

uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

- Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/cgb/dro>.

### **CE Certification Information (SAR)**

- The SAR limit of Europe is 2.0W/kg. This device was tested for typical operation with the back of the handset kept 5mm from the body. To maintain compliance with RF exposure requirements, use accessories that maintain a 5mm separation distance between the your body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.
- If you are using a pacemaker, hearing aids, cochlear implant or other device, please use the phone according to your doctor's advice.
- Your device is designed not to exceed the limits of emission of radio waves recommended by international

guidelines.

- The SAR value of the device may depend on factors such as proximity to the network tower or use of accessories.

Choose the belt clips, holsters, or other similar body-worn accessories which do not contain metallic components to support the minimum distance of body-worn operation. Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified, and use such accessories should be avoided.

## **E-Waste Disposal Declaration**

E-waste refers to discarded electronics and electronic equipment (WEEE). Ensure that an authorized agency repairs devices when needed. Do not dismantle the device on your own. Always discard used electronic products, batteries and accessories at the end of their life cycle; use an authorized collection point or collection center.

Do not dispose of e-waste into garbage bins. Do not dispose of batteries into household waste. Improper disposal of waste may prevent natural resources from being reused. Some waste contains hazardous chemicals if not disposed properly and may release toxins into the soil and water, and may also release greenhouse gases into the environment.

## Additional Important Health and Safety Information

- Please do not use the phone if antenna is damaged. Otherwise, it could cause injury.
- Do not place the phone near magnetic cards or other magnetic objects; information stored on floppy discs, memory cards and credit cards could be damaged by magnetic radiation.
- Please keep metallic objects away from phone receiver.
- Small metallic objects may be attracted to the device and personal injury or device damage could occur.
- Keep phone away from water and other liquids.
- Damage to the display could lead to leakage of the liquid inside the panel. If this liquid comes in contact with your eyes, flush your eyes with water immediately (do not rub) and immediately seek medical attention.
- Your phone can only use OnePlus authorized batteries and chargers. Using third-party products may cause battery leakage, overheating or fires. OnePlus will not take any responsibility for accidents or problems caused by using accessories that are not approved by OnePlus.
- Only connect to power sources with USB 2.0 or above.
- The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

|                                                                                   |    |    |    |    |    |    |    |
|-----------------------------------------------------------------------------------|----|----|----|----|----|----|----|
|  | AT | BE | BG | HR | CY | CZ | DK |
|                                                                                   | EE | FI | FR | DE | EL | HU | IE |
|                                                                                   | IT | LV | LT | LU | MT | NL | PL |
|                                                                                   | PT | RO | SK | SI | ES | SE | UK |



#### **Prevention of Hearing Loss**

**To prevent possible hearing damage, do not listen at high volume levels for long periods.**

Caution: risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

### **Care and Maintenance**

- Your phone is a product of superior design and craftsmanship and should be treated with care. The following suggestions will help you prolong the life of your device.
- If the screen comes in contact with liquid or dust, please clean immediately.
- Please do not touch the connection port of the phone, as static electricity may harm components in the device.
- Do not hit, shake or drop the phone to avoid damage and injury.
- Do not put pressure on the device, as it may damage the screen, battery, or the device itself.
- Do not place the battery, phone or charger in a microwave oven or other high voltage equipment. Otherwise, it may cause circuit damage, fires, or other damage.
- Do not use the phone around flammable gas.
- Please keep the phone out of reach of children in order to prevent injuries or property damage.
- Do not place the phone on uneven or unstable surfaces.

- Phone, battery and charger are not waterproof. Please do not use these devices in the bathroom, areas of high temperature, humidity or dust; avoid rain.
- Use soft, clean, dry cloth to clean the phone, battery and charger.
- Do not use alcohol or harsh chemicals to clean the device.
- Please use a soft cloth with water to remove dirt and smudges; do not use your fingernails or sharp objects to avoid scratching the screen.
- When the phone is transmitting data or saving information, do not remove the SIM card.
- Sockets that are dirty may cause poor contact with the charger and your phone may fail to charge properly.
- Modified accessories may damage the device or violate local regulations for radio devices.
- If applicable, the user should turn off 5GHz WiFi in outdoor environments.



**WARNING:**

**Before using the phone, please read the health and safety information carefully.**

Some people may get dizzy or experience medical problems in response to flashing lights. If you are at risk, please consult your doctor before using this device. If you have the following symptoms: headache, dizziness, convulsion, eyes or muscle cramps, loss of consciousness, or involuntary body movements, please stop using the device immediately and seek medical attention. Avoid using the device for extended periods and keep proper distance from your eyes.

## EU Regulatory Conformance

Hereby, OnePlus Technology (Shenzhen) Co., Ltd. declares that the radio equipment type SmartPhone is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address <http://downloads.oneplus.net/>.

**Notice:** Observe the national local regulations in the location where the device is to be used. This device may be restricted for use in some or all member states of the European Union (EU).

## European Frequency Bands and Power

(a) Frequency bands in which the radio equipment operates: Some bands may not be available in all countries or all areas. Please contact the local carrier for more details.

(b) Maximum radio-frequency power transmitted in the frequency bands in which the radio equipment operates:

The maximum power for all bands is less than the highest limit value specified in the related Harmonized Standard.

