

# Smart Security at Every Corner of Your Home

Your new Ring Floodlight Cam lets you extend the Ring of Security around your entire property.

Now, you'll always be the first to know when someone's in your yard, and you can watch over your home from anywhere.

Monitor your home, prevent crime and protect your property – all from your phone, tablet or PC.

This manual is for informational purposes only. Working with electricity can be dangerous unless proper safety precautions are taken. If you are not comfortable or are inexperienced with the processes and tools described in this manual, we recommend that you hire a licensed electrician.

If you are outside of North America, installation and wiring must be performed by a licensed electrician.



## Before you begin

Check out all the stuff in the box.



#### Screwdriver

Use the screwdriver handle to tighten the cap nuts.



#### **Phillips Bit**

Use the Phillips bit for installing the mounting bracket.



#### **Mounting Bracket**

Use this bracket to attach to your junction box to secure your Floodlight Cam.

These instructions assume you're replacing an existing floodlight and/or have a junction box where Floodlight Cam can be mounted. If you don't have a junction box, then you'll need to hire an electrician to install one.



#### Bag o' Screws

Find the right ones to attach the mounting bracket to your junction box without running to the hardware store.



#### Wire Nuts (3)

Use these to connect Floodlight Cam's wires to your existing wires.



#### Screw Cap Nuts (3)

Use these to secure your Floodlight Cam to the posts on the mounting bracket to complete the installation.



#### Hook

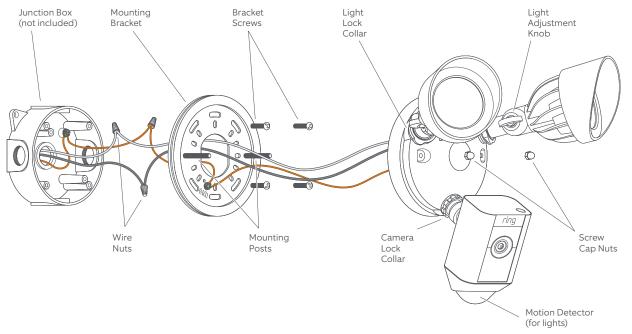
Hang your Floodlight Cam while connecting the wires.







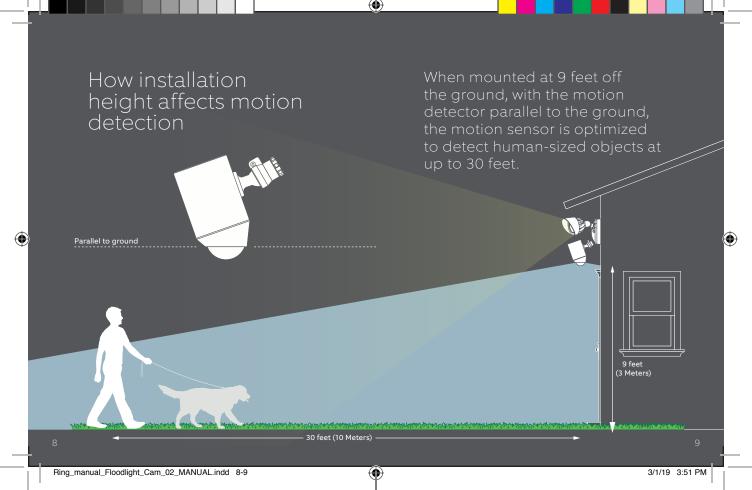
### How it all fits together





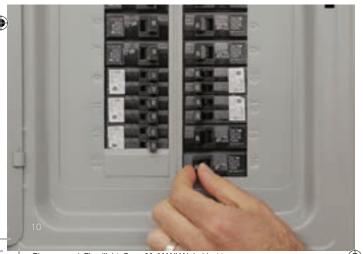






# Shut power off at the breaker

If you don't know where your breaker is or how to turn off power to your floodlight circuit, consult with a licensed electrician.





WARNING: Risk of electrical shock

- Disconnect power at the fuse or circuit breaker before installing.
- Verify that the supply voltage is correct.
   Connect fixture to a 100 VAC~240 VAC 50/60 Hz power source.
- Properly ground fixture.
- Always follow code standards when installing wired connections.
- If you are outside of North America, installation and wiring must be performed by a licensed electrician.

