



# ZIPAMINI



## USER GUIDE v1.2



How can I manage all security issues with one easy, intuitive and efficient solution?



This guide describes how to install, program and operate Zipato Zipamini.

## → COPYRIGHT

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## → NOTICE

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**Zipato reserves the right to make changes in the product design, layout, and driver revisions without notification to its users.**

## ⚡ IMPORTANT SAFETY INFORMATION

**To avoid contact with electrical current:**

- Never install an Ethernet connection in wet locations unless that connector is specifically designed for wet locations.
  - Do not place Ethernet wiring or connections in any conduit, outlet or junction box containing electrical wiring.
  - Installation of inside wire may bring you close to electrical wire, conduit, terminals and other electrical facilities. Extreme caution must be used to avoid electrical shock from such facilities. Avoid contact with all such facilities.
  - Ethernet wiring must be at least 2 m from bare power wiring or lightning rods and associated wires, and at least 15 cm from other wire (antenna wires, doorbell wires, wires from transformers to neon signs), steam or hot water pipes, and heating ducts.
- 

## → ELECTROMAGNETIC COMPATIBILITY

In proper state and when operated properly, the product complies with all the requirements in respect of interference radiation according to EN 301 489-17, EN 301 489-1 and EN 300 328. The connections conducting HF signals must neither be manipulated nor damaged.

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## ➔ INTRODUCTION

THANK YOU for purchasing Zipamini. This guide describes how to install, program and operate your Zipamini. Zipamini makes every home smart by using advanced technology to hide the complexity of home networking - delivering a simple smart home. It plugs into any outlet in the home and automatically talks to all the connected devices in the house, connecting them to the cloud so that consumers can control them using tablets, smart phones, computers or TVs— at home or on the go. The Zipamini Gateway supports a variety of communication standards including Z-WAVE, ONVIF and IP.



Once configured, the gateway works stand-alone, but also features cloud support for advanced monitoring, messaging and programming services. Intuitive graphical user interface allows customers to program their own home rules without any previous programming experience.



→ 01

**SECURITY  
AND SAFETY**

- unlimited number of virtual alarms (partitions)
- up to 233 two-way, wireless zones
- trigger alarms in case of:
  - ☐ intruder (motion sensors and door/window sensors),
  - ☐ fire (smoke sensors),
  - ☐ flood (water leakage sensors),
  - ☐ gas (CO sensors)
  - ☐ panic button,
  - ☐ duress (if someone force you to disarm your system)
  - ☐ health care (in case of missing actions during particular time e.g. motion, door opening, laying on bed...)
- remote arm/disarm and status-info with any smartphone
- vandal proof - Zipamini is 24/7 monitored by central station which triggers alarm in case of connection loss
- include arm/disarm commands in automation scenes
- easy online setup and configuration through web based interface
- use of same sensors for security and automation purposes



→ 02

**LIGHTING**

- easy installation of wireless modules
- Z-Wave lighting module pre-configured for even easier setup
- support remote dimming and on/off switching with any smartphone
- automatically turn lights on at sunset and off at sunrise
- unlimited number of scenes supported
- turn lights on during emergencies
- advanced event based rules configuration
- auto-pilot lighting programs to discourage intruders while home is empty



→ 03

**CLIMATE**

- multi-room heating and cooling control with any smartphone
- advanced programming scheduler online, accessible over web browser
- easily create unlimited number of custom zones (thermostats)
- multi-zone humidity control by using standard humidifiers and dehumidifiers
- use Internet weather feeds to program your home climate conditions
- create advanced event based rules to automate home climate based on other

environmental and home events

- include climate control in automation scenes together with alarm, lighting, etc.
- Notification and automated actions in case of overtemperature events, power outages, and other incidents...



