

User Manual

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ABOUT

Ivy HR is a health tracker in the form of beautiful jewelry that works together with the Bellabeat app. For detailed information on all features, visit support.bellabeat.com/ivy. Ivy HR comes with a charging dock to keep it up and running at all times.

WHAT'S INCLUDED IN THE BOX

Ivy HR by Bellabeat, silicone bracelet, charging dock

POWERING ON

Your Ivy HR arrives with a previously installed rechargeable lithium-ion battery and is powered on by placing your Ivy HR on the charging dock. Make sure to fully charge your Ivy HR before the first use.

To turn on your Ivy HR, plug the charging dock into the USB port on your computer or a UL-certified USB wall charger. Place the device on top, minding the position of the charging pins. For the first charge or when the battery of the device is fully drained, the white LED on the dock will light up after 8 seconds, signaling the start of the charging process. The light will stay on until the device is fully charged.

INSTALLING THE ACCOMPANYING APPLICATION

Visit the App Store (iOS) or Google Play (Android) to download the Bellabeat app. Open the app and connect Ivy HR following the on-screen instructions. You can find more information at support.bellabeat.com/ivy.

HOW TO WEAR IVY HR

Ivy HR is designed to be worn on your wrist. We recommend wearing it snugly and on your non-dominant hand. For instructions on how to wear it and how to adjust the bracelet size, please visit support.bellabeat.com/ivy.

HOW TO CARE FOR YOUR IVY HR

Your Ivy HR should be cleaned with a soft, damp cloth that you can use to wipe down the device and its metal parts. To clean the charging pins, it is recommended to use a small makeup brush that will remove the residue between the metal pins and the housing of the Ivy HR. For the silicone bracelet, we recommend washing your bracelet with cold water and detergent-free soap.

WATER RESISTANCE

Your Ivy HR has passed the water-resistance IPX3 rating. This means it can withstand exposure to spraying water such as hand washing, sweating, and rain. Do not use it for showering, diving, or intentional swimming. Avoid any contact with salty or seawater. The warranty does not cover water damage.

SPECIFICATIONS

- Dimensions: Width: 1.55 inches (39.4 mm) Height: 1.1 inches (28 mm) Depth: 0.5 inches (13 mm) Weight: 0.35 ounces (10 g)
 - Power Source: Lithium-ion battery
 - Connectivity: Wireless
 - Frequency range: 2.400-2.4835 GHz
 - Maximum ERP: +3.88 dBm
 - Sensors:
 - MEMS 3-axis accelerometer
 - Optical heart rate monitor
 - OTA updates (Over the Air updates)
- Software licensed from CSEM Switzerland. Ivy HR works with iOS 11.0 and later, Android 6.0 and later.

CHARGING YOUR IVY HR

To charge your Ivy HR, plug the charging dock into the USB port on your computer or a UL-certified USB wall charger. Place the device on top, minding the position of the charging pins. Once properly connected, the white LED on the dock lights up, signaling the start of the charging process. The light will flash after 8 seconds and stay on until the device is fully charged. A full charge takes up to 3 hours. When you first charge the Ivy HR or when the battery of the device is fully drained, the white LED on the dock will light up after 8 seconds, signaling the start of the charging process. The light will stay on until the device is fully charged. For more information, please visit support.bellabeat.com/ivy.

PROPER DISPOSAL

DO NOT dispose of this product with household waste. This symbol indicates that this product should not be treated as household waste. Instead, it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. The recycling of materials will help conserve natural resources.



CAUTION: Your Ivy HR features a built-in battery that is not user-replaceable. Tampering with your product or attempting to open it will void the warranty and can result in a safety hazard. Disposal of the packaging and your Ivy HR should be done in accordance with local regulations.

The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

RECYCLING

This product bears the selective sorting symbol for Waste Electrical and Electronic Equipment (WEEE).

It implies that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

CERTIFICATION

Bellabeat Inc. is authorized to apply the CE mark to its products, thereby declaring conformity to the essential requirements and other relevant provisions of Directive 2014/53/EU and other applicable Directives. The complete Declaration of Conformity can be found at bellabeat.com/declaration.



FCC ID:
2AELF-HR01



FCC PART 15 COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

NOTE: This equipment has been tested and found to comply with the limitations for a Class B digital device, according to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna;
• Increase the separation between the equipment and receiver;
• Connect the equipment to an outlet on a circuit different from the one the receiver is connected to;
• Consult the dealer or an experienced radio/TV technician for help.

WARRANTY, MAINTENANCE, AND RETURN POLICY

Bellabeat Inc. warrants that the original device purchased from Bellabeat or authorized reseller shall be without defect under regular use for a period of one year, except for residents from the European Economic Area (EEA) who purchased their Bellabeat device in the EEA, whose warranty period is two years from the date of purchase. Bellabeat offers a 30-day money-back guarantee from the date of delivery. To request a refund and obtain your return authorization, contact the Customer Success Team at support@bellabeat.com.

More information about the warranty, maintenance, and return policy can be found at support.bellabeat.com.

ATTENTION

- Ivy HR is not a medical device and should not be used to diagnose, treat, cure, or prevent any medical conditions.
- Make sure Ivy HR is completely dry before placing it on the charging dock.
- Put only your Ivy HR on the charging dock. Do not put any other items or conductive materials on the charging dock as it may cause an electrical short circuit or other damages.
- This package contains small and sharp parts that may be hazardous to children and should be kept out of their reach. This product is not a toy – never allow children to play with this product.
- Keep all products away from operating machinery.
- Ivy HR's edges can be sharp, so handle with care.
- Keep Ivy HR away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Keep Ivy HR away from salty or seawater.
- Various factors can influence the battery life; such as the settings used, the way the device is operated, environmental conditions in which it is used, and other factors.
- Do not open the enclosure or disassemble your Ivy HR product.
- Ideal operating temperatures are 32 - 104°F (0 - 40°C). Extreme heat or cold may damage your device or accessories.
- Do not expose Ivy HR to direct sunlight (for example on a car dashboard) for prolonged periods.
- Do not drop your Ivy HR or charging dock. If Ivy HR or dock are dropped, especially on a hard surface, they may be damaged.
- Do not use any chemical detergent, powder, or other chemical agents (including alcohol or benzene) to clean Ivy HR or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft cloth to clean Ivy HR and accessories.