#### CAUTION: Risk of fire

• Do not install near combustible or flamable surfaces.

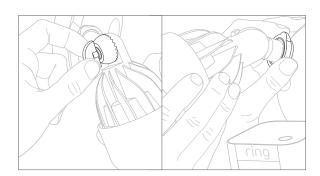
#### NOTICE

- Do not connect this light fixture to a dimmer switch or timer.
- Floodlight Cam must be installed on a wall and on a UL listed junction box.

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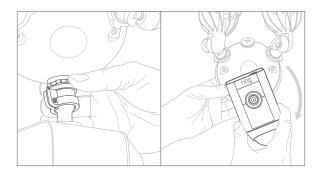
# Prep your Floodlight Cam for installation

A Loosen the knobs on the light fixtures to rotate them out of the way and allow access to the mounting screws.



Do not remove your Floodlight Cam from the ball socket on the base.

B Rotate the camera 180 degrees since Floodlight Cam ships with the camera upside down on the fixture.



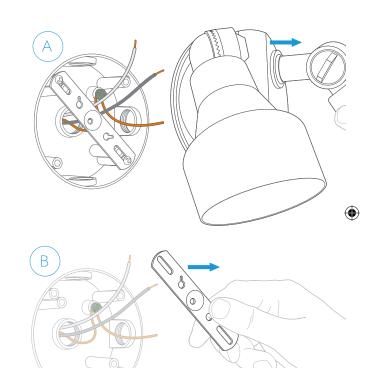




- A With power off at the breaker, remove your existing floodlight from the junction box it's attached to and disconnect the wires.
- B) If there is a bracket attached to your junction box, remove that as well.

Inspect your junction box to make sure water cannot get into it.

Floodlight Cam must be installed on a UL listed junction box. If you don't have an existing junction box, you'll need to hire a licensed electrician to install one. Also, be sure to comply with your local building codes.





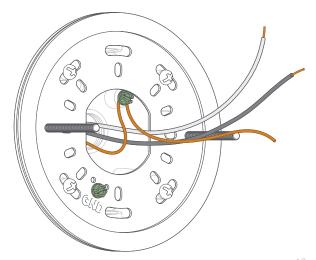
# Install the mounting bracket

Install the mounting bracket on your wall with the two posts level with the ground.



Make sure your existing wires come through the middle of the bracket.

Attach the bracket to your junction box using at least two screws.



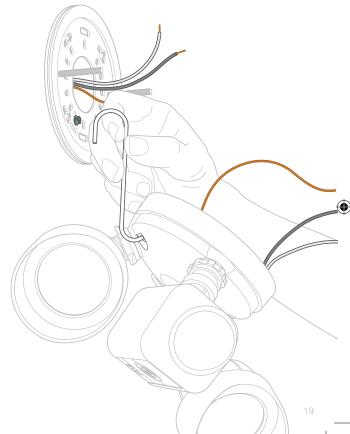
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### Hang Floodlight Cam

Use the provided hook to hang Floodlight Cam from the bracket while connecting the wires.

- A Hook one end of the provided hook into one of the mounting holes on your Floodlight Cam.
- B Hook the other end into one of the holes in the bracket.





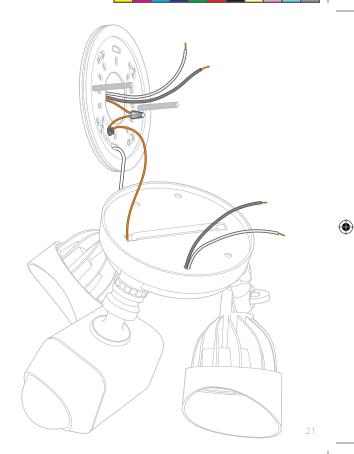
# Connect the ground wire

The copper wire from Floodlight Cam is a ground.

Connect the ground wire to the green ground screw on the bracket **and** the existing ground wire inside your junction box.

Use one of the supplied wire nuts if necessary.

For safety and the proper operation of your Ring Floodlight Cam, the fixture must be properly grounded. If you're not familiar with the methods for properly grounding this type of fixture, consult a licensed electrician.



