

VUSION – Electronic Shelf Labels

Read all documents and system instructions carefully to minimize the risk of injuring persons and to avoid damage to the system or damage to the environment.

Always keep all documents and guidance accessible.

If necessary, the content of this document will be updated. You can request the latest version of the document via office.at@ses-imagotag.com.

Register at the <https://portal.imagotag.com> to get access to the latest software and documentation.

An electronic shelf label is a device that shows article data and price information on its display. In comparison to printed labels the information is automatically updated if price or article data changes.

The SES-imagotag electronic shelf label family offers high-quality display options, operating with a replaceable battery, thus working without any external power supply.

The SES-imagotag VUSION (2.4GHz) electronic shelf label family can change all pixels to black, white or red/yellow. The current line-up has display sizes from 1.6 inch to 12.2 inch. They may be used in landscape and portrait mode and can be configured in terms of radio, theft protection, display protection and LED flash.

General Key Features

- ① 2.4 GHz proprietary radio protocol
- ① Radio coverage: up to 25 meters
- ① Bi-directional communication
- ① 11 available communication channels
- ① Ultra-low power consumption
- ① Customer-replaceable battery
- ① Full graphical e-Ink display with paper-like readability
- ① e-ink displays are available (Black/White, Black/White/Red, Black/White/Yellow)
- ① Different configurations available (theft protection, display protection, LED flash)
- ① Label versions for deep-freezing environments
- ① Super wide viewing angle (nearly 180 degrees)
- ① Flexible mounting options available
- ① May be used in landscape and portrait mode
- ① Fast response time
- ① 128-bit AES encryption with secure key exchange
- ① Multiple pages support with preloading and fast page switching
- ① Integrated Passive NFC tag

The installation instructions are intended for trained electricians who can exhibit the following qualifications:

- ① Knowledge of the use of tools and work instructions.
- ① Knowledge of the usable conditions of the tool.
- ① Knowledge of the electrical safety instructions.
- ① Knowledge of the electrical building regulations.
- ① Knowledge of the relevant standards.
- ① Knowledge of the assembly schedule.



The power supply are cell-button batteries. The following table will give you a short overview about all kinds of labels and their batteries.

Caption	Model	Display Resolution	Active Display Area (mm)	Display colors	Usable pages	Battery Type	Operating Voltage	Nominal capacity	Wake up (seconds)	Battery lifetime 5 years with N updates per day
VUSION 1.6	EDG2-0160-A EDG3-0160-A	152x152	27.5 x 27.5	b/w/r b/w/y	4	1xCR2450	3V	550 mAh	30	1
VUSION 2.2	EDG2-0220-A EDG3-0220-A EDG3-0220-B	212x104	48.6 x 23.8	b/w/r b/w/y	4	2xCR2450	3V	1100 mAh	15	2
VUSION 2.2 F	EDG2-0220-A	212x104	48.6 x 23.8	b/w	4	2xCR2450	3V	1100 mAh	30	1
VUSION 2.6	EDG2-0260-A EDG3-0260-A	296x152	60.1 x 30.7	b/w/r b/w/y	4	2xCR2450	3V	1100 mAh	15	2
VUSION 2.6 F	EDG2-0260-A	296x152	60.1 x 30.7	b/w	4	2xCR2450	3V	1100 mAh	30	1
VUSION 2.7	EDG2-0270-A EDG2-0270-B	264x176	57.3 x 38.2	b/w/r	4	2xCR2450	3V	1100 mAh	15	2
VUSION 2.9	EDG3-0290-A	384 x 168	67,6 x 29,6	b/w/r	4	2xCR2450	3V	1100 mAh	15	2
VUSION 2.9 F	EDG3-0290-A	384 x 168	67,6 x 29,6	b/w	4	2xCR2450	3V	1100 mAh	15	1
VUSION 3.7	EDG2-0370-A	416x240	81.54 x 47.04	b/w/r	4	3xCR2450	3V	1650 mAh	15	2
VUSION 4.2	EDG2-0420-A EDG2-0420-B	400x300	84.8 x 63.6	b/w/r b/w/y	4	3xCR2450	3V	1650 mAh	15	2
VUSION 4.5	EDG2-0450-A	480x176	104.2 x 38.2	b/w/r b/w/y	4	3xCR2450	3V	1650 mAh	15	2
VUSION 5.9	EDG2-0590-A EDG3-0590-A	720x256	138.96 x 49.40	b/w/r	4	5xCR2450	3V	2750 mAh	15	2
VUSION 6.0	EDG3-0600-A	600x448	114.9 x 85.8	b/w/r	4	3xCR2450	3V	1650 mAh	15	2
VUSION 7.4	EDG2-0740-A	480x800	97 x 161.6	b/w/r b/w/y	4	4xCR2450	3V	2200 mAh	15	2
VUSION 9.7	EDG2-0970-A EDG3-0970-A	960x672	201.60 x 141.12	b/w/r	4	8xCR2450	3V	4400 mAh	15	2
VUSION 12.2	EDG2-1220-A EDG3-1220-A	768x960	190.08 x 237.6	b/w/r b/w/y	6	6xCR2450	3V	3300 mAh	15	1

