



## Vehicle opening and closing

### Three Types of Keys

This vehicle supports three types of keys:

- **Authenticated phone** - You can set up your personal smartphone to communicate with your vehicle using Bluetooth. Supports automatic locking and unlocking as well as several other functions using the Tesla mobile app. An authenticated phone is the preferred key because you never need to remove it from your pocket or purse.
- **Key card** - Tesla provides a key card that communicates with your vehicle using short range radio-frequency identification (RFID) signals. The key card is used to "authenticate" your phone to work with your vehicle and to add or remove other key cards, phones, or key fobs. In situations where your authenticated phone has a dead battery, or is lost or stolen, use your key card to unlock, drive, and lock your vehicle
- **Key fob** - An accessory sold separately, similar to a traditional key fob, that allows you to press buttons to open the front and rear trunks, and unlock, lock, and drive your vehicle. The door handle will present when you approaching your vehicle while you carrying your keyfob.

Your vehicle supports a total of 19 keys, which can include authenticated phones, key cards, and up to four key fobs.

**Caution:** Remember to bring a key with you when you drive. Although you can drive your vehicle away from its key, you will be unable to power it back on after it powers off.

### Authenticated Phone

Using your phone is the most convenient way to access your vehicle. As you approach, your phone's Bluetooth signal is detected and doors unlock when you press a door handle.

Likewise, when you exit and walk away with the phone, doors automatically lock

Before you can use a phone to access your vehicle, follow these steps to authenticate it:

1. Download the Tesla mobile app to your phone.
  2. Log into the Tesla mobile app using your Tesla Account user name and password.
- Note: You must remain logged in to your Tesla Account to use your phone to access your vehicle.

3. Ensure that your phone's Bluetooth setting is turned on.

Note: Your vehicle communicates with your phone using Bluetooth. To authenticate your phone or use it as a key, the phone must be powered on and Bluetooth must be enabled. Keep in mind that your phone must have enough battery power to run Bluetooth and that many phones disable Bluetooth when the battery is low.

4. Ensure that Allow Mobile Access (Controls > Safety & Security > Allow Mobile Access) is enabled.

5. In the Tesla mobile app, touch PHONE KEY then touch START to search for your vehicle. When your vehicle is detected, the mobile app asks you to tap your key card.

6. Tap the key card against the your vehicle card reader on the door pillar or center console. When your vehicle detects your key card, the mobile app confirms that your phone has been successfully authenticated. Touch DONE.

If the key card is not successfully scanned within approximately 30 seconds, the mobile app displays an error message. Touch PHONE KEY on the app again to retry. To view a list of keys that can currently access your vehicle, or to remove a phone, touch Controls > Locks.

Note: Authenticating your phone allows you to use it as a key to access your vehicle. To use the phone hands-free, access your phone's contacts, play media from it, etc., you must also pair and connect to it using the Bluetooth settings.

Note: Your vehicle can connect to three phones simultaneously. Therefore, if more than one phone is detected and you want to use, or authenticate, a different phone, move the other connected phone(s) out of range or turn off its Bluetooth setting.

Note: Unlike the mobile app, once a phone has been authenticated, it no longer requires an internet connection to communicate with your vehicle. Authenticated phones communicate with your vehicle using Bluetooth.

Note: Although Bluetooth typically communicates over distances of up to approximately 9 meters, performance can vary based on the phone you are using, environmental interference, etc.

Note: If multiple vehicles are linked to the Tesla Account, you must switch the mobile app to the vehicle that you want to access before you can use the phone as a key.

### Key fob

If you have purchased the key fob accessory (available for purchase from Tesla stores or online at [www.tesla.com/shop](http://www.tesla.com/shop)), you can quickly familiarize yourself with this key by thinking of it as a miniature version of your vehicle, with the Tesla badge representing the front. The key has three buttons that feel like softer areas on the surface.

1. **Front trunk** - Double-click to open the front trunk.
2. **Lock/Unlock All** - Single-click to lock doors and trunks (all doors and trunks must be closed). Double-click to unlock doors and trunks.
3. **Trunk** - Double-click to open the rear trunk. Hold down for one to two seconds to open the charge port door.