The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to this radio equipment are as follows:

GSM900: 35dBm; GSM1800: 32dBm; UMTS Band 1/8: 25.7dBm; LTE Band1/3/7/8/20/28/38/40: 25.7dBm

Bluetooth: <20dBm; 802.11abgn: 2.4GHz band <20dBm; 5GHz band <23 dBm

NFC: 13.56MHz<42dBuA/m at 10m

## **OnePlus Mobile Warranty Information**

OnePlus phones purchased on [oneplus.net](http://oneplus.net) come with a limited warranty. The duration of this warranty is dependent on the original region/country of purchase and is only redeemable within the original country or region. Unless otherwise specified, this warranty covers the hardware components of the product as originally supplied and does not cover, or partially covers, software, consumable items, or accessories, even if packaged or sold together with the product. The limited warranty only covers product defects caused by workmanship or build materials. For more details, please contact OnePlus Customer Support by visiting [oneplus.net/support](http://oneplus.net/support).

### **The limited warranty does not cover**

I. Defects or damage resulting from accidents, neglect, misuse, or abnormal use; abnormal conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electrical or electromechanical stress. II. Scratches, dents and cosmetic damage, unless caused by OnePlus. III. Defects or damage resulting from excessive force or use of metallic objects on the touch screen. IV. Devices that have the serial number or the IMEI number removed, defaced, damaged, altered or made illegible. V. Ordinary wear and tear. VI. Defects or damage resulting from the use of the product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by OnePlus. VII. Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by OnePlus. VIII. Defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source. IX. Defects or damage resulting from cellular signal

reception or transmission, or viruses and other software problems introduced into the product. X. Free warranty replacements and repairs are only valid in country of purchase. Other services are available in other regions. Please contact OnePlus Customer Support for more details.

### **Return Policy (Limited to North America & Europe)**

OnePlus phones and accessories are made to the highest standards and undergo rigorous testing. If you are not satisfied with your OnePlus product for any reason, you may request a return within 15 calendar days of delivery. Once we approve your request and receive the product, we will give you a full refund. Any shipping and handling fees incurred in the return process are not covered by the refund. Return requests made outside of the 15-day period will not be accepted. We may also choose not to accept returns within these circumstances:

1. Defects or damages caused by misuse, neglect, physical damage, tampering, incorrect adjustment, normal wear and tear or incorrect installation after purchase.
2. Price fluctuations being the sole reason for return.
3. Customized customer contracts.

In accordance with the U.K. Consumer Rights Act 2015, any goods that are not (1) of satisfactory quality; (2) fit for their given purpose; or (3) as described, may be returned free of charge within 30 days of delivery. Please submit a ticket describing the problem with your device. In order to be eligible for a refund, you must contact us within 30 days and describe in detail how the goods were defective, damaged, or materially different. We may choose not to accept returns for any of the above mentioned circumstances.

In all cases, we will inspect the product and verify the fault. To qualify for a replacement or refund, device must



be in “as new” condition and include all original contents of the package. We reserve the right to refuse a refund or exchange if the product returned is deemed to have been damaged.

Please contact OnePlus Customer Support to request a return at [oneplus.net/support](https://oneplus.net/support).

**US** **OnePlus Customer Support**  
Support information and assistance go to: [oneplus.net/support](https://oneplus.net/support)  
Download manuals: [oneplus.net/manual](https://oneplus.net/manual)

**DE** **OnePlus Kundenbetreuung**  
Weitere Informationen finden Sie in unserem Support Center: [oneplus.net/de/support](https://oneplus.net/de/support) Bedienungsanleitungen im Download: [oneplus.net/de/manual](https://oneplus.net/de/manual)

**FR** **OnePlus Service Clients**  
Visitez le site d'assistance en ligne pour obtenir plus d'informations: [oneplus.net/fr/support](https://oneplus.net/fr/support)  
Téléchargements et Manuels: [oneplus.net/fr/manual](https://oneplus.net/fr/manual)

**ES** **OnePlus Atención al Cliente**  
Para información, soporte y asistencia vaya a: [oneplus.net/es/support](https://oneplus.net/es/support)  
Descarga el manual en: [oneplus.net/es/manual](https://oneplus.net/es/manual)

**IT** **OnePlus Assistenza Clienti**  
Per informazioni di supporto e assistenza vai su: [oneplus.net/it/support](https://oneplus.net/it/support) Scarica manuali: [oneplus.net/it/manual](https://oneplus.net/it/manual)

**PT** **Suporte ao Cliente OnePlus**  
Para informações, suporte e assistência, acesse: [oneplus.net/pt/support](https://oneplus.net/pt/support)  
Descarregar manual: [oneplus.net/pt/manual](https://oneplus.net/pt/manual)

**SE** **OnePlus Kundsupport**  
För supportinformation och hjälp gå till: [oneplus.net/se/support](https://oneplus.net/se/support)  
Ladda ned manualer: [oneplus.net/se/manual](https://oneplus.net/se/manual)

**IN** **OnePlus Customer Support**  
Support information and assistance go to: [oneplusstore.in/support](https://oneplusstore.in/support)  
Download manuals: [oneplusstore.in/manual](https://oneplusstore.in/manual)



厂家代码和物  
料代码二维码  
位置区域:  
8.5\*8.5mm

