Activating Voice Control

Navigate to **VOICE**, press right button, then press up or down button to select your desired voice control setting: On, or Off. Press **OK** button to select the setting.

To activate voice control function without going into settings, touch the button on the left speaker or say "Switch to voice mode".



Intelligent Voice Command + Control

Your chair comes with built in intelligent voice control. This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.

To activate the intelligent voice control function, simply say 'Switch to Voice Mode'. You may now give your chair any of the commands to the right within 5 seconds. Alternatively, you can touch the voice command pad on the left speaker to activate, and then speak your command within 5 seconds. Make sure to speak clearly and slowly. After 5 seconds the Intelligent Voice Command function will turn off automatically and must be awakened again.

Turn Off Listening

You can turn off intelligent voice control listening by using the remote control. Select **SETTING** from Home display, press up or down button to navigate to **VOICE**, press right button, then press up or down button to select **Off**. Press **OK** button to select the setting. Intelligent voice control will now no longer activate until turned back on.

Commands

Power On

Switch Off
Activate Massage
Sports Refresh
Extension
Rest & Sleep
Working Relief
Neck & Shoulder
Waist & Spine
Airbag Massage
Deep Shiatsu
Healthy Breath
Massage Extend
Zero Gravity
Start Heat
Heat Off

Set your **Environment**

Bluetooth® Audio

Your massage chair includes Bluetooth* compatibility so you can play and enjoy your favorite music. To turn on your chair's Bluetooth*, select **SETTING** from Home display, then press up or down button to navigate to **BLUETOOTH**. Press right button, then press up or down button to select your desired Bluetooth* setting: On or Off. Press **OK** to select setting.



Open Bluetooth* from audio device and pair with **Evolution Max** to play music.

Sounds

Press **SOUNDS** from Home display, press right button then press up or down button to navigate among: **SOUND, VOLUME, BEEP**, and **DEMO VOICE.** Press **OK** button to enter the sounds setting you desire to control.

Note: Bluetooth must be turned on in settings for Sounds to work.



Sounds	What is it?			
White Noise	A constant, even loop of pure white noise to mask out distractions			
Ocean Surf	Soothing ocean waves rolling onto the shore			
Crickets	Night time in the suburbs. Churping Crickets, water trickling from a pond, and faint traffic noises			
Rain	Quiet, light, refreshing rain falling to the ground			
Nature	Refreshing sounds of small birds peacefully singing along a tranquil stream.			
Air Plane	A Cessna propeller airplane motor idling			
Car Ride	Calming inner-city traffic featuring cars, trucks, and motorcycles			
Fireplace	Crackling of fire in a fireplace			
Thunderstorm	Heavy rainstorm with thunder			
Windy Night	Heard from inside a cabin, a howling wind blows constantly outside			
Note: Bluetooth must be ON for sounds to work.				

Volume

Navigate to **VOLUME**, press right button, then press up or down button to select your desired volume setting: 1 = lowest, 2, 3, 4, 5 = highest. Press **OK** button to select the volume setting.



Remote Control Beep

Navigate to **BEEP**, press right button, then press up or down button to select your desired remote control beep setting: 1 = lowest, 2, 3, 4, 5 = highest. Press **OK** button to select the volume setting.



Demo Voice

Navigate to **DEMO VOICE**, press right button, then press up or down button to select your desired setting: On, or Off. Press **OK** button to select the setting. Voice demo only works in the Demo program.



Set your **Environment**

Chromotherapy Programs

Your massage chair has chromotherapy lights located on the speakers near your head. Select **LIGHTS** from Home display, then press up or down button to navigate among: **THEMES, COLORS,** and **BRIGHTNESS.** Press **OK** button to enter the lights setting you desire to control.



Light Themes

Navigate to **THEMES**, press right button, then use the up or down button to select your desired light theme: Solid, Breathe, Wake Up, Wind Down, Multi-Wave, or Multi-Rotate. Press **OK** button to select the setting.

Solid: Single color light.

Breathe: Single color that dims and brightens on a loop.

Wake Up: Blue enriched lights - gradually increasing brightness. **Wind Down:** Colors of sunset - gradually decreasing brightness. **Multi-wave:** All the colors of the rainbow morphing into each other.

Multi-rotate: Colors rotate from one to another.



