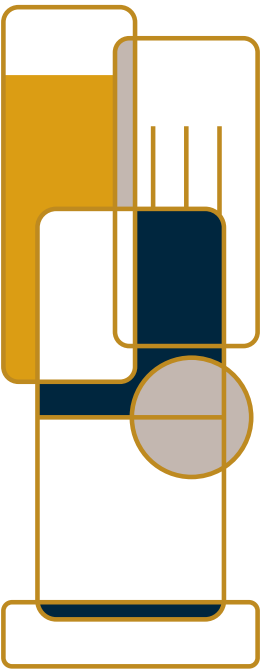


User manual Model FW-01

Welcome to xBloom

Experience the authentic taste of specialty coffee at home

Scan the QR code to get started
or visit: www.xbloom.com/pages/start

www.xbloom.com/pages/start

@xBloom_Coffee

@xBloomCoffee

@xBloomCoffee

@xBloomCoffee

www.xbloom.com

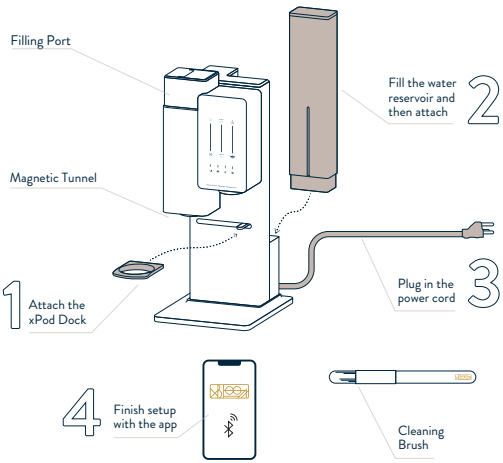
Before you use xBloom

To ensure everything runs smoothly, please read all use and safety instructions fully before using your machine.

▷	**VIDEO: SET UP**
	www.xbloom.com/pages/setup

Set up xBloom

Meet your new machine! Setting up xBloom is easy, just follow the steps below.



About the app

Once you've set up your xBloom, the app will act as your personal coffee companion. Learn more about your beans and the incredible craftsmen behind them. Take control and brew on your terms to discover new flavors. Delve into a marketplace of curated quality coffee. All from the palm of your hand.

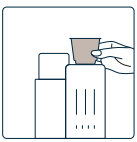
The app will also help you take good care of your machine, so keep an eye out for guidance on descaling and cleaning. And if something isn't working as expected, the app will likely have the answer. Check our "Troubleshooting" section for more info.

Fresh specialty coffee made simple

In just three simple steps, you'll be enjoying your first cup. A new world of specialty coffee awaits.

VIDEO: MAKING COFFEE

www.xbloom.com/pages/makingcoffee

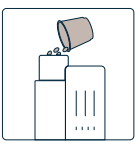


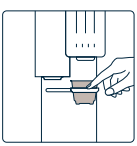
Step 1

Place the xPod on the sensor pad (RFID) to activate bean recognition.

Step 2

Pour the beans into the grinder and place the empty pod in the dock.





Step 3

Press the dock downwards and let the machine take care of the rest.

Get creative mode

Play and experiment with grind size, water temperature, time, and pouring pattern, with the comfort of always being able to return to the recipes set by our barista partners.

VIDEO: GET CREATIVE MODE

www.xbloom.com/pages/getcreative

About the xPod

Each xPod contains a unique recipe set by the baristas and roasters behind the beans. xBloom reads the label and brews accordingly to extract the best flavor.

The xPod capsule

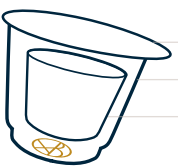
The xPod is more than a capsule. It contains a built-in wood pulp filter as well as 15~16g of freshly roasted beans, ready for you to grind and brew with xBloom. Made of sugarcane pulp, the xPod Capsule is 100% biodegradable if you remove the RFID label.

