

canary

## RETURN POLICY

Try Canary at no risk for 60 days. We're confident you'll love it. If not, we'll give you a full refund. For details about our return policy please visit <http://canary.is/returns>.

## REGULATORY COMPLIANCE INFORMATION

### U.S. Compliance Statement.

This equipment has been tested and found to comply with the limits for a Class B digital device, under part 15 of the FCC Rules. These limits provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used under the instructions, may interfere with radio or television reception, which can be determined by turning the equipment off and on. The user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not approved by Canary can void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: 2ACDL-C100. Model no. CAN100.

### European Declaration of Conformity.

Canary declares that this product complies with the requirements of the RoHS Directive 2011/65/EU, the waste electrical and electronic equipment (WEEE) Directive 2012/19/EC, and the General Product Safety Directive 2001/95/EC (European Standard EN60950) when installed and used in accordance with the manufacturer's instructions. A copy of the full Declaration of Conformance may be obtained at [www.canary.is/legal](http://www.canary.is/legal).

### Power Adaptor

Golden Profit Electronics LTD

Model: GPE161-050340-Z

Input: 100-240V~50/60Hz 0.5A

Output: 5V==3400mA

### Industry Canada (IC) Compliance Notice.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC: 12187A-C100

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

## WARNING

**Security system devices cannot compensate you for the loss of life or property.** The Canary system may act as a limited theft deterrent. This system, like any other, cannot offer complete protection for your home or business. Like all practical systems, it has limitations and can be disabled or circumvented by an intruder. Do not rely solely on Canary to protect your property, but use it as a part of a comprehensive security solution. You can increase your level of protection through high-quality locks, stronger doors, and guards for your windows.

**System Failures:** This system has been carefully designed to be as effective as possible. There are circumstances, however, involving fire, burglary, or other types of emergencies where it may not provide protection. Any alarm system of any type may be compromised deliberately or may fail to operate as expected for a variety of reasons, including without limitation:

- **Inadequate Installation.** Install and place product according to instructions, and test and evaluate product function before use.

- **Criminal Knowledge.** This system contains security features that may be reduced in effectiveness by people with criminal intent. Any security system must be reviewed periodically to ensure its features remain effective and that it is updated or replaced if it does not provide the protection expected.
- **Access by Intruders.** Intruders may enter through an unprotected access point, circumvent a sensing device, evade detection by moving through an area of insufficient coverage, disconnect a warning device, or interfere with or prevent the proper operation of the system.
- **Power Failure.** This device requires an adequate power supply for proper operation. Because this device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations, which may damage electronic equipment such as a security system. After a power interruption has occurred, conduct a complete system test to ensure that the system operates as intended.

- **Compromise of Radio Frequency (Wireless) Devices.** Signals may not reach the receiver under all circumstances, which could include metal objects placed on or near the radio path or deliberate jamming or other inadvertent radio signal interference.
- **System Users.** A user may not be able to operate the device due to permanent or temporary physical disability, inability to respond to the device in time, or unfamiliarity with the correct operation. All system users must be trained in the correct operation of the system so that they know how to respond when the system indicates an alarm.
- **Motion Detectors.** Motion detectors can only detect motion within the designated areas as shown in installation instructions. They cannot discriminate between intruders and intended occupants. Motion detectors do not provide volumetric area protection. They cannot detect motion that occurs behind walls, ceilings, floor, closed doors, partitions, or windows. Any tampering whether intentional or unintentional such as masking, painting, or spraying of any material on the lenses, mirrors, windows

or any other part of the detection system will impair its proper operation. Passive infrared motion detectors operate by sensing changes in temperature. However, their effectiveness can be reduced when the ambient temperature rises near or above body temperature or if there are intentional or unintentional sources of heat in or near the detection area. Some sources could be heaters, radiators, stoves, barbeques, fireplaces, sunlight, steam vents, lighting and so on.

- **Warning Devices.** Warning devices such as sirens, bells, horns, or strobes may not warn people or wake someone sleeping if there is an intervening wall or door. If warning devices are located on a different level of the residence or premise, then it is less likely that the occupants will be alerted or awakened. Audible warning devices may be interfered with by other noise sources such as stereos, radios, televisions, air conditioners or other appliances, or passing traffic. Audible warning devices, however loud, may not be heard by a hearing-impaired person.
- **Telephone/Cellular Lines.** Because Canary may employ telephone lines to transmit alarms, alarms may be out of

service or busy for certain periods of time dependent upon telephone line functionality.

- **Insufficient Time.** There may be circumstances when the system will operate as intended, yet the occupants or premises will not be protected from the emergency due to inability to respond to the warnings in a timely manner. If the system is monitored, the response may not occur in time to protect the occupants or their belongings.
- **Component Failure.** Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.
- **Inadequate Testing.** The complete system should be tested weekly and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any construction activity inside or outside the premises.
- **Security and Insurance.** The product is not a substitute for insurance. An alarm system also is not a substitute

for property owners, renters, or other occupants to act prudently to prevent or minimize the harmful effects of an emergency situation.