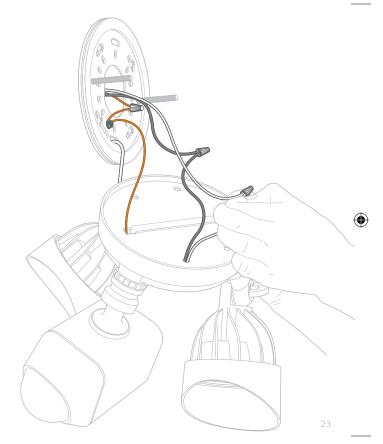


# Connect the power wires

The white wire on Floodlight Cam is a **neutral wire**. Use a wire nut to connect this wire to the white (or neutral) wire coming out of your junction box.

The black wire from Floodlight Cam is a **hot wire**. Connect this wire to the black (or hot) wire coming out of your junction box using another wire nut.

If you don't have clearly colored black and white wires coming out of your junction box, consult with a licensed electrician.

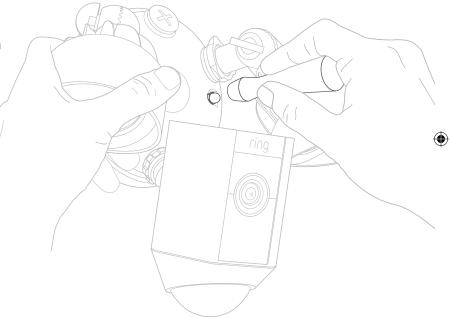




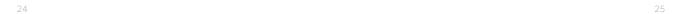
# Place Floodlight Cam on the bracket

Carefully push all the wires through the large opening in the bracket.

Align the mounting posts with the holes on Floodlight Cam and press together, securing the screw cap nuts with the orange screwdriver handle.







# Restore power at the breaker

After restoring power, the lights will turn on and your Floodlight Cam will begin speaking to you to let you know it's in setup mode.

# in-app setup In the Ring app, select Set Up a Device and follow the in-app instructions to connect Floodlight Cam to your Wi-Fi network.

# After setup, select your Floodlight Cam in the Ring app

This will bring you to the Device Dashboard, where you can change settings and access various features.





Manually control the lights.



Toggle notifications for activity in any of the camera's motion zones.



Trigger the siren. It is loud and may be heard by your neighbors. Use it with care.





# Select Live View to open a live video stream





During live video, you can access these features:



**Two-way Talk** – Speak to visitors and hear what they have to say.



**Siren** – Activate the siren.



**Lights** – Turn the lights on and off.



Ring Neighborhoods – Share suspicious events with your neighbors.



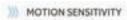
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### Select Motion Settings

to customize your motion preferences





Allows you to adjust the amount of alerts you receive. Choose People Only to get motion alerts from humans only.

### Motion Zones

Draw up to three custom areas where you'd like to receive motion alerts and trigger the lights.

### Motion Schedule

Schedule times when you don't want to receive motion alerts.





To detect motion, you will need to set up Motion Zones, which is a customizable area you want your Ring to monitor and receive alerts.

To set up a Motion Zone, select Motion Settings. On this screen, create up to three Motion Zones. You will need at least one Motion Zone to be active to get alerts. If your phone is locked when the camera captures a live event, you will receive a notification on your home screen

If your phone has a passcode, you'll need to enter it to access the live event





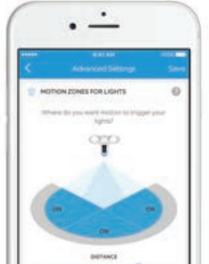


### Select Light Settings

to set a schedule for your lights to stay on



Select Advanced Settings on the Light Settings screen to customize the areas that will trigger the lights and change how long they stay on for.







### My lights aren't turning on when Floodlight Cam detects motion

The lights only turn on for motion when it's dark outside. If it is dark out and the lights still aren't turning on, adjust the motion settings for the lights by selecting Light Settings in the Ring app, and then selecting Advanced Settings.

### I'm having issues with video/audio quality and/or load times

Issues with video and/or audio are usually related to problems with Wi-Fi signal strength or Internet speed. For an optimal experience, we recommend Internet speeds of at least 1–2Mbps. Check your Internet speed by selecting Device Health in the Ring app, then selecting Test Your Wi-Fi.

