

# IVY+

User manual

## ABOUT

IVY+ is a health tracker in the form of a beautiful jewelry that works together with the Bellabeat app. For detailed information on all features, please visit [bellabeat.com](https://bellabeat.com). IVY+ comes with a charging cable to keep it up and running at all times!

## WHAT'S INCLUDED

IVY+ by Bellabeat, silicone bracelet, and a charging cable.

## POWERING ON

Your IVY+ arrives with a previously-installed rechargeable lithium-ion battery and is powered on via the charging dock.

To power on your IVY+, connect the charging dock to the USB port on your computer or use a UL-certified USB-C wall charger. Carefully position the device on top, ensuring the charging pins align. Once properly connected, the white LED on the dock will light up and start blinking, indicating that the charging process has begun. When the device is fully charged, the LED light will stop blinking and remain on. A full charge typically takes up to 3 hours.

## INSTALLING THE APPLICATION

Visit the App Store (iOS users) or Google Play (Android users) to download the Bellabeat app. Open the Bellabeat app and connect IVY+ following the on-screen instructions. You can find more information at [bellabeat.com](https://bellabeat.com).

## HOW TO WEAR IVY+

IVY+ is designed to be worn comfortably on your wrist. To learn how to properly wear it and adjust the bracelet size, please use your smartphone to scan the QR code included with your device.

## BRACELET MAINTENANCE

For the silicone bracelet, we recommend washing your bracelet with water and detergent-free soap.

## **WATER RESISTANCE**

Your IVY+ is rated 5ATM and IP68, which means it's water-resistant up to 164 feet (50 meters) and protected against dust, sand, and dirt. This means it can withstand pressures equivalent to a depth of 164 feet (50 meters).

You can use your IVY+ on a rainy day, during exercise, hand washing, showering, surface swimming, or snorkeling in a pool or the sea. However, please remember it's not intended for diving or scuba diving, and should not be exposed to high water pressure activities like water-skiing, or left submerged underwater for extended periods.

It's important to be aware that falls and shocks may compromise its integrity. If you do use your IVY+ in seawater, make sure to rinse it in fresh water and dry it thoroughly afterward.

## **SPECIFICATIONS**

- Dimensions: Height: 1.55 inches (39.4 mm) Width: 1.1 inches (28 mm)  
Depth: 0.5 inches (13 mm) Weight: 0.35 ounces (10 g)
- Power Source: Lithium-ion battery
- Connectivity: Wireless
  - Frequency range: 2.400-2.4835 GHz
  - Maximum EIRP: -4.78 dBm
- Sensors:
  - MEMS 3-axis accelerometer
  - Optical heart-rate tracker
  - Temperature sensor
- OTA update (Over the Air update)

IVY+ works with most phones and tablets running one of the following operating systems (OS):

- Apple iOS
- Android

You can find more information about OS requirements at [bellabeat.com](http://bellabeat.com).

## **CHARGING YOUR IVY+**

Before charging IVY+, ensure it is completely dry. Please note that the dock is not water-resistant. To charge, connect the dock to your computer's USB-C port or use a UL-certified USB-C wall charger. Place the device on top, aligning the charging pins. When properly connected, the white LED on the dock will illuminate and start blinking, indicating charging has begun. Once fully charged, the LED will stop blinking and remain on. A complete charge typically takes up to 3 hours. For additional information, please visit [bellabeat.com](http://bellabeat.com).

## **PROPER DISPOSAL**

Do not dispose of this product with household waste. This symbol indicates that this product should not be treated as household waste. Instead, it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. The recycling of materials will help conserve natural resources.

**CAUTION:** Your IVY+ features a built-in battery, which is not user replaceable. Tampering with your product or attempting to open it will void the warranty and can result in a safety hazard. Disposal of the packaging and your IVY+ should be done in accordance with local regulations.

## **RECYCLING**

This product bears the selective sorting symbol for Waste Electrical and Electronic Equipment (WEEE). This means that it must be handled according to European directive 2012/19/EU. This ensures it is recycled or dismantled properly to minimize its impact on the environment.

## **CERTIFICATION**

Bellabeat Inc. is authorized to apply the CE Mark to its product. This signifies conformity to the essential requirements and relevant provisions of Directive 2014/53/EU, along with other applicable Directives. You can find the complete Declaration of Conformity at [bellabeat.com/declaration](http://bellabeat.com/declaration).

## **FCC PART 15 COMPLIANCE**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

**NOTE:** This equipment has been tested and found to comply with the limitations for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from the one the receiver is connected to.
- Consult the dealer or an experienced radio/TV technician for help.

## **WARRANTY, MAINTENANCE AND RETURN POLICY**

Bellabeat Inc. warrants that the original device purchased from Bellabeat or an authorized reseller shall be without defect under normal use for a period of one year. For residents from the European Economic Area (EEA) who purchased their Bellabeat device in the EEA, the warranty period is two years from the date of purchase.

Bellabeat also offers a 30-day money-back guarantee. To request a refund and obtain your return authorization, please contact Customer Service at [support@bellabeat.com](mailto:support@bellabeat.com).

For more detailed information about our warranty, maintenance, and return policy, please visit [bellabeat.com/returns-and-refunds](https://bellabeat.com/returns-and-refunds).

## **ATTENTION**

- IVY+ is not a medical device and should not be used to diagnose, treat, cure, or prevent any medical conditions.
- Always store the product out of reach of children. The bags themselves or the many small parts they contain may cause choking if ingested.
- This package contains small and sharp parts that may be hazardous to children and should be kept out of their reach. This product is not a toy – never allow children to play with this product.
- IVY+ is not designed or intended for children.
- Keep all products away from operating machinery.
- IVY+'s edges can be sharp, so handle with care.

- Keep IVY+ away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Various factors can influence the battery life, such as: the settings used, the way the device is operated, environmental conditions in which it is used, and other factors.
- Do not open the enclosure or disassemble your IVY+ product.
- Ideal operating temperatures are 32 - 104°F (0 - 40 °C). Extreme heat or cold may damage your device or accessories.
- Do not expose IVY+ to direct sunlight (such as on a car dashboard) for prolonged periods.
- Put only your IVY+ on the charging dock. Do not put any other items or conductive materials.
- Do not drop your IVY+ or charging dock. If IVY+ or dock are dropped, especially on a hard surface, they may be damaged.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol or benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.

