

G4 User Manual

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1 General Information

1.1 Profile

Please read this pamphlet carefully in order to make your phone in perfect condition.

Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone.

Due to different software and network operators, display on your phone may be different, refer to your phone for details.

1.2 Safety warning and Attention

Safety warning

> ROAD SAFETY COMES FIRST

Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving. In some countries, dialing or receiving calls while driving is illegal!

> SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky.

Please make sure that your mobile phone is powered off in flight.

> SWITCH OFF BEFORE ENTERING RISKY AREAS

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is under way.

> OBSERVE ALL SPECIAL REGULATIONS

Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids and some other electronic medical devices, as it may cause interference to such apparatuses.

> INTERFERENCE

The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the mobile phone and located below the microphone. Do not touch the antenna area during a conversation, lest that the conversation quality deteriorate.

> QUALIFIED SERVICE

Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on your own may bring great danger and violates the warranty rules.

> ACCESSORIES AND BATTERIES

Use only approved accessories and batteries.

> USE SENSIBLY

Use only in a normal and proper manner.

> EMERGENCY CALLS

Ensure the phone is switched on and in service, enter the emergency number, e.g. 112, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

Note: Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone

for critical communications such as first aid. Please consult the local network operator.

Precautions

This mobile phone is well designed with fine art. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

- Keep the mobile phone and all its fittings beyond children's reach.
- Keep the mobile phone dry. Keep away from rain, moisture, liquid or other substances that may corrode electronic circuits.
- Do not use or store the mobile phone in dusty place, lest that active parts of the mobile phone be damaged.
- Do not store the mobile phone in a high-temperature place. High temperature will shorten the life of electronic circuits and damage the battery and some plastic parts.
- Do not store the mobile phone in a chilly place. Otherwise, moistures will be formed inside the mobile phone to damage electronic circuits when the mobile phone is moved to a constant temperature place.
- Do not throw, knock or shock the mobile phone, as that will destroy the internal circuits and high-precision components of the mobile phone.

2 Your phone

2.1 Phone overview

2.2 Functions of Keys

The mobile phone provides the following keys:

- ◆ Power key

Power key situates at the right side of the phone. While using the phone, you can press this key to lock screen; if you press and hold this key, a phone-options dialog would pop out. Here, you can select to power on/off, restart and turn on.

- ◆ Volume key

Volume key situates at the upper side of the power key. You can press it to adjust ring volume.

2.3 Functions of icons

- ◆ Back icon

Touch this icon to return to the previous screen;

- ◆ Home icon

Touch it to open home screen. If you're viewing the left or right extended Home screen, touch it can enter the home screen;

- ◆ Overview icon

Touch this icon to view images of applications recently used. Click the image to open the corresponding application.

3 Getting started

3.1 Installing the SIM Card and the Battery

A SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (PIN Unlocking Key), PUK2 (PIN2 Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

Note:

After powering off your mobile phone, wait for a few seconds before removing or inserting A SIM card.

Exercise caution when operating A SIM card, as friction or bending will damage the SIM card.

Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.

Installation

- ◆ Hold the power key for a while and select power off to power off the mobile phone
- ◆ Take the back cover away.
- ◆ Insert the SIM Card into the SIM Card slotlightly with the corner cutting of the card aligning to the notch of the slot as the small icon guide, till the SIM Card cannot be further pushed in.
- ◆ With the metallic contacts of the battery facing the metallic contacts in the battery slot, install the battery.

Note:

The SD card is a miniature object. Keep it out of the reach of children for fear that children swallow it!

3.2 Charging the Battery

The lithium battery delivered with the mobile phone can be put into use immediately after being unpacked. A new battery will have maximum performance after the first three full charge/discharge cycles.

Battery level indication:

- ◆ Your mobile phone can monitor and display the battery state.
- ◆ Normally the remaining energy of the battery is indicated by the battery level icon at the upper right corner of the display screen.
- ◆ When the battery energy is insufficient, the mobile phone prompts "Battery low".

Using a travel adapter:

- ◆ Install the battery into the mobile phone before charging the battery.
- ◆ Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
- ◆ Insert the plug of the travel charger to an appropriate power outlet.
- ◆ During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.
- ◆ The battery icon does no longer flicker when the charging process ends.

