

canary

## RETURN POLICY

Try this Canary product at no risk for 60 days. We're confident you'll love it. If not, we'll give you a full refund. For details about our return policy please visit <http://canary.is/returns>.

## REGULATORY COMPLIANCE INFORMATION

### FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the

instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the product does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the device and the receiver
- Connect the device when charging into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

**Caution: Changes or modifications not expressly approved by Canary could void the user's authority to operate the device.**

**RF Radiation Exposure Statement:** This device has been evaluated against and found to satisfy the FCC's applicable radiation exposure thresholds in an uncontrolled environment. To ensure exposure to RF radiation falls below those limits during operation, users must follow the specific operating instructions for this device and must not co-locate or operate this device with any other

antenna or transmitter.  
Canary FCC ID: 2ACDL-C400. Model no. CAN400

## WARNING

**Security system devices cannot compensate you for the loss of life or property.** The Canary system may act as a limited theft deterrent. This system, like any other, cannot offer complete protection for your home or business. Like all practical systems, it has limitations and can be disabled or circumvented by an intruder. Do not rely solely on the Canary to protect your property, but use it as a part of a comprehensive security solution. You can increase your level of protection through high-quality locks, stronger doors, and guards for your windows.

**System Failures:** This system has been carefully designed to be as effective as possible. There are circumstances, however, involving fire, burglary, or other types of emergencies where it may not provide protection. Any alarm system of any type may be compromised deliberately or may fail to operate as expected for a variety of reasons, including without limitation:

• **Inadequate Installation.** Install and place the Product according to instructions, and test and evaluate Product's function before use.

• **Criminal Knowledge.** This system contains security features that may be reduced in effectiveness by people with criminal intent. Any security system must be reviewed periodically to ensure its features remain effective and that it is updated or replaced if it does not provide the protection expected.

• **Access by Intruders.** Intruders may enter through an unprotected access point, circumvent a sensing device, evade detection by moving through an area of insufficient coverage, disconnect a warning device, or interfere with or prevent the proper operation of the system.

• **Power Failure.** This device requires an adequate power supply for proper operation. Because this device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations, which may damage electronic equipment such as a security system. After a power

interruption has occurred, conduct a complete system test to ensure that the system operates as intended.

- **Compromise of Radio Frequency (Wireless) Devices.**

Signals may not reach the receiver under all circumstances, which could include metal objects placed on or near the radio path or deliberate jamming or other inadvertent radio signal interference.

- **System Users.** A user may not be able to operate the device due to permanent or temporary physical disability, inability to respond to the device in time, or unfamiliarity with the correct operation. All system users must be trained in the correct operation of the system so that they know how to respond when the system indicates an alarm.

- **Motion Detectors.** Motion detectors can only detect motion within the designated areas as shown in installation instructions. They cannot discriminate between intruders and intended occupants. Motion detectors do not provide volumetric area protection. They cannot detect motion that occurs behind walls, ceilings, floor, closed doors, partitions, or windows. Any tampering whether intentional or unintentional such as masking, painting, or spraying of any

material on the lenses, mirrors, windows or any other part of the detection system will impair its proper operation.

- **Telephone/Cellular Lines.** Because the Product may employ telephone lines to transmit alarms, alarms may be out of service or busy for certain periods of time dependent upon telephone line functionality.

• **Insufficient Time.** There may be circumstances when the system will operate as intended, yet the occupants or premises will not be protected from the emergency due to inability to respond to the warnings in a timely manner. If the system is monitored, the response may not occur in time to protect the occupants or their belongings.

• **Component Failure.** Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.

• **Inadequate Testing.** The complete system should be tested weekly and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any construction activity inside or outside the premises.

- **Security and Insurance.** The Product is not a substitute for insurance. An alarm system also is not a substitute for property owners, renters, or other occupants to act prudently to prevent or minimize the harmful effects of an emergency situation.

## ONE YEAR LIMITED WARRANTY

If you have purchased the Canary home security device ("Product") from one of our retail partners please contact them directly to arrange an exchange or refund before making a claim under Canary's One Year Limited Warranty.

BY USING YOUR CANARY PRODUCT YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE CANARY ONE (1) YEAR LIMITED WARRANTY ("LIMITED WARRANTY") AS SET OUT BELOW. DO NOT USE YOUR PRODUCT UNTIL YOU HAVE READ THE TERMS OF THE LIMITED WARRANTY. IF YOU DO NOT AGREE TO THE TERMS OF THE LIMITED WARRANTY, DO NOT USE THE PRODUCT AND RETURN IT WITHIN THE RETURN PERIOD AND IN ACCORDANCE WITH CANARY'S RETURN POLICY.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER LEGAL RIGHTS THAT VARY BY STATE, COUNTRY, OR PROVINCE. THE DISCLAIMERS, EXCLUSIONS, AND LIMITATIONS OF LIABILITY UNDER THIS LIMITED WARRANTY WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW. FOR A FULL DESCRIPTION OF YOUR LEGAL RIGHTS YOU SHOULD REFER TO THE LAWS APPLICABLE IN YOUR STATE, COUNTRY, OR PROVINCE.

Canary's warranty obligations for this hardware Product are limited to the terms set forth below:

Canary warrants this Product against defects in materials and workmanship when used normally in accordance with the Product's technical specifications and user manual for a period of ONE (1) YEAR from the date of original retail purchase by the end-user or purchaser ("Warranty Period").

If during this Warranty Period a defect arises and you submit a valid claim to Canary and follow the instructions for returning the Product, we will, at our option, either (i) repair the Product using either new or refurbished parts, (ii) replace the Product with a new or refurbished Product of equal or greater suggested retail price, or (iii) refund the purchase price of the Product. A replacement Product assumes the

remaining Warranty Period of the original Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a Product is exchanged, any replacement item becomes your property and the replaced item becomes Canary property. When a refund is given, the Product for which the refund is provided must be returned to Canary and becomes Canary property.

To obtain warranty service for any Product that is subject to the foregoing warranty, the consumer must notify Canary to obtain a Return Material Authorization ("RMA") and return the defective Product together with proof of purchase to the address specified by Canary in connection with the RMA.

This Limited Warranty applies only to hardware Products manufactured by or for Canary that can be identified by the "Canary" trade name, or logo affixed to them unless those Products are covered by third party warranty. **This Limited Warranty does not apply to:** (i) consumable parts, such as batteries, unless failure has occurred due to a defect in materials or workmanship of the Canary Product itself; (ii) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (iii) defects or damage caused by misuse, accident (including, without limitation, collision, fire and the spillage of food or liquid), neglect, abuse, alteration, unusual stress, modification, improper or

unauthorized repair, installation, testing, or improper storage; (iv) damage caused by operating the Product outside the permitted or intended uses described by Canary; (v) damage caused by use with non-Canary products. This Limited Warranty does not apply to any software, even if packaged or sold with Canary hardware. **Canary does not warrant that the operation of the Product will be uninterrupted or error-free.**

This warranty applies only to Canary Products purchased by end-users from Canary authorized resellers. This warranty is void for purchases made from any other resellers, and Canary offers no warranty for such purchases.

Canary will use reasonable commercial efforts to deliver the Products as described. Canary is not responsible for damage arising from failure to follow instructions relating to the Product's use.

No Canary reseller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

## EQUIPMENT



This product shall not be treated as household waste. Instead it shall be sent to the applicable collection point for the recycling of electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health. For more information about recycling of this product, please contact your local city office.

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Designed in New York City. Made in China.