Light Colors

Navigate to **COLORS**, press right button, then use the up or down button to select your desired light color: Ice Blue, Red, Yellow, Lime, Green, Cyan, Blue, or Purple. Press **OK** button to select the setting. You may only choose colors in Solid and Breathe themes.



Light Brightness

Navigate to **BRIGHTNESS**, press right button, then use the up or down button to select your desired light brightness: 1 = dim, 2, 3, 4, 5 = bright. Press **OK** button to select the setting.



Settings

Setting

Select **SETTING** from Home display, then use the up or down button to toggle between **Language**, **Bluetooth**, **Power Save** or **Voice**.



Language

Navigate to **LANGUAGE**, press right button, then use the up or down button to select your desired language: English, Chinese, Japanese, or Korean. Press **OK** button to select language.



Voice Control

Navigate to **VOICE**, press right button, then press up or down button to select your desired voice control setting: On, or Off. Press **OK** button to select the setting.

To activate voice control function without going into settings, touch the button on the left speaker or say "Switch to voice mode".



Remote Control Screen Brightness

Navigate to **BRIGHTNESS**, press right button, then press up or down button to select your desired remote control screen brightness setting: High, Medium, or Low. Press **OK** button to select the setting.



Smart tip: In order to play music from your Bluetooth enabled audio device, Bluetooth must first be turned on in settings.

Button Lights

Navigate to **BUTTONS**, press right button, then press up or down button to select your desired remote key back-light setting: On, or Off. Press **OK** button to select the setting.



Remote Control Sound

Navigate to **BEEP**, press right button, then use the up or down button to select your desired remote control beep setting: On or Off. Press **OK** button to select setting.



Bluetooth® Audio

To turn on your chair's Bluetooth*, Navigate to **BLUETOOTH**, press right button, then use the up or down button to select your desired Bluetooth* setting: On or Off. Press **OK** button to select setting. Open Bluetooth from audio device and pair with **Evolution Max** to play music.

In order to to use the chair app, play in-built sounds from your chair, or to play music from your Bluetooth* enabled audio device, Bluetooth* must first be turned on in settings.



Sleep Mode

Navigate to **SLEEP MODE**, press right button, then use the up or down button to select your desired sleep mode setting: On or Off. Press **OK** button to select beep function.

When sleep mode is **on** the chair will stop in the reclined position after Auto Programs, when sleep mode is **off** the chair will return to a fully upright position after each Auto Program.



Build your own

Manual Programs

In Manual mode you can operate components of your massage chair individually or combine them to create unique massage scenarios.

Press **MANUAL** from Home display, press up or down button to navigate among: **MODE, PART, WIDTH, SPEED,** and **ROLLER.**



Navigate to **MODE**, press right button, then use the up or down button to select your desired mode: Kneading, Tapping, Knocking, Shiatsu, Sync, or 4D Shiatsu. Press **OK** button to select mode.





Massage Part (Back Region)

Navigate to **PART**, press right button, then use the up or down button to select your desired region: Whole, Partial, and Point massage. Press **OK** button to select region.

Whole travels the entire length of the track, **Partial** travels a short distance and reverses direction for focused relief, **Point** stops on the track for targeted relief. Partial and Point location can be fine tuned using the arrow up or arrow down buttons.



Back Node Width

Navigate to **WIDTH**, press right button, then use the up or down button to select your desired width: Wide, Medium, and Narrow roller width. Press **OK** button to select mode. (Massage Width can't be adjusted when in Kneading, or Sync Manual modes).



Smart tip: Massage Width can't be adjusted when in Kneading, or Sync mode techniques. Massage Speed can't be adjusted when in Shiatsu.

Massage Speed

Navigate to **SPEED**, press right button, then use the up or down button to select your desired speed: 1 = slow, 6 = fast. Press **OK** button to select the speed. (Massage Speed can't be adjusted when in Shiatsu).

While the in-use screen is displayed during a massage program, press the **up** or **down directional button** to adjust the massage speed. Your current massage speed is displayed in the bottom left corner.

Foot Reflexology Rollers & Total Calf™ Kneading and Oscillation

Navigate to **ROLLER**, press right button, then use the up or down button to select your desired foot roller and calf oscillation speed: 1 = slow, 2, 3 = fast, or OFF (deactivate foot rollers + oscillation). Press **OK** button to select the setting.

