



User Manual

Model: M15

Dear customer:

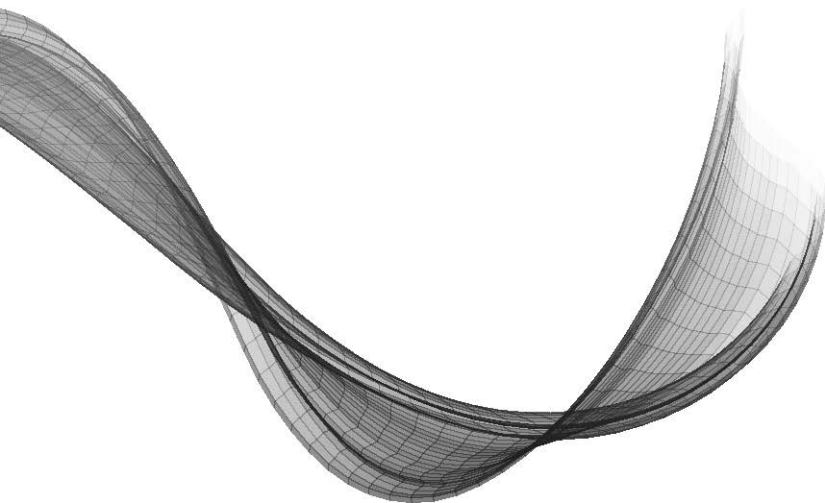
First of all, thank you for your trust in our products. In this world, we met and reached an agreement. Your trust is our most precious gift, and we are very honored and cherished!

If you are satisfied with our products, please share with your family and friends. At the same time, please pay attention to whether there are related praise gift activities on the homepage of the purchased sales platform product. We sincerely look forward to your participation and hope that you can click on all the stars in the evaluation as an encouragement to our customer service.

Your evaluation is the life of our company's sustainable development! If you have any questions or help about our products, please contact us as soon as possible through the Amazon website, so that we have the opportunity to provide you with timely and effective help and give us praise. Thank you very much for your tolerance and support!

I wish you and your family health and happiness forever. All the staff of SGIN look forward to seeing you again!

——SGIN Brand Division



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Important Notes:

Charge the battery for at least 12 hours before initial start up.

Parameter configuration

1. This product is suitable for use in non-tropic areas below 2,000 meters.
2. Prevent this product from falling to the ground; it could be strongly damaged.
3. Keep the device away from rain, moisture, direct sunlight and heat source.
4. Avoid using it in the strong magnetic and strong static environment as much as possible.
5. Once any water or other liquid splashes onto this product, close it immediately and do not use it until it dries out.
6. Do not clean this product with any detergent containing chemical elements or other liquid to avoid causing damage due to corrosion and becoming damp. If cleaning is really necessary, clean it with dry soft cloth/tissue paper.
7. Handle the screen gently. To clear fingerprints or dust on the screen, use soft cloth dedicated for camera lens instead of gauze.
8. Please back up your important files at any time to avoid loss.
9. Please do not disassemble this product by yourself; otherwise you will lose the right to warranty.
10. Do not disconnect the device from power suddenly when formatting or updating and downloading, which can lead to program errors.
11. Please use the original AC adapter for charging. Nonconforming chargers may cause harm.
12. Protect the power cord. When connecting the power cord, do not step onto it or place any object on it, which may cause extrusion. Protect the connector of the power cord connected devices specially.
13. Batteries

The batteries in this product can not be easily replaced by users themselves. Replacement with incorrect type batteries may cause explosion.

14. While using the earphone, if the volume is excessively high it may cause hearing damage. So please adjust the volume of the player to a moderate level and balance the time of using.

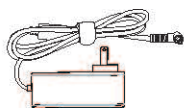
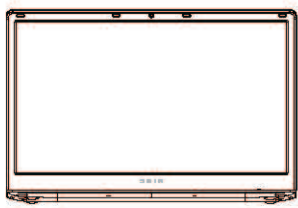
15. Pictures in this manual are for demonstration purpose only and may differ from the real product.