If your Internet speed is sufficient, then look at Signal Strength in Device Health. If Signal Strength is not Good, you'll need to boost the Wi-Fi signal to your Floodlight Cam, which can be done with our product, Chime Pro.

## Floodlight Cam is not lighting up when I restore power.

See if there is a light switch controlling power to your floodlight fixture. If so, make sure it is switched on and stays switched on. If your fixture is connected to a timer, you'll need to turn off the timer functionality.

## Floodlight Cam lights up, but I can't complete the in-app setup.

First, double check your Wi-Fi password, since this is the most common reason Floodlight Cam can't complete setup.

Second, check the distance to your Wi-Fi router or access point. Installing Floodlight Cam too far from your access point may prevent setup from completing. In this case the installation of a Ring Chime Pro can help boost your Wi-Fi signal and provide audible alerts from your Floodlight Cam and other Ring products.

Learn more about Chime Pro by visiting: ring.com/chime-pro



For additional help, visit: ring.com/help

Or give us a call...

US 1 800 656 1918

UK 01727 263045

AU 1 300 205 983

NZ +64 9 887 9871

Mexico (D.F) 52 55 8526 5445

Worldwide +1 310 929 7085

For a list of all our customer support numbers, visit: ring.com/callus

To review your warranty coverage, please visit www.ring.com/warranty.
Patents: www.ring.com/patents

atents. www.ning.com/patents

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 $Hereby, Ring \, LLC, declares \, that \, this \, consumer \, electronic \, is \, in \, compliance \, with \, the \, essential \, requirements \, and \, other \, relevant \, provisions \, of \, Directive \, 1999/5/EC. \, The \, declaration \, of \, conformity \, may \, be \, consulted \, at \, www.ring.com/DoC.pdf.$ 

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Modifications to this equipment not authorized by Ring LLC may void it's approval for operation.

Do not cover the device while operating. Do not open the housing. Protect this device from sunlight. Disconnecting the wires will power the device off. Do not use the device if the wires or housing are defective, there is a risk of electric shock.

 $Warning: Changes \ or \ modifications \ to \ this \ unit \ not \ expressly \ approved \ by \ the \ party \ responsible \ for \ compliance \ could \ void \ the \ user's \ authority \ to \ operate \ the \ equipment.$ 

Radiation Exposure Statement:

This equipment compiles with FCC and IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

 $This \, equipment \, should \, be \, installed \, and \, operated \, with \, minimum \, distance \, 20 \, cm \, between \, the \, radiator \, \& \, your \, body.$ 

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part For the FCC Rules: These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Wire the equipment into a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development

1) This device may not cause interference.

2) This device must accept any interference, including interference that may cause undesired operation of the device.

Allow fixture to cool before handling

Do not cut any wires with factory installed wire connectors or remove the wire connectors.

Do not install on circuits feeding motor loads such as kitchen appliances, HVAC equipment, washer/ dryer or garage door openers.

Do not install when it is raining

Do not stare directly at the LEDs for more than a few seconds to avoid eye injury.

Do we need to include all the electrical qualifications this light meets? Tech Specifications, Guarantee

FIRE RISK: Do not mount near combustible or flammable surfaces.
Floodlight Cam does not serviceable parts or replaceable LEDs

Floodight can does not selected a selected or replaceable accessors

Instructions do not cover everything

These instructions do not claim to cover all details or variations in equipment or provide every possible contingency to meet in connection with the installation, operation or maintenance.

Risk of electric shock. Disconnect power at the fuse or circuit breaker before installing.

RISK OF ELECTRICAL SHOCK

- Disconnect power at the fuse or circuit breaker before installing.

- Verify that the supply voltage is correct. Connect fixture to a 100 VAC~240 VAC 50/60 Hz power source.

Properly ground fixture.

Always install wiring connections in accordance with local code standards

To review your warranty coverage, please visit www.ring.com/warranty.

