

Quick Start Guide & Warranty





www.thinkware.com ACMA-024TAM102

# Contents

English	 2
Français	 18
Deutsch	 36
Español	 54
Italiano	 72
Русский	 90
日本語	 108
简体中文	 125
繁體中文	 141
ภาษาไทย	 157

# Quick Start Guide & Warranty English

### Before using the product

This product records videos while the motorcycle is operating. Use this product only for reference when investigating incidents or road accidents. This product is not guaranteed to record ALL events. The device may not properly record accidents with small impacts that are too minor to activate the impact sensor or accidents with massive impacts that cause the motorcycle's battery voltage to deviate.

Video recording does not begin until the product is completely turned on (booted up). To ensure that all motorcycle events are recorded, wait until the product is completely booted up after turning it on, and then begin operating the motorcycle.

THINKWARE is not responsible for any loss caused by an accident, nor is it responsible for providing any support regarding the outcome of an accident.

### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.
- This appliance and its antenna must not be co-located or operation in conjunction with any other antenna or transmitter.

FCC CAUTION: Any changes or modifications to the equipment not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

FCC ID: 2ADTG-M1

### Information to user : RSS-247

This device complies with Industry Canada's licence-exempt RSSs.

Please be cautioned the changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Notice:** Operation is subject to the following two conditions : (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

IC: 12594A-M1

### **United States Representative**

Company Name: Thinkware Systems USA Inc. Address: 18021, Sky Park Circle, STE J2, Irvine, CA, 92614, USA Telephone Number: +1-949-553-0530 E-mail: support@thinkware.com

### Safety information

Read the following safety information to properly use the product.

#### Safety symbols in this guide



"Warning" - Indicates a potential hazard, which, if not avoided, may result in injury or death.



"Caution" - Indicates a potential hazard, which, if not avoided, may result in minor injury or property damage.



"Note" - Provides useful information to help users better utilize the product's features.

#### During use of the product



- Do not operate the product while driving a motorcycle. Distraction while driving may cause accidents and result in injury or death.
- Firmly install the product to the motorcycle. The product may fall during motorcycle operation
  if it is not properly mounted. Improper mounting may lead to accidents that result in injury or
  death.
- Do not install the product in a place exposed to flammable gas. Doing so may result in fire or an
  explosion.
- Do not use the product in a place with high humidity or temperature. It may cause malfunction
   of the product, explosion, or fire.



• Ensure that the product is out of the reach of children and pets. If the product breaks, it may result in fatal damage.

- Do not leave the product exposed to direct sunlight. Failure to do so may result in malfunction of the internal electronic circuit or a lens.
- Do not fully submerge the product in water. Doing so may damage the product.
- Do not disassemble the product or subject the product to impact. Doing so may damage the product. Unauthorized disassembly of the product voids the product warranty.
- Do not apply excessive force or use a sharp object when pressing the buttons. Doing so may
  damage the buttons.
- Do not clean the product with chemicals or detergent. Doing so may damage the product. Clean the product using a clean, soft, dry fabric.
- Ensure that the memory card is in the correct direction before inserting it into the product. The memory card slot or the memory card may be damaged if it is inserted incorrectly.
- Do not use the product outside for a prolonged period of time when it is raining. Doing so may cause water damage to the product.
- Use the product at a temperature between 14°F and 140°F (-10°C to 60°C) and store the product at a temperature between -4°F and 158°F (-20°C to 70°C). The product may not function as designed and some permanent physical damages may result if it is operated or stored out of the specified temperature ranges. Such damages are not covered by the warranty.
- Frequently check the product for the proper installation position. Impact caused by extreme road conditions may alter the installation position. Ensure that the product is positioned as instructed in this guide.

### Product overview

Ensure that all the items are included in the product box when you open it. The standard items may change without prior notice.



Main unit/integrated remote control (power cable included)







Rear camera



Mount

Quick start guide



Check the thickness of each cable to identify the front camera and the rear camera. The front camera cable is thicker than the rear camera cable.