#### NO SUBSTITUTE FOR FIRE DETECTION

WARNING: THIS EQUIPMENT IS CAPABLE OF MONITORING DIFFERENT TEMPERATURES AND AIR QUALITY, BUT IT DOES NOT SERVE AS A SUBSTITUTE FOR SMOKE DETECTORS.

Good fire detection depends on having adequate number of legally compliant smoke detectors placed in appropriate locations. DO NOT REMOVE OR DISABLE SMOKE DETECTORS.

DO NOT use this product as a replacement or substitute for careful fire safety practices, including household fire safety audits, and emergency evacuation plans. For more information about fire safety, please consult your local fire department, fire protection organization, and, in the United States, the National Fire Protection Association: <http://www.nfpa.org/>

## LIMITED WARRANTY

CANARY ONE (1) YEAR LIMITED WARRANTY: BY USING YOUR CANARY HOME SECURITY HARDWARE PRODUCT YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE CANARY ONE (1) YEAR LIMITED WARRANTY ("WARRANTY") AS SET OUT BELOW. DO NOT USE YOUR PRODUCT UNTIL YOU HAVE READ THE TERMS OF THE WARRANTY. IF YOU DO NOT AGREE TO THE TERMS OF THE WARRANTY, DO NOT USE THE PRODUCT AND RETURN IT WITHIN THE RETURN PERIOD AND IN ACCORDANCE WITH CANARY'S RETURN POLICY. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER LEGAL RIGHTS THAT VARY BY STATE, COUNTRY, OR PROVINCE. THE DISCLAIMERS, EXCLUSIONS, AND LIMITATIONS OF LIABILITY UNDER THIS LIMITED WARRANTY WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW. FOR A FULL DESCRIPTION OF YOUR LEGAL RIGHTS YOU SHOULD REFER TO THE LAWS APPLICABLE IN YOUR STATE, COUNTRY, OR PROVINCE.

Canary's warranty obligations for this hardware product are limited to the terms set forth below: Canary Connect, Inc.

("Canary") warrants this Canary home security hardware product and accessories contained in the original packaging against defects in materials and workmanship when used normally in accordance with Canary's technical specifications and user manual for a period of ONE (1) YEAR from the date of original retail purchase by the end-user or purchaser ("Warranty Period"). If during this warranty period a defect arises and you submit a valid claim to Canary and follow the instructions for returning the product, we will, at our option, either (i) repair the product using either new or refurbished parts, (ii) replace the product with a new or refurbished product, or (iii) refund the purchase price of the product. A replacement product assumes the remaining warranty period of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product is exchanged, any replacement item becomes your property and the replaced item becomes Canary's property. When a refund is given, the product for which the refund is provided must be returned to Canary and becomes Canary's property. To obtain warranty service for any product that is subject to the foregoing warranty, the consumer must notify Canary to obtain a Return Material Authorization ("RMA") and return the defective product together with proof of purchase to the address specified

by Canary in connection with the RMA. This Limited Warranty applies only to hardware products manufactured by or for Canary that can be identified by the "Canary" trade name, or logo affixed to them. This warranty does not apply: (i) to consumable parts, such as batteries, unless failure has occurred due to a defect in materials or workmanship of the Canary product itself; (ii) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (iii) defects or damage caused by misuse, accident (including, without limitation, collision, fire and the spillage of food or liquid), neglect, abuse, alteration, unusual stress, modification, improper or unauthorized repair, installation, testing, or improper storage; (iv) to damage caused by operating the product outside the permitted or intended uses described by Canary; (v) to damage caused by use with non-Canary products. This Limited Warranty does not apply to any software, even if packaged or sold with Canary hardware. Canary does not warrant that the operation of the product will be uninterrupted or error-free. Canary will use reasonable commercial efforts to deliver the products as described. Canary is not responsible for damage arising from failure to follow instructions relating to the product's use.

TO THE FULLEST EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. CANARY DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, CANARY LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS WARRANTY AND, AT CANARY'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED ABOVE. SOME STATES, COUNTRIES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU. EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, CANARY IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR

UNDER ANY OTHER LEGAL THEORY, INCLUDING, BUT NOT LIMITED TO, LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED OR USED WITH CANARY PRODUCTS AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENCE ACTS AND/OR OMISSIONS.

No Canary reseller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

## EQUIPMENT



This symbol on the product indicates that this product shall not be treated as household waste. Instead it shall be sent to the applicable collection point for the recycling of electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health. For more information about recycling of this product, please contact your local city office.



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Designed in New York City. Made in China.