VUSION Sway 2.6	EDF3-0260-A	296 x 152	60.0 x 31.0	b/w/r	4	1xCR2450	3V	550 mAh	-	Up to 3 years with 1 update per day
VUSION 2.3 DYN	LCG3-0230-A	256x128	51.7 x 25.4	b/w	4	2xCR2450	3V	1100 mAh	-	5 years

Note: battery lifetime can vary depending on the operating conditions of the labels (temperature, radio usage etc...).



General remarks

The SES-imagotag VUSION Labels must be installed according to the mounting instructions of the producer. In rare cases it may occur that the usage of wireless appliances is restricted by the building owner (e.g. Airport or Hospital). Please contact the appropriate authorities before installing the SES-imagotag VUSION Labels.

Environmental

General

E-Paper displays are moisture and UV sensitive. The absolute rating operating environments describes the boundary conditions for updating the display while the absolute rating storage environment (see Storage and warehousing) describes the boundary conditions for a display not updating.

	BW	BW (Freezer)	BWR R1.2	BWR R2.0	BWY Y1.2
Operating temperature	0° C to +45° C	-25° C to +10° C	10° C to +40° C	0° C to +40° C	10° C to +40° C
Operating temperature for maximum lifetime	21° C	21° C	21° C	21° C	21° C
Operating humidity (non condensing)	30% - 80%	30% - 80%	35% - 70%	35% - 70%	40% - 60%

Cleaning Instructions

Clean the electronic label with the help of a damp cloth. Use only common household cleaners.

Do not clean the label with alcohol, solvents and / or abrasive cleaning products.

Note: Do not use liquid or aerosol cleaners and keep it away from water.

Temperature and Humidity Conditions

High humidity combined with low temperature are not recommended.

Low temperature will reduce the battery lifetime.

Storage and warehousing

While displays are rated to perform according to specification for the warranty period at the absolute specified operating environment, the better the storage condition, the better the E-Paper displays will perform. Like other moisture and UV sensitive components, we recommend that our labels are stored in temperature and humidity-controlled environments, and whenever possible, under below defined Optimal Storage Conditions, away from sunlight, to optimize their performance.

It is strongly recommended to observe the following points to ensure the best operation, functioning and battery lifetime:

Storage temperature and humidity

	BW	BW (Wide temp/Freezer)	BWR
Storage temperature	-20° C to +50° C	-20° C to +50° C	-20° C to +50° C
Storage humidity	30% - 80%	30% - 80%	40% - 70%

Optimal storage temperature	0° C to +30° C	0° C to +30° C	0° C to +30° C
Optimal storage humidity (non-condensing)	40% - 60%	40% - 60%	40% - 60%

- Do not operate any ESL Infrastructure (e.g. SES-imagotag AP-2010 or MAP 2014T/Lancom L-151E, ...) in warehouse storing labels or where the radio coverage will activate stored labels.
 - The label will permanently try to connect to the access point, leading to less usable battery lifetime.
- The maximum storage time of labels should not exceed 0.5-1 year

If these listed limits are not complied, the specified battery lifetime can vary, and display quality can be influenced negatively.

LCD Display (LCG3-0230-A)

VUSION 2.3 DYN has LCD display.
Operating temperature: 0 °C to 50 °C

Intended Use

The VUSION electronic shelf label family is exclusively designed to connect to Access Points of the company SES-imagotag or acknowledged partners via radio.

The device may only be used in areas where the environmental fulfill the requirements described in the chapter “**Environmental**”.

