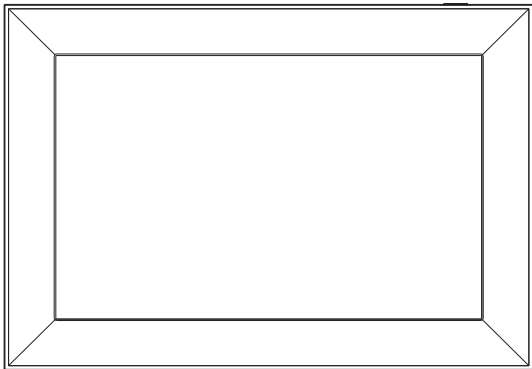


Feelcare

Social Photo Frame



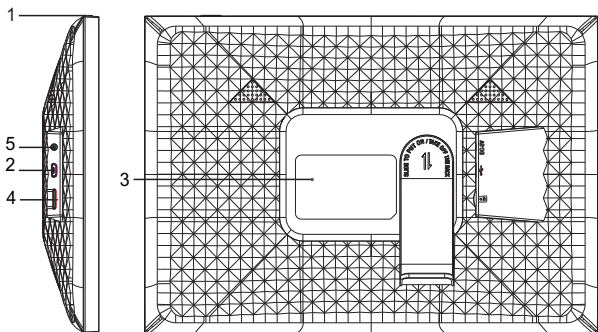
USER MANUAL

HN-DPF1008

Before connecting, operating or adjusting this product, please read this user's manual carefully and completely.

For any question please email to: support@feelcaregroup.com

ENGLISH



1. POWER

Use power adapter to power on the frame.

When it is on, press and hold power button for approximately 3 seconds to access reboot or power off menu. Short press on power button will turn off/onscreen (but leave the photo frame in on position).

Power off: To avoid any possible damage to the frame, please do not unplug the power adapter from the frame directly, please always press the power button for 2 seconds and tap "Power off".

2. USB

This micro USB port is for uploading photos from USB drive only, it is not for connecting computer. Photos in the USB drive can't be displayed directly in the frame, you have to upload/import photos from USB drive to the frame first. You can export/copy photos from the frame to USB drive. Remarks: The usb flash drive is recognized as "SD card" when it was inserted in the frame.

3. RESET

Use a needle or paper clip to reset unit.

4. Micro SD (Support maximum 32G micro SD card)

Load external micro SD memory cards here. Photos in the micro SD card can't be displayed directly in the frame, you have to upload/import photos from micro SD card to the frame first. You can export/ copy photos from the frame to micro SD card. If you want to backup the photos in the frame, please follow the below steps: step 1: get a micro SD card(maximum 32GB), and put it in the micro SD card slot. step 2: tap the screen and go to "Settings"

step 3: go to "Backup and Restore"

step 4: tick " Automatic backup"

step 5: tap "Backup frame to SD card"

Then you will see a sentence "Last successful backup: 29 December..." under "Backup frame to SD card".

5. DC

Connect DC adapter to power on the device.

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Getting started

Congratulations with your brand new Feelcare photo frame!

If you are new to using Feelcare then start by following the Feelcare quick setup or follow the on-screen guide when powering it on for the first time.

Once you have set up your Feelcare frame, you can start connecting it to your friends and family.

Frameo app

To send photos to your frame, use the Frameo app for iOS or Android.



Find the Frameo app by scanning this code:



For Android:

Search for “Frameo” on [Google Play](#).

For iOS:

Search for “Frameo” on [App Store](#).

Feelcare quick setup

When starting your frame for the first time, you will need to setup the frame.

- Select a language. This will be the language used on the Feelcare.
- Connect your frame to the internet by connecting it to a Wi-Fi.
- Frameo may ask you to update to the latest version. It is recommended to update your frame before continuing if asked to.
- Enter your name, and the location where you have placed your frame e.g. “John Doe” and “Living room”, “Kitchen” or “Office”. Finally set the timezone if not already correct.


Start using Feelcare

Next step is to connect Feelcare with your friends and family by providing them with a code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on [App Store](#) or [Google Play](#). Then use the code to connect your frame and app as described below.

Connecting a new friend

Make sure that your friend has downloaded and installed the Frameo app.

Click the add friend icon on your frame . A dialog will appear showing a connection code, which is valid for 12 hours.

Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.

Once your friends have added the code in their Frameo app, they will automatically appear on your frame and be able to send you photos.