The filter design

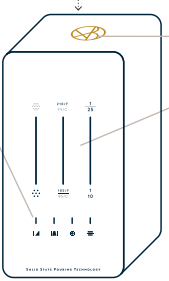
Our filter design was shaped to deliver a balanced cup of coffee every time you use xBloom. Its flat bottom and holes allow for even distribution of water and coffee grinds, an important element in our precision brewing process.

The xPod recipe label (RFID)

The recipe label, on the bottom of the xPod, is the key to the xBloom machine. The machine reads the coffee bean type and recipe information stored in the label, and adjusts the grind size, water temperature, brew ratio, time and method based on the recipe.



Display



INDICATORS

- Bean pouring
- Bean grinding
- Water pouring
- Ready to drink

When an indicator light is blinking, xBloom is taking care of that step in the brewing process.

When the fourth indicator light turns solid, brewing is completed.

SENSOR PAD (RFID)

DISPLAY BARS

Grind size

Water temperature

Ground-to-water ratio

Troubleshooting

We're sorry something isn't working as you expected, but a simple solution should get you back on track. Check out common quick fixes below.

As any good coffee companion would, your app is on hand to help fix any issues that might arise with your machine. If something goes wrong, first check your app, which will provide more details.

	Status	Problem	Solution
	No light on the display panel	• The machine is not plugged in. • The machine is in standby mode.	• Check the plug, voltage, and fuse.
	First display bar blinking	• No coffee beans in the grinder. • The grinder is stuck and waiting to auto-restart.	• If there are no beans, the machine will return to standby mode, add beans and operate again. • If stuck, the grinder will wait for 5 seconds and try grinding again.
	Second light blinking	• Water isn't flowing freely from the water reservoir. • Waterway failure.	• Check the water inlet for foreign objects. • Clean the pipeline. • If the problem persists after restarting, contact customer service.
	Third light blinking	• Water reservoir not detected. • Water level below minimum value.	• Check if the water reservoir is installed, if not, install it. • Add water above the minimum value line.
	All the display bars blinking together	• Problem that needs technical support	• Contact xBloom customer support.
	Status indicator blinking	• The machine is not connected to the Internet.	• Check if the Wi-Fi or hotspot is working as expected. • Re-connect the machine to the internet.

For more questions please refer to the FAQ section on our website:
www.xbloom.com/pages/faqs

Taking care of xBloom

xBloom was built with a lot of love so show it some care. Should you have any issues with your machine, please check our warranty below.

VIDEO: AFTER USE

www.xbloom.com/pages/afteruse

Cleaning + Storing xBloom
• Use a clean damp cotton cloth to wipe off the dirt on the coffee machine.
• We recommend removing the magnetic tunnel and cleaning the grinder residue once a week with the provided Cleaning brush, based on daily use.
• Clean and dry all parts before storing the machine in a safe place.
• To drain any remaining water, press the button for 10 seconds until water starts to flow from the pouring mouth, making sure to have a recipient on hand to catch the water. Release your finger from the button to stop water flowing.

Descaling xBloom
•When you need to descale xBloom, the app will let you know. Just follow the step-by-step instructions, starting the descale cycle from within the app.

Service or repair

• For service, repair, or any questions regarding your appliance, first visit www.xbloom.com/pages/faq. If you still have questions, reach out to us at support@xbloom.com.
• Do not mail the product back to the manufacturer or bring it to a service center without first talking to a xBloom customer service representative.

One-year limited product warranty

We offer one-year limited warranty (upon delivery) on machines purchased directly from us only.

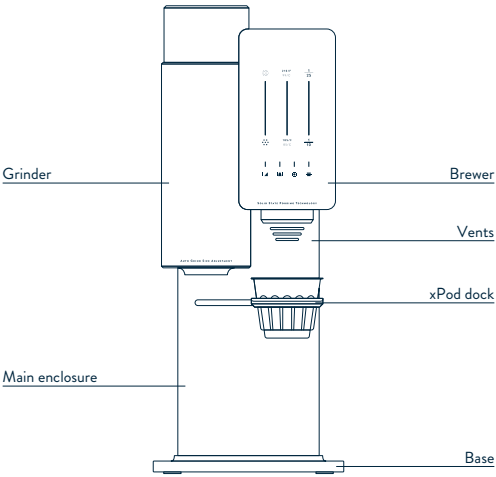
Our limited warranty covers defects in materials and workmanship in every xBloom product you purchase during the applicable warranty period, subject to certain exceptions. The warranty period is not extended if we repair or replace a warranted product. xBloom may change the availability of limited warranties, at our discretion, but any changes we make will not be applied retroactively.

