

Model ID (VKW001)



The smart  
kids watch

Safety and  
Warranty  
information

EN | DE | ES | IT | PT | GR



## Product Safety Information

EN

Please read this safety information before you use the device. Following the warnings will help prevent injury to yourself or others and damage to your device. Additional safety warnings may be given for the operation of specific Apps on your device, you should also follow these instructions.

### Pictograms and Graphic Symbols



Read the Safety Information section of this user guide before using this device. Failure to comply with safety warnings can result in serious injury.



Do not use while driving.



This device is not intended for use by young children. If you allow a child to use it ensure the child is strictly supervised. This device contains small parts which are a choking hazard.



Keep away from pacemakers and other personal medical devices.



Switch off when instructed in hospitals and medical facilities.



Switch off when instructed in aircrafts and airport.



Do not take this device near explosive environments.



Do not use while refuelling or near gas or flammable liquids.



Do not dispose of this device or its battery in a fire.



Avoid contact with magnetic media.



Avoid Extreme Temperatures.



Do not try and disassemble.



This device will not communicate with emergency services. Do not rely on this watch for emergency communications



Only use approved accessories.



This device may produce a bright or flashing light.



This device may produce a loud sound.



Switch off in explosive environments.



Do not to use this device whilst walking across a road or cycling.



This device is not suitable for children under 3 years of age.

The toy is only to be connected to Class II equipment bearing the symbol 

## RF EXPOSURE

This watch contains a radio transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your watch, the system handling your call controls the power level at which your device transmits.

## RADIO WAVES:

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part

of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISED), is 1.6 W/kg averaged over 1 gram of body tissue, and Limbs is 4.0 W/Kg averaged over 10 grams. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population / uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the device.

Before a device model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model device when tested is 0.54 W/Kg for use close to the body, and 0.67 W/Kg for Limbs.

During SAR testing, this is set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage near the body with the separation of 10 mm, and the Limbs with the separation of 0 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network.

In general, the closer you are to a wireless base station antenna, the lower the power output.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:  
<http://www.ctia.org/>

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received, including interference that may cause undesired operation.

### **Limiting exposure to radio frequency (RF) fields**

For individuals concerned about limiting their exposure to RF fields, the World Health Organisation (WHO) provides the following advice in Fact Sheet 193 Electromagnetic fields and public health: mobile watches (October 2014): Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile watches. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' watches to keep mobile watches away from the head and body.

Further information on exposure to radio waves can be obtained from the WHO <http://www.who.int/mediacentre/factsheets/fs193/en/>

### **Regulatory information**

The following safety approvals and notices apply in specific regions as noted.



Here by, the manufacturer declares that the wireless device is in compliance with the essential requirements and other relevant

provisions of the Radio Equipment Directive 2014/53/EU.

A full copy of the Declaration of Conformity can be found at <https://www.vodafone.com/what-we-do/devices>

## **DISTRACTION**

Using a smart watch to communicate, listen to music or watch other media could potentially distract you from performing any activity which requires your full attention.

It may also reduce your awareness of the environment around you.

### **Driving**

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a watch while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of smart watches while driving.

### **Operating machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

### **Walking and Cycling**

Using a smart watch while walking or cycling will reduce concentration on the environment around you and may increase your risk of an accident.

## **PRODUCT HANDLING**

You alone are responsible for how you use your watch and any consequences of its use.

You must always switch off your watch wherever the use of a smart watch is prohibited. Use of your watch is subject to safety measures designed to protect users and their environment.



- Your device has an IP67 water and dust resistance rating. However, the watch is not designed for swimming, diving, or prolonged submersion in water.  
\*IP67 tests are carried out in accordance with [IEC 60529]
- Do not charge your watch while it is wet.
- Always treat your watch and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your watch or its accessories to open flames or lit tobacco products.
- Do not expose your watch or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your watch or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the watch or its accessories.
- Do not paint your watch or its accessories.
- Do not attempt to disassemble your watch or its accessories, only authorised personnel must do so.
- Do not expose your watch or its accessories to extreme temperatures, minimum -20 and maximum +55 degrees Celsius. Any temperatures below -20 degrees Celsius the display module / battery may have reduced function due to freezing. After recovering to room temperature full function will be regained. Do not leave the device in your car along, because temperatures in parked cars can exceed this range.
- Please check local regulations for disposal of electronic products.
- Do not carry your watch in your back pocket as it could break when you sit down.

### **Small Children**

Do not leave your watch and its accessories within the reach of small children under the age of 3 or allow them to play with it.

They could hurt themselves or others, or may accidentally damage the watch.

