

Important Product Information



SAFETY INFORMATION: FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE.

Your device can withstand outdoor use and has been tested to withstand water projected through a 6.3mm nozzle at a volume of 12.5 liters per minute and a pressure of 30 kPa at a distance of 3 meters for at least 3 minutes. However, your device is not intended for underwater use. To protect against electric shock, do not intentionally submerge or immerse your device, battery, or adapter (not included) in water or expose your device or adapter to other liquids. Do not spill any food or beverages on your device, battery, or adapter. Do not attempt to clean or polish your device, battery, or adapter with or expose your device, battery, or adapter to oil, lotion, or other abrasive substances. Do not expose your device, battery, or adapter to salt water or other conductive liquids. Do not expose your device, battery, or adapter to pressurized water, high velocity water, or extremely humid conditions (such as a steam room). If your device, battery, or adapter gets wet, carefully unplug all cables without getting your hands wet and wait for it to dry completely before plugging it in again. Do not attempt to dry your device, battery, or adapter with an external heat source, such as a microwave oven or a hair dryer. To avoid risk of electric shock, do not touch your device, battery, or adapter or any wires connected to your device during a lightning storm while your device, battery, or adapter is plugged in. If your device, battery, or adapter appears to be damaged, discontinue use immediately.

Users are required to use a power supply that complies with PS2 or L.P.S. certification and approval. Use only accessories supplied with your device, or specifically marketed for use with your device, to power your device. Use of third-party accessories may impact your device's performance. In limited circumstances, use of third-party accessories may void your device's limited warranty. In addition, use of incompatible third party accessories may cause damage to your device or the third-party accessory. Read all safety instructions for any accessories before using with your device.

Protect the device from direct sunlight. Install the device at dry locations and protect it against rain and humidity. The device may not get contact to salt water or other conductive liquids. The device must be charged only within a building in a dry state.



SAFELY CONNECTING YOUR RING VIDEO DOORBELL PRO 2 TO YOUR HOME'S ELECTRICAL WIRING

If you install the Ring Video Doorbell Pro 2 where a doorbell is already in use and you connect the Ring Video Doorbell Pro 2 to your home's doorbell electrical wiring, you must turn off the existing doorbell's power source at your home's circuit breaker or fuse and test that the power is off BEFORE removing the existing doorbell, installing the Ring Video Doorbell Pro 2, or touching electrical wires. Failure to turn off circuit breaker or fuse so could result in FIRE, ELECTRIC SHOCK, or OTHER INJURY or DAMAGE.

More than one disconnect switch may be required to turn off the equipment before servicing.

To test whether you have successfully de-energized your existing doorbell's power source, press your doorbell several times to confirm that the power is off.

If the electrical wiring in your home does not resemble any of the diagrams or instructions provided with Ring Video Doorbell Pro 2, if you encounter damaged or unsafe wiring, or if you are unsure or uncomfortable in performing this installation or handling electrical wiring, please consult a qualified electrician in your area.

Only use accessories & power sources with L.P.S. or PS2 certification that are recommended by the manufacturer. Use of third-party accessories may lead to damage to your Ring Video Doorbell Pro 2 or the accessory and may cause fire, electric shock, or injury.

Product Specifications
Device Name: Video Doorbell Pro 2

Model Number: 5AT252

Electrical Rating: 16–24 VAC, 40VA max, 50/60Hz

Temperature Rating: -5°F to 120°F (-20°C to 50°C)

RECYCLING YOUR DEVICE PROPERLY

In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of, or recycle, your device in accordance with your local laws and regulations. For information about recycling your device, go to amazon.com/devicesupport.

Terms of Service and Warranty

By purchasing or using the product, you agree to the Terms of Service found at ring.com/terms

For information on our warranty, theft protection, and Ring Protect Plans, see ring.com/legal

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For Consumers in the USA

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Pursuant to Section 15.21 of the FCC rules, changes or modifications to a Product by the user that are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The device meets the FCC Radio Frequency Emission Guidelines. Information on the product is on file with the FCC and can be found by inputting such Product's FCC ID (which can be found on the device) into the FCC ID Search form available at fcc.gov/oet/ea/fccid.

The party responsible for FCC compliance is:
Ring LLC, 1523 26th St, Santa Monica, CA USA, 90404

FCC Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and consider removing the no-collocation statement.

For Consumers in Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Information Regarding Exposure to Radio Frequency Energy

This equipment complies with IC RSS-102 RF exposure limits set forth for an uncontrolled environment.

Radio Frequency Compliance

In order to protect human health, this device meets the thresholds for exposure of the general public to electromagnetic fields according to Council Recommendation 1999/519/EC.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Ring LLC 1523 26th St. Santa Monica, CA 90404 USA

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22-002739-01