Please note that we do not provide warranty coverage for:
• Problems that result from external causes such as accident, abuse or misuse.
• Usage that is not in accordance with xBloom product instructions.
• Products that are used outside of North America (i.e. U.S. and Canada).
• Products with missing or altered serial numbers.
• Products that have had their housings opened or have otherwise been tampered with.
• Problems caused by using third party accessories, parts, or components.
• Problems caused by using non xBloom pods.

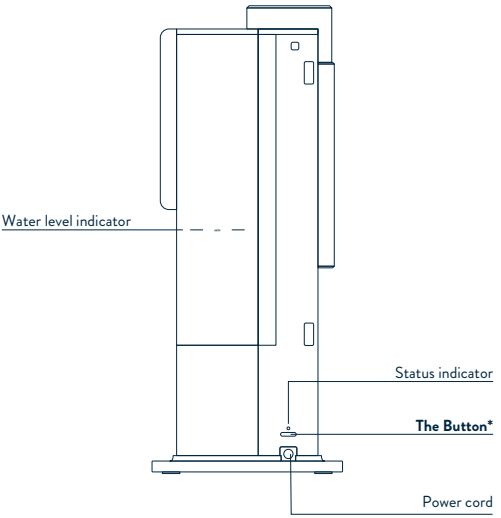
If you experience any issue with your machine, please reach out to us at support@xbloom.com

xBloom machine overview

Get to know your home barista, the xBloom machine. Dig into the details, this will ensure everything works as expected and help to protect your warranty.



Length, width, height	20cm, 17.5cm, 43cm (7.87 in, 6.89 in, 16.93in)
Net weight	5kg (11.03 lbs)
Cord length	1m (3.3 ft)
Voltage, frequency	120V, 60Hz
Power	1400 W
Water temperature at heater	up to 98.9°C (210°F)
Water temperature at dispenser	up to 95°C (203° F)
Water reservoir	700ml (23.67 fl. oz)
Grind range	20 settings for pour over
Grind size	18.75μm per step



The Button

From bluetooth pairing to pausing the brewing process, the Button on the back of your xBloom machine will enable you to carry out a number of actions depending on when and how you use it.

1 short press will pause the grinding or water pouring process. Press the Button again when you're ready to resume grinding or pouring water.

3 short presses within 2 seconds will stop xBloom, which will return to standby mode, ready to start brewing.

Pressing the button for 3 seconds will put xBloom in bluetooth pairing mode. Search for xBloom on your device, connect, and get brewing with the app.

Pressing the button for 10 seconds or longer will drain the water from the machine as long as you keep the Button pressed.

Safety precautions

xBloom takes care of brewing beans to perfection so you can tap into a world of new taste. But please brew with caution, and read these instructions before use.

• Do not insert water and other objects into the bean port.
• To prevent scalding, do not put your hand under the water outlet when machine is in operation.
• To prevent scratch damage when cleaning the machine, refrain from using iron wires, steel brushes, or similar utensils. It is advised to use a damp soft cloth instead.
• Do not put heavy objects on the xPod holder.
• Never leave the machine unattended when in use.
• Close supervision is necessary when any appliance is used by or near children. Do not use or leave unattended within reach of children.
• This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety. Children should be supervised at all times.
• In case of emergency, immediately remove the plug from the power socket.
• Only plug the appliance into suitable, easily accessible, earthed mains connections. Ensure the voltage power source aligns with what's specified on the rating plate. The use of an incorrect connection voids the guarantee.
• In case of plug incompatibility with the socket, use an adaptor to ensure the ground continuity between the machine and the network.