### Removing and inserting the memory card



#### Removing the memory card

- Ensure that the product is turned off, and then gently push the memory card into the slot with the tip of your finger. The memory card will be partially ejected from the product.
- 2 Remove it from the product.

#### Inserting the memory card

Insert the memory card into the memory card slot, paying attention to the direction of the memory card, and then push the memory card into the slot until you hear a click. Before inserting the memory card, ensure that the metal contacts on the memory card are facing toward the buttons of the product.

- Ensure that the product is turned off before removing the memory card. The recorded video files may be corrupted or lost if you remove the memory card while the product is on.
  - Ensure that the memory card is in the correct direction before inserting it into the product. The memory card slot or the memory card may be damaged if it is inserted incorrectly.
  - Use only authentic memory cards from THINKWARE. THINKWARE does not warrant the compatibility and normal operation of third-party memory cards.
  - The memory card is covered by warranty against malfunctions for 6 (six) months from the purchase date. If the memory card fails to work after the warranty period, purchase a new one from THINKWARE or its authorized retailers.
- To prevent loss of recorded video files, periodically back up the video files on a separate storage device.
  - · For the best recording performance, format the memory card quarterly.

### Part names

The product design may change without prior notice.



\* The AP mode allows the product to operate as a router (HUB).



Check the thickness of each cable to identify the front camera and the rear camera. The front camera cable is thicker than the rear camera cable.

### Installing the product

The following illustration shows the proper installation locations on a motorcycle for each part of the product. Select the appropriate installation locations and follow the instructions to properly install the each part of the product.



The hardwiring cable must be professionally installed on the motorcycle by a trained mechanic. It may result in fire or electric shock if the product is installed incorrectly.

#### Attaching the main unit



# Attach the main unit to the inner part of the motorcycle, such as the inside of the seat.

Firmly attach the product to the motorcycle. The product may become detached while driving if it is not firmly attached.

#### Attaching the remote control



#### Remove the protective film from the remote control, and attach it where it can be used easily without obstructing vehicle operation.

For safe driving, arrange the cables to prevent the driver's vision from being obstructed or from interfering with driving.

Before attaching the product, wipe the installation surface of the windshield with a dry cloth. If foreign objects remain on the surface and the product cannot be attached firmly, it may become detached from the installation location while driving.

#### Installing the front/rear camera



Remove the protective film from the mount and attach it to a place where the cameras can record both front and rearview.

2

Before attaching the product, wipe the installation surface of the windshield with a dry cloth. If foreign objects remain on the surface and the product cannot be attached firmly, it may become detached from the installation location while driving.



2 Attach the camera to the mount as indicated by the horizontal reference point, and firmly tighten the screws using a wrench.

> Tighten the bolts firmly to fix the front/rear camera to the mount. The camera may become detached from the mount while driving if the screws are not firmly tightened.

To adjust the angle of the front/rear camera, appropriately tighten the screws attached to the mount.

#### Connecting the camera cable



Insert the camera cable into the camera port by lining up the guide marks ( $\bigstar$ ) on the camera cable and the port. Rotate the port clockwise until it is tight to secure the connection.





For safe driving, arrange the cables to prevent the driver's vision from being obstructed or from interfering with driving.

#### Connecting the power cable

Connect the power cable (ACC, GND) to the motorcycle key-on wiring.



- The power cable must be professionally installed on the motorcycle by a trained mechanic. It
  may result in fire or electric shock if the product is installed incorrectly.
- Ensure the wiring is completed correctly after connecting the power cable (ACC, GND) to the motorcycle key-on wiring. Failure to do so may damage the product or the motorcycle.

### Turning the product on or off

The product turns on automatically and continuous recording starts when you turn on the ACC or start the engine. To turn off the product, turn off the ACC or stop the engine. The product will turn off automatically.

### Using the continuous recording feature

The continuous recording starts when the product is turned on. During continuous recording, the product operates as follows.

