

## Limited warranty

Subject to the terms and conditions set forth herein, Navori Inc or Navori SA. ("Navori") provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from Navori or its authorized reseller or distributor, and
- Only for products purchased and delivered.

Limited Warranty: Navori warrants that this Navori hardware product described below ("Hardware") will be free from material defects in workmanship and materials under normal use from the date of original retail purchase of the product, for the period set forth below ("Warranty Period"), except as otherwise stated herein.

### Warranty Period is defined as follows:

- Hardware: For one (3) years after the original customer/end user date of payment.
- Power supplies and cables and other accessories: Ninety (90) days

The customer's sole and exclusive remedy and the entire liability of Navori and its suppliers under this Limited Warranty will be, at Navori's option, to

Repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund a fixed amount of US\$40 per product.

Any repair or replacement will be rendered by Navori at an Authorized Navori Service Office.

The replacement hardware need not be new or have an identical make, model or part. Navori may, at its option, replace the defective Hardware or any part thereof with any reconditioned product that Navori reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware.

Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer, and is subject to the same limitations and exclusions.

If a material defect is incapable of correction, or if Navori determines that it is not practical to repair or replace the defective Hardware, a US\$40 amount per product for the defective Hardware will be refunded by Navori upon return to Navori of the defective Hardware.

All Hardware or part thereof that is replaced by Navori, or for which the purchase price is refunded, shall become the property of Navori upon replacement or refund.

### Non-Applicability of Warranty:

The Limited Warranty provided hereunder of Navori's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which Navori, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

### Submitting a Claim:

The customer shall return the product to the original purchase point based on its return policy.

- The customer must connect to its Navori online account and open a support ticket with category=Stix 5700 selected. As part of the claim, a written description of the Hardware defect with sufficient detail, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product).

- The customer will be given a ticket ID Number from Navori Technical Support through the support ticketing system, who will attempt to assist the customer in resolving any suspected defects with the product.
- If the product is considered defective by Navori, the customer will obtain a Return Material Authorization (“RMA”) number.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. Navori will only replace the defective portion of the product and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to Navori. No Cash on Delivery (“COD”) is allowed. Products sent COD will either be rejected by Navori or become the property of Navori. Products shall be fully insured by the customer and shipped to Navori

Navori may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package.

The product owner agrees to pay Navori’s reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by Navori not to be defective or non-conforming.

Navori will not be held responsible for any packages that are lost in transit to Navori.

The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by Navori.

Return shipping charges shall be prepaid by Navori if the device is sent to its pristine destination.

**What is not covered:**

The Limited Warranty provided herein by Navori does not cover:

Products that, in Navori’s judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs;

Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage;

Any hardware, software, firmware or other products or services provided by anyone other than Navori

Necessary maintenance or repairs on your Product can exclusively be performed by Navori. Any maintenance or repair which is not done by Navori voids this Limited Warranty.

**Disclaimer of Other Warranties:**

EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED “AS-IS” WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

**Limitation of Liability:**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NAVORI IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH NAVORI'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO NAVORI FOR WARRANTY SERVICE) RESULTING FROM:

THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF NAVORI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT. THE MAXIMUM LIABILITY OF NAVORI

UNDER THIS WARRANTY IS LIMITED TO THE AMOUNT OF US\$40 COVERED BY THE WARRANTY.

THE FOREGOING

EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

**Governing Law:**

This Limited Warranty shall be governed according to the territory the customer purchased from:

Region	Governing law
United States of America, Canada	Canada, Quebec
Other region	Switzerland, canton de Vaud

Some countries or states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply.

This limited Warranty provides specific legal rights and you may also have other rights which vary from country to country or state to state.

Trademarks: Navori is a registered trademark of Navori SA or Navori Inc.

Copyright Statement: No part of this publication or documentation accompanying this product may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation.

Contents are subject to change without prior notice.

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## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.