

# User Manual

**Dear customer:**

First of all, thank you for your trust in our products. In this world, we met and reached an agreement. Your trust is our most precious gift, and we are very honored and pleased!

If you are satisfied with our products, please share your feedback with your family and friends. But it is not over yet, please pay attention to our giveaway activities on the sales page of the product platform. We sincerely look forward to your participation and hope that you can click on all of the 5 the stars of the feedback as a way to encourage our customer service.

Your satisfaction is the purpose of our company's sustainable development! If you have any questions or need help about our products, please contact us as soon as possible through the Amazon website, so that we have the opportunity to provide you with timely and effective help.

Thank you very much for your patience and support!

We wish you and your family health and happiness. All the staff of SGIN is looking forward to see you again!

——SGIN Brand Division

# Tips from SGIN

## How to get in touch with SGIN service?

**SGIN's after-sales service is divided into two parts: mailbox and online support.**

The E-mail address is: **sgin-tech@sgin-service.com**

Online support mainly provides software or driver support.

## If the system slows down or reports an error after using it for a period of time.

1. Regularly check the hard disk space of the appointed system disk.
2. Clean up softwares regularly, preferably uninstall unused software.
3. When installing or uninstalling software or programs frequently, it is recommended to follow the manufacturer or developer instructions.
4. Do some disk maintenance regularly.
5. Viruses can cause slow system operation or abnormal errors. You can effectively avoid viruses by regularly checking and removing viruses or only installing trusted softwares.

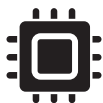
## How to avoid the trouble caused by "rogue software" ?

1. You must pay attention to some plug-ins when installing the software.  
If the plug-in is not what you need, please do not choose to install it.
2. When browsing some websites, sometimes a dialog box like "Do you want to install XXX" pops up.  
Before you are not sure what software to install, it is best to click "No".

# Parameter configuration



System:  
**Android**



CPU:  
**MediaTed  
MT8183**



Capacity:  
**8GB/128GB**



Material:  
**Aluminum alloy  
+ ABS**



Screen size:  
**10.1 inches**



Screen material:  
**FHD IPS screen**



Input current:  
**2.0A**



Input voltage:  
**5V**



Battery capacity:  
**6000mAh**



Wireless type:  
**2.4G+5G  
Dual Band**

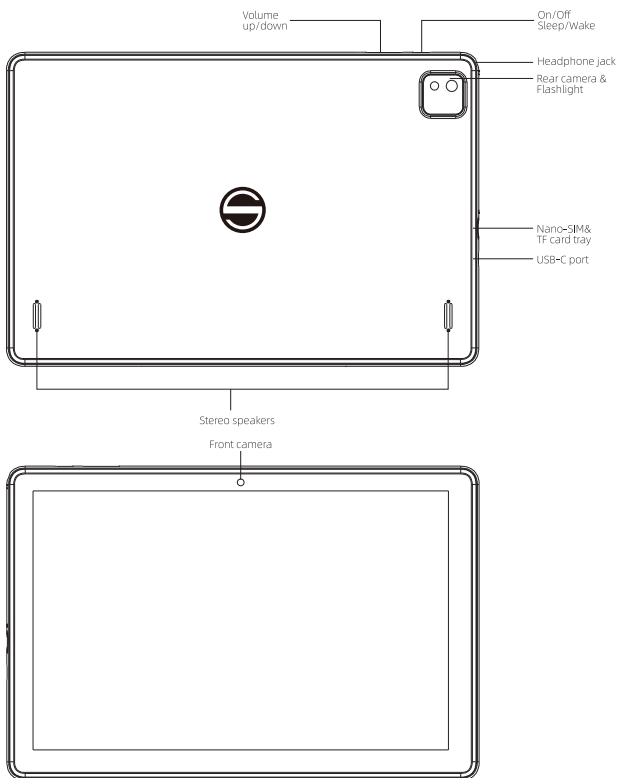


Wireless connections:  
**Bluetooth 5.0**



Model size:  
**24.8\*16.5\*0.8cm**

## Buttons and Connectors



## In the Box

Tablet \* 1 , TYPE-C cable \* 1 , Power Adapter \* 1 , User's manual \* 1

## Display

10.1-inch (diagonal) LED-backlit Multi-Touch display with IPS technology  
1920-by-1080-pixel resolution,  
Fingerprint-resistant oleophobic coating.



## Chip



MediaTed MT8183,  
Eight core chips with 4\* Cortex-A73 up to 2.0Ghz+  
4\* Corhtex-A53 up to 2.0Ghz architecture.

## Camera

5MP rear camera, 2MP front camera  
Photo geotagging. HDR for photos.

## Video Recording

Rear camera 1080p HD video recording at 25 fps and 30 fps,  
Front camera 720p HD video recording at 30 fps,  
Video image stabilization, Continuous autofocus video,  
Video formats recorded: H.264.

## Speakers

Stereo speakers.

## Microphones

microphones for calls, video recording, and audio recording.

## Cellular and Wireless

Wi-Fi (802.11 a/b/g/n/ac); dual band (2.4GHz and 5GHz);  
Bluetooth 4.2 technology.

## SIM Card

Nano-SIM.

## Location

Digital compass, Wi-Fi, Built-in GPS/GNSS, Cellular.

## Sensors

Three-axis gyro, Accelerometer, Portrait unlock sensor.

## Power and Battery

Built-in 32.4-watt-hour rechargeable lithium-polymer battery  
Up to 10 hours of surfing the web on Wi-Fi or watching video  
Charging via power adapter or USB-C to computer system  
Wi-Fi + Cellular models  
Up to 9 hours of surfing the web using cellular data network.

## Operating System



Android 11 is equipped with powerful functions and built-in apps.

## Accessibility

Built-in accessibility features supporting vision, mobility, hearing, and cognitive disabilities help you get the most out of your X10.

### Features include:

- Talk Back
- On-demand reading
- Text-to-speech (TTS) output
- Zoom function
- Color correction
- Color inversion
- Accessibility menu
- Touch assistant

## Languages

Language support

English (Australia, Canada, India, Singapore, UK, U.S.), Chinese (Simplified, Traditional, Traditional Hong Kong), French (Canada, France), German, Italian, Japanese, Korean, Spanish (Latin America, Mexico, Spain), Arabic, Catalan, Croatian, Czech, Danish, Dutch, Finnish, Greek, Hebrew, Hindi, Hungarian, Indonesian, Malay, Norwegian, Polish, Portuguese (Brazil, Portugal), Romanian, Russian, Slovak, Swedish, Thai, Turkish, Ukrainian, Vietnamese.

## Audio Playback

Audio formats supported: AAC (8 to 320 Kbps), Protected AAC (from iTunes Store), HE-AAC, MP3 (8 to 320 Kbps), MP3 VBR, and WAV.

User-configurable maximum volume limit.

## TV and Video

Video formats supported: H.264 video up to 1080P, High Profile level 4.2 with AAC-LC audio up to 160 Kbps, 48kHz, stereo audio, 48kHz, stereo or multichannel audio, in .m4v, .mp4, and .mov file formats; MPEG-4 video up to 2.5 Mbps, 640 by 480 pixels, 30 frames per second, Simple Profile with AAC-LC audio up to 160 Kbps per channel, 48kHz, stereo audio, 48kHz, stereo or multichannel audio, in .m4v, .mp4, and .mov file formats; Motion JPEG (M-JPEG) up to 35 Mbps, 1280 by 720 pixels, 30 frames per second, audio in ulaw, PCM stereo audio in .avi file format.



#### FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.