Improper use

The SES-imagotag is not responsible and does not assume liability for damage or injury to persons, property, environment and the VUSION electronic shelf label family itself caused by improper installation or improper handling.

The operator assumes liability for any damage that results from improper use.

The following usage is not allowed:



- ① Don't drop VUSION Family Labels.
- ① Keep VUSION Family Labels away from water.
- ① Don't use the VUSION Labels with defective parts.
- ① Don't use the VUSION Labels with spare parts and accessories which are not examined and approved by SES-imagotag.
- ① Unauthorized changes or modifications to the VUSION Labels and their components without the consent of SES-imagotag are strictly forbidden.
- ① The SES-imagotag VUSION Labels do not contain parts, except batteries, that are allowed to be maintained by the user.
- ① The SES-imagotag VUSION Labels must NOT be dismantled. For necessary maintenance or repair works always contact the manufacturer.
- ① Don't throw VUSION Labels into the dustbin. Deposit VUSION Labels at a reprocessing company.
- ① Contact SES-imagotag for more details about the removal process.

- ❶ Please do not use any liquid or spray cleaners directly on the surface of the VUSION Labels.
- ❷ SES-imagotag takes no responsibility for stolen VUSION Labels without encryption.
- ❸ KEEP BATTERIES OUT OF REACH OF CHILDREN
- ❹ Swallowing batteries may lead to serious injury in as little as 2 hours or death, due to chemical burns and potential perforation of the esophagus.
- ❺ If you suspect your child has swallowed or inserted a button battery immediately call local Poisons Information Authority, with contact information available online.
- ❻ Don't heat, recharge or bend the battery.
- ❼ Examine devices and make sure the battery compartment is correctly secured, e.g. that the screw or other mechanical fastener is tightened. Do not use if the compartment is not secure.
- ❽ Dispose used button batteries immediately and safely. Empty batteries can still cause harm.
- ❾ Tell others about the risk associated with button batteries and how to keep their children safe.

To learn how to use battery door opener check out the video tutorial →
<https://vimeo.com/173469013/01c9f17b10>

Certificates



Hereby, SES-Imagotag GmbH declares that the radio equipment VUSION 1.6" (EDG2-0160-A, EDG3-0160-A), VUSION 2.2" (EDG2-0220-A, EDG3-0220-A, EDG3-0220-B), VUSION 2.2" F (EDG2-0220-A), VUSION 2.6" (EDG2-0260-A, EDG3-0260-A), VUSION 2.6" F (EDG2-0260-A), VUSION 2.7" (EDG2-0270-A, EDG2-0270-B), VUSION 2.9" (EDG3-0290-A), VUSION 2.9" F (EDG3-0290-A), VUSION 3.7" (EDG2-0370-A), VUSION 4.2" (EDG2-0420-A, EDG2-0420-B), VUSION 4.5" (EDG2-0450-A), VUSION 5.9" (EDG2-0590-A, EDG3-0590-A), VUSION 6.0" (EDG3-0600-A), VUSION 7.4" (EDG2-0740-A), VUSION 9.7" (EDG2-0970-A, EDG3-0970-A), VUSION 12.2" (EDG2-1220-A, EDG3-1220-A), VUSION Sway 2.6 (EDF3-0260-A), VUSION 2.3 DYN (LCG3-0230-A) is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following internet address:
https://www.ses-imagotag.com/wp-content/uploads/2019/11/DoC_VUSION_V2.pdf



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION TO USERS

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC rules apply to the following products: VUSION 1.6" (EDG2-0160-A, EDG3-0160-A), VUSION 2.2" (EDG2-0220-A, EDG3-0220-A, EDG3-0220-B), VUSION 2.2" F (EDG2-0220-A), VUSION 2.6" (EDG2-0260-A, EDG3-0260-A), VUSION 2.6" F (EDG2-0260-A), VUSION 2.7" (EDG2-0270-A, EDG2-0270-B), VUSION 2.9" (EDG3-0290-A), VUSION 2.9" F (EDG3-0290-A), VUSION 3.7" (EDG2-0370-A), VUSION 4.2" (EDG2-0420-A, EDG2-0420-B), VUSION 4.5" (EDG2-0450-A), VUSION 5.9" (EDG2-0590-A, EDG3-0590-A), VUSION 6.0" (EDG3-0600-A), VUSION 7.4" (EDG2-0740-A), VUSION 9.7" (EDG2-0970-A, EDG3-0970-A), VUSION 12.2" (EDG2-1220-A, EDG3-1220-A), VUSION Sway 2.6 (EDF3-0260-A), VUSION 2.3 DYN (LCG3-0230-A)

