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We will reply to you within 24 hours and 100% solve your issues

ENACFIRE Wireless Earbuds



ENACFIRE FORTE INSTRUCTION

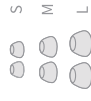
Packaging List



Earphones x1



Charging Case x1



Eartips x3



USB Type-C
Charging Cable x1



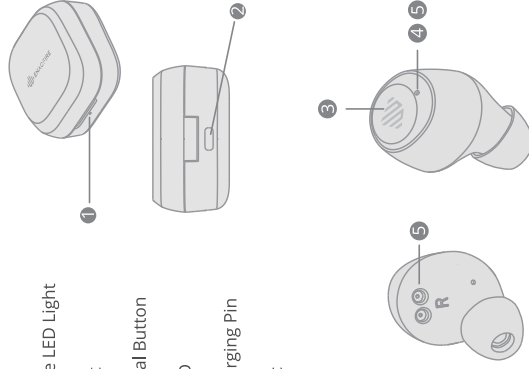
Manual x1



Warranty Card x1

Product Overview

1. Charging Case LED Light
2. Charging Port
3. Multifunctional Button
4. Earphone LED
5. Magnetic Charging Pin
6. Earphone Mic



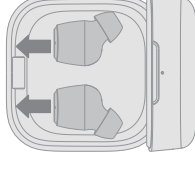
Power On & Pairing Approach 1 - With Charging Case

US: Take out earphones from the charging case

DE: Entnehmen Sie die Kopfhörer aus der Aufladebox

ES: Saque los auriculares del estuche de carga

IT: Estrarre gli auricolari dalla custodia di ricarica

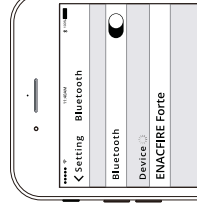


US: Select 'ENACFIRE Forte' from Bluetooth list

DE: Wählen Sie „ENACFIRE Forte“ aus Ihrer Bluetooth Liste

ES: Selecciona "ENACFIRE Forte" de la lista de Bluetooth

IT: Seleziona 'ENACFIRE Forte' dalla lista dei dispositivi Bluetooth



Approach 2 - Without Charging Case

US: Power On: Touch the earphones for 2 seconds
Prompt sound 'Power on'
Pairing: Right earphone Blue and White light flash
Select 'ENACFIRE Forte'

DE: Anschalten: Berühren Sie die Kopfhörer für zwei Sekunde und die Benachrichtigung „Power on“ hören.
Paaren: Der rechten Kopfhörer ein weißes und blaues Licht blinkt Wählen Sie „ENACFIRE Forte“

ES: Encender: toque el auricular durante 2 segundos, el sonido de aviso "Power on"
Emparejamiento: la luz azul y la luz blanca del auricular derecho parpadeará Selección "ENACFIRE Forte"

IT: Accensione: tocca l'auricolare per 2 secondi, il suono del messaggio "accendi"
Accoppiamento: la luce blu e bianca dell'auricolare destro lampeggia Selezione "ENACFIRE Forte"



Incoming call

US: Answer call/End call

Tap the Left / Right earphone once

DE: Anruf annehmen/beenden

Drücken Sie den linken/rechten Kopfhörer ein mal

ES: Responder a la llamada/finalizar la llamada

Toca el auricular izquierdo/derecho una vez

IT: Rispondere alla chiamata / terminare la chiamata

Toccare una volta l'auricolare sinistro / destro

US: Reject call

Touch the Left / Right earphone for 2 seconds

DE: Anruf ablehnen

Drücken Sie den linken/rechten Kopfhörer für zwei Sekunden

ES: Rechazar la llamada

Toca el auricular izquierdo/derecho durante 2 segundos

IT: Rifiuta la chiamata

Tocca gli auricolari sinistro e destro per 2 secondi

Music

US: Pause / Play

Tap the Left / Right earphone once

DE: Pausieren/Abspielen

Drücken Sie den linken/rechten Kopfhörer ein mal

Es: Pausa/ Reproducir

Pulsa el auricular izquierdo / derecho una vez

IT: Pausa / Riproduzione

Premere l'auricolare Sinistro / Destro una volta

US: Voice Assistant

Tap the Left / Right earphone 3 times

DE: Sprachassistent

Drücken Sie den linken/rechten Kopfhörer drei Mal.

Es: Asistente de voz

Toca el auricular izquierdo/derecho 3 veces

IT: Assistente Vocale

Premere l'auricolare Sinistro/Destro per 3 volte

US: Change Song

Double-tap the Left/Right earphone

DE: Lied wechseln

Drücken Sie den linken/rechten Kopfhörer zwei mal

Es: Cambiar canción

Haga doble clic en el auricular izquierdo / derecho

IT: Cambia canzone

Tocca due volte l'auricolare sinistro / destro

US: Adjust Volume

Touch and hold the Left/Right earphone

DE: Lautstärke anpassen

Drücken und halten Sie den linken/rechten Kopfhörer

Es: Ajusta el volumen

Mantenga pulsado el auricular izquierdo / derecho

IT: Regola il volume

Tocca e tieni premuto l'auricolare sinistro / destro

Power Off

Mode 2-Without Charging Case

US: Turn off Bluetooth to disconnect the earphones
Touch either one earphone for 6 seconds to power off both earphones

DE: Schalten Sie Bluetooth aus, um die Kopfhörer von Gerät zu trennen.
Drücken Sie 6 Sekunden lang einen der Kopfhörer, um sie auszuschalten.

