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Limited Warranty

Congratulations on your purchase of a Keen Home Smart Bridge! We have some important information we would like to share with you.

YOU SHOULD READ THIS—IT HAS IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AND KEEN HOME'S WARRANTY POLICY.

1. CLAIMING YOUR LIMITED WARRANTY

To make a claim for under this limited warranty, the owner of the Product must first notify Keen Home of his or her intention to make a claim by contacting warranty@keenhome.com to explain what is wrong with the Product. Keen Home will have no obligations under this Limited Warranty if it determines in its sole discretion after inspecting the returned Product that the Product conforms to the limited warranty or was returned outside the Warranty Period. If the Keen Home determines the Product fails to conform to this warranty, Keen Home will bear all costs of return shipping to the Product owner and will reimburse any reasonable shipping costs incurred by Product owner. If Keen Home determines the Product conforms to the limited warranty, the Product owner will be solely responsible for all shipping costs.

2. EXCLUSIONS

This warranty does not cover Product sold "as-is" or that has been marked as a "sample," or "test device." This limited warranty also does not cover Product that has been (a) modified, altered, tampered with, or improperly maintained or repaired; (b) improperly stored or installed; (c) used in a manner that does not accord with the user manual; (d) damaged by electrical or utility faults, including breakdown, fluctuations, or interruptions in electrical power; or (e) damaged by an Act of God, including lightning, flooding, weather, earthquake, or other natural disaster or phenomena. The limited warranty also does not apply to batteries or software, unless the damage to the batteries or software was caused by a defect in the material and workmanship of the Product.

3. DISCLAIMERS OF WARRANTIES

THE LIMITED WARRANTY IS EXCLUSIVE, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OR NON-INFRINGEMENT, OR THE ABSENCE OF LATENT OR OTHER DEFECTS, WHETHER OR NOT DISCOVERABLE.

KEEN HOME'S MOBILE APPLICATION, SOFTWARE, AND WEBSITE (COLLECTIVELY "SERVICES") ARE PROVIDED SOLELY FOR YOUR CONVENIENCE, AND THE SERVICES ARE NOT COVERED BY THIS LIMITED WARRANTY. THE SERVICES ARE OFFERED ON AN "AS IS" AND "AS AVAILABLE" BASIS. KEEN HOME DOES NOT REPRESENT OR WARRANT THAT THE SERVICES WILL BE AVAILABLE, ACCURATE, OR RELIABLE, OR THAT THE PRODUCT WILL WORK WITH THE SERVICES. KEEN HOME DISCLAIMS ANY LIABILITY FOR THE SERVICES, AND YOUR USE OF THE PRODUCT WITH THE SERVICES IS AT YOUR OWN RISK. YOU WILL BE SOLELY RESPONSIBLE FOR ANY AND ALL LOSS, LIABILITY, OR DAMAGES, INCLUDING TO A MOBILE DEVICE, YOUR WIRING, FIXTURES, ELECTRICITY, HEATING, DUCT WORK, AIR CONDITIONING, PERIPHERALS, PRODUCT, COMPUTERS, AND ALL OTHER ITEMS IN YOUR HOME, RESULTING FROM YOUR USE OF THE SERVICES.

4. LIMITED WARRANTY

Keen Home, Inc. ("Keen Home," "us," "we") warrants to the owner ("You") of the enclosed Smart Bridge found in this box ("Product") will be free from defects in materials and workmanship for a period of one (1) year from the date of delivery following the original retail purchase (the "Warranty

Period"). If the Product fails to conform to this limited warranty during the Warranty Period, Keen Home will at its sole discretion repair or replace the product. Keen Home may repair or replace a Product with new or refurbished parts and components, and—if a part of component is no longer available—Keen Home may replace a Product with a similar device that has similar functions. This is your sole remedy for breach of this limited warranty.

5. LIMITATIONS OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL KEEN HOME BE LIABLE UNDER ANY LEGAL THEORY OR FORM OF ACTION (INCLUDING BUT NOT LIMITED TO CONTRACT, NEGLIGENCE, STRICT LIABILITY IN TORT OR WARRANTY OF ANY KIND) FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES (INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOST DATA, OR COST OF SUBSTITUTE GOODS) ARISING OUT OF OR RELATED TO THE PRODUCTS, EVEN IF WE HAD NOTICE OF THE POSSIBILITY OF SUCH DAMAGES. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL OUR TOTAL LIABILITY FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATED TO THE PRODUCT,

EXCEED YOUR DIRECT DAMAGES CAPPED AT THE AMOUNTS PAID BY YOU FOR THE PRODUCT.

BECAUSE SOME JURISDICTIONS LIMIT OR DO NOT ALLOW CERTAIN EXCLUSIONS OR LIMITATIONS OF WARRANTIES OR LIABILITY, THESE LIMITATIONS MAY NOT PARTIALLY OR ENTIRELY APPLY TO YOU, THESE LIMITATIONS SHALL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY PROVIDED HEREIN.

6. VOID WHERE PROHIBITED

This limited warranty and the disclaimers and limitations may not apply where you live, and they do not apply to the extent prohibited by applicable law.

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

2.4G PRODUCTS

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance of 20cm between the radiator and your body. Use only the supplied antenna.

IC

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



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