Once inside, power up your vehicle by pressing the brake pedal within two minutes of pressing the unlock button on the key fob (see Starting and Powering Off on page 46). If you wait longer than two minutes, you must press the unlock button again, or place the key fob near the card reader located behind the cup holders on the center console. When your key fob is detected, the two minute authentication period restarts.

When approaching or leaving your vehicle carrying the key fob, you do not need to point the key fob at your vehicle as you press a button, but you must be within operating range. Radio equipment on a similar frequency can affect the key. If this



happens, move the key at least 30 cm away from other electronic devices (phone, laptop, etc).

If the key fob does not work (for example, its battery is dead), you can touch its flat side against the card reader on the driver's side door pillar (like the key card). Instructions for changing the battery are provided below.

Note: Walk-Away Door Lock operates only when using an authenticated phone. When you walk away from your vehicle carrying your key fob, your vehicle does not automatically unlock/lock, even if this feature is turned on (see Walk-Away Door Lock on page 13).

Note: You can use the same key fob with multiple vehicles provided you authenticate it (see Managing Keys on page 10). However, key fob works with only one vehicle at a time. Therefore, to use a key fob for a different vehicle, touch its flat side against the card reader on the driver's side door pillar.

Note: A vehicle supports up to four different key fobs.

Caution: Protect the key from impact, high temperatures, and damage from liquids. Avoid contact with solvents, waxes and abrasive cleaners.

Replacing the Key Fob Battery Under normal use, the key fob battery lasts for approximately five years. When the battery is low, a message displays on the touchscreen. To replace the key fob battery:

1. With the key fob placed button side down on a soft surface, release the bottom cover.
2. Remove the battery by lifting it away from the retaining clips.
3. While avoiding touching the battery's flat surfaces, insert the new battery (type CR2354) with the '+' side facing up.

Note: CR2354 batteries can be purchased through online retailers, local supermarkets, and drug stores.

4. Holding the bottom cover at an angle, align the tabs on the cover with the corresponding slots on the key fob, then press the cover firmly onto the key fob until it snaps into place.

## ALL REGIONS - FCC and IC Certification

Component	Manufacturer	Model	Operating Frequency (MHz)	FCC ID	IC
Door Handle Endpoint	Tesla	1555258	2400-2483.5	2AEIM-1555258	20098-155258

The device listed above comply with Part 15 of the FCC rules and Industry Canada's license-exempt RSS Standard(s) and EU Directive 2014/53/EU.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void your authority to operate the equipment.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage, et
2. L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### Radiation Exposure Statement

The product complies with the FCC/IC RF Exposure for Low Power Consumer Wireless Power Transfer. The RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The furthest RF exposure that compliance was demonstrated at 20cm or greater separation from the user body.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé.

Déclaration d'exposition aux radiations:

Le produit est conforme à l'exposition RF IC pour le transfert de puissance sans fil de consommateurs de faible puissance. La limite d'exposition RF fixée pour un environnement non contrôlé est sans danger pour le fonctionnement prévu tel que décrit dans ce manuel.

L'exposition RF supplémentaire que la conformité a été démontrée à 20cm et plus de séparation du corps de.



## ALL REGIONS - Radio Frequency Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician to help.



**⚠ CAUTION:** This equipment and its antennas must not be co-located or operated with another antenna or transmitter.

## ALL REGIONS - RF Modules

The devices described below have been evaluated against the essential requirements of the 2014/53/EU and 2011/65/EU Directive.

Description	Frequency Band	Power Level	Antenna Location
Door Handle Endpoint	2400-2483.5 MHz	3mW output	Inside drive side door

## NORTH AMERICA ONLY - Canada

### CAN ICES-003 (B)/NMB-003(B)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé.

#### Déclaration d'exposition aux radiations:

Le produit est conforme à l'exposition RF IC pour le transfert de puissance sans fil de consommateurs de faible puissance. La limite d'exposition RF fixée pour un environnement non contrôlé est sans danger pour le fonctionnement prévu tel que décrit dans ce manuel. L'exposition RF supplémentaire que la conformité a été démontrée à 20cm et plus de séparation du corps de l'utilisateur ou de mettre l'appareil à la puissance de sortie inférieure si une telle fonction est disponible.

## MEXICO ONLY - Mexico

### IFT-008-SCFI-2015 / NOM-208-SCFI-2016

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. Es posible que este equipo o dispositivo no cause interferencia perjudicial.
2. Este equipo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

