

Chemcassette® Device Warranty Statement

All products are designed and manufactured to the latest internationally recognized standards by Honeywell Analytics under a Quality Management System that is certified to ISO 9001.

As such, this monitor (including the pump) is warranted under proper use, to the original end-user purchaser, against any defects in materials or workmanship related failures for a period of 12 months from the date of first turn-on or 18 months from delivery from Honeywell Analytics to the customer, whichever is less. Separate warranty conditions apply to the sensor cartridges limited as indicated below. During this period, Honeywell Analytics will repair or replace defective parts on an exchange basis, F.O.B. to approved service centers on a global basis.

This warranty does not cover damage caused by accident, abuse, abnormal operating conditions or extreme poisoning of the sensor cartridge.

Defective equipment must be returned to Honeywell Analytics for repair. Before returning materials for repair or replacement, the Customer must obtain a Service Event Number (SE#) by contacting Honeywell Analytics Service in advance; include a detailed report stating the nature of the defect and ship the equipment prepaid to Honeywell Analytics' factory. If no detail report is included, Honeywell Analytics reserves the right to charge an investigative fee (prices available upon request) before any repair or replacement is performed. Returned goods must detail the Service Event Number (SE#) clearly on the package.

Service in the field or at the customer's premises is not covered under these warranty terms. Time and travel expenses for on-site warranty services will be charged at Honeywell Analytics' normal billing rates. Contact your Honeywell Analytics representative for information on available Service Contracts.

Honeywell Analytics shall not be liable for any loss or damage whatsoever or howsoever occasioned which may be a direct or indirect result of the use or operation of the Contract Goods by the Buyer or any Party.

This warranty covers the gas detector and parts sold to the Buyer only by authorized distributors, dealers and representatives as appointed by Honeywell Analytics. This warranty does not cover defects attributable to improper installation, repair by an unauthorized person or the use of unauthorized accessories/parts on the product. A warranty claim will only be accepted if a proof of purchase is submitted and all conditions obtained within this Warranty are met.

Honeywell Analytics reserves the right to validate any warranty claim prior to processing. Upon acceptance of a warranty claim, Honeywell Analytics will repair or replace the defective product free of charge. The initial warranty period is not extended by virtue of any works carried out there after.

Monitors which have been repaired or replaced during the warranty period are warranted for the remainder of the unexpired portion of the original warranty period. Honeywell Analytics is released from all obligations under its warranty in the event repairs or modifications are made by persons other than its own authorized personnel, unless such work is authorized in writing by Honeywell Analytics. Honeywell Analytics is released from all obligations under its warranty in the event that

detection substrates other than Honeywell Analytics' Chemcassettes® have been installed and used in Honeywell Analytics' monitors.

Honeywell Analytics reserves the right to change this policy at any time. Contact Honeywell Analytics for the most current warranty information.

Chemcassette® Warranty

All Chemcassettes® are warranted for a period not to exceed the Chemcassette® expiration date printed on each package, and tape reel.

Find out more

www.honeywellanalytics.com

Americas

Honeywell Analytics
405 Barclay Boulevard
Lincolnshire, IL 60069
United States
Tel: +1 847 955 8200
Toll free: +1 800 538 0363
Fax: +1 847 955 8208
detectgas@honeywell.com

Europe, Middle East, and Africa

Life Safety Distribution AG
Javastrasse 2
8604 Hegnau
Switzerland
Tel: +41 (0)44 943 4300
Fax: +41 (0)44 943 4398
gasdetection@honeywell.com

Asia Pacific

Honeywell Industrial Safety
7F SangAm IT Tower
434 Worldcup Buk-ro, Mapo-gu
Seoul 03922
Korea
Tel: +82 2 6909 0300
VOIP: +8 5401 0321
Mobile: +82 10 2512 6117
Fax: +82 2 6909 0329
analytics.ap@honeywell.com

Technical Services

ha.global.service@honeywell.com

www.honeywell.com

**Honeywell**

1998M0759

Revision 14

February 2018

©2018 Honeywell Analytics