Operation description	Status LED
During driving, videos are recorded in 1 minute segments and stored in the "cont_rec" folder.	Blue (light on)



- Wait until the product is fully ready to operate after turning it on, and then start driving. Video recording does not start until the product is completely turned on.
- Park your motorcycle in a safe location before using or configuring product settings.
- The product will stop recording while configuring settings on the THINKWARE CLOUD application.
- Check the recorded video on the application or PC only. If you insert the memory card directly into a smart device, such as a smartphone or a tablet PC, and play the recorded videos, the video files may be lost.



On the application	Continuous recording	Manual recording
In the memory card	cont_rec	manual_rec

### Recording manually

You can record a scene you want to capture while driving and store it as a separate file.

Operation description	Status LED
When you press the manual recording ( $\mathbf{e}_{\mathbf{E}}^{\mathbf{c}}$ ) button, a video will be recorded for 1 minute, from 10 seconds before to 50 seconds after pressing the button, and stored in the " <b>manual_rec</b> " folder.	Blue (flickers)

### Checking the status LED

Refer to the following table to check the status LED.

Operation status	Status LED
Recording continuously	Blue (light on)
Recording manually	Blue (flickers)
Searching for the application to connect	Green (light on)
The product is connected to the application	Green (flickers)
Upgrading firmware through the application	Red (light on)
<ul> <li>An error occurred with the connection between the front/rear camera and the main unit</li> <li>An error occurred with the connection between the memory card and the main unit</li> </ul>	Red (flickers)
Turning on the product	Blue + Green + Red (flickers)

## Using the THINKWARE CLOUD application

You can view and manage recorded videos and configure various product features with your smartphone. Download the "THINKWARE CLOUD" application via the Google Play Store or Apple App Store and install it on your smartphone.



THINKWARE CLOUD application does not support cloud service for this model.

#### Connecting the application to the product

#### Connecting via Wi-Fi

 Turn on the motorcycle or start the engine to turn on the product, and launch the THINKWARE CLOUD application on your smartphone.



- 2 Tap Dash cam connection is required. at the bottom of the screen.
- 3 Tap connect in the Wi-Fi connection area at the top of the screen.
- 4 Press the Wi-Fi( ?) button on the remote control and tap Next on the Wi-Fi activating screen.
- 5 Tap Wi-Fi Settings on the Wi-Fi Connecting screen. The Wi-Fi Settings screen will appear.
- 6 From the network list, select the Wi-Fi network starting with "Thinkware" and enter "123456789" in the Password field. For security purposes, change the Wi-Fi password after the Wi-Fi network is connected.
- 7 Return to the THINKWARE CLOUD application and check Dash cam is connected via Wi-Fi at the bottom of the main screen. The product is now connected to the application.
  - To disconnect the product from the application, tap Dash cam is connected via Wi-Fi at the bottom of the main screen, and tap Confirm on the disconnection pop-up message. The product is now disconnected from the application.
    - If you disconnect the product and the application after you connect them for the first time, you
      can reconnect them by tapping Connect Hotspot in the Quick Connect window and following
      the instructions on the application.
    - To connect a new smartphone to the product, press the Wi-Fi(  $\ensuremath{\widehat{\ensuremath{\boldsymbol{\gamma}}}}$  ) button on the remote control.

#### Connecting via hotspot

1 Turn on the motorcycle or start the engine to turn on the product, and launch the THINKWARE CLOUD application on your smartphone.



- 2 Tap Dash cam connection is required. at the bottom of the screen.
- 3 Press the Wi-Fi( > ) button on the remote control and tap connect on the Hotspot connection area at the bottom of the screen and tap Configure New Connection.
- 4 Tap Next on the Wi-Fi activating screen.
- 5 Tap Wi-Fi Settings on the Wi-Fi Connecting screen. The Wi-Fi Settings screen will appear.
- 6 From the network list, select the Wi-Fi network starting with "Thinkware" and enter "123456789" in the Password field. For security purposes, change the Wi-Fi password after the Wi-Fi network is connected.
- 7 Return to the THINKWARE CLOUD application, enter your smartphone hotspot SSID and password, and tap Next.
- 8 Tap Turn on hotspot on the hotspot activation screen.
- 9 Allow the THINKWARE CLOUD application to access on your smartphone settings.
- 10 Return to the THINKWARE CLOUD application and tap Turn on hotspot on the hotspot activation screen.
- 11 Wait until the product is connected with your smartphone. You can see **Dashcam is connected** via hotspot. on the screen when the product is connected with your smartphone.
  - To disconnect the product from the application, tap Dash cam is connected via Wi-Fi at the bottom of the main screen, and tap Confirm in the disconnection pop-up message. The product is now disconnected from the application.
    - If you disconnect the product and the application after you connect them for the first time, you
      can reconnect them by tapping Connect Hotspot in the Quick Connect window and following
      the instructions on the application.
    - To connect a new smartphone to the product, press the Wi-Fi(  $\fbox$  ) button on the remote control.