Note:

Ensure that the plug of the charger, the plug of the headphones, and the plug of the USB cable are inserted in the right direction. Inserting them in a wrong direction may cause charging failure or other problems.

Before the charging, ensure that the standard voltage and frequency of the local mains supply match

the rated voltage and power of the travel charger.

Optimizing battery life

You can extend your battery's life between charges by turning off features that you don't need. You can also monitor how applications and system resources consume battery power.

To guarantee the optimal performance of your battery, please stick to the following rules:

- ◆ Turn off radios that you aren't using. If you aren't using Wi-Fi, Bluetooth, or GPRS, use the Setting application to turn them off.
- ◆ Turn down screen brightness and set a shorter screen timeout.
- ◆ If you don't need them, turn off automatic syncing for Gmail, Calendar, Contacts, and other applications.

Note: On the Home screen, press Menu icon and touch Settings > Battery. The Battery Use screen lists the applications that have been using the battery, from greatest to least battery use. The top of the screen displays the time since you were last connected to a charger or, if you're currently connected to one, how long you were running on battery power before you connected to a charger. Then each application or service that used battery power during that time is displayed, in order of the amount of power they used. Touch an application in the Battery Use screen to learn details about its power consumption. Different applications offer different kinds of information.

3.3 Linking to the Networks and devices

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, Wi-Fi data networks, and Bluetooth devices, such as headsets. You can also connect your phone to a computer, to transfer files from your phone's SD card and share your phone's mobile data connection via USB.

Connecting to mobile networks

When you assemble your phone with a SIM card, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data.

Connecting to Wi-Fi networks

Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi router and your surroundings.

Touch Settings > Wireless & networks > Wi-Fi. Check Wi-Fi to turn it on. The phone scans for available Wi-Fi networks and displays the names of those it finds. Secured networks are indicated with a Lock icon.

Note: If the phone finds a network that you connected to previously, it connects to it.

Touch a network to connect to it. If the network is open, you are prompted to confirm that you want to connect to that network by touching Connect. If the network is secured, you're prompted to enter a password or other credentials.

Connecting to Bluetooth devices

Bluetooth is a short-range wireless communications technology that devices can use to exchange information over a distance of about 8 meters. The most common Bluetooth devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable devices, including laptops and cell phones.

Touch Settings > Wireless & networks > Bluetooth. Check Bluetooth to turn it on.

You must pair your phone with a device before you can connect to it. Once you pair your phone

with a device, they stay paired unless you unpair them.

Your phone scans for and displays the IDs of all available Bluetooth devices in range. If the device you want to pair with isn't in the list, make it discoverable.

Connecting to a computer via USB

You can connect your phone to a computer with a USB cable, to transfer music, pictures, and other files between your phone's SD card and the computer.

3.4 Using the touch screen

◆ Touch-screen tips

➤ Touch

To act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons, you simply touch them with your finger.

➤ Touch & hold

Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs. For example, to open a menu for customizing the Home screen, you touch an empty area on the Home screen until the menu opens.

➤ Drag

Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position.

➤ Swipe or slide

To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch it (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list.

◆ Lock screen

When Screen lock in Security setting is enabled, press Power key to lock the handset. This helps to prevent accidental touching of keys and as well as power saving. When Sleep function in Display setting is enabled, after the handset device has been idle for preset period, the screen will be locked automatically to save power.

◆ Unlock screen

Press Power key to switch on the handset device. The lock screen appears. Swipe left/right to open camera/phone application. Swipe up to unlock screen, and the screen being locked last time will show.

3.5 Using the onscreen keypad

You enter text using the onscreen keyboard. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard. You can also enter text by speaking instead of by typing.

◆ To enter text

Touch a text field, and the onscreen keyboard opens. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard.

◆ Touch the keys on the keyboard to type.

The characters you've entered appear in the text field, with suggestions for the word you are typing below.

◆ Use the Delete icon to erase characters to the left of the cursor.

After finishing typing, touch Back icon to close the keyboard.

3.6 Dialing Calls

◆Dialing a call to a number in the contacts

Touch the Phone icon or the phone application icon on the Home screen, then select the Contacts tab. Swipe or slide upward/downward to pick out the target contact. Then you can touch the dial icon to originate a call.

