

# TECNO

NO STRINGS , NO STRESS  
24 HOURS NON-STOP MUSIC

## USER MANUAL

H2

### Wireless Earphone Model: H2

Hereby, TECNO MOBILE LIMITED.  
Declares that this Wireless Earphone is in compliance  
with the essential requirements and other relevant  
provisions of directive 2014/53/EU.

This equipment complies with FCC RF radiation exposure limits set forth  
for an uncontrolled environment. This device complies with Part 15 of the  
FCC Rules, Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
- NOTE: This equipment has been tested and found to comply with the  
limits for a Class B digital device, pursuant to part 15 of the FCC Rules.  
These limits are designed to provide reasonable protection against  
harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy  
and, if not installed and used in accordance with the instructions, may  
cause harmful interference to radio communications. However, there is  
no guarantee that interference will not occur in a particular installation. If  
this equipment does cause harmful interference to radio or television  
reception, which can be determined by turning the equipment off and on,  
the user is encouraged to try to correct the interference by one or more  
of the following measures:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from  
that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help
- This device and its antenna(s) must not be co-located or operating in  
conjunction with any other antenna or transmitter.

FCC ID:2ADYY-H2-R  
FCC ID:2ADYY-H2-L

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### NOTE:

The manufacturer is not responsible for any radio or TV interference  
caused by unauthorized modifications to this equipment. Such  
modifications could void the user's authority to operate the equip-  
ment. Or Changes or modifications not expressly approved by the  
party responsible for compliance could void the user's authority to  
operate the equipment

### WELCOME

Thank you for choosing our products. The Hipods H2 wireless  
earphone has a fashionable design, powerful functions, and high  
compatibility, providing you with hands-free convenience in  
making calls and listening to music.

### PACKAGE CONTENT

- 2 × Hipods H2 Earphones
- 1 × Charging Box
- 1 × USB Charging Cable
- 4 × Earlips
- 1 × User Manual

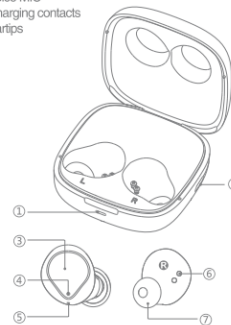
### SMART POP-UP CONNECTION SUPPORT MODEL (MOBILE PHONES)

TECNO PHANTOM 9 (Africa / India)  
TECNO CAMON 12 (Africa)  
TECNO CAMON 12 Air (Africa / India / Bangladesh / Pakistan)  
TECNO CAMON 12 Pro (Africa)  
TECNO SPARK 4 (Africa / India / Bangladesh / Pakistan / Oman /  
Ukraine / Colombia / Qatar / Jordan / Saudi Arabia / Thailand)

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### PRODUCT OVERVIEW

- ① Charging indicator light
- ② Micro charging port
- ③ Touch panel
- ④ Indicator light
- ⑤ Voice MIC
- ⑥ Charging contacts
- ⑦ Earlips



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**OPERATION AND FUNCTIONS**

**Power On**  
1. Open charging box.  
2. Long press touch panel for 3 seconds.

**Power Off**  
1. Put earphones on charging box.  
2. Long press touch button for 10 seconds.  
3. Turn off automatically after the di sconnected for 10 minutes.

**Bluetooth Pairing(Phone Pairing)**  
1. When pairing at the first time, the Left & Right earphones will reconnect automatically and the main earphone will enter the pairing state.  
2. When Bluetooth device has been connected, the earphones will automatically reconnect when turned on. The main earphone will automatically reconnect to the last connected device. The main earphone will enter the pairing state if there is no reconnect in 10 seconds.

**Connect With Phone**  
When earphones enter the pairing state, search the Bluetooth pairing name and click connect.

**TWS Connect**  
TWS connects automatically after the earphones are turned on.

**Use**  
1. Play/Pause: Double-click the touch panel to pause while playing music, double-click to play again.  
2. Volume+: When playing music, press the R earphone touch panel to increase the volume.  
3. Volume -: When playing music, press the L earphone touch panel to reduce the volume.  
4. Previous song: When playing music, triple strike L earphone touch panel to switch to the last music.

5. Next song: When playing music, triple strike R earphone touch panel to switch to the next music.  
6. Answer call : Double-click the touch panel while the call is coming.  
7. Hang up call : Double-click the touch panel during the call.  
8. Reject call : Press the touch panel for 1 second and release after hearing the tone when the call is coming.  
9. Answer the second call : Double-click the touch panel during the call.  
10. Reject the second call :  
Long press the touch panel for 1 second during the call.  
11. Switch three-party call : Press the touch panel for 1 second to switch during the call.  
12. Reject three-party call : Double-click during the call.  
13. Call back : Click the touch panel 4 times under music pause status.  
14. Start voice assistant: Press the touch panel for 4 seconds under connected state.  
15. Exit voice assistant : Long press the touch panel for 4 seconds and hear the tone.  
16. Clear phone pairing information : Click the touch panel 4 times in pairing mode.  
17. Lost connection when over distance with phone :  
After the earphones lose connection with the mobile phone over a long distance, the earphones will enter into the connection state. The earphones will shut down automatically if there is no connection in 3 minutes.  
18. Turn off phone Bluetooth function / disconnect actively :  
The earphones will enter into the pairing state.

**Charging**  
**Charging box charging operation instructions**  
Charging(input): Use the USB cable to charge the charging box. No wireless charging function.