16. Caution!

This unit contains battery. If the battery is defective, it should not be disposed of with household waste. Batteries can possibly contain harmful substances that can harm the environment and people's health. Please dispose of the battery commercially or at a municipal recycling plant. Return is free of charge and is prescribed by law. Please only dispose of empty batteries in the containers provided and tape the terminals.

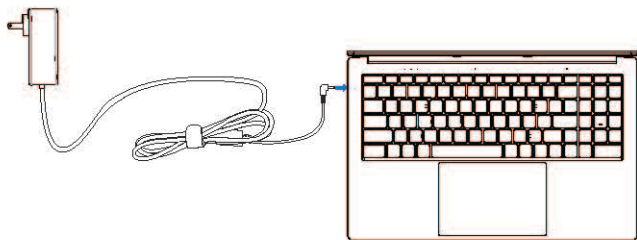


Accessories



Power Adapter

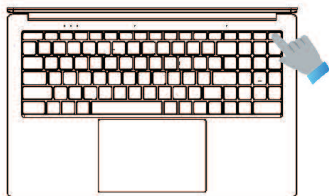
Quick installation of Sgin.



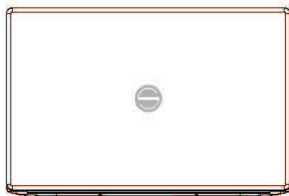
Plug in the adapter to power SGIN and charge the battery at the same time.

Use of SGIN laptop.

Boot steps.

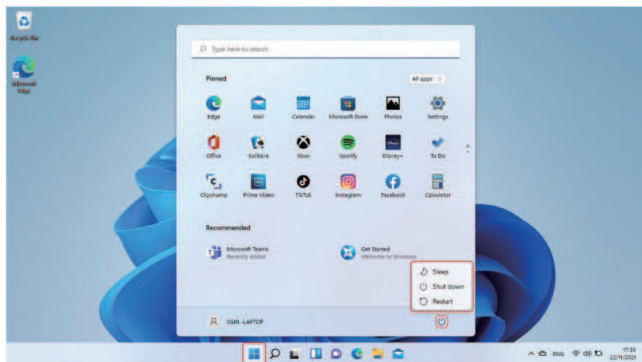




Quickly press the power button to turn on the SGIN Laptop.



When the SGIN logo appears on the screen, please wait patiently for some time and follow the system prompts to enter the system.

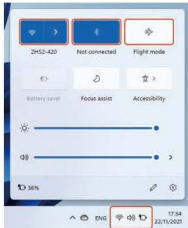
Sleep , restart and shut down.



Same experience as you use Desktop PC. Click the  on the bottom taskbar, and then click the . Finally, in the pop-up menu options, you can choose hibernation, shutdown or restart.

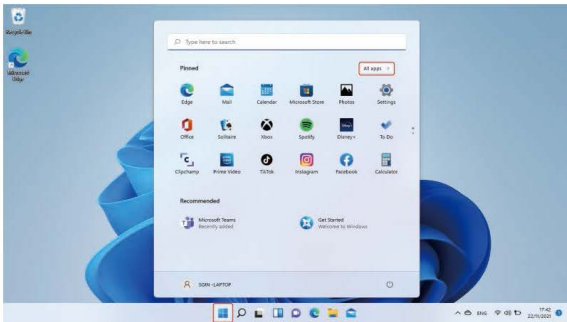
Use WIFI to connect to the Internet

Wi-fi, Bluetooth, Flight mode



Touch to Open Setting Tablet to set up Airplane mode / Wi-Fi / & Bluetooth, and this device can connect to 2.4G and 5G Wifi.