→ 04

## SUN SHADING

- control blinds, roller-shutters, curtains and pergolas using any smartphone
- automate motors by using fun and easy programming
- add your sun shading commands into home scenarios together with lights, climate, alarms...
- automate your shades to react to outside weather conditions
- easy installation using pre-configured wireless modules



→ 05

## IRRIGATION

- control unlimited number of irrigation zones
- use advanced programming options online to setup perfect irrigation process
- automate irrigation system based on Internet weather forecast

- integrate your irrigation scheme together with your complete home automation scenarios



→ 06

## ACCESS

- remotely lock/unlock your door with any smartphone
- remotely open/close your garage door or gate over any smartphone
- get video notification when door is open
- use RFID tags to open doors and get detailed statistics
- automate doors/locks using scenarios and event based programming tool
- trigger automation events when door lock user codes are entered
- automatically unlock doors in the event of an emergency



→ 07

## MULTIMEDIA

- remotely control your audio/video equipment with any smartphone
- automatically turn off A/V equipment at pre-set time or when room is unoccupied
- automatically turn on equipment to discourage intruders



→ 08

**VIDEO  
MONITORING**

- access live and recorded video via the web and from any smartphone
- support for most of the available IP cameras – ONVIF support
- get email and SMS notifications with pictures and live video attached
- remotely adjust pan-tilt cameras
- create advanced event based recording and video notification rules



→ 09

**ENERGY  
METERING**

- real-time monitoring energy consumption and notification right on smartphone
- compare energy usage and cost with others in the area
- automatically turn on/off your appliances in accordance with electricity prices
- see detailed analysis of your energy consumption
- save energy by automating lights, thermostats, sun shades...



→ 10

**TECHNICAL  
SUPPORT****→ HAVING TROUBLE INSTALLING YOUR NEW PRODUCT?**

Zipato's website contains the latest user documentation and software updates for Zipato products and services.

—  
[www.zipato.com](http://www.zipato.com)

**○ CONTACT SUPPORT**

E-MAIL: [support@zipato.com](mailto:support@zipato.com)

—  
(Mon-Fri) 9.00am-05.00pm (CET)

## → PACKAGE CONTENTS



### → PLACEMENT

Make sure you place Zipamini on flat, non-metalic, non-slim surface. Also make sure Zipamini is located at least 15 cm away from other electronic equipment, such as WiFi routers, plasma and LED TV's, set-up boxes, etc.

**IMPORTANT:** Failure to comply will result in poor Z-Wave range, inability to join Z-Wave devices and other Z-Wave communication problems (offline devices).

### → CONNECT THE ZIPAMINI

Your Serial number is mentioned in the package, please keep it safe as it will be required when registering your panel online.

### → CONNECT TO BROADBAND

Connect your Zipamini to your broadband router via the Ethernet cable.

The Ethernet port is located on the back of the Zipamini.

Zipamini queries your DHCP server for an IP address. If you do not have a DHCP server in your local network, after 60 seconds Zipamini will auto configure itself with link-local IPv4 address (in 169.254.0.0/16 range).

01 Micro SD

02 USB 1

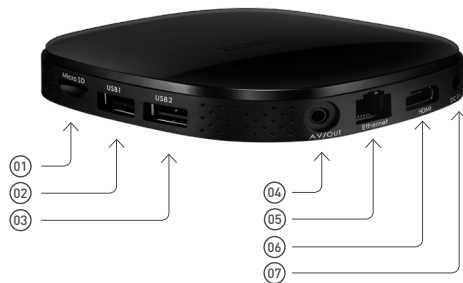
03 USB 2

04 AV/OUT

05 Ethernet port

06 HDMI

07 DC 5V

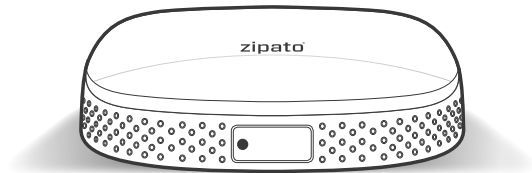


## ➔ POWER UP

Plug the power adaptor into mains supply wall socket and the other end into control unit.

01 | PLUG IN POWER ADAPTOR

02 | ZIPAMINI READY: steady green light



↑ Green LED Indicator

## ➔ ACCOUNT CREATION AND REGISTRATION

### ➔ ACCOUNT CREATION

To benefit from the Zipato monitoring and control service you will need to set up your Zipato account and register your Zipamini. Upon registration you will automatically get the basic free level of monitoring service.