◆Dialing a call to a number in call log

Touch the Phone icon or the phone application icon on the Home screen, then select the call log tab. Swipe or slide upward/downward to pick out and touch the target contact. Then you can originate a call.

◆Answering incoming calls

Drag the Answer icon towards right to answer an incoming call.

Touch the End icon to end the current conversation.

To reject an incoming call, drag the End icon towards left.

◆Managing multiple calls

If you accept a new call when you're already on a call, you can drag the Answer icon towards right to answer the current calls.

4 Using the Menu

4.1 Android Keyboard Setting(AOSP)

This is the built-in android keyboard, and you can change some of the Settings here about the input keyboard.

4.2 Browser

You can use Browser to view webpages and search for information on the web.

4.3 Calculator

You can use this Calculator to solve simple arithmetic problems or use its advanced operators to solve more complex equations.

Enter numbers and arithmetic operators on the basic screen; swipe left to open the advanced screen; Touch DEL to delete the last number or operator you entered. Touch & hold DEL to delete everything in the display.

4.4 Calendar

You can open Calendar to view events you've created.

Touch the Calendar icon in the main menu interface. Events from each account you've added to your phone and configured to synchronize calendars are displayed in Calendar.

New event

You can use Calendar on your phone to create events. In any calendar view, touch + icon > event to open an event details screen for a new event.

Enter event title, time, and optional additional details about the event. Touch SAVE at the right top of the Event details screen. The event is added to your calendar.

Refresh

You can refresh by pressing the refresh button when you encounter a new calendar process that is not displayed.

Search

You can quickly query your existing schedule using the search button.

Calendars to display

When you add a Google Account to your phone that includes a calendar service, and you configure that account to synchronize calendar events to the phone, the events from that calendar are added and kept up to date in Calendar on the phone.

Clear events

You can use it to clear calendar items that need to be deleted.

Go to

You can choose a specific time, such as 2019/6/19, and jump to the calendar for that day.

Settings

You can change the following settings for how Calendar displays event and how it notifies you of upcoming events. Open a Calendar view, touch menu icon and touch settings.

4.5 Camera

Touch the Camera icon in the main menu interface or on the home screen, camera opens in Normal mode, ready to take a picture. In this mode, you can touch the bottom icon to take a photo or record a video.

4.6 Clock

Clock opens with the date and time displayed on your status bar.

You can set an alarm by modifying an existing alarm or by adding a new one.

4.7 Contacts

Create contact: Touch add contacts icon in the right down side, fill in the information and save it.

Delete contact: Long press the target contacts. Touch menu icon to select **Delete** and **OK** to delete contacts.

In the contacts screen, touch menu icon and touch settings to perform the following operations:

My info: you can set up your profile.

Accounts: you can sync with your accounts.

Default account for new contacts: you can set default account.

Contacts to display: you can select the contacts on different group to display.

Sort by: you can set sort list by.

Name format: you can select the First or Last name first.

Phonetic name: you can select Always show or Hide if empty.

Import: you can import/export the contacts form SIM card or storage; you can also share the visible contacts.

Blocked numbers: you can screen calls and SMS from specific phone numbers.

About Contacts: you can view relevant information of Contacts.

4.8 Email

After adding or adding your email account, you can send and receive emails here. You can also delete emails.

4.9 File Manager

The phone supports the SD card. You can use the File to conveniently manage various directories and files on the phone and the SD card.

4.10 FM Radio

Please plug in the compatible headphones to the device and then turn on the radio. The headphones cable can be used as FM Antenna. Please adjust appropriate volume when listening to the radio. Continue to use higher volume is harmful for your ear.

4.11 Gallery

Both pictures and videos taken by camera or stored in the phone and the SD card can be scanned through this application.

4.12 Messaging

You can use Messages to exchange text messages (SMS) and multimedia messages (MMS) with your friends on their mobile phones.

◆ Sending a message

1. Touch message icon on the home screen and touch + icon to edit a new message.
2. Enter a contact's name or call number in the To field. As the information is entered, all matching contacts appear. Touch a suggested contact or multiple contacts as message recipient(s).
3. Touch Enter message to compose your message.

4. After completing the message, touch Send icon to send your message.

4.1 Music

Music plays audio files stored on your phone. It supports a wide variety of audio file formats, so it can play music that you purchase from online stores, you copy from your CD collection, etc.

