





## (10) Remove the battery compartment cover

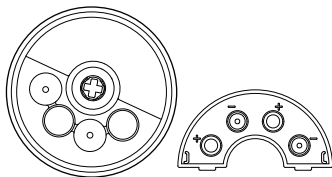
Slide the battery compartment cover in the direction indicated on the cover to remove it.



## (11) Install the batteries

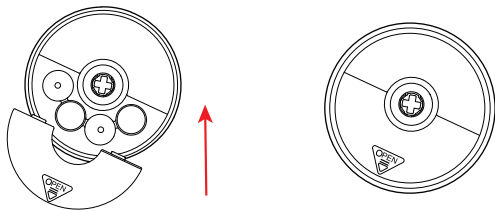
Install 4 AA batteries. Make sure that the positive/negative ends match those marked on the battery compartment cover.

**Note: Please avoid using rechargeable batteries.**



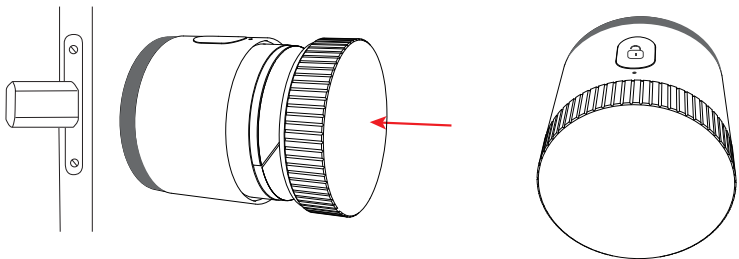
## (12) Replace the battery compartment cover

Slide the battery compartment cover back, and make sure that it is secured.



## (13) Replace the front cover

Push the front cover into the Smart Lock. Make sure that the pole on the front cover matches the hole on the Smart Lock.



## QUICK START GUIDE

1. Follow the installation instruction to install Smart Lock on your door.
2. Download the App from Google Play or App Store.
3. Log in to the App or create a new account.
4. Tap the "+" button at the top right corner of the home screen.
5. Select "Auto Scan" and follow the instructions on screen to complete the setup.
6. The App will redirect you to calibrate the Smart Lock the first time you use the Smart Lock, or when the Smart Lock is reset and re-added in the App.

### Note:

1. To recalibrate the Smart Lock, please go to Smart Lock setting -> "Guide the operation" to start calibration.
2. Reset: After inserting batteries into the Smart Lock and seeing a BLUE indicator light, long-press the Main Button within 10 seconds, until you hear a long beep and the RED indicator light is on.
3. Make sure that your phone's Bluetooth is enabled and is connected to the internet.

# TROUBLESHOOT FOR CALIBRATION FAILURE

If you had any issues to calibrating the Smart Lock, please refer to the following instructions to solve the issues.

1. If the App shows 'Calibration failed, code 0x01', please recalibrate the lock and make sure that the rotation between the Smart Lock's locked and unlocked positions is between 60-900°.
2. If the App shows 'Calibration failed, code 0x04', please recalibrate the lock and make sure that the door is wide open (at least 60°) when instructed.
3. If the App shows 'Calibration failed, code 0x05 or code 0x06 or code 0x07', Please reset the Smart Lock and try again.

## 4. INSTALLATION - GATEWAY

- (1) Tap the "+" button at the top right corner of the home screen.
- (2) Select "Auto Scan" and follow the instructions on screen to complete the setup.
- (3) Tap "Wireless Gateway (BLE)" (hereafter referred to as "Gateway") on the App's home screen.
- (4) Tap "add device by list", and follow the instructions to add the Smart Lock.
- (5) Additional Gateway Indicator Information.

Blue: Bluetooth Status

- Blinking: waiting for pairing
- On: Connected
- Off: Not connected

Red: Wi-Fi Status

- On: Connected
- Blinking: waiting for connection
- Off: Wi-Fi configured, but unable to connect

To reset: long-press the button for 5s until you see the red light flashes a few times.



#### (6) Application of the Gateway

The Bluetooth the Gateway can connect the Smart Lock to internet and enables internet-based features, including, Remote Unlock, Notifications, Guest Access.

#### (7) Add the Smart Lock to the Gateway

Go to the Gateway homepage, tap "Add device by list", select the Smart Lock, add the Smart Lock to the Gateway.

#### (8) Placing the Gateway

To optimize performance, the Gateway should be placed within 5 meters of the Smart Lock, and within 5 meters of the router.

#### Note:

1. Gateway power input: DC 5V 1A, power over the Micro USB port.
2. For detailed Smart Lock setup, please go to Smart Lock setting -> 'User manual and FAQ' .

## FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.