#### THINKWARE CLOUD application screen



- 1 Connect the product and the THINKWARE CLOUD application and tap Dash Cam Settings on the application.
  - application. You can set the product features based on your needs and preferences.

Options	Description	
Memory card Managing	<ul> <li>Format the memory card</li> <li>Partition the memory card</li> <li>Configure the video overwriting feature</li> </ul>	
Camera settings	<ul> <li>Set the brightness of the front/rear camera</li> <li>Reverse the rear view upside down</li> </ul>	
Recording features settings	Turn the Super Night Vision feature* and the Daytime Video Stabilization* on/off.	
System settings	Select a language to display on the application.	

- \* You can record bright, high-resolution videos at night if you activate the Super Night Vision feature.
- \*\* Stabilize the videos recorded during the day. Except for during the daytime, normal recording is performed.

### Checking recorded images and videos

Follow the instructions to check recorded images and videos.

- Connect the product and the application and tap File List on the application.
- 2 Choose the recording mode (Continuous/Manual recording) of the recorded video and play the video you want.
  - Park your motorcycle in a safe location before checking the video.
    - The product will stop recording while checking the file list or playing the video.
    - Check the recorded video on the application or PC only. If you insert the memory card directly into a smart device, such as a smartphone or a tablet PC, and play the recorded video, the file may be lost.
    - Vehicle identification numbers may be difficult to identify depending on the relative speed of the vehicle and the lighting conditions of the road.

# **Specifications**

Items	Specification
Model name	M1
Front camera Dimensions / Weight	75.3 x 36.6 x 36.6 mm / 167.2 g
Rear camera Dimensions / Weight	75.3 x 36.6 x 36.6 mm / 102.6 g
Main unit Dimensions / Weight	118 x 73 x 26 mm / 254.3 g (Including remote control (50.1 x 40 x 16.1 mm))
Memory	microSD memory card (Class10)
Recording mode	Continuous recording/Manual recording/ Video stabilization/Super night vision
Camera sensor	2.1M Pixels, 1/2.8" CMOS, 1080p (Front camera: 6-axis gyro sensor)
Image sensor	IMX291
Angle of view (Lens)	Approximately 140° (diagonally)
Video	FHD (1920 x 1080) / H.264 / file extension: MP4
Frame rate	Maximum 30 fps
Audio	High-Efficiency Advanced Audio Coding, HE-AAC
GPS	Embedded GPS
Wi-Fi	802.11b/g/n
Power input	DC 12 V
Power consumption	5.3 W (2CH, Fully charged supercapacitor)
Auxiliary power unit	Supercapacitor
LED indicator	Remote control: 3 colors LED (Status/Recording LED)
Operating/Storage temperature	14-140°F/-10-60°C

### Warranty

THINKWARE warrants to the original purchaser for the following period from your purchasing date against deficiencies in material and workmanship under normal use. Should this unit fail to operate in a satisfactory manner within the warranty period, THINKWARE will at its discretion, replace or repair the product. We may use functionally equivalent, similar (if model is discontinued or out of stock), reconditioned, refurbished, remanufactured, pre-owned or new products or parts.

MicroSD Card:	6 months
Main Dash Cam unit and all Accessories in Box:	1 Year

#### If service is required

Should this unit fail to operate in a satisfactory manner, it is best to first check with the store where it was originally purchased. Should this fail to resolve the matter and if you believe your unit meets the criteria for warranty replacement or repair, please contact us at www.thinkware.com/Support.