Open a browser window on your computer and go to the following URL: [my.zipato.com](http://my.zipato.com). Click on "Sign Up!" button in the middle of the screen and fill out all required fields that will pop up in the line below the "Sign Up!" button.

Welcome home!  
Please sign in

<input type="text" value="Username"/>	<input type="password" value="Password"/>	<input type="button" value="SIGN IN"/>
<input type="checkbox"/> Remember me	<a href="#">Forgot your password?</a>	
<input type="checkbox"/> New to Zipato? <input type="button" value="SIGN UP!"/>		
<input type="text" value="First name"/>	<input type="text" value="Last name"/>	<input type="text" value="Email"/>
<input type="password" value="Password"/>		<input type="button" value="REGISTER"/>

- Fill out empty fields
- Click on "Register"

- Take note of your password during this process.



Once you input registration data and click on register, the following message will pop up:

**"Thank you for signing up!**

**Please check your e-mail for confirmation message."**

When this message appears check your email account. If there is no email please check spam container.

**Email should look like this:**

"Hi, your email here, welcome to the Zipamini!

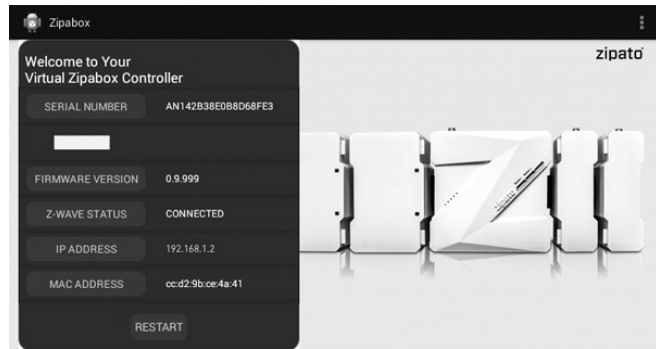
To validate your email address please click on the following link verify."

Once email is verified, login to Zipato by filing out credentials.



## ➔ REGISTER YOUR ZIPAMINI

When you first time log in to your account, you need to enter serial number of your Zipamini. Serial number is located in "Zipbox" application (see picture on next page).



In "Zipbox" application on your Android Zipato controller you will find:

- Serial number
- Indication strip (steady Green strip indication means that controller is online and ready)
- Firmware version which installed on your controller ready)
- IP address
- MAC address



- Enter the serial number located at back of your Zipamini
- Serial number must be entered within 2 min. If not, message will appear saying “Allowed registration time elapsed”. This is done because security precaution. If this happens restart Zipamini and reenter serial number.

## ➔ FINALIZE YOUR ACCOUNT

Your account is set up and you are able to use Zipato cloud system. Anyway, you need to ensure that your account is fully set up so you get the most from your Zipato account. **THIS INCLUDES:** Account Details

Make sure that you have fully completed your profile. Go to General settings in the General widget and select Details tab.

## ➔ USERS

The Users section is where you add your family members which will have the rights to use your system. Adding a new user requires you to enter new user's details and to give him/her certain rights. Rights management allows you to permit some services for some users.

# ➔ ADDING DEVICES

## ➔ ADDING NEW Z-WAVE DEVICES

Before adding new device, it is recommended to bring device closer to Zipamini, so that no obstacle can interfere with operating range of device. Recommended distance between sensors and Zipamini is less than one meter. Read device instructions regarding inclusion/join mode. Device in inclusion/join mode is awake and ready for joining in to Zipato network. **Always reset device before adding it to the network.** Device reset deletes any information about prior controller that was stored in device. At the end of joining or removing session it is recommended to synchronize everything and refresh Zipato Control Center.

**01 |** On Zipato dashboard, go to the “General” options and in “Device manager” click “Add new device” button and follow wizard instructions.

**02 |** After you successfully add the device into your Zipato network go to “General”, select “Device manager”, click on the Network protocol of this device (e.g. Z-Wave) and set your device's room name and type. This will help you to easier control your device.