**Charging earphones by charging box**  
Put earphones in the charging box and will charge automatically.

**Basic Features of Product**

Product Name	Hipods H2
Bluetooth Chipset	BES WT230U
Low Power Off Voltage	3V
Working Time	Approximate 5 Hours
Standby Time	Approximate 30 Hours
Charging Time	Under 1.5 Hours
Charging Current	35mA
Duration When Power Off Automatically Without Pairing	3 Minutes
Power Status Indication	IOS system displays earphone power status
Voice Notification	Prompt Tone
Operation Temperature	-5 ~ 45 C
Storage Temperature	-20 ~ 70 C

**Indicator Light**

**Charging Box Indicator Light**

Charging Box Status	Indicator Light Status
Charging	White light flashes quickly
Fully Charged	White light is always on
Charging the Earphones	White light is on
Fully Charged for Earphones	White light is off

**Earphones Indicator Light**

Earphones Status	Indicator Light Status
Charging	Red light is always on
Fully Charged	Red light goes out
Power On	Blue light flashes for 1 second
Power Off	Red light flashes for 1 second
Pairing Status	Red and blue light flash alternately
Connect With Phone	Blue light flashes once every 5 seconds
Calling	Blue light flashes once every 1 second
Disconnected	Red and blue light flash alternately


**Charging Box Working Status**

- When the charging box is covered, after the earphones are fully charged, all the LED indicators of the charging box are extinguished, about 10 minutes, the charging box completely stops charging the earphones, the earphones LED indicators are off, but the earphones do not turn on automatically.
- When the charging box is opened, after the earphones are fully charged, all the LED indicators of the charging box are extinguished, and the charging box always has a 5V output.
- When there is no earphone in the charging box, close the charging box cover, the charging LED indicator shows the current battery level, and will extinguish after 5 seconds. After 1 minute, the charging box completely powers off and goes to dormant state.
- When there is no earphone in the charging box and the charging box is opened, the charging box always has a 5V output.

**Others**

- (single or double) Earphone(s) in the charging box, the charging box is opened, the earphones automatically power on.
- (single or double) Earphone(s) in the charging box, the charging box is covered, the earphones automatically power off.

**CUSTOMER SERVICE**



**Carcare provides service**

**WARRANTY CERTIFICATE**

Name:	
Address:	
Telephone number:	
Date of purchase: (dd/mm/yy)	
Store name:	
S/N:	

**TECNO MOBILE LIMITED**

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**CAUTION:**

- Risk of explosion if battery is replaced by an incorrect type, dispose of used batteries according to the instructions.
- The product shall only be connected to a USB interface of version USB2.0
- Adapter shall be installed near the equipment and shall be easily accessible.
- EUT Temperature: 0 C ~ +45 C.

Operating Frequency:  
BT: 2402-2480MHz

Modulation mode:  
GFSK, π/4- DQPSK, 8DPSK (BT)  
GFSK (BLE)

Max. Of Transmit power:  
BT: 2.72dBm  
BLE: -3.97dBm

**EU DECLARATION OF CONFORMITY**

in accordance with Annex VI of Directive 2014/53/EU of the European Parliament and of the Council

1. For the following Radio equipment:  
Model: H2  
Product: Wireless Earphone  
Trade name or Brand: TECNO  
Software / Hardware number: 817E\_v044\_20 / 817-K5-V1.2

2. Name and address of the manufacturer or his authorized representative:  
Manufacturer: TECNO MOBILE LIMITED  
Add: ROOM 604 6/F SOUTH TOWER WORLD FINANCE CTR HARBOUR CITY 17 CANTON ROAD TST KL.

3. This declaration of conformity is issued under the sole responsibility of the Manufacturer.

4. Object of the declaration (identification of the radio equipment allowing traceability: it may include a colour image of sufficient clarity where necessary for the identification of the radio equipment):

5. The object of the declaration described above is in conformity with the relevant Union harmonization legislation: Directive 2014/53/EU (RED)

6. References to the relevant harmonised standards used or references to the other technical specifications in relation to which conformity is declared:  
Article 3.1a Health: EN 62479:2010  
Article 3.1a Electrical Safety: EN62368-1:2014+A11:2018  
Article 3.1b: ETSI EN 301 489-1 V2.2.3 (2019-11)  
Draft ETSI EN 301 489-17 V3.2.2 (2019-12)  
Article 3.2: ETSI EN 300 328 V2.2.2 (2019-07)

7. Notified Body Name: MET Laboratories, Inc.  
Notified Body Number: 0980  
Notified Body Assessment Performed: Module B/C on Article 3.1a, 3.1b, 3.2 and 3.3  
Technical File Identification Number: N/A

8. Where applicable, description of accessories and components, including software, which allow the radio equipment to operate as intended and covered by the EU declaration of conformity: User instructions are provided in the User Manual. The Software and Hardware versions are specified above.

9. Additional information:  
Referring to Article 10.2 of the Directive, this equipment is so constructed that it can be operated in all Member States, without infringing applicable requirements on the use of radio spectrum.  
Referring to Article 10.10 of the Directive, there are no restrictions on putting this equipment into service or of requirements for authorisation of use. Please refer to the User Manual for details.  
On behalf of:  
Manufacturer: TECNO MOBILE LIMITED  
Add: ROOM 604 6/F SOUTH TOWER WORLD FINANCE CTR HARBOUR CITY 17 CANTON ROAD TST KL (place and date of issue): Shenzhen, 2019-12-25 (name, function): Yiting Luo/ Manager (signature): *Yiting Luo*