

# Safety and Precautions

**SAR**

[www.sartick.com](http://www.sartick.com)

alcatel



This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with radiofrequency (RF) exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

## **PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

Printed in China



## Safety and use .....

You are recommended to carefully read this chapter before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### TRAFFIC SAFETY

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when a hands-free device is used (such as Bluetooth car kit or headset), drivers are recommended to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

### CONDITIONS OF USE

- You are advised to restart the phone from time to time to optimize its performance.
- Remember to abide by local authority rules of mobile phone use on aircrafts.
- If your phone is a unibody device (meaning the back cover and battery are not removable), disassembling the phone can cause bodily injury if the battery is punctured, and will void your warranty.
- Always handle your phone with care and keep it in a clean and dust-free place.
- Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is between -10°C (14°F) and 55°C (131°F). At over 55°C (131°F), the legibility of the phone's display may be impaired, though this is temporary and not serious.
- Do not open, dismantle, or attempt to repair your phone yourself.

- Do not drop, throw, or bend your phone.
- Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.
- Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.
- Remember to make backup copies or keep a written record of all important information stored on your phone.
- Some people may suffer epileptic seizures or blackouts when exposed to flashing lights or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.
- Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, orientation, or movements.

## **US Information Concerning the Federal Communications Commission (“FCC”) Requirements for Hearing Aid Compatibility with Wireless Devices**

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that the smartphone uses. However, other wireless technologies may be used in this smartphone that have not been tested for use with hearing aids. It is important to try the different features of your smartphone thoroughly and in different locations to determine if you hear any interfering noise when using this smartphone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility.

Hearing aid compatibility rating for this smartphone: M4/T4

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This smartphone complies with Part 15 of the Federal Communications Commission (FCC) Rules. Operation is subject to the following two conditions: (1) this smartphone may not cause harmful interference, and (2) this smartphone must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

### **How the ratings work**

**M-Ratings:** Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

**T-Ratings:** Wireless devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil (also known as a T Switch or Telephone Switch) than unrated wireless devices. T4 is the better or higher of the two ratings. Note that not all hearing devices have telecoils in them.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit [www.fcc.gov/cgb/dro](http://www.fcc.gov/cgb/dro).

FCC ID: 2ACCJH130

## PRIVACY

Please note by using the device some of your personal data may be shared with the main device. It is under your responsibility to protect your personal data, and to not share it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate regarding

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

Please note that you must respect the laws and regulations in force in the jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person. The manufacturer, the seller, and the vendor of your phone (including the carrier) disclaim any liability which may result from improper use of the phone.

## **BATTERY**

Observe the following precautions:

- Do not attempt to open the battery (this may expose you to toxic fumes, burns, and lead to bodily injury and void of the warranty).
- Do not puncture, disassemble, or cause a short circuit in a battery.
- Do not alter the battery.
- Do not burn the battery or expose it to open flames.
- Do not store the battery at temperatures above 60 C (140 F).
- Only use the battery for the purpose for which it was designed.
- Do not attempt to eject or replace a non-removable battery.
- Do not attempt to access a battery enclosed in a non-removable cover.
- Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates
- Do not dispose of the battery in household rubbish. All batteries and devices must be disposed of in accordance with locally applicable environmental regulations



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life. At these collection points, they will be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

Proper disposal includes municipal waste disposal centers with specific bins for these items of equipment, and collection bins at points of sale. Check with your local municipality for locations.

#### **In European Union countries:**

These collection points are accessible free of charge. All products with this symbol must be brought to these collection points.

#### **In non-European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

#### **In North America:**

Alcatel partners with Call2Recycle® to offer a safe and convenient battery recycling program in the US and Canada.

For more information on our Battery Recycling Program, please visit the USA website at <https://us.alcatelmobile.com/accessibility-compliance/battery-recycling> or the Canada website at <https://ca.alcatelmobile.com/accessibility-compliance/battery-recycling>

Alcatel partners with Electronic Manufacturers Recycling Management Company (MRM) to offer a device mail-back program in the US. For more information on our device mail-back program, please visit the USA website at <https://us.alcatelmobile.com/accessibility-compliance/electronic-recycling-program/>.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS PUNCTURED OR REPLACED BY AN INCORRECT TYPE.**

**WARNING:** This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.



## CHARGERS

USB or wall charger will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The charger designed for your phone meet the standard for safety of information technology equipment and office equipment use and should be used for charging this phone.

Specifications (depending on the country):

USB charger: Input: 100-240 V, 50/60 Hz, 500 mA

Output: 5V, 2A

Battery: Lithium 3500mAh

## Radio waves .....

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy. These limits are part of comprehensive guidelines and permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit is 1.6 W/kg averaged over 1 gram of body tissue, as determined set by public authorities such as Federal Communications Commission (FCC) of the US and Innovation, Science and Economic Development Canada (ISED). Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR in ANSI/IEEE C95.1-1992 and has been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: 2ACCJH130

#### **Innovation, Science and Economic Development Canada (ISED) Radiation Exposure Statement**

This EUT is compliance with SAR for general population/uncontrolled exposure limits in ISED RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance **15** mm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone.

The highest SAR value for this model phone when tested is 1.15 W/Kg for use at the ear and 1.28 W/Kg for use close to the body.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least **15** mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) website: <http://www.ctia.org/> or <http://www.sartick.com>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not used in accordance with the instructions, it may cause interference to radio communications. If interference is suspected, turn off and on the device, and/or move to another location.

#### **Innovation, Science and Economic Development Canada (ISED) Notice**

This device complies with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and;
- This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or USB data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least **15** mm away from the body.

## Licenses.....



microSD logo is a trademark of SD-3C, LLC.

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**Alcatel 5007S** Bluetooth Declaration ID D048575

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The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

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All "Signature" ringtones embedded in this phone have been composed, arranged, and mixed by NU TROPIC (Amar Kabouche).

You may download the source codes from <http://sourceforge.net/projects/alcatel/files/>. The provision of the source code is free of charge from the internet.

## General information.....

- **Website (USA):** <https://us.alcatelmobile.com>
- **Website (Canada):** <https://ca.alcatelmobile.com>
- **Technical support hotline:** In the United States, call 855-368-0829. In Canada, call 855-844-6058.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong
- **Smartphone:** Electronic labeling path (footnote): Find more information about labeling, such as FCC ID, IMEI, and more. Go to **Settings > System > Regulatory & Safety**, or dial **\*#07#** from the keypad.

Your phone is a transceiver that operates on GSM in quad-band (850/900/1800/1900 MHz), UMTS in triple band (B2/4/5), or LTE in hexa-band B2/4/5/12 (MFB1)/13/66.

### Protection against theft <sup>(1)</sup>

Your phone is identified by a device serial number, known as an IMEI, shown on the packaging label and in the phone's memory. An IMEI is a unique number used to identify your device. This number can be accessed by dialing **\*#06#** on the keypad. You are recommended to note this number and save it. If your phone is stolen, the IMEI may be requested by the police or your service provider to locate and block your device, even with a different SIM card.

<sup>(1)</sup> Contact your service provider to check service availability.

## Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific carrier services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the service provider exclusively.

## Warranty

For information on warranty of your device, visit the USA website at <https://us.alcatelmobile.com/warranty> and the Canada website at <https://ca.alcatelmobile.com/warranty>



**WARNING** Cancer and Reproductive Harm  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

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the right to alter material  
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