

Fig.2  
Indicator light

# Bluetooth headphones

## 1. Using your BT969 True Wireless Earphones

### BEFORE FIRST USE:

Take out the earbuds from the case and remove the clear plastic guards from the charging terminals located at the bottom of each of the earbuds. Put the earbuds back into the charging case, and connect the charging case to a suitable USB power source and leave it to charge for around 2 hours to ensure they are ready for use.

**STEP 1** Turn off the Bluetooth function from your music device, eg. Mobile phone or music device.

**STEP 2** Fully charge the earbud and case. Take out the earbuds from the charging case after they have charged, it will turn on automatically, even if it's not charging. If earbuds are not powered on, press and hold the power button on the two earbuds at the same time for about 3 seconds until the blue and red lights start to flash. Then release.

**STEP 3** Wait about 8-10 seconds for the two earbuds to connect to each other automatically. If the two earbuds are not pairing, quick double press on the left earbud, and wait about 8 seconds for pairing. One of the earbuds will be flashing red+blue, and another side of earbud will be flashing blue.

**STEP 4** You can now turn on the Bluetooth function of your mobile phone. Search and select **BT969**. Wait 5 seconds. Both earbuds will have no lights flashing and a voice will sound "Connected"; then it is ready to use with your device.

## 2. Using your BT969 True Wireless Earphones

### To use your Wireless Earphones After setting them up

Turn off the bluetooth function on your phone or device and then Press the power-on button on both earbuds for 3 seconds at the same time to turn them on. Wait 8 seconds for them to connect to each other automatically. Remove the earbuds from the case wait 3 seconds, and it will be ready to pair with your bluetooth device. Then turn on your bluetooth function on your device and it should automatically pair with the **BT969** earbuds.

### 3. Turning off the earbuds

Press and hold the left earbud and right earbud at the same time for about 3 seconds and the earbuds will be powered off (Fig.1)

### 4. Charging the Earphones

a) Power off the earbuds and then put both earbuds inside the Charging Case.

b) The case will charge the earbuds automatically after you put both earbuds inside the charging case. Blue lights on the case will show that it is charging the earphones (Fig.2).

Before charging the earbuds make sure the charging case is fully charged - see point 5 below. Note: It will take approximately 2 hours to charge the earbuds. The Charging case will automatically stop charging when the earbuds are fully charged.

### 5. Case Charging

Plug the charging cable to the case. Blue light flashing indicates charging, charge for minimum 3 hours. (The charging case must be fully charged in order to charge the earbuds) The charging complete, the blue flashing indicator will be changed to solid. Always use a certified wall charger.

### 6. Music functions

When you are listening to the music, short press the button on either earbud: one for music playing, one for music pause. When the earbuds are approaching very low battery power, one of the earbuds will turn off to save power while the other will continue to play.

### 7. Phone calls

Picking up a phone call - short press the button on either earbud to answer the phone call and short press again to end the call. Double Long press (2sec) to reject the call.

### Trouble Shooting

In the event that your True Wireless is not connecting to your device.

- 1) Make sure both earbuds are fully charged.
- 2) The music device is not more than 5 meters away from the phone and free from interference from other bluetooth devices.
- 3) If the earbuds are on, turn them off by pressing the power button for 3 seconds, and follow Steps 1 - 4 again to reconnect the earbuds and the phone.

### If only one earphone is working

- 1) Make sure both units are properly charged
- 2) The mobile or music device is no more than 5 meters away from the buds.
- 3) Reset your ear buds by following steps 1 - 4.

### If the volume is low

- 1) Turn up the volume on your device
- 2) Make sure the your mobile device is fully charged and within 5 meters range.

## If earbuds are not charging or not holding a charge.

- 1) Make sure the charging case is fully charged. See point 5
- 2) Place the earbuds inside charging case. A blue light will show indicating that it is charging the earbuds.
- 3) Always turn off the earbuds before putting them back in the charging case. Press the button on both earbuds for 3 seconds to power off. (Fig.1)

## If after some time, the earbuds are not pairing correctly.

- 1) Delete the earbuds from your phone by going to the phone's Bluetooth settings.
- 2) Reset the earbuds by long-pressing both buttons on the earbuds for 10 seconds.
- 3) Follow Step 1-4 on the first page of this manual to re-pair your earbuds to your phone device. Also it is good to check that the earbuds and charging case are fully charged.

Only use a power adapter with applicable country regulations and international and regional safety standards. Other power adapters may not meet applicable safety standards, and using such adapters could pose a risk of shock or injury. Avoid prolonged skin contact with the charging cable and connector when the charging cable is connected to a power source because it may cause discomfort or injury. Sleeping or sitting on the charging cable or connector should be avoided. Disconnect when not in use.

**WARNING:** To prevent possible hearing damage, do not listen at high volume levels for long periods. For traffic safety, do not use earphones while driving or cycling.

