



Vodafone  
Smart E9

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Smart E9 / CQF2DJ101AAA

Please read this safety information before you use the device. Following the warnings will help prevent injury to yourself or others and damage to your device.

Additional safety warnings may be given for the operation of specific Apps on your device, you should also follow these instructions.

## Product safety information

### Pictograms and graphic symbols



Read the Safety Information section of this user guide [on page 2] before using this device. Failure to comply with safety warnings can result in serious injury.



Do not use while refuelling or near gas or flammable liquids



Do not use while driving



This device may produce a bright or flashing light



For body-worn operation maintain a separation of 5 mm



Do not dispose of this device or its battery in a fire.



This device is not intended for use by young children. If you allow a child to use it ensure the child is strictly supervised. This device contains small parts which are a choking hazard



Avoid contact with magnetic media



This device may produce a loud sound



Avoid extreme temperatures



Keep away from pacemakers and other personal medical devices



Avoid contact with liquid, keep dry



Switch off when instructed in hospitals and medical facilities



Do not try to disassemble



Switch off when instructed in aircraft and airports



Do not rely on this device for emergency communications



Switch off in explosive environments



Only use approved accessories



Do not use this device whilst walking across a road or cycling

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

### CONDITIONS OF USE:

- You are advised to switch off the phone from time to time to optimize its performance;
- Remember to abide by local authority rules of mobile phone use on aircrafts;
- If your phone is a unibody device, where the back cover and battery are not removable, disassembling the phone will void your warranty. Disassembling the phone can cause bodily injury if the battery is punctured;
- Always handle your phone with care and keep it in a clean and dust-free place;
- Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F). At over 55°C (131°F), the legibility of the phone's display may be impaired, though this is temporary and not serious;
- Do not open, dismantle, or attempt to repair your phone yourself;

- Do not drop, throw, or bend your phone;
- Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries;
- Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products;
- Remember to make backup copies or keep a written record of all important information stored on your phone;
- Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone;
- Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, orientation, or movements.

## PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the carrier) disclaim any liability which may result from improper use of the phone.

## BATTERY:

### For a non-unibody device:

Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns);
- Do not puncture, disassemble, or cause a short circuit in a battery;
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

### For a non-unibody device with a non-removable battery:

Observe the following precautions:

- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F).

Phone and battery must be disposed of in accordance with locally applicable environmental regulations.

### For a unibody device:

Observe the following precautions:

- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F);

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

### In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

### In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at <http://www.gowirelessgogreen.org/>

**CAUTION:** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

**WARNING:** This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

### CHARGERS:

Home A.C./Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA

Output: 5V, 550mA

Battery: Lithium 2000 mAh

### RADIO WAVES:

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISED), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: 2ACCH095<sup>(1)</sup> or FCC ID : 2ACCH098<sup>(2)</sup>

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

<sup>(1)</sup> For VFD 527/528.

<sup>(2)</sup> For VFD 529.

The highest SAR value for this model phone when tested is 1.21 W/Kg for use at the ear and 1.30 W/Kg for use close to the body.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 10 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This phone complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference;
- This device must accept any interference received, including interference that may cause undesired operation.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or USB data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/ or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

### **Innovation, Science and Economic Development Canada (ISED) Notice**

This device complies with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and;
- This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

### **Innovation, Science and Economic Development Canada (ISED) Radiation Exposure Statement**

This EUT is compliance with SAR for general population/uncontrolled exposure limits in ISED RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 10 mm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

### **Licences**



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### **Smart E9 Bluetooth Declaration ID D038401**



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

This equipment may be operated in all European countries.

This device may be operated without restrictions in any EU member state.

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The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License (the text will show when you touch and hold **Google legal in Settings > System > About phone > Legal information**)<sup>(1)</sup>.

### **General information**

You have purchased a product which uses the open source (<http://opensource.org/>) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product from the below mentioned address in chapter Notice.

You may download the source codes from <https://sourceforge.net/projects/alcatel/files/vodafone/SmartE9.tar.xz/download>. The provision of the source code is free of charge from internet.

<sup>(1)</sup> This may not be available depending on your country

Electronic labeling path: Touch Settings > Regulatory & Safety or press \*#07#, you can find more information about labeling <sup>(1)</sup>, such as FCC ID.

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

Your phone is a transceiver that operates on GSM in dual-band (1800/1900 MHz), UMTS in quad-band (850/900/1900/2100 MHz), or LTE in B1/3/7/8/20.

GSM850/900: 33 dBm

FCC ID: 2ACCH095

## Notice

The information in this manual is subject to change without notice.

Every effort has been made in the preparation of this manual to ensure accuracy of the contents, but all statements, information, and recommendations in this manual do not constitute a warranty of any kind, expressed or implied. Read the safety precautions and safety information carefully to ensure that you use this wireless device in a correct and safe manner.

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Manufacturer: Vodafone Procurement Company S.a.r.l.

Registered trade mark:

Address: 15 rue Edward Steichen, L-2540 Luxembourg, Grand-Duché de Luxembourg



# Warranty information

## WARRANTY TERMS AND CONDITIONS

1. Vodafone undertakes the warranty of this mobile phone for a period of two (2) years from the date of purchase by the original owner (not transferable) under normal use.
2. The battery has a limited warranty for twelve (12) months, and charger for twenty-four (24) months against manufacturing defects. Other accessories have a limited warranty for twenty-four (24) months against manufacturing defects.
3. This warranty does not cover damage resulting from:
  - a) Normal wear & tear of the equipment;
  - b) Defects and damages due to the equipment being used other than its normal and customary manner;
  - c) An unauthorised disassembly, repair, alteration or modification being carried out;
  - d) Misuse, abuse, negligence or accident howsoever caused;
  - e) Defects or damage arising from improper testing, operation, maintenance, installation, or any alteration or modification;
  - f) Defects or damage due to spillage of food or liquids, corrosion, rust or the use of wrong voltage;
  - g) Scratches or damage to plastic surfaces and all other externally exposed parts that are due to normal customer use;
4. If this phone needs service or repair, it must be delivered at the user's cost.
5. This warranty will be null and void in any of the following events:
  - a) If the serial number or warranty seal on the equipment has been defaced or removed.
  - b) If any term contained in this warranty has been altered or modified in any way without prior written consent of Vodafone.
6. This limited warranty extends only to customers who purchase the product and is only valid in Vodafone's intended country (or area) of sale of the product.

<sup>(1)</sup> It depends on countries.

7. If the product is returned to Vodafone after the expiration of the warranty period, Vodafone's normal service policies shall apply and the consumer will be charged accordingly.
  - a) Vodafone neither assumes for it any other obligation or liability beyond that which is expressly provided for in this limited warranty.
  - b) All warranty information, product features and specifications are subject to change without notice.
8. THIS WARRANTY IS IN LIEU OF ANY AND OTHER WARRANTIES EXPRESSED OR IMPLIED, SPECIFICALLY INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. VODAFONE ASSUMES NO LIABILITY FOR THE BREACH OF THE WARRANTY BEYOND CORRECTING THE BREACH IN THE MANNER DESCRIBED ABOVE. IN NO EVENT SHALL VODAFONE BE LIABLE FOR CONSEQUENCES.