Your watch contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

### **Power supply**

Do not connect your watch to the power supply or switch it on until instructed to do so in the installation instructions.

### **Seizures/Blackouts**

This watch is capable of producing bright flashing lights.

### **Loud Noise**

This watch is capable of producing loud noises which may damage your hearing.

### **Sound and video player function**

Reduce the sound volume to a reasonable level to avoid hearing damage.

Prolonged periods of listening to music, playing games or using other content from your watch, at high volume, may lead to hearing damage.

### **Watch Heating**

Your watch may become warm during charging and during normal use, do not use this watch if it is overheated (showing an overheating warning or feels hot to touch).

## **ELECTRICAL SAFETY**

### **Accessories**

Use only approved accessories and chargers.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals, charger, and device charging point or any electrical contacts on accessories.

Do not touch the power cord with wet hands or disconnect the charger by pulling the cord. Doing so may result in electrocution.

### **Faulty and Damaged Products**

Do not attempt to disassemble the watch or its accessory.

Only qualified personnel should service or repair the watch or its accessory.

## **BATTERY HANDLING AND SAFETY**

### **(For Products with Non-removable Battery)**

The battery in this watch is not user removable.

Do not make any attempt to remove the battery or disassemble the watch to access the battery.

Only use the charger supplied, or manufacturer approved replacements intended for use with your watch. Using other chargers could be dangerous.

Improper use of your watch may result in fire, explosion or other hazards.

If you believe the battery has been damaged, do not use or re-charge the watch and take it to an authorised service centre for testing.

Do not puncture or crush the watch or allow it to be subjected to any external pressure or force.

## **INTERFERENCE**

Care must be taken when using the watch in close proximity to personal medical devices, such as pacemakers and hearing aids.

### **Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a device and a pacemaker to avoid potential interference with the pacemaker. To achieve this use the watch on the opposite arm to your pacemaker and do not carry it in a breast pocket.

### **Hearing Aids**

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

### **Medical devices**

Please consult your doctor and the device manufacturer to determine if operation of your watch may interfere with the operation of your medical device.

### **Hospitals**

Switch off your smart watch when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## Aircraft

Switch off your smart watch whenever you are instructed to do so by airport or airline staff. Consult the airline staff about the use of smart watch on board the aircraft, if your watch offers a 'flight mode' this must be enabled prior to boarding an aircraft.

## EXPLOSIVE ENVIRONMENTS

### Petrol stations and explosive atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your watch or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

### Blasting Caps and Areas

Turn off this smart watch when in a blasting area or in areas posted turn off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.

## DISPOSAL AND RECYCLING

This symbol on your device, battery and accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment.
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.



## **GENERAL INFORMATION**

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 900: 33.5 dBm

GSM 1800: 31 dBm

LTE FDD Band 3/7/20 (1800/2600/800): 23 dBm

Bluetooth LE: -3.68 dBm

## Battery

Li-Polymer Battery

To be updated by TCL



## Caution

Use only approved charger.

Do not disassemble or modify.

Do not short-circuit

Do not dispose of in fire.

Do not expose to high temperature (45°C/113°F).

Made in China.

## Made in China

**Manufacturer:** Vodafone Procurement Company S.à.r.l.,  
15 rue Edward Steichen. L-2540 Luxembourg,  
Grand-Duché de Luxembourg.

**Importer:** TCT Mobile Europe SAS, 55 avenue des Champs  
Pierreux, 92000 Nanterre, France.

## Neo – Manufacturer's Warranty

Your device receives the benefit of a twenty-four (24) month manufacturer's warranty. During the warranty period, any damage, defect or malfunction to your device which our authorised technical personnel confirm has been incurred

through normal use, shall entitle you to a replacement, a refund or, if possible, a repair service. We will let you know the available options when we assess your device. If we require you to send your device, you will be responsible for paying all postage and packaging.

The manufacturer's warranty excludes any damage or defects that arise as a result of: (i) accident or abuse; or (ii) usage of, or connection to, unauthorised, unofficial or unapproved accessories, and we may also refuse to replace, refund or repair any device under this warranty if we consider the device has been subject to unauthorised testing, repairs or disassembly.

The manufacturer's warranty is both separate, and in addition, to any statutory rights you may have under consumer law. The warranty period starts from the date of purchase, as shown on your invoice/receipt.

**To make a warranty claim:**

- (a) If you purchased from one of our stores: Take your device back to any store in the country you purchased your device, where they will confirm if it is eligible under this guarantee and let you know the next steps.
- (b) If you purchased online: Contact our customer care team in the country you purchased your device, where they will provide you with further instructions.

Proof of purchase will be required.