Patents: www.ring.com/patents

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CAN ICES-3 (B)/NMB-3(B)

The Country Code Selection feature is disabled for products marketed in the US/Canada.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible. Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres



Par la présente, Ring LLC, déclare que ce consommateur électronique est en conformité avec les exigences essentielles et autres Dispositions pertinentes de la directive 1999/5 / CE. La déclaration de conformité peut être consultée à l'adresse www.ring.com/DOC.pdf.

Cet appareil est conforme à la partie 15 des règlements de la FCC. L'opération est soumise

Aux deux conditions suivantes: (1) cet appareil ne doit pas causer d'interférences nuisibles et (2) cet appareil doit accepter toute interférence Reçus, y compris les interférences susceptibles de provoquer un fonctionnement indésirable. Modifications apportées à cet équipement non autorisé par fing LLC peut annuler son approbation pour l'exploitation.

Utilisez cet appareil uniquement dans des locaux secs. Ne couvrez pas l'appareil en cours de fonctionnement. Ne pas ouvrir le boîtier. Protégez cet appareil des rayons du soleil. N'utilisez pas ce

Périphérique à l'extérieur. En débranchant la fiche, l'appareil s'éteindra. Ne pas utiliser l'appareil si la fiche ou le boîtier est défectueux, il ya risque de choc électrique.

Avertissement: Les modifications ou modifications apportées à cet appareil qui ne sont pas expressément approuvées par la partie responsable de la conformité pourraient annuler l'autorisation d'utiliser l'appareil l'équipement.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

REMARQUE: Cet équipement a été testé et reconnu conforme aux limites d'un appareil numérique de classe B, conformément

nuisibles dans une installation résidentielle. Cet équipement génère, utilise et peut rayonner Radiofréquence et, s'il n'est pas installé et utilisé conformément aux instructions, peut causer des interférences nuisibles aux communications radio. Cependant, rien ne carantit oue des interférences ne se produiront oas dans une installation particulière. Si cet équipement

cause des interférences nuisibles à la radio ou Réception de télévision, qui peut être déterminée en éteignant et en éteignant l'appareil, l'utilisateur est encouragé à essayer de corriore Plus de mesures suivantes:

Réorientez ou déplacez l'antenne de réception.

Augmenter la séparation entre l'équipement et le récepteur.

Branchez l'équipement dans une prise sur un circuit différent de celui sur lequel le récepteur est connecté.

Consultez le revendeur ou un technicien radio / TV expérimenté pour obtenir de l'aide.

Cet appareil numérique de classe B est conforme à la norme ICES-003 du Canada.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1) L'appareil ne doit pas produire de brouillage;

2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

LIMITED WARRANTY AND PURCHASE PROTECTION FOR AUSTRALIA CONSUMERS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law You are entitled to a replacement or refund for an angle of faultee and compensation for any other reasonably foreseable lost sort damage. You are also estitled to have the goods repaired or replacement of the goods fall to be of acceptable quality and the failure does not amount to a major failure. Goods presented for repair may be replaced by returnished goods of the same type rather than being repaired. The properties of the first properties are considered to the first properties and the same type rather than being repaired. The properties are considered to provide the properties of the Ring Video Doorbell, any malfunction caused by defective parts or workmanship will be corrected at or foreign the properties of the Ring Video Doorbell, any malfunction caused by defective parts or workmanship will be corrected at the properties of the Ring Video Doorbell, and the same type and the Ring Video Doorbell, and the same type and the Ring Video Doorbell and is not extended to other equipment and components that a customer use in conjunction with our products. Ring LLI, inc. than summaring, installation, loss of use, or unauthorized service. This warranty covers only the Ring Video Doorbell and is not extended to other equipment and components that a customer use in conjunction with our products. Ring LLI, inc. than summaring, installation, loss of use, or unauthorized service. This warranty covers only the Ring Video Doorbell and is not extended to other equipment and components that a customer use in conjunction with our products. Ring LLI, inc. thansumm ability under this warranty is, to the extent right permitted by Jaw, limited to the original purchase price of the Ring Video Doorbell, in addition, REPERT PREMITTED BY LAW, THIS WARRANTY SE EXPRESSLY IN ILLE OF ALL SECTAL, RINGER OF ALL SECTAL REPORDER, INC. DOORS OF ALL



Last updated: 05/28/19