## ➔ REMOVING DEVICES

**01 |** Go to “General” options, select “Device manager”, Network protocol to which this device belongs (e.g. Z-Wave) and find this device;.

**02 |** Click on the trash can beside the device and in the popup window confirm deleting

**03 |** Click on the Synchronize button and refresh the Internet browser.

# ➔ TROUBLESHOOTING

## ■ Waiting for more than a five minutes and still there is no green LED light.

01 | Check your Internet connection

02 | Check whether you connected your network cable correctly to your Internet router.

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## ■ I forgot my password

01 | Go to my.zipato.com

02 | Click "Forgot password" and follow screen instruction.

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## ■ I have placed a device outside my house and it is not communicating with the Zipamini. What's happening?

If you have a lot of metal in the exterior construction of your home, this could significantly impede wireless communication. Metal is an insulator of radio signals. If your house has metal siding or a stucco finish over a metal mesh, you may have range problems on devices outside your home communicating with the Zipamini inside.

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## ■ What should I do if I am having trouble installing my device?

If you are having difficulty with the physical installation of non-Zipato branded devices (Thermostats, GE switches, BlueLine meter reader, etc.), please contact the manufacturer directly for assistance. If you are having trouble pairing a device to the

Zipamini, check the videos or other content on Zipato website for assistance.

## ■ Error "Allowed registration time elapsed"

Serial number must be entered within 2 min after turning on Zipamini. If not, message will appear saying "Allowed registration time elapsed". This is done because security precaution. Allowed registration time starts ticking away after Zipamini establishes connection with the cloud server after power up/reset. So just reset your Zipamini, wait for the light to turn steady green, and the login into the cloud application and enter the serial number.

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## ■ I have added device to Zipamini, but is not working properly?

If your device is not working properly try to reinstall it again. Make sure when adding new device that join procedure is completed. If join procedure is successful you will get message "Device joined" and Close button will appear.

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## ■ What happens when adding new device is interrupted?

If device shows up in total devices window, delete it and then add this device again. If that device is not shown in total devices window just add this device again.

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## ■ Do not forget to synchronize

When doing changes with your device like changing endpoint name, configuration or any change regarding devices and their endpoints, remember to click on synchronize.

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## ■ Does Zipato offer a warranty?

See the Limited Product Warranty for specifics of the Zipato service warranty.

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### → PLACEMENT

Make sure you place Zipamini on flat, non-metalic, non-slim interface. Also make sure Zipamini is located at least 15 cm away from other electronic equipment, such as WiFi routers, plasma and LED TV's, set-up boxes, etc.

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**IMPORTANT:** Failure to comply will result in poor Z-Wave range, inability to join Z-Wave devices and other Z-Wave communication problems (offline devices).

## → SPECIFICATIONS

### → SYSTEM

- Dual Core ARM Cortex A7
  - DDR3 512M
  - NAND FLASH 4GB
- 

### → NETWORK

- Ethernet
  - Hotspot Wire to wireless
  - Wi-Fi WiFi 802.11 b/g/n
- 

### → NETWORK

- Home Automation
  - Energy Monitoring
  - Home remote control
  - Video surveillance and more...
- 

### → OPERATING SYSTEM

- Android 4.2
- Linux Kernel - 3.0.8+

### → PHYSICAL DIMENSION

- 101,6 (L) x 101,6 (W) x 22 (H)  
millimeters
- 

### → ACCESSORIES

- 5V/2A adapter
- 

### → I/O

- HDMI
  - Two USB ports
  - AV out
  - LAN port
  - TF card slot
  - DC-in
- 

### → AUTOMATION OPTION

- Remote automation software
- Online remote control interface

### → REGULATORY COMPLIANCE (PENDING)

- Safety: UL
- EMC: FCC, CE
- RoHS

### → POTENTIAL APPLICATIONS

- Home Automation
- Energy Monitoring
- Home remote control
- Video surveillance and more...

