

# User Manual

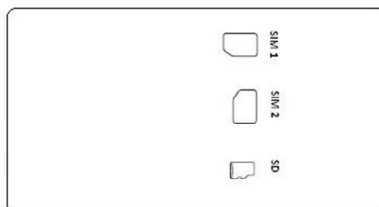
## Design

To turn on the device, keep the ON button pressed for a couple of seconds.



1	USB Port	6	Volume +/-
2	Earphone Jack	7	Power key
3	Receiver	8	Microphone
4	Proximity Sensor	9	Rear camera
5	Front camera	10	Speaker

## How to install SIM card and battery



Follow the steps shown on the image located in the back part. Please note that the device has 2 slots for SIM cards.

Make sure that the back cover is well placed and closed after you insert the SIM card(s).

### How to proceed if the device gets blocked?

1. Press RESET button
2. Press ON button for a couple of seconds
3. Take out the battery

### Charge the battery

Before using the device for the first time or if the battery has not been used for a long time, you need to charge the battery.

Use only approved chargers, batteries and cables. Unapproved chargers or batteries can damage the battery or the device.

Connect the small end part of the charger to the device's multifunction slot and the big end part of the charger to an electric source.

If you connect the charger in a wrong way, you can seriously damage the device. The warranty does not cover damage caused by an inappropriate use.

After charging is complete, disconnect the device from the charger. Disconnect first the charger from the device and then from the electric source. Do not take out the battery before disconnecting the charger. This can damage the device.

The charger does not have ON/OFF button, so, in order to cut the electrical supply, the end user should disconnect the charger from the electric source. Please keep the charging cable close to the device when it is charging, to avoid it to be tight. To save energy, disconnect the charger when it is not in use.

# Information about security

This section contains information about mobile security. Some content may not apply to your device. To avoid injury to yourself and others, or damage to the device, read the safety information before using the device.

**Warning** Failure to comply with these rules and security warnings, the end user could suffer serious injury or death.

**Do not use damaged power cables or connectors or loose plugs.** Insecure connections can cause electrical shock or fire

**Do not touch the power cord with wet hands or pull the cord to disconnect the charger.** Doing so could end up in electrocution.

**Do not bend or damage the power cord.** Doing so could cause electric shock or fire.

**Do not touch the power cord with wet hands or pull the cord to disconnect the**

**charger.** Doing so could cause an electric shock.

**Do not short-circuit the charger or the device.**

Doing so could cause electric shock or fire, or the battery may malfunction or explode.

**Do not use the device outdoors during a thunderstorm.** Doing so could cause electric shock, or the device may malfunction.

**Use batteries, chargers, accessories and supplies approved by the manufacturer.**  
**Do not knock or drop the charger or device.**

**Handle and dispose of the device and the charger with caution**

**Protect the device, battery and charger to avoid damage**

**Do not store the device in heaters, microwaves, hot cooking equipment, or high pressure containers, or near them**

**Do not use or store the device in areas with high concentrations of dust or airborne materials**

**Do not bite or suck on the device or battery**

**Do not insert the device or supplied accessories into the eyes, ears and mouth**

**Do not handle damaged batteries lithium ion or leaking**

**Do not use the device in a hospital, on a plane or car that could be interfered with by radio frequency**

**Do not expose the device to heavy smoke or fumes**

**If you use a hearing aid, contact the manufacturer for information about radio interference**

**Do not use the device near other equipment or devices emitting radio frequency, such as sound systems or radio towers**

**Turn off the device in potentially explosive environments**

**If you notice that the device or battery emits strange smells or sounds, or see smoke or liquid leaving the device or battery, stop using the device immediately**

**Comply with all safety warnings and regulations regarding the use of mobile devices while driving**

### **Correct use and maintenance**

**Keep the device dry**

**Do not store the device in hot or cold areas.**

**It is recommended to use the device at temperatures between 5 ° C and 35 ° C**

**Do not expose the device to direct sunlight for long periods (eg on the dashboard of a car)**

**Do not store your device with metal objects, such as coins, keys and necklaces**

**Do not store your device near magnetic fields**

Magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, may be damaged by magnetic fields.

**If the device is heated, discontinue use of the device or applications for a while**

**Do not use the device if the back cover is not installed**

**If your device has a lamp or a flash for the camera, do not use near the eyes of people or pets**

**Use caution when exposed to flashing lights**

**Reduce the risk of repetitive motion injuries**

**When using headphones protect your hearing and ears**

Excessive exposure to loud sounds can cause hearing damage.

