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soundhawk®

We created Soundhawk to help each of us hear more of what matters most. We look forward to your comments and are available to answer any questions about your Soundhawk Smart Listening System.

Contact us at 1-844-SOUNDHWK (1-844-768-6349) or care@soundhawk.com.

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Quick Guide

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Download the Free App

Hear the world the way you want. Use our mobile app to connect the Soundhawk® Scoop to your phone (iOS™ and Android™ only) and personalize it to your listening preferences. Download the app now and follow the simple instructions on screen to get started.

Download on the App Store

GET IT ON Google play

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GOVERNING LAW: The Limited Warranty and License are governed by the laws of the State of California, excluding its conflicts of laws principles and excluding the Uniform Computer Information Transactions Act and the United Nations Convention on Contracts for the International Sale of Goods.

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SAFETY INFORMATION: The Soundhawk Smart Listening System (the "Product") is not a hearing aid and is not intended to diagnose, treat, cure or alter the structure or function of the body. The Product will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions.

- To protect your hearing, avoid having the volume at high levels for extended periods of time. Permanent hearing loss can result from high sound volumes.
- Do not expose the Product to liquid or moisture; it is not waterproof.
- Batteries are not user replaceable. Do not tamper with the Product or attempt to replace batteries.
- Do not expose the Product to extreme temperatures, such as leaving the Product on your car dashboard in the afternoon sun, as it may damage the Product.
- Use only the provided USB cable to charge the Product.

For further safety information, see www.soundhawk.com/safety.

LIMITED WARRANTY: Soundhawk Corporation ("Soundhawk") warrants to the original purchaser ("Customer") that hardware provided with the Product will be free from material defects under normal intended use for one year from the original purchase date. Soundhawk's sole obligation under this warranty shall be, in its sole discretion, to replace or repair the Product or refund the purchase price. All items returned to Soundhawk become the property of Soundhawk. Customer must contact Soundhawk within the warranty period to obtain a warranty service authorization. Dated proof of original purchase will be required. Soundhawk is not responsible for items received without a warranty

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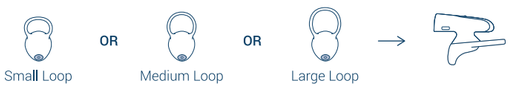
Personalize Your Soundhawk Fit

We include a variety of eartips so you can customize your Scoop to fit just right. Try different tips to see which feels and sounds right to you. See Help in the mobile app for more information.



Small Loop | Medium Loop | Large Loop

Small Dome With Small Loop | Medium Dome With Small Loop | Large Dome With Small Loop

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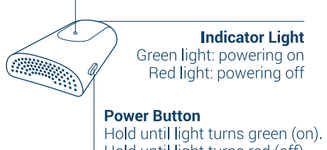
Scoop

The Scoop lets you hear the world around you more clearly and it wirelessly connects to your smartphone to answer calls or listen to music.



Action Button
The go-to button to control Scoop and manage calls. Tap to activate or mute.

Indicator Light
Green light: powering on
Red light: powering off

Power Button
Hold until light turns green (on).
Hold until light turns red (off).

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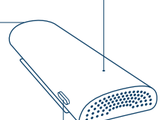
Wireless Mic

The Wireless Mic makes it easy to hear people even in the noisiest places. Simply place it near anything (person or TV) you want to hear and it will pick up the sound and send it directly to the Scoop.

Omnidirectional Microphone
Picks up sounds at or near the source and delivers them to your Scoop.

Indicator Light
Green light: powering on
Red light: powering off



Power Button
Hold until light turns green (on).
Hold until light turns red (off).

FCC Regulations:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user‘s authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Information
This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission for an uncontrolled environment.