The appliance must only be connected after installation.
• Do not pull the cord over sharp edges. Secure it or allow the cord to hang freely in an unobstructed area.
• Keep the cord away from heat and dampness.
• If the supply cord or the plug are damaged, they must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid all risks.
• Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return the appliance to the nearest authorized service facility for examination, repair, or adjustment.
• To avoid hazardous damage, never place the appliance on or beside hot surfaces such as open flames, radiators, stoves, ovens, gas burners, or similar devices.
• Always place the machine on a horizontal, stable, and even surface. The surface must be resistant to heat and fluids, such as water, coffee, descaling products, or similar liquids.
• Disconnect the appliance from the mains when not in use for long periods. Disconnect by pulling the plug and not by pulling the cord itself or the cord may become damaged.
• Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
• Always attach the plug to the appliance first, then plug the cord into the wall outlet. To disconnect, stop any preparation, turn all controls to "off", and then remove the plug from the wall outlet.
• Never touch the cord or plug with wet hands.
• To protect against fire, electric shock, and injury to persons, do not immerse the cord or plug in water.
• Never immerse the appliance in any liquid.
• Never put the appliance or any part of it in a dishwasher, except the disassembled xPod Dock and Magnetic Tunnel. It is recommended not to use a dishwasher to avoid damage.
• Electricity and water interaction is dangerous and can lead to fatal electrical shocks.
• Do not open the appliance. Hazardous voltage inside.
• Do not put any objects or tools into any openings. Doing so may cause fire or electrical shock.
• The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
• Do not use outdoors.

Avoid possible harm when operating the appliance.
• Do not use the appliance if it is damaged, has been dropped, or is not operating correctly. Immediately remove the plug from the power socket. Contact xBloom or an

authorized xBloom representative for examination, repair, or adjustment.
• A damaged appliance can cause electrical shocks, burns, and fire.
• Do not put fingers under coffee outlets. Risk of scalding.
• Do not put fingers into the grinder component. Danger of injury.
• Always fill the water tank with cold drinking water. Do not pour hot water or other beverages into the water tank.
• Empty the water tank if the appliance is not to be used for an extended time (holidays, etc.).
• Replace water in the water tank when the appliance is not operated for a weekend or a similar period.
• Do not use any strong cleaning agent or solvent cleaner. It is advised to use a damp cloth and mild cleaning agent to clean the surface of the appliance.
• To clean the machine, use only clean tools.
• This appliance is designed for xBloom coffee capsules available exclusively through xBloom or your authorized xBloom representative.
• All xBloom appliances pass stringent controls. Reliability tests under practical conditions are performed on randomly selected units. This can show traces of any previous use.
• xBloom reserves the right to change instructions without prior notice.

Descaling
• Descale according to user manual recommendations or consult the descaling information by visiting the xBloom website: www.xbloom.com.
• CAUTION: the descaling solution can be harmful. Avoid contact with eyes, skin, and surfaces. The use of any unsuitable descaling agent may lead to machine component damage or an insufficient descaling process. For any additional questions regarding descaling, please contact xBloom directly.

Warning
• This product can expose you to chemicals including 4-Vinyl Cyclohexene, Acetaldehyde, Acrylonitrile, Alpha-Methyl-Styrene, Butadiene, Carbon Black, Cumene, Ethylbenzene, Styrene and Titanium Dioxide, which are known to the State of California to cause cancer, and Butadiene, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.p65warnings.ca.gov.
• Note: According to the resin manufacturer, these ingredients are present within the polymer matrix and are not expected to be hazardous to health.

SAVE THESE INSTRUCTIONS
• To maintain continued safety please pass instructions on to any subsequent user.
• This instruction manual is also available as a PDF at xbloom.com.

WARNING: This product can expose you to chemicals including 4-Vinyl Cyclohexene, Acetaldehyde, Acrylonitrile, Alpha-Methyl-Styrene, Butadiene, Carbon Black, Cumene, Ethylbenzene, Styrene and Titanium Dioxide, which are known to the State of California to cause cancer, and Butadiene, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.p65warnings.ca.gov.
Note: According to the resin manufacturer, these ingredients are present within the polymer matrix and are not expected to be hazardous to health.

FCC Caution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC Warning

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) This device may not cause interference, and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.