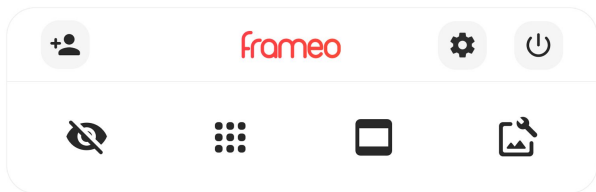
Read chapter [Change options for a friend](#) to allow connected friends, to retrieve and share the connection code via the smartphone app.



Navigating your Feelcare

Swipe left or right to go through your photos.

To access the menu, simply tap once on the screen.



In the menu you will find the most used features.

Add friend

This will generate a code that you can share with your friends and family so they can connect and send photos to your frame.

Settings

Opens the [Settings](#).

Power menu

Opens the [Power menu](#)

Hide photo

Hides the current photo. This means that the photo will no longer be shown in the slideshow. If needed the photo can be shown again through the settings menu.

Gallery

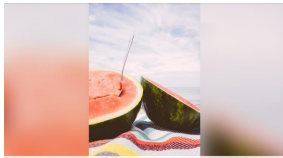
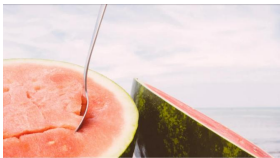
Opens a gallery which allows for easy and fast navigation through your photos.

Fit to frame/Fill frame


This toggles how the photo is shown.

The *Fill frame* option is the default. The photo is scaled so that it fills the whole screen. It will be centered around what is selected as the most important part. See the first picture below.

Fit to frame will make sure that the entire photo is shown on the screen. See the second picture below.






Adjust photo



Allows you to adjust the position of the photo in the frame for an even better fit. Here you can also use to rotate  your photo.

Interacting with videos

When a video is shown two additional controls are shown. One for play/pause of the video and one to control the volume level for video sounds.





Press  to start the video playback. Pressing  will pause the video playback.

Press  to open the volume slider. Use the slider to adjust the volume level for video sounds.

Pressing  will mute the video while pressing  will unmute the video.



Power menu

Tap the power icon  to access the power menu. Here you can power off using , restart your frame using  or enter sleep mode using .



NB. Make sure to always use the power off button on the device or in the power menu to turn Frameo off. Never disconnect power when Frameo is running.

Settings

Through the settings, you can personalize your frame to your needs.

My frame

Frame name

Changes the name of your frame. This is also the name that connected friends and family will see in their list of connected frames in the smartphone app.

Frame location

Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.

Set language

Sets the language used on the frame.

Set time zone

Sets the time zone used on the frame.

Enable/Disable 24-hour format


Enables, and disables, 24-hour time format.

Manage photos

In the manage photos menu you can see how many photos are on your frame and the storage they use. You can also see the amount of storage left available on your device for storing new photos.

Show/hide photos

Select which photos to hide by tapping them. Hidden photos will NOT be deleted from your frame and you can always select them to be shown again.

Use  to hide or show all photos.

Delete photos


Select photos that you want to permanently delete from your frame by tapping the photo.


Use  to select or deselect all and  to permanently delete the selected photos.



Import photos

Allows you to import photos from an external storage (e.g. microSD card).

Before you try to import photos, make sure you have an external storage (e.g. microSD card) inserted into your frame with the photos you wish to import.

Start by selecting the photos that you want to import onto your frame. Once selected tap the import button  to start the import process.

Use  to select or deselect all photos on the external storage (e.g. microSD card).

Use  to set the sort order of photos before import and  to order by ascending/descending.

It is currently not possible to add a caption or define the most important part of the photo when using the import function. An alternative for this is to add yourself to your friend list and send the photos using the app.


Export photos

Allows you to export photos from the frame to external storage (e.g. microSD card). The export function will export all photos on the frame as well as profile pictures.

My Friends


This list contains all the connected friends that are allowed to send photos to your frame.

Change options for a friend

Click the options icon  to open the friend options menu. From here you can allow / disallow if a friend may share the code to the frame. If this is enabled the friend can retrieve and share the code to the frame from his/her app.

From the options menu you can also delete a friend, by pressing the DELETE FRIEND button. This will remove the friend from the list and thereby remove their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.

Add person

To allow a new person to send you photos, simply tap the add friend button  and share the presented code in whatever way you prefer.

Display

Brightness level

Adjust the brightness level of the screen.

Sleep mode

Frameo offers a sleep mode which turns off the screen to reduce power consumption. The default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00. To change this just set the sleep mode start/end time.

Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.

Slideshow

Timer

Set the duration that a photo should be displayed before showing the next photo.

