CONNECTING AND USING YOUR LUCID HEARING AID WITH YOUR IPHONE

QUICK SETUP AND USAGE GUIDE FOR MADE FOR IPHONE (MFI) FUNCTIONALITY

Lucid HEARING.

Made for iPhone

COMPATIBILITY

Lucid Made for iPhone (MFI) Hearing Aids

To use Lucid MFI hearing aids, you need one of these Apple devices with iOS 7 or later. This User Guide refers to features in iOS 11.

Compatible iPhones

iPhone X	iPhone 8	iPhone 7
	iPhone 8 Plus	iPhone 7 Plus
iPhone SE	iPhone 6	iPhone 5s
	iPhone 6 Plus	
	iPhone 6s	
	iPhone 6s Plus	

Compatible iPads

iPad (6th gen)	iPad Pro (12.9 inch) 2nd gen	iPad Mini 4
iPad (5th gen)	iPad Pro (10.5 inch)	iPad Mini 3
	iPad Pro (9.7 inch)	iPad Mini 2
	iPad Pro (12.9 inch) 1st gen	

Compatible iPods

iPod Touch (6th gen)

DEVICE PAIRING AND UNPAIRING

Pair and Connect

When you pair your Lucid Made for iPhone Hearing Aids to your iOS device, audio from your iOS device goes to your hearing aids. If you turn off your hearing aid, you need to reconnect it when you want to use it with your iOS device again.

To pair your Lucid MFI Hearing Aids, follow these steps:

1 Open your hearing aids' battery doors.
2 On your iOS device, tap Settings > General > Accessibility > Hearing > MFI Hearing Devices.
3 If Bluetooth is off, turn it on under Devices.

4 Close your hearing aid's battery doors. Your iOS device will search for available MFI hearing aids.

5 Under Devices, tap the name of your hearing aid.

6 Tap Pair when you see the pairing request on the screen. If you have two hearing aids, you'll get two requests. Pairing could take up to a minute.

You can start using your hearing aid when you see it connected under Devices.

Pair With More Than One Device

You can pair your Lucid MFI Hearing Aids with up to five iOS devices, but they will only be connected to one iOS device at a time.

To pair with another iOS device, follow these steps:

1 Make sure all iOS devices are connected to the same Wi-Fi network and signed in to iCloud with the same Apple ID.
2 Turn of all other iOS devices already paired with your hearing aids.
3 Follow the previous steps in Pair and Connect.

Connect When You Turn On Your Hearing Device

When you turn off your hearing aid, it disconnects from your iOS device. Open and close the battery doors on your hearing aid to turn on your hearing aid and reconnect to your iOS device.

Unpair (Forget Device)

To unpair your Lucid MFI hearing aids from an iOS device, follow these steps:

1 On your iOS device, tap Settings > General > Accessibility > Hearing > MFI Hearing Devices.
2 If Bluetooth is off, turn it on under Devices.
3 Under Devices, tap the name of your hearing aid.
4 Scroll to the bottom of the menu and tap on "Forget this device."

PLACE & RECIEVE A PHONE CALL

Use the iPhone touch-screen controls as normal to place a call, or to handle an incoming call.

When the hearing aids are paired, connected, and streaming is enabled, then incoming audio from the iPhone call automatically goes to your hearing aids. For outgoing audio, you must speak into the iPhone's microphone.

CONTROL YOUR LUCID MFI HEARING AID

You can use your iOS device to see your Lucid MFI Hearing Aids' battery life, adjust the volume, turn on Live Listen, and more. To control your hearing aids, use Settings or the Accessibility Shortcut.

Set preferences for features that you control with your iOS device by going to Settings > General > Accessibility > Hearing. Then tap MFI Hearing Aids.

Play Ringtones You can play ringtones through connected hearing devices.
Control on Lock Screen Quickly make preset and volume adjustments on your hearing aid right from the Lock Screen on your iOS device. Just triple click the Home button.

The up-down buttons on the side of the iPhone control the level of iPhone streaming audio to your hearing aids. The "Hearing Device Mic Volume" sliders control the level of the hearing aid microphones. This means you can mix ambient sounds with the streaming audio at your own preferred level.

You can also tap your hearing aid's name in Settings to:

• View battery life
• Adjust volume levels for either or both hearing aids
• Choose an audio preset
• Turn on Live Listen
• Unpair your hearing aid

Scroll down to see the full menu of hearing aid control options.

USING THE ACCESSABILITY SHORTCUT

When Lucid MFI hearing aids are paired with the Apple device, the Accessibility Shortcut is available by triple-clicking the Home button. It is also available on the Lock screen.

You can configure this in Settings > General > Accessibility >Accessibility Shortcut.

TROUBLESHOOTING GUIDE

If you are having trouble pairing, try these steps:

1 Unpair the hearing aids from all iOS devices.
2 Power-cycle the Apple device (off/on).
3 Make sure you have fresh batteries in the hearing aids.
4 Power-cycle the Lucid MFI Hearing Aids.
5 Be sure to pair within 180 seconds of turning on the hearing aids.

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