1. Read these instructions. 2. Keep these instructions. 3. Heed all Warnings.
4. Follow all instructions.
5. Do not use this device near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Use in accordance with the manufacturer's instructions.
8. Do not use near heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Discontinue use if any part of the device or cable is damaged or wet.
10. Protect the cord from being walked on or pinched particularly at plugs, convenience receptacles, or the point where they exit from the device.
11. Only use attachments/accessories specified by the manufacturer.
12. Unplug this apparatus during lightning storms and when charging is complete.
13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
14. Headphones/earphones/speakers are capable of producing sound levels which can be harmful to your hearing. Do not listen at high volume for prolonged periods of time. Headphones/earphones/speakers may block out surrounding sounds.
15. If you have a pacemaker or other electrical medical devices, you should consult your physician before using the product.
16. Do not use the charging cable with a cube/plug/power adaptor that exceeds the recommended charging voltage/wattage of the product. Only use a 5V/1A (or less) power adaptor or output device.
17. Do not use an "high speed" or "high power" charging adaptor/cube/plug as it can overheat the charging wire.
18. Never charge or power the device unattended and unplug when charging is complete and Disconnect cables from the device and power source when not in use. Only charge with an adapter that complies with applicable country regulations and international and regional safety standards. **CAUTION** - Only charge with an adapter that is compliant with applicable country regulations and international and regional safety standards. Other adapters may not meet applicable safety standards, and charging with such adapters could pose a risk of death or injury. Using damaged cables or chargers, or charging in an unsafe environment, can cause electric shock, injury, or damage the charging case or other property. When using a wireless charger, avoid placing metallic foreign objects on the charger (for example, keys, coins, batteries, or jewelry), as they may become warm or interfere with charging. Never charge or power the device unattended and unplug when charging is complete and Disconnect cables from the device and power source when not in use.
- Choking hazard:** The product, packaging and some of the included accessories may present a choking hazard to small children. Keep these accessories away from small children. The bags themselves or the many small parts they contain may cause choking if ingested.
- WARNING: Keep product, parts and packaging away from children**  
Danger: Improper battery replacement may cause an explosion and injury.  
**WARNING:** Never wear headphones / earphones while operating a vehicle. Headphones may block out surrounding sounds.
- CAUTION:** Never wear headphones / earphone while operating a vehicle. Use with caution. User assumes all risks associated with the use of this product.

**CAUTION:** To prevent electric shock, use only compatible and certified USB charging devices.  
\*WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.  
\*CAUTION: Use of controls or adjustments or performance of procedures other than those specified may damage your device.  
\*WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
\*WARNING: Always store in a cool dry location.  
\*WARNING: Headphones and earphones are capable of producing sound levels which can be harmful to your hearing.  
\*WARNING: Don't over insert into the ear canal. Discontinue use at the first sign of discomfort.  
Only use designed pads. Do not use dirty or damaged ear pads. Contains small parts that may present a choking hazard. Keep away from children.

## Specifications:

- Model Number: **BT969**
- Bluetooth Version: 5.3
- Earphone Battery capacity: 40mAh+40mAh=80mAh
- Case Battery capacity: 200mAh
- Power Input: DC 5V/1A
- Protocol: a2dp/avrcp/avdtp/avrcp/hfp/spp/smp/l2cap/gatt/lecommsdp/l2cap
- Works with Bluetooth enabled devices version 3 and above
- Communication system: Bluetooth Specification version 5.3
- Operating temperature: 0°C to 40°C
- Radio Frequency: 2.402 GHz-2.480 GHz

\*Note: Playtimes and charge times are approximate and are based on 50% volume and earbuds and case being fully charged. Playtimes and charge times may be affected by several factors including battery condition, temperature, and distance music. Total playtime includes one full charge already in the bud and a fully charged case. Compatibility may differ depending on the device / OS.  
USB Type-C® and USB-C® are registered trademarks of USB Implementers Forum.

**Limited 90-Day Warranty:** Sentry warrants this product to be free from defects in materials and workmanship for 90 days from the date of original purchase. This warranty does not pertain to damage resulting from accident, abnormal use, misuse or neglect. Any defective product will be replaced if returned to an authorized Sentry dealer or to Sentry directly at: PO Box 885, One Bridge Street, Hillburn, NY 10931. Please enclose a \$3 check for return shipping.

## FCC ID: 2ACPC4BT969 Model#BT969

Sentry Industries Inc declares that our equipment **BT969** is in compliance with Directive 2014/53/EU. The EU declaration of conformity is available at <http://sentryindustries.com/european-declaration-of-conformity/>  
Conformity with Directives This product is CE marked to denote conformity with Directives 73/23/EEC (low voltage) and 89/336/EEC (Electromagnetic Compatibility), as amended. Environmental Protection Warnings: should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

• Sentry® is not liable for any damage caused to smart phones, audio playback devices, video game systems or any other electronic device resulting from either the use or misuse of our products.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Sentry Industries Inc. is under license. Other trademarks and trade names are those of their respective owners.



## Supplier's Declaration of Conformity 47 CFR 47 CFR Part 15.21, 15.105(b)

### Compliance Information

### Sentry Bluetooth Earphone and Headphone

### Responsible Party –

**Sentry Industries Inc**  
One Bridge Street, Hillburn, NY 10931  
Tel + 1 845 753 2910

### FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
• Reorient or relocate the receiving antenna.  
• Increase the separation between the equipment and receiver.  
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
• Consult the dealer or an experienced radio/TV technician for help  
Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.