ES: Apaga el Bluetooth para desconectar los auriculares
Toca uno de los auriculares durante 6 segundos para apagar ambos auriculares

IT: Disattivare la funzione Bluetooth dal dispositivo per disconnetter gli auricolari Per spegnere gli auricolari, premere uno dei 2 auricolari per 6 secondi



Single Mode

Single Mode	Earphone
Without Charging Case	<p>US: Turn off both earphones Touch the Left / Right earphone for 4 seconds enter pairing mode. Select "ENACFIRE Forte" from Bluetooth list</p> <p>DE: Ausschalten die beide Kopfhörer. Berühren Sie den Linken/Rechten Kopfhörer für vier Sekunden, um den Pairing-Modus einzugeben. Wählen Sie „ENACFIRE Forte“ in der Bluetooth Liste aus</p> <p>ES: Asegúrate de que ambos auriculares estén apagados Toque el auricular izquierdo/derecho durante 4 segundo para encenderlo Selección "ENACFIRE Forte" de la lista de Bluetooth</p> <p>IT: Spegnere entrambi gli auricolari Toccare l'auricolare sinistro / destro per 4 secondi per accedere alla modalità di associazione Selezionare "ENACFIRE Forte" dall'elenco Bluetooth</p>

Charging

Earphones:

- US:** Earphone LED Light On: Charging
Earphone LED Light Off: Fully Charged
DE: Die Kopfhörer LED leuchtet: aufladen.
Die Kopfhörer LED Licht aus: Vollständig aufgeladen
ES: Luz LED del auricular encendida: Cargando
Luz LED del auricular apagada: completamente cargada
IT: Luce LED auricolare accesa: in carica
Spia LED auricolare spenta: completamente carica

Note: It takes about 1.5 hours to fully charge the earphones

Charging Case:

- US:** Put the earphones back to the case. Lights on charging case stand for the remaining battery capacity.
DE: Setzen Sie die Kopfhörer wieder in das Gehäuse ein. Die Lichter am Ladekoffer stehen für die verbleibende Akkukapazität.
ES: Vuélvete a colocar los auriculares en el estuche. Las luces del estuche de carga representan la capacidad restante de la batería
IT: Rimetti le cuffie nella custodia. Le luci sulla custodia di ricarica rappresentano la capacità residua della batteria



- Red Light Flash 4 times: 75-100% Charged
Red Light Flash 3 times: 50-75% Charged
Red Light Flash 2 times: 25-50% Charged
Red Light Flash 1 times: 0-25% Charged

Note: It takes about 1.5-2 hours to fully charge the charging case

Note

US: Please follow below steps when both earphones fail to pair with each other or occur connection related issues

1. Delete all 'ENACFIRE Forte' related Bluetooth names from your phone
2. Put the earphones into the charging case and remain charging
3. Touch and hold the power button of both earphone for 8 seconds with Blue & White lights flash
4. Turn on Bluetooth and reconnect the earphones

DE: Bitte folgen Sie folgenden Schritten, falls sich die beiden Kopfhörer nicht verbinden lassen oder es andere Verbindungsprobleme gibt.

1. Löschen Sie „ENACFIRE Forte“ aus dem Bluetooth Menü Ihres Gerätes
2. Legen Sie die Kopfhörer zurück in die Aufladebox und Laden weiter
3. Berühren und halten Sie den Netzschalter des Kopfhörers 8 Sekunden lang, wobei die weißen und blauen Lichter blinken
4. Schalten Sie Bluetooth ein und Schließen Sie die Kopfhörer wieder an.

Q&A

Q: Why the music cuts in and out sometimes?

A: Please make sure there is no obstacle between the earphones and your device. Please make sure there is no Microwave oven / Wifi transmitter around you, which are more likely to produce electromagnetic interference and result in signal interruption.
Note: Please keep your phone and the earphones as close as possible to ensure a more stable Bluetooth connection.

Q: What should I do if the earphones stop charging?

A: We recommend you to charge the earphones by using our cable. If our cable do not work, please try to use another charging cable or power source to charge the earphones.

Q: How to contact ENACFIRE Customer Service Team?

A: If you have any issue with the product, please contact us via support@enacfireglobal.com (US / CA) moongu@enacfireglobal.com (UK)
We will reply to you within 24 hours and 100% solve your issue.

