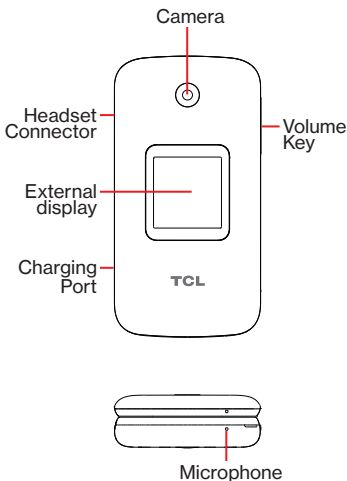


Meet your phone.

TCL FLIP Pro

Para la versión en español, visite
[**verizonwireless.com/support**](https://www.verizonwireless.com/support)

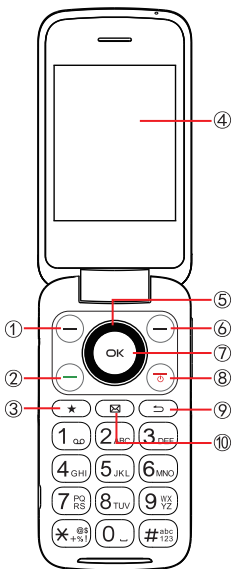
About your phone



NOTE: Not all features, apps or services may be available with your plan, device operating system and software version.

Please contact your wireless service provider for more information.

Devices and software are constantly evolving, the screen images and icon you see here are for reference only.



① **Left Soft Key**

- Press: to access Notifications

② **Call Key**

- Press: Make a call
- Press: Enter call log (from Idle screen)

③ **Favorite Contacts**

- Press: Access Favorite Contacts

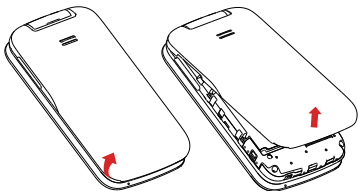
- ④ **Internal display**
- ⑤ **Navigation Key** (up, down, left, right)
 - Menu selection moves up, down, right, and left
 - Press Left: Access Applications
 - Press Up: Access Phone Settings
 - Press Right: Access Camera / Video
 - Press Down: My Verizon
- ⑥ **Right Soft Key**
 - Press: Access Contacts
- ⑦ **Center Soft Key**
 - Confirm an option (press OK key)
 - Press: Access app list (from Home screen)
- ⑧ **End/Power Key**
 - Press: End a call, return to the Idle screen
 - Press and hold: to Restart and Power on/off
- ⑨ **Back/Delete Key**
 - Move backwards through Menus
 - Delete entered number or letters
- ⑩ **Messages**
 - Press: Access Messages

Setting up your phone

Your phone already has a NANO SIM Card installed.

MicroSD cards (up to 32GB) may be purchased separately.

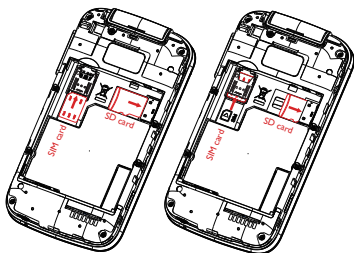
NOTE: Power off the device before opening the back cover to install a MicroSD or replace the NANO SIM card.



Step 1. With the device facing down, remove the back cover from the bottom left corner. Use your fingernail to carefully lift the cover away from the device body.

Step 2. Remove the battery using your fingernail to lift from the top left corner.

Step 3. To insert MicroSD card, push the MicroSD card into the card slot with the gold-colored contacts facing down.

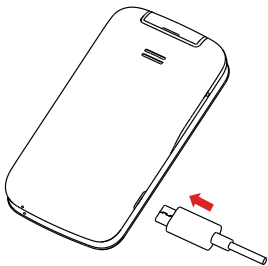


To remove the MicroSD card, press down on the small plastic tab holding the card in place, then slide out. Do not use force or any sharp objects.

Step 4. Re-install the battery by aligning the gold contact points of the battery with the gold contact points of the device. It only fits one way. Press down to snap in place.

Step 5. Carefully align the back cover with tabs and press into place. It only fits one direction.


Step 6. Charge your phone fully before turning it on and starting the set up process. Insert the small end of the charging cable into the charger port on the phone. Insert the other end of the cable into your wall charger and plug it into a wall outlet.





WARNING: Only use the charger and cable supplied with the phone. Using incompatible chargers or tampering with the charging port could damage your phone and void the warranty.

Using your phone

Turn your phone on/off





To turn on your phone, press and hold the **End/Power Key** .

NOTE: The first time you turn on your phone, you may need to activate it. Follow the on screen instructions to set up your phone.

To turn off your phone, press and hold the **End/Power Key**  for about 2 seconds. Then press the **Navigation Key** to select “**Power Off**”, then press the **Center Soft Key**  to confirm.

Locking/Unlocking your screen

To keep your phone contents secure and protect your privacy, you can lock the phone screen by creating a password.

- From the Home screen, press the **Center Soft Key** , select **Settings** , and then press the **Navigation Key** to select **Privacy & Security > Screen lock**.
- Press the **Center Soft Key**  and select **On** to enable screen lock in the **Screen lock** screen.
- Enter the passcode twice and press the **Right Soft Key**  to create.

Home screen

The Home screen has a convenient shortcut to the KaiOS Store. Using the KaiOS store, you may download many free apps such as Google Assistant, Google Maps and YouTube. Simply press the left side of the Navigation key, and then scroll up and down to select the desired app.







Making a call


1. Dial the desired number then press the **Call Key** (⊖) to place the call.
2. If you make a mistake, press the **Back/Delete Key** (⇒) to delete the incorrect digits.
3. Press the **Right Soft Key** (⊖) to display more **Options**. Then press up or down on the **Navigation key** to select which option you would like to complete.

Receiving a call

When you receive a call:

- Press the **Left Soft Key**  or the **Call Key**  to answer;
- If the device is closed, you will get a preview of an incoming call on the external screen. You can accept the call by flipping the device open and you can begin talking immediately.
- Press the the **Right Soft Key**  or the **End/Power Key**  to reject;
- To mute the ringtone volume of an incoming call, press the **Volume Up/Down Key**.

Calling your voicemail *

Press and hold  key to call and listen to your voicemail.

* Contact your network operator to check service availability.

Learning more



Visit verizonwireless.com/support for more information.



Customer service
Call 800.922.0204
Twitter @VZWSupport



Download a User Guide from verizonwireless.com/support.

Spanish User Guide can also be found from www.verizonwireless.com/support.

Managing your account



My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



Customer service

Call **800.922.0204**
Twitter @VZWSupport

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this device for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or device retailer.

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