Alternatively, press the **Foot Roller button** on your remote control. If the foot rollers are on, pressing this button will turn the foot rollers off. Press again to turn on. Your current foot roller speed is displayed in the in-use screen in the bottom right corner.

Weightless Zero Gravity Recline

Zero Gravity mode will recline the back and elevate the feet to reduce the gravitational force on your spine. To activate, simply press the button on your remote control.

Press once for Zero Gravity 1, press again for Zero Gravity 2, press again to restore recline to upright position.

Remote Control In-Use Screen

Whilst running an Auto Program or Manual mode, the remote control screen will return to the in-use screen (as shown below) after 10 seconds of being idle.



 Do not spill liquids on remote control and avoid placing heavy objects on remote control or power cord to avoid damage or malfunction.











Staying **Safe**

SAFETY INFORMATION

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product.

A WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

WARNING

- The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.
- Chair should not be used by children under age 14. Small children could be trapped
 or injured by airbags, heating mechanism, or moving parts. When chair is not in use,
 unplug unit and secure chair so that children cannot accidentally power on and operate
 chair.
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

A CAUTION

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that my cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories from arms and empty pockets while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that
 may cause injury or damage chair while operating. If any damage is present, do not use the
 massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.
- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.8 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

Staying Safe

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

A WARNING

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 9.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source.
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord.
- Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 603-910-5000. For additional details concerning terms, conditions and limitations of warranty, see https://infinitymassagechairs.com/warranty-info.

Fixing Issues

Trouble Shooting

No.	Symptoms	Possible Causes	Possible Solution	
1	Noise is heard while in use	These noises are normal and arise from friction between the massage rollers and the faux leather cover	No need to take any measures	
2	Massage Chair does not start	- The power cord is not secured into the socket	- Insert the power plug properly into the power socket - Turn on the switch found on chair side. Then push power button on remote - Replace only with a fuse of	
		- Not switched ON - The fuse is blown		
			same type and rating	
3	No music comes from the speaker	The volume is turned to the lowest setting	Adjust the speaker volume from the mobile device. Make sure Bluetooth setting on chair and phone are both ON	
4	Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Reduce the load and try again	
5	Airbag malfunction	The air hose is blocked	Straight the air hose and clearout the blockage	

If problem remains, please contact Infinity for maintenance.

Tip: Do not attempt to repair this product yourself, our company shall not be liable for the injury or damage caused by any servicing without authorizations. Thank you for you cooperation

Specifications

Model	Evolution Max 4D		
Dimension of Main Body (in)	66 x 35 x 48 (L x W X H)		
Necessary Clearance to Wall (in)	4"		
Net Weight (lbs)	323		
Shipping Weight (lbs)	225		
Max. User Weight (lbs)	300		
Voltage	110-120V		
Rated Current	1.55A		
Power Consumption	160W		

Fixing Issues

Frequently Asked Questions

Q: I find the chair is too intense to be comfortable. What can I do?

A: Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

- 1. Use body the Pillow and Pillow pad to reduce upper body intensity.
- 2. Go into Airbag on the main menu, scroll down to FORCE, select air intensity setting 1
 - If a specific airbag is too intense, scroll down to PART, turn off Full and turn on only the airbags you want.
- 3. Go into Manual, select Rollers, and turn the foot reflexology rollers off.
- 4. Adjust the recline on the remote. More upright will be less intense. Weightless Zero Gravity Recline will be more intense.
- 5. If after adjustments and attempt to acclimate, you still experience discomfort, discontinue use and consult a physician.

Q: I'm not a foot massage person, what should I do?

A: Turn off foot reflexology rollers, navigate to Manual on the home display, arrow down and select Rollers, then switch to off. You may also want to turn off the Leg/Foot airbags, or reduce the air intensity to level 1.

Q: My chair is not performing as expected. What should I do?

A: Your Infinity massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Infinity a call at 603-910-5000.

Q: I can never seem to get in my Infinity Massage chair, someone is always in it.

A: We know. It happens. Tell your friends to get their own Infinity Chair.

For more information and access to further questions, and resources, visit our website at www.infinitymassagechairs.com

INFINITY®

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