Exposure to loud sounds while walking can distract your attention and cause an accident.

Always turn the volume down before plugging the earphones into an audio source and use the setting necessary to hear your conversation or music minimum volume.



Do not carry your device in your back pockets or around your waist

Do not paint your device or put stickers

**Do not use the device if the screen is cracked or broken**

**Install mobile devices and equipment with caution**

**Do not let the product drop or subject to strong impact**

**Ensure maximum duration for battery and charger**

Avoid charging the device for more than a week, as overcharging may shorten the battery life.

Over the time, if the device is not used, it will be discharged and needs to be recharged to use it

Unplug the charger from the power supply when not in use.

**Protect your personal information and avoid disclosure or misuse of confidential information**

**Do not distribute copyright material by copyright**

### **Malware and virus**

Follow the following tips to protect your device against malware and viruses. Otherwise, it may cause damage or loss of data, which may not be covered by warranty

- Do not download applications from unknown sources.
- Do not enter in unreliable web sites.
- Delete suspicious SMS or emails from unknown senders.
- Set up a keyword and change it often.
- Unavailable the wireless functions such as Bluetooth® when not in use.

### **Correct disposal of this product**

The presence of this symbol on the product, accessories or literature accompanying indicates that the product or its electronic accessories (eg charger, headset , USB cable) should be disposed of with other household waste.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, separate this from other types of waste and recycle them. Thus the sustainable reuse of material resources is promoted.

Household users should contact either the retailer where they purchased this product or their local authorities to find out how and where they can take to be subjected to environmentally safe recycling.

Business users should contact their supplier and check the conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial waste.

### **Correct disposal of batteries in this product**

The presence of this marking on the battery, manual or packaging indicates that when finished the life of the batteries should not be disposed of with other household waste. The chemical symbols Hg , Cd or Pb if present, indicate that the battery contains mercury , cadmium or lead above the reference values allowed by Directive 2006/66 of the European Union levels. If the batteries are not properly disposed of, these substances can cause injuries or damage the environment.

To protect natural resources and to promote material reuse, please separate batteries from other waste and recycle them through the system of free collection locally.

# Treatment for common problems

## 1. Data erase

To erase information and reset factory data, please follow these steps: settings – security copy – reset factory data – accept.

## 2. No voice in the earphone

Make sure the volume is not turned down all the way

Unplug the headset. Plug it in again. Make sure you push connector all the way in.

## 3. Charging issues

Please make sure the setting of the charger is according with the device.

Try to charge the Smartphone with another compatible charger to check where the problem comes from.

#### **4. Download issues**

Make sure it connects with internet properly.  
Adjust time and date.

#### **5. Why some of downloaded videos cannot play normally?**

The device is compatible with most of video file format, but there still have some differences in format, encoded mode, Resolution and code rate etc. it could result in some of the videos cannot play or have play issues. Our suggestion is that use the three party adapter software for transforming in the PC then copy to the device.

#### **6. Device crashed or can't turn on**

Once device crashed during the running time, It can be restarted via tap the RESET button, located at the back or side part of the device.

#### **NOTE:**

We are not responsible for any incompatibilities of use that may be occasionally generated

between applications developed by third parties and this device.

Consequently, no product returns will be accepted for this reason.

### **SPECIFIC ABSORPTION RATE (SAR) CERTIFICATION INFORMATION**

#### **This device meets international guidelines for exposure to radio waves**

This device has been tested and found to comply with the Specific Absorption Rate (SAR) RF exposure requirements set forth in RSS-102. To maintain compliance to RSS-102 SAR RF exposure requirements, a minimum separation distance of 10 mm must be maintained between a user's body and the phone. Third-party belt-clips, holsters and similar accessories that cannot

maintain the minimum separation distance and / or third-party accessories that contain metallic components shall not be used. Use of accessories that have not been approved by the phone manufacturer and have not been tested for compliance to RSS-102 requirements may cause the phone to exceed RSS-102 SAR limits and therefore should be avoided.



#### FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

#### SAR Information Statement

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These

limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \* Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 0.487W/Kg and when worn on the body, as described in this user guide, is 0.496W/Kg(Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). The maximum scaled SAR in hotspot mode is 0.496W/Kg. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RFexposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: 2ABOSSKYPLATES Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at

<http://www.wow-com.com>. \* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

#### Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 15mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.