### → WARRANTY

- 1 year standard
- Specifications are subject to change without prior notice



## → LIMITED PRODUCT WARRANTY

### → GENERAL TERMS

Nothing in this Limited Product Warranty affects your statutory rights as a consumer. The Limited Product Warranty set forth below is given by Tri plus grupa d.o.o. (Europe) (herein referred to as "ZIPATO"). This Limited Product Warranty is only effective upon presentation of the proof of purchase. Upon further request by ZIPATO, this warranty card has to be presented, too.

EXCEPT AS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY, ZIPATO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ZIPATO EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES AGAINST ZIPATO. THEY DO NOT, HOWEVER, AFFECT OR RESTRICT THE RIGHTS YOU HAVE AGAINST THE BUSINESS YOU BOUGHT A ZIPATO PRODUCT FROM. IN NO EVENT WILL ZIPATO BE LIABLE FOR LOSS OF DATA OR FOR INDIRECT, SPECIAL,

INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR DATA), OR OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

HOWEVER, NOTHING IN THIS AGREEMENT LIMITS ZIPATO'S LIABILITY TO YOU (I) IN THE EVENT OF DEATH OR PERSONAL INJURY TO THE EXTENT RESULTING FROM ANY FRAUDULENT MISREPRESENTATION ON THE PART OF ZIPATO, OR (III) TO THE EXTENT ARISING UNDER PART 1 OF THE CONSUMER PROTECTION ACT 1987 OF THE UNITED KINGDOM. SOME STATES OR COUNTRIES DO NOT ALLOW: (1) A DISCLAIMER OF IMPLIED WARRANTIES; (2) A LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION; OR (3) LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS. IN SUCH STATES OR COUNTRIES, SOME EXCLUSIONS OR LIMITATIONS OF THIS LIMITED WARRANTY MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE OR FROM COUNTRY TO COUNTRY. YOU ARE ADVISED TO CONSULT APPLICABLE STATE OR COUNTRY LAWS FOR A FULL DETERMINATION OF YOUR RIGHTS.

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This Limited Product Warranty applies to ZIPATO branded hardware products (collectively referred to as "ZIPATO Hardware Products") sold by ZIPATO (Europe), its European subsidiaries, affiliates, authorized resellers, or country distributors (collectively referred to as "ZIPATO Resellers") with this Limited Product Warranty. The term "ZIPATO Hardware Product" is limited to the hardware components and all its internal components including firmware. The term "ZIPATO Hardware Product" DOES NOT include any software applications or programs.

## ➞ GEOGRAPHICAL SCOPE OF THE LIMITED PRODUCT WARRANTY

This Limited Product Warranty is applicable to Hardware Products sold by Zipato Resellers in all countries listed at the beginning of this document under the heading "Countries in which this ZIPATO Limited Product Warranty applies". The Limited Product Warranty will be honored in any country where ZIPATO or its authorized service providers offer warranty service subject to the terms and conditions set forth in this Limited Product Warranty. However, warranty service availability and response times may vary from country to country and may also be subject to registration requirements.

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## ➞ LIMITATION OF PRODUCT WARRANTY

ZIPATO warrants that the products described below under normal use are free from material defects in materials and workmanship during the Limited Product Warranty Period set forth below ("Limited Product Warranty Period"), if the product is used and serviced in accordance with the user manual and other documentation provided to the purchaser at the time of purchase (or as amended from time to time). ZIPATO does not warrant that the products will operate uninterrupted or error-free or that all deficiencies, errors, defects or non-conformities will be corrected. This warranty shall not apply to problems resulting from: (a) unauthorized alterations or attachments; (b) negligence, abuse or misuse, including failure to operate the product in accordance with specifications or interface requirements; (c) improper handling; (d) failure of goods or services not obtained from ZIPATO or not subject to a then-effective ZIPATO warranty or maintenance agreement; (e) improper use or storage; or (f) fire, water, acts of God or other catastrophic events. This warranty shall also not apply to any particular

product if any ZIPATO serial number has been removed or defaced in any way. ZIPATO IS NOT RESPONSIBLE FOR DAMAGE THAT OCCURS AS A RESULT OF YOUR FAILURE TO FOLLOW THE INSTRUCTIONS FOR THE ZIPATO HARDWARE PRODUCT.

