



May 18, 2022

Dear FCC,

Upon attempting to issue grant for FCC ID 2ACN8-ZLGP1X we erroneously issued the grant using Grantee Code 2ACN9. The FCC ID was uploaded as 2ACN9-ZLGP1X and existed in FCC for more than 30 days before our customer brought this to our attention. We then correctly uploaded and granted FCC ID 2ACN8-ZLGP1X.

We reached out to the Grantee contact on file for 2ACN9 via email, but did not received a response back to any of our email attempts. Due to applicant of Grantee Code 2ACN9 lack of response we reached out to FCC seeking guidance to resolve the issue. On February 15<sup>th</sup> FCC responded with, "Please make two additional contacts to the erroneous grantee; one by registered letter so that it is traceable and one telephone call. This would cover all available means to contact the erroneous grantee. If you do not receive a response within 30 days, please respond to this inquiry for FCC support."

We called the applicant and left a voicemail the week of February 14<sup>th</sup>. We never received a call back. We then sent a registered letter to the applicant company associated with Grantee Code 2ACN9 on March 18th. On April 13th the letter was delivered. We have not received an email or phone call from Grantee contact or anyone from the company associated with 2ACN9.

We confirm the device has never been marketed nor sold under the erroneous FCC ID 2ACN9-ZLGP1X. We request dismissal of FCC ID 2ACN9-ZLGP1X.

Best Regards,  
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