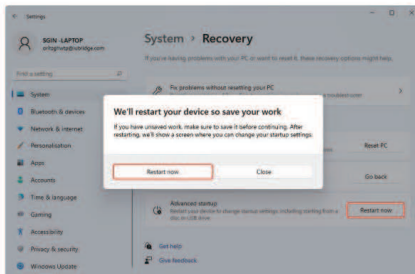
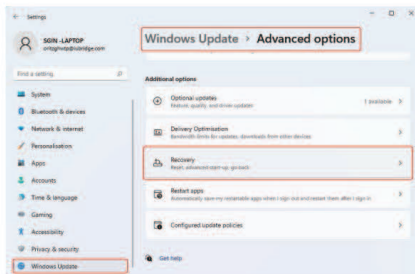
cortana



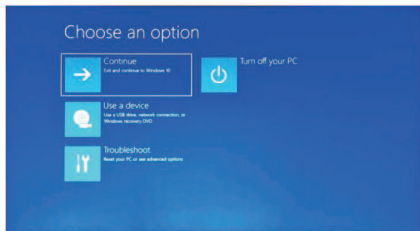
You can use Cortana (voice control) to set reminders, write emails, search, and chat with friends and family on messengers.

System reset

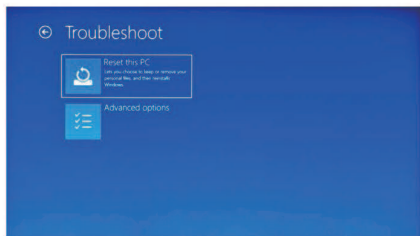
Notice: The Reset progress will take around 3-5 hours, in order to finish the Reset successfully, please connect the adapter to charge the device during the whole Reset progress.



Click the left mouse button on the  button in the lower left corner of the desktop. Select "Advanced options" → select "Windows Update" → select "Advanced options", select "Recovery" → select "Advanced startup" → find "Restart now" and click the left mouse button → select the "Restart now" button in the pop-up window;



Press **Troubleshoot**, below content will show up.





Press **"Reset this PC"** to fix the software error.

BIOS-Setting & Bootmanager

Press and hold **"ESC"** button of keyboard immediately after switch on the device by pressing power button. Then different options will appear. Choose option **"SCU"** for BIOS setting and **"Boot Manager"** for operating system boot option.

Battery charging

Connect power adapter to the power port of the device. Connect the power adapter plug into a power outlet for charging the battery. Please only use the provided original power adapter.

During charging, the icon of battery will be , and when charging completes, the icon will be .

You can still use the device while charging, but this will extend the charging time.

Use the device at least once a week.

Fully charge the battery regularly.

Do not leave the battery empty for a long time.

Troubleshooting

1. Can not turn on the device

Press the power button for 5 seconds to turn on the device. If the above method doesn't work, please charge it for 30 minutes before starting.

2. No sound from earphone

Check if volume is set to "0". Test if earphone is broken, if so, please change for another earphone.

3. Big noise

Check if there is dust in the earphone or speaker. Check if the sound file is broken.

4. Screen drift or unresponsive screen

Switch off the device by a long press (approx. 30 sec.) of the power button. (Do not use this way to switch off the device unless it is necessary.)

5. Windows key cannot active immediately

First, make sure the Wi-Fi is connected and the Wi-Fi network is a working network. Second, make sure the time zone and system time is correct in your location. (Windows key active delay may happen sometimes because of the network speed or other reason if you make sure the above two points are correct and the key still cannot active. Kindly contact with our service team please. We will support you immediately)

6. How to enter desktop interface when first time starting up.

Follow the Microsoft Windows 10 starting up guide step by step to enter the desktop interface.

7. Why my device has already been registered by account name of "default user 0"

This is a common software error may happen in Windows 10 when user starting up the device. First, press the power button for 5-8 seconds to shut down the device. Do this 3 times, and then power on the device, below content will show up.

8. Why when I press the keyboard character, in the system it shows another one?

This may happen because you choose the wrong language when you first time turn on the device. Below is the method to correct the language and input. Choose windows home button at the left bottom side of the desktop.

9. Windows automatic update may cause some issues recently, below is the method of how to open or close the automatic update function. Click mouse right button (Laptop) on the windows home button at the left bottom side of the desktop. Choose "Task Manager" choose "More details, choose "Services" → choose "Open Services" → find "Windows Update" click mouse right button (Laptop) on it → choose "Properties" → find Startup type and choose the option you want. There are 4 options. Automatic (Delay Start)/Automatic/Manual/Disabled.

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.