Show caption

Sets whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

Fill frame

Sets the default frame photo setting. Check to set default to fill which makes the photos fit the device screen according to the most important part of the photo. Uncheck to make the photo fit inside the screen of the device, adding blurred bars on the sides or top/bottom

Photo display order

Sets the order in which your photos are displayed on the frame.

- By date: Photos are shown newest to latest.
- Shuffle: Photos are shuffled and shown in a random order.

Autoplay

Enables/disables autoplay of videos in the slideshow. Videos can always be manually started regardless of this setting.

Video playback

Determines how videos should be played when autoplay is enabled.


- Loop videos: The video will loop until the slideshow timer is up.
- Play once: The video will play once and show it's thumbnail until the timer is up.
- Play once and continue: The video will play once and continue to the next photo, or video, once it completes.

Video volume


Adjust the volume level for video sounds on the frames.

Wi-Fi


Set which Wi-Fi the frame connects to. If you are connecting to a network with a captive portal

Connection status will say that Wi-Fi login is required and show . Tap this to open a login screen where you can enter credentials to access the network.

Wi-Fi details

Use  to show details about the current connected Wi-Fi.

Reset Wi-Fi

Use  to delete all Wi-Fi information and restart your frame.

Notifications

Show notifications

Enables/disables whether notifications are shown in the slideshow (e.g. when a new photo is received).

Notification volume

Adjust the volume level for notification sounds.

Storage space

Enables/disables notifications shown when frame storage is low.

Backup

Enables/disables notifications shown if automatic backup has failed.

Network connection

Enables/disables notifications showing network connection status.

New photos

Enables/disables notifications shown when receiving new photos.

New friends

Enables/disables notifications shown when new friends are added.

Software update

Enables/disables notifications shown when a software update has been installed.

Feature news

Enables/disables notifications shown when new exciting features are added.

Backup and Restore

Backup frame to external storage (e.g. microSD card)

Tap to make a backup of your photos, friends and settings. The time of the latest successful backup is also displayed here.

Any existing backup on the external storage will be overridden!

Automatic backup

If checked, your frame will automatically take a backup within 30 hours of receiving new photos or making changes to your frame.

Restore from backup

Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under “Backup frame to external storage (e.g. microSD card)”. If e.g. the last backup is too old or if no backup is made, then press the “Backup frame to external storage (e.g. microSD card)” button to make a new backup.

NB: To keep both the old and the new frame operational at the same time after restoring from backup, please make sure that both frames are updated to the latest version beforehand.

If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the “Reset frame” button. This will delete all data on the Frameo and reset the Frameo to its setup screen.

On the setup screen you can select the “Restore from backup” button which will restore your frame according to the backup.

If the “Restore from backup” button isn’t visible, then confirm that the external storage (e.g. microSD card) is correctly mounted.

Reset frame

Removes all data from your frame.

This will permanently remove all your photos, friends/connections and settings.

Help

Open source libraries

Opens a list of open source libraries used in the app and their licenses.

Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously to improve the Frameo software. We understand if you do not wish to share this data with us. Keep it checked if you wish to help us improve Frameo. Set unchecked to deny the sharing of anonymous analytics data.

Guide

Opens the quick start guide, that was shown when you first started the frame.

About

Android version

See what version of Android that is installed on the frame.

Peer ID

This is a unique ID for your photo frame. When contacting our support, please provide this ID with your message.

MAC

Shows the MAC address of your frame.

Frameo version

Shows what version of the Frameo software is currently installed on your frame.

Up time

Shows how long the photo frame has been powered on.

Check for update

Check if an update is available for your frame.

Beta program

If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.

Support

Please visit www.feelcaregroup.com for FAQ, for support please email to: support@feelcaregroup.com

Warranty, Compliance, Support and Safety information

We offer 1 year warranty for our customers, if any help you need please contact us via Amazon message or email to: support@feelcaregroup.com

Electric and electronic equipment contains materials, components and substances that can be hazardous to your health and the environment, if the waste material (discarded electric and electronic equipment) is not handled correctly. Electric and electronic equipment is marked with the crossed out trash can symbol, seen below. This symbol signifies that electric and electronic equipment should not be disposed of with other household waste, but should be disposed of separately. All cities have established collection points, where electric and electronic equipment can either be submitted free of charge at recycling stations and other collection sites, or be collected from the households. Additional information is available at the technical department of your city.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which thereceiver is connec-ted.

Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions :

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits setforth for an uncontrolled environment. This equipment should be installedand operated with minimum distance 20cm between the radiator & your body.