4.2 Phone

Touch the phone icon on the Home screen or in main menu interface. Three tabs are listed at the top of the screen. Select the phone tab and you can find a dialpad screen where you can input phone number to originate a call.

Note: During a conversation, you can't originate a new call by open the dialpad, enter number and press dial key. If you press dial key, the current conversation would hold.

4.3 Play Movies

You can use Play Movies to watch the video. Please login the Google account before use.

4.4 Search

You can search for information, read news and so on by typing in text or voice.

4.5 Settings

◆ Networks & Internet

You can use Network & Internet settings to manage your SIM cards, configure and manage connections to networks and devices by using Wi-Fi. You can also set Mobile network, Data usage, Hotspot & tethering, VPN, and Airplane mode in this interface.

◆ Connected devices

You can configure and manage connection to devices by using Bluetooth, printing or USB.

◆ Apps & notifications

You can use the Apps settings to view details about the applications installed on your phone, to manage their data and force them to stop, to view and control currently running services, etc. You can also set Notifications, Do Not Disturb preferences.

◆ Battery

You can view your battery status, battery level and battery use in this interface.

◆ Display

You can set Brightness level, Adaptive brightness, Wallpaper, Sleep, Auto-rotate screen, Screen saver, Font size and Display size in this interface.

◆ Sound

There are system volume, ringtone, other sounds and vibrations for you to set.

◆ Storage

Use the Storage settings to monitor the used and available space on your phone and on your SD card and to manage your SD card.

◆ DuraSpeed

DuraSpeed helps boots the foreground APP by restricting background APPs;

Note: Some notifications may be postponed or not received once you turn on the close button.

◆ Security & location

You can set the parameters about security through this function. You can also turn on Access to my location, set Mode: such as high accuracy, battery saving or device only, etc. through this

function.

◆ **Users&Accounts**

You should add account first before using this function.

◆ **Accessibility**

You use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

◆ **System**

You can use System to view some phone related information, update your system. You can also set Language & input , Gesture, Date & time, Backup and Reset options in this interface.

4.6 SIM Toolkit

STK service is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

5 Appendix

Appendix 1: Troubleshooting

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

Fault	Cause	Solution
SIM card error	The SIM card is damaged.	Contact your network service provider
	The SIM card is not in position.	Check the SIM card
	The metal face of the SIM card is polluted.	Clean the SIM card with a clean cloth
Poor received signal quality	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted
	Line congestions occur when you use the mobile phone in high-traffic hours	Avoid using the mobile phone in high-traffic hours
The mobile phone cannot be powered on	The battery energy is exhausted.	Charge the battery

Calls cannot be dialed	Call barring is activated	Cancel call barring
The mobile phone cannot connect the network	The SIM card is invalid	Contact your network service provider
	The mobile phone is not in a service area of the GSM network	Move to the network operator's service area
	The signal is weak	Move to a place where the signal quality is high
The battery cannot be charged	The charging voltage does not match the voltage range indicated on the charger	Ensure the charging voltage matches the voltage range indicated on the charger
	An improper charger is used	Use the charger specially designed for the mobile phone
	Poor contact	Ensure the charger plug is in good contact with the mobile phone

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help important announcement

Specific Absorption Rate (SAR) certification information

Your device conforms to U.S. Federal Communications Commission (FCC) standards that limit human exposure to radio frequency (RF) energy emitted by radio and telecommunications equipment. These standards prevent the sale of mobile devices that exceed a maximum exposure level (known as the Specific Absorption Rate, or SAR) of **1.011W/kg**. SAR information on this and other model devices can be accessed online on the FCC's website through transition.fcc.gov/oet/rfsafety/sar.html.

In normal use, the actual SAR is likely to be much lower, as the device has been designed to emit only the RF energy necessary to transmit a signal to the nearest base station. By automatically emitting lower levels when possible, your device reduces your overall exposure to RF energy.

The FCC has granted an Equipment Authorization for this model device based on the compliance of all reported SAR levels with the FCC RF exposure guidelines. This device has a **FCC ID: 2ACG9-G4** and the specific SAR levels for this device can be found at the following FCC website : www.fcc.gov/oet/ea/.

To maintain compliance with FCC RF exposure requirements, use accessories that maintain a **10mm** separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.