### → LIMITED PRODUCT WARRANTY PERIOD

The Limited Product Warranty Period starts on the date of purchase from ZIPATO. Your dated sales or delivery receipt, showing the date of purchase of the product, is your proof of the purchase date. You may be required to provide proof of purchase as a condition of receiving warranty service. You are entitled to warranty service according to the terms and conditions of this document if a repair to your ZIPATO branded hardware is required within the Limited Product Warranty Period. [Other than in respect of products for domestic use (in particular those listed in the first and last boxes in the table below), this Limited Product Warranty extends only to the original end user purchaser of this ZIPATO Hardware Product and is not transferable to anyone who obtains ownership of the ZIPATO Hardware Product from the original end-user purchaser.

### → PRODUCT WARRANTY PERIOD TABLE

PRODUCT TYPE	Zipato Zipamini
PRODUCT WARRANTY PERIOD	One (1) year* * Battery warranty period is 3 months

**IMPORTANT:** The content of "Product Type" listed above is subject to change; please refer to the [www.zipato.com](http://www.zipato.com) for latest update.

### → PERFORMANCE OF THE LIMITED PRODUCT WARRANTY

If a product defect occurs, ZIPATO's sole obligation shall be to repair or replace any defective Zipato Hardware Product free of charge provided it is returned to an Authorized ZIPATO Service Centre during the Limited Warranty Period. Such repair or replacement will be rendered by ZIPATO at an Authorized ZIPATO Service Centre. All component parts or hardware products that are replaced under this Limited Product Warranty become the property of ZIPATO. The replacement part or product takes on the remaining Limited Warranty Period of the replaced part or product. The replacement product need not be new or of an identical make, model or part; ZIPATO may in its discretion replace the defective product (or any part thereof) with any reconditioned equivalent (or superior) product in all material respects to the defective product.

### WARRANTOR

Tri plus grupa d.o.o.  
Banjavecica 11  
10 000 Zagreb  
CROATIA

TEL +385 (0)1 4004 404  
FAX +385 (0)1 4004 405

# → DECLARATION OF CONFORMITY

The Manufacturer Tri plus grupa d.o.o. hereby declares that the product:

Zipamini (zbmini.zwau)



In accordance with the following Directive(s): 2006/95/EC The Low Voltage Directive, 89/336/EEC The Electromagnetic Compatibility Directive and 1999/5/EC R&TT EC Directive is in conformity with the applicable requirements of the following documents:

EN 300 220-1	EN 301 489-17
EN 300 220-2	EN 50130-4
EN 301 489-1	EN 60950-1
EN 301 489-3	

I hereby declare that the equipment named above has been designed to comply with the relevant sections of the above referenced specifications. The unit complies with all applicable Essential Requirements of the Directives.

**PERSON RESPONSIBLE FOR THIS DECLARATION:**

Dean Janacek, Certification Manager

Changes or modifications not expressly approved Tri plus grupa d.o.o. for compliance could void the user's authority to operate the equipment.



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

—

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

—

**NOTE: Changes or modifications not expressly approved by Zipato for compliance could void the user's authority to operate the equipment.** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable



protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

**This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment .This equipment should be installed and operated with minimum distance 20cm between the radiator& your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.**

## ➔ DISPOSING AND RECYCLING YOUR PRODUCT



This symbol on the product or packaging means that according to local laws and regulations needs to be disposed of separately from household waste and sent to recycling because it contains electronic components. Once this product has reached the end of its life, please take it to a collection point (recycle facilities) designated by your local authorities, some will accept your product for free or simply drop it off at your Zipato re-seller store. By recycling the product and its packaging in this manner you help to conserve the environment and protect human health. At Zipato, we understand and are committed to reducing any impact our operations and products may have on the environment. To minimize this impact Zipato designs and builds its products to be as environmentally friendly as possible, by using recyclable, low toxic materials in both products and packaging.

# → NOTES

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**make your home smart**

[www.zipato.com](http://www.zipato.com)