



CaptionCall®

Life is Calling



CaptionCall

Phone

User Guide

Welcome to your new CaptionCall Phone. This phone features a large, easy-to-read screen that displays written captions of what callers say to reinforce anything you might miss. The CaptionCall phone is also amplified, allowing you to increase the decibels to a level you are comfortable hearing.



How CaptionCall Works

Similar to captioned television, but only available to people with hearing loss, CaptionCall uses advanced technology and a communications assistant to quickly provide written captions of what callers say on a large, easy-to-read screen. It works like a regular telephone—simply dial and answer calls as usual—speak and listen using a phone handset like always.

Phone Features

Your CaptionCall phone is like a regular telephone and a touchscreen phone all in one. The touchscreen display is a unique and powerful feature of the CaptionCall Phone. The most important use of the display is to show the text of your captioned telephone calls. Other uses for the display are

- Show you a list of your Recent Calls
- Allow you to create and manage a list of Contacts
- To display your Saved Calls
- To caption your Voice email and/or Answering Machine messages
- To allow you to change the phone's Settings
- To display built-in Help text for the current screen

The CaptionCall phone also features manual controls for turning on and off captions, speakerphone, volume control, and a large back-lit keypad.

Key Parts of Your CaptionCall Phone



Touchscreen

Phone Menu

Gives you access to all of your phone's features.

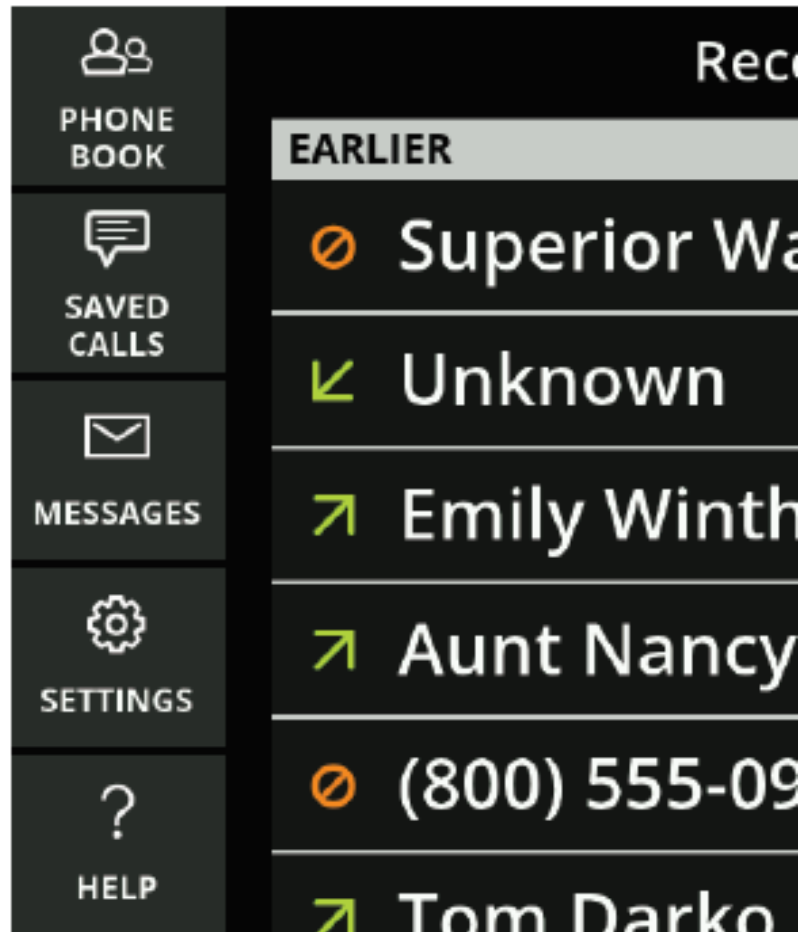
Phone Book
Save and store Contacts.

Saved Calls
Access Previous Captioned Calls.

Messages
Captioned Voicemail or Answering Machine Messages.

Settings
Controls for your CaptionCall phone.

Help
Use this button to guide you through the various functions of your CaptionCall phone.



Answer Calls

When the phone rings:

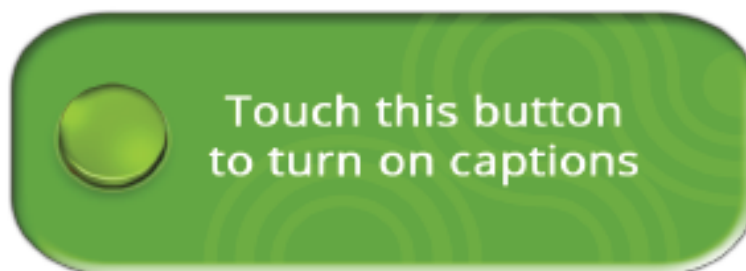
1. Press the Captions button to start captions.
2. Pick up the handset.
3. Speak into the handset and listen to it as you normally would.

You can start captions at any time during the call.

Helpful Hints

Other ways to turn captions ON:

- Touch the Turn on Captions button during the call.



- Set "Captions Always On" using the Call Defaults menu (see "Call Defaults" on page 60).

Return a Call

1. Pick up the handset OR press the Speakerphone button.
2. The Captions button will display. Touch to enable captions. The button will close, and you will see your recent calls list --You will not be able to see your recent calls list until you touch this button.



3. A list of your Recent Calls will display on the touchscreen.
4. Touch the call that you want to return. The call will be immediately made.

Helpful Hints

Use your finger to swipe up and down the list as needed to view all recent calls.

Other ways to turn captions ON:

- Press the Captions button on the phone before picking up the handset.
- Set "Captions Always On" using the Call Defaults menu (see "Call Defaults" on page 60).

Technical Specifications

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by manufacturer could void the user's authority to operate the equipment.

IMPORTANT! Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

For a Class B digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the base of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

This telephone connects to the telephone network using an RJ11 connector.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this CaptionCall phone causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this CaptionCall phone, for repair or warranty information, please contact CaptionCall LLC, 1-877-557-2227, or support@captioncall.com. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

CaptionCall does not contain any customer serviceable components.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing aid compatible.

SAR

This Caption phone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. This device was tested for typical body-worn operations with the back of the handset kept 0cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

Important Safety Instructions

- When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:
- Do not use this product near water for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power adaptor provided with this device.

SAVE THESE INSTRUCTIONS