#### What this warranty does not cover

#### This limited warranty does not cover:

- 1. If the device was not purchased from THINKWARE or its authorized retailers.
- Device malfunction due to the normal wear and tear, misuse, lack of maintenance, accidents, modification, alteration or repairs by an unauthorized person or entity.
- Products that are operated in combination with ancillary or peripheral equipment not furnished or otherwise certified by THINKWARE for use with the product or any damage to the products or ancillary equipment as a result of such uses.
- THINKWARE is not liable for any damages (properties, business, and/or indirect damages), loss or corruption of data for any reason, product damage or personal injuries that occur due to accidents or natural disasters.
- THINKWARE Dash Cam records and saves video of vehicle accidents. It does not however guarantee to record all accidents. Accidents with light impact that is not enough to activate the impact detection sensor may not be recorded.

#### LIMITED WARRANTY AND DISCLAIMERS

THINKWARE warrants that the product will be free from defects in materials or workmanship under normal use for one (1) year starting from original date of purchase. You may be required to provide proof of purchase as a condition of receiving warranty service.

The obligations of THINKWARE and the right of the purchaser under this warranty is limited to repair or replacement at the option of THINKWARE authorized dealer. The purchaser must provide notice of any defect within (1) year from the date of purchase and the defective product must be returned to the store where it was originally purchased or THINKWARE authorized dealers, at your expense.

Where permitted by local law, THINKWARE Products and any replacement products or parts may be either new or refurbished to be functionally equivalent to new in performance and reliability. Replacement products or parts will have functionality at least equal to that of the product or part being replaced. Replacement products and parts are warranted to be free from defects in materials or workmanship for 90 days, or for the remainder of the warranty period for the THINKWARE Product which they are replacing or in which they are installed, whichever is longer.

### This Limited Warranty extends only to the original retail or wholesale Buyer.

This Limited Warranty does not cover cosmetic damage or damage resulting from (a) accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal environmental conditions or other external causes; (b) repair, replacement, modification, unauthorized disassembly or service by anyone other than THINKWARE or THINKWARE authorized service provider; or (c) modification or conversion conducted at user's discretion, carelessness, or negliquence.

EXCEPT AS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY, THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, FOR YOUR THINKWARE PRODUCT. ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY PERIOD. THINKWARE DISCLAIMS ALL OTHER WARRANTIES INCLUDING ANY IMPLIED WARRANTIES.

This Limited Warranty gives you specific legal rights, and it is governed by the laws of the jurisdiction in which your THINKWARE Product was purchased. Some jurisdictions do not allow any limitation on how long a limited warranty will last or the exclusion or limitation of incidental or consequential damages in which case, the exclusions or limitations stated in this Limited Warranty may not apply to you. You may also have other rights that vary by jurisdiction.

To the extent allowed by local law, the remedies provided in this Limited Warranty are your sole and exclusive remedies. These terms and conditions supersede any prior agreements or representations, including statements made in sales literature or advice given in connection with your purchase. TO THE EXTENT ALLOWED BY LOCAL LAW, AND EXCEPT AS SPECIFICALLY SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL THINKWARE OR ANY THINKWARE-AUTHORIZED SERVICE PROVIDER BE LIABLE FOR (1) ANY DAMAGES CAUSED BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM. (2) ANY DAMAGES RESULTING FROM LOSS DATA, OR (3) ANY INCIDENTAL, CONSEQUENTIAL, CONTINGENT OR SPECIAL DAMAGES WHATSOEVER. (4) ANY OBLIGATIONS ARISING FROM TORT OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THINKWARE MAKES NO OTHER WARRANTIES.

#### + Limited 6 Month Warranty:

Product carrying a 6 month warranty against defects in materials and workmanship include THINKWARE MicroSD card included in the product package.

In the event of a product defect that requires support during the warranty period, please contact THINKWARE Customer Support (www.thinkware.com) for assistance.