IC

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC standards apply to the following products: : VUSION 1.6" (EDG2-0160-A, EDG3-0160-A), VUSION 2.2" (EDG2-0220-A, EDG3-0220-A, EDG3-0220-B), VUSION 2.2" F (EDG2-0220-A), VUSION 2.6" (EDG2-0260-A, EDG3-0260-A), VUSION 2.6" F (EDG2-0260-A), VUSION 2.7" (EDG2-0270-A, EDG2-0270-B), VUSION 2.9" (EDG3-0290-A), VUSION 2.9" F (EDG3-0290-A), VUSION 3.7" (EDG2-0370-A), VUSION 4.2" (EDG2-0420-A, EDG2-0420-B), VUSION 4.5" (EDG2-0450-A), VUSION 5.9" (EDG2-0590-A, EDG3-0590-A), VUSION 6.0" (EDG3-0600-A), VUSION 7.4" (EDG2-0740-A), VUSION 9.7" (EDG2-0970-A, EDG3-0970-A), VUSION 12.2" (EDG2-1220-A, EDG3-1220-A), VUSION Sway 2.6 (EDF3-0260-A), VUSION 2.3 DYN (LCG3-0230-A)



NCC rules apply to the following products: VUSION 1.6" (EDG2-0160-A), VUSION 2.2" (EDG2-0220-A, EDG3-0220-B), VUSION 2.2" F (EDG2-0220-A), VUSION 2.6" (EDG2-0260-A, EDG3-0260-A), VUSION 2.6" F (EDG2-0260-A), VUSION 4.2" (EDG2-0420-A), VUSION 4.2" (EDG2-0420-B), VUSION 4.5" (EDG2-0450-A), VUSION 7.4" (EDG2-0740-A), VUSION 9.7" (EDG2-0970-A, EDG3-0970-A), VUSION 12.2" (EDG2-1220-A)

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。



Japan

This device is granted pursuant to the Japanese Radio Law under the grant ID n° :

201-180158 (Model: EDG2-0160-A)
219-210021 (Model: EDG3-0160-A)
201-180162 (Model: EDG2-0220-A)
219-210003 (Model: EDG3-0220-B)
201-180029 (Model: EDG2-0260-A)
219-210005 (Model: EDG3-0260-A)
201-180159 (Model: EDG2-0420-A)
020-200028 (Model: EDG2-0420-B)
201-190006 (Model: EDG2-0450-A)
201-180160 (Model: EDG2-0740-A)
219-210006 (Model: EDG2-0970-A)
219-210009 (Model: EDG3-0970-A)
201-180711 (Model: EDG2-1220-A)
219-210018 (Model: EDG3-1220-A)

This device should not be modified (otherwise the granted designation number will become invalid)

本製品は、電波法に基づく特定無線設備の技術基準適合証明などを受けております。
認証番号:

201-180158 (Model: EDG2-0160-A)
219-210021 (Model: EDG3-0160-A)
201-180162 (Model: EDG2-0220-A)
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201-180711 (Model: EDG2-1220-A)
219-210018 (Model: EDG3-1220-A)

本製品の改造は禁止されています。(適合証明番号などが無効となります。)

Singapore

Valid for : VUSION 1.6 (EDG2-0160-A), VUSION 2.2 (EDG2-0220-A, EDG3-0220-B), VUSION 2.6 (EDG2-0260-A, EDG3-0260-A), VUSION 4.2 (EDG2-0420-A, EDG2-0420-B), VUSION 7.4 (EDG2-0740-A)

Complies with
IMDA Standards
DA106041

Mexico

Valid for : VUSION 1.6 (EDG2-0160-A, EDG3-0160-A), VUSION 2.2 (EDG2-0220-A, EDG3-0220-B), VUSION 2.6 (EDG2-0260-A, EDG3-0260-A), VUSION 4.2 (EDG2-0420-B), VUSION 7.4 (EDG2-0740-A)

“La operación de este equipo está sujeta a las siguientes dos condiciones:

- (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y
- (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.”