ES: Siga los pasos a continuación cuando ambos auriculares se emparejen entre sí o se produzcan problemas relacionados con la conexión

1. Elimine todos los nombres de Bluetooth relacionados con "ENACARE Forte" de su teléfono
2. Coloque los auriculares en el estuche de carga y continúe cargando
3. Toque y mantenga presionado el botón de encendido de ambos auriculares durante 8 segundos con las luces azules y blancas parpadeando
4. Encienda Bluetooth y vuelva a conectar los auriculares

IT: Seguire i passaggi seguenti quando entrambi gli auricolari cadono l'uno contro l'altro o si verificano problemi relativi alla connessione

1. Elimina tutti i nomi Bluetooth relativi a "ENACARE Forte" dal tuo telefono
2. Mettere gli auricolari nella custodia di ricarica e rimanere in carica
3. Toccare e tenere premuto il pulsante di accensione di entrambi gli auricolari per 8 secondi con le luci blu e bianche lampeggianti
4. Attivare il Bluetooth e ricollegare gli auricolari

DE

Fragen und Antworten

F: Wieso stopp die Musik manchmal?

A: Bitte stellen Sie sicher, dass sich zwischen Ihnen und den Kopfhörern keine Hindernisse befinden. Stellen Sie auch sicher, dass sich keine Mikrowellen, oder andere Geräte in der Nähe befinden, die elektromagnetische Interferenzen verursachen könnten.

Hinweis: Bitte halten Sie Ihr Handy und den Kopfhörer so nah wie möglich, um eine stabilere Bluetooth-Verbindung zu gewährleisten.

F: Was soll ich tun, falls die Kopfhörer aufhören, sich aufzuladen?

A: Wir empfehlen Ihnen, die Kopfhörer durch unser Kabel aufzuladen. Sollte unser Kabel nicht funktionieren, versuchen Sie bitte ein anderes Aufladekabel oder Ladegerät.

F: Wie kontaktiere ich den ENACFIRE Kundenservice?

A: Sollten Sie Probleme mit unseren Produkten begegnen, kontaktieren Sie uns bitte unter [desupport@163.com\(DE\)](mailto:desupport@163.com(DE)), Wir werden Ihnen inner halb von 24 Stunden antworten und Ihr Problem zu 100% lösen.

ES

PREGUNTAS Y RESPUESTAS

P: ¿Por qué la música se corta a veces?

R: Por favor, asegúrese de que no hay ningún obstáculo entre los auriculares y su dispositivo. Por favor, asegúrese de que no hay ningún horno microondas/transmisor Wifi a su alrededor, ya que es más probable que se produzcan interferencias electromagnéticas y se interrumpa la señal.

Nota: Por favor, mantén el teléfono y el auricular lo más cerca posible para asegurar una conexión Bluetooth más estable.

P: ¿Qué debo hacer si los auriculares dejan de cargarse?

R: Le recomendamos que se carguen los auriculares con nuestro cable. Si nuestro cable no funciona, intenta utilizar otro cable de carga o fuente de alimentación para cargar los auriculares.

P: ¿Cómo puedo contactar al Equipo de Servicio al Cliente de ENACFIRE?

R: Si tiene algún problema con el producto, póngase en contacto con nosotros a través de esenacfire@163.com (ES). Le responderemos dentro de las 24 horas y resolveremos su problema al 100%.

Q&A

Q: Perché la musica a volte va e viene?

A: Assicurati che non ci siano ostacoli tra gli auricolari e il tuo telefono. Assicurati che non ci siano forni a microonde / trasmettitori Wi-Fi intorno a te, che hanno maggiori probabilità di produrre interferenze elettromagnetiche e provocare interruzioni del segnale.

Nota: Tenere il telefono e l'auricolare principale (D) il più vicino possibile per garantire una connessione Bluetooth più stabile.

Q: Cosa devo fare se gli auricolari smettono di ricaricarsi?

A: Ti consigliamo di caricare gli auricolari utilizzando il nostro cavo. Se il nostro cavo non funziona, prova a utilizzare un altro cavo di ricarica o una altra fonte di alimentazione per ricaricare gli auricolari.

Q: Come contattare il team del servizio clienti ENACFIRE ?

A: In caso di problemi con il prodotto, contattaci mediante itenacfire@163.com (IT)

Riceverai una risposta entro 24 ore e risolveremo il tuo problema al 100%.

Safety Instruction

Using earphones at high to moderate volumes for extended periods of time will result in permanent hearing damage. It is advised that you keep volume levels moderate to low at all times for your safety. Do not use while driving, cycling, operating machinery or performing other activities that require hearing surrounding sounds.

Do not use earphones in thunderstorm weather, the earphones may not work properly in the bad weather condition, and may increase the risk of being hit by lightning.

Earphones may not work properly under high temperature or high humidity conditions.

Do not use any corrosive cleaner/oil to clean the earphones. If the earphones come in contact with liquids, quickly wipe away. If submerged in the water, do not turn the earphones on until it is completely dried.

Tips: Man-made damage and lost are not covered under warranty. Keep the earphones and the packaging out of reach of children.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The device has been evaluated to meet general RF exposure statement